Improving
MEM(Intune) Managed Platform

Maintain the health, stability, and reliability of your MEM platform to better service client devices.

WHAT IS MEM Managed Platform?

Improving offers a means for you to maintain the health, stability, and reliability of your MEM(Intune) environment to better service your mobile workforce. Whether the need is to just monitor and maintain the overall health and reliability of your MEM(Intune) environment or manage the user experience and secure your data; Improving can help. Improving offers a tiered approach so that you can choose what makes the most sense for your business.

Bronze Package

- The Bronze Package consists of maintaining platform health, availability, and readiness by providing engineering resources to monitor and support.
- Includes MDM/MAM policy configuration and maintenance and custom application packaging.*

Silver Package

- The Silver Package includes the Bronze +
- Windows Client OS management
    - o   Device compliance
    - o   Device Configs
    - o   BitLocker
- Endpoint Patching
- Monthly reporting
    - o   Patching Status

Gold Package

- The Gold Package includes Silver +
- Autopilot
- Windows Security
    - o   Windows Information Protection
    - o   Defender for Endpoint
    - o   Conditional Access
- Monthly reporting +
    - o   Quarterly Change logs
- 1 Architectural advisory call a quarter on any topic related to Microsoft products or technologies.

WHY SHOULD YOU CONSIDER IMPROVING FOR A MANAGED PLATFORM?

Maintain
a healthy and reliable platform that is there to meet your needs

Reduce
the effort to manage endpoints and free up resources to perform other integral tasks for your business

Identify
and remediate potential issues before they become problems

Report
on the readiness of your environment and success of maintaining endpoints

*Bronze package includes 5 custom applications a month or 60 applications annually
**Server management is not included as part of Intune Managed Platform

improving
improving.com   microsoft@improving.com