

## **Supporter Digital Survey Prize Draw 2026**

### **Terms & Conditions**

1. The prize draw is open to all LCFC supporters aged 18 years or over, except employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.
2. The prize draw is free to enter and no purchase is necessary. Internet access is required.
3. The closing date to enter the prize draw is 23:59 (UK time) on 27 August 2026 (the **"Closing Date"**). Entries received after the Closing Date will not be valid entries and will not be entered into the prize draw.
4. Maximum of one entry per eligible entrant. Duplicate entries will not be valid and will not be included in the prize draw.
5. To enter the prize draw, eligible entrants must click the link to the survey available at <https://www.lcfc.com/digital-feedback-survey> and complete all required fields. At the end of the survey, entrants that wish to be entered into the prize draw must enter their details (including their email address) and confirm that they wish to be entered into the prize draw. Completion of the survey and confirmation of entry into the prize draw must take place before the Closing Date.
6. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, or satellite, network or server failure of any kind.
7. Five (5) winners (the **"Prize Winners"**) will be chosen by random draw performed by a computer process on or before 1 September 2026.
8. Each Prize Winner will win one (1) pair of two (2) general admission tickets for either an LCFC Men EFL League One home match or an LCFC Women WSL2 home match at King Power Stadium to be agreed with the Promoter during the 2026/2027 season (the **"Fixture"**) (the **"Prize"**). There are five (5) Prizes available. One Prize per Prize Winner.
9. The Prize Winners will be notified by email (using the details provided in their entry) before 17:00 (UK time) on 8 September 2026, with details of how to claim their Prize. The Prize may only be used by each Prize Winner and one (1) accompanying guest, and both tickets must be booked for the same Fixture. The Prize Winners will need to bring photographic ID to the Fixture to prove their identity and collect the tickets which form part of the Prize. If a Prize Winner does not respond to the Promoter within seven (7) days of being notified by the Promoter or fails to book their Prize by 31 December 2026,

then their Prize will be forfeited, and the Promoter will be entitled (but not obliged) to select another Prize Winner in accordance with the process described above. The Promoter may require each Prize Winner to provide proof that they are eligible to enter the prize draw and/or of their identity.

10. The Prize is non-transferable, may not be exchanged for cash and is only valid for the Fixture (as detailed in condition 8). No refund shall be payable in the event a Prize Winner has purchased a 2026/2027 Season Ticket, hospitality package or other admission ticket for the Fixture. If a Prize Winner fails to collect their Prize by the kick-off time of the Fixture or cannot attend the Fixture, their Prize will be forfeited.
11. Without limitation no food or beverages, travel, or personal expenses are included in the Prize, and these must be paid for by the Prize Winners.
12. The Prize is subject to these terms and conditions, along with the 2026/2027 LCFC Men Home Match Ticket Terms and Conditions or 2026/2027 LCFC Women Home Match Ticket Terms and Conditions (as applicable), and LCFC's Ground Regulations (both available at [www.lcfc.com/terms](http://www.lcfc.com/terms)).
13. The Promoter reserves the right to amend or cancel the Prize, or any item(s) forming part of the Prize, for administrative reasons without prior notice. Please note that the scheduling of the Fixture is subject to change, and should it be rescheduled to take place at a new time or date which the Prize Winner cannot attend, they should contact [help@lcfc.co.uk](mailto:help@lcfc.co.uk) as soon as they can to request a transfer to another LCFC Men EFL League One home match or LCFC Women WSL2 home match at King Power Stadium during the 2026/2027 Season. The Promoter reserves the right to deny any transfer as detailed in the 2026/2027 LCFC Men Home Match Ticket Terms and Conditions and LCFC Women 2026/2027 Home Match Ticket Terms and Conditions (as applicable) found at [www.lcfc.com/terms](http://www.lcfc.com/terms).
14. The Promoter reserves the right to amend or cancel the Prize, or any item(s) forming part of the Prize, for administrative reasons without prior notice. The Promoter reserves the right to replace all or part of the Prize with an alternative of equal or greater value at its absolute discretion.
15. The decision of the Promoter regarding any aspect of the prize draw is final and binding, and no correspondence will be entered into about it.
16. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of the Prize Winners and, if applicable, a copy of their winning entries, to anyone who emails [competitions@lcfc.co.uk](mailto:competitions@lcfc.co.uk) within one (1) month after the Closing Date stated in condition 3. If you object to any or all of your surname, county and winning entry being published or made available, please contact the Promoter by

email to [competitions@lcfc.co.uk](mailto:competitions@lcfc.co.uk). In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

17. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or to refuse to award the Prize, to anyone in breach of these terms and conditions.
18. The Promoter reserves the right to hold void, cancel, suspend, or amend the prize draw where it becomes necessary to do so.
19. Where the Promoter or any of its providers makes any changes to the Prize or the Fixture, no compensation or cash equivalent will be available (subject to the Promoter's right set out in condition 13). The Promoter will not be liable for any cancellations or changes to the prize draw or the Prize (in whole or in part), or for any loss or damage. Nothing in these terms shall exclude or limit the liability of the Promoter in relation to personal injury or death caused by the Promoter's negligence or for fraud.
20. Insofar as is permitted by law, the Promoter, its partners, providers, agents or distributors will not in any circumstances be responsible or liable to compensate the Prize Winners or any guest(s), or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of the Promoter, its partners, providers, agents or distributors or that of their employees. Your statutory rights are not affected.
21. Personal data supplied during the course of this prize draw will be processed for the administration of this prize draw, and as set out in the Promoter's privacy notice available on [LCFC.com/terms](http://LCFC.com/terms). See also condition 16 with regard to the announcement of the Prize Winners.
22. This prize draw is in no way sponsored, endorsed or administered by, or associated with, Apple, Google, Instagram, Facebook, Threads, X (Twitter), TikTok, LinkedIn and/or any other social media platform, and such entities shall have no liability to participants.
23. The prize draw will be governed by English law and entrants to the prize draw submit to the exclusive jurisdiction of the English courts.
24. The Promoter of this prize draw is Leicester City Football Club Limited whose registered office is at King Power Stadium, Filbert Way, Leicester LE2 7FL.