

Improving MECM_(SCCM) Managed Platform

Maintain the health, stability, and reliability of your MECM platform to better service Windows endpoints.

WHAT IS MECM Managed Platform?

Improving offers a means for you to maintain the health, stability, and reliability of your MECM(SCCM) environment to better service your Windows devices. Whether the need is to just monitor and maintain the overall health and reliability of MECM(SCCM) or to deliver monthly patches, application packaging and delivery, and Windows client OS imaging and maintenance; Improving can help. Improving offers a tiered approach so that you can choose what makes the most sense for your business.

Bronze Package

- The Bronze Package consists of maintaining platform health, availability, and readiness by providing engineering resources to monitor and support.
- Includes endpoint(device) connectivity, monthly health status reporting, and platform specific remediation.

Silver Package

- The Silver Package includes the Bronze +
- Application Packaging*
- Endpoint Patching**
- Monthly reporting
 - Patching Status
 - Application packaging tracking

Gold Package

- The Gold Package includes Silver +
- Windows client OS management
- Quarterly updates to gold image***
- Quarterly updates to OSD task sequence***
- Monthly reporting +
 - Quarterly Change logs
- 1 Architectural advisory call a quarter on any topic related to Microsoft products or technologies.

WHY SHOULD YOU CONSIDER IMPROVING FOR A MANAGED PLATFORM?



Maintain

a healthy and reliable platform that is there to meet your needs



Reduce

the effort to manage endpoints and free up resources to perform other integral tasks for your business



Identify

and remediate potential issues before they become problems



Report

on the readiness of your environment and success of maintaining endpoints

*Silver package includes packaging of up to 5 applications per month.

**Endpoint patching related to client OS; server OS is a separate fee.

***1 gold image/Task Sequence is included in the gold package