



SUPPORTER GUIDE TO MOBILE TICKETS (NFC) - ANDROID DEVICES

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STEP 01

MOBILE TICKETS (NFC)



Leicester City fans can now use Google Pay for their Match Tickets (Mobile Tickets). This will allow supporters to enter the stadium using their smartphone*.

**Specific devices required*





With the launch of Mobile Tickets, we understand supporters may have more questions than usual on accessing the stadium, so we have produced the following guide which answers some of the most frequently asked questions.

Please take the time to read the information on downloading and using your Mobile Ticket to help make sure your entry into King Power Stadium is as quick and easy as possible.



ANDROID DEVICES

Phones must run the latest version of Android, where possible. Google Pay must be installed and up to date, and NFC must be enabled.



Please **CHECK HERE** for help updating your Android device if required. Mobile Tickets can be added to Android devices with NFC. Occasionally you will have a logo printed on the phone, or it will appear in your taskbar (when switched on). Otherwise, the best way to find if your phone has NFC is to find the settings for it on your phone.

STEP 02

DOWNLOADING YOUR TICKETS

Make sure you
use the device you
will be bringing
to the game
when downloading
your ticket.

**Tickets can only be
downloaded once.**

Ensure the Google Pay app is downloaded to your device and is set as your default payment option (you can do this in settings).

If you're downloading your Season Ticket or Match Ticket **for the first time**, follow the instructions below.

DOWNLOADING VIA EMAIL

1. Find and open your email from Leicester City Football Club (ticketsinfo@lcfc.co.uk) on your Android.



This will include links to download your ticket(s).

2. Please make sure that your Google account is the same on your email as it is on your Google Pay app.

15:44

4G 100%



Ticket is ready to download

24 June 2026 16:25

ticketsinfo@lcfc.co.uk

[Details](#)



LEICESTER CITY FOOTBALL CLUB
Established 1884

Thank you for your recently placed order with Leicester City Football Club.

Please find below your Mobile Ticket (NFC) to be used via your Google Pay / Apple Wallet app on your phone.

The links to the Google Pay / Apple Wallet can only be used once.

Transaction ID: [3627577](#)

Transaction Date: [Friday 27 May 2026](#)

Purchaser Details: Filbert Fox (1884)

Leicester vs. Burton Albion

Venue: King Power Stadium

[Saturday 22 August 2026](#)

Kick Off [15:00](#)

Filbert Fox
Supporter Number: 1884

SK4 / BB / 78
Turnstiles: 14-18

Adult
Price: £10.00

MOBILE DOWNLOAD LINK FOR:
Filbert Fox
Supporter Number: 1884



Add to
Apple Wallet



Save to phone

Please click the above link on the mobile device that you will be using on matchday

Please click [HERE](#) to view the Mobile Ticket FAQs.

Please ensure you click on **Add to Apple Wallet** or **GooglePay Save to Phone** to add this ticket to your mobile device. Once you have added this ticket to your device, you will not be able to download it onto another one.

The unauthorised sale of football tickets, including face value or below, is a criminal offence by UK law under section 166 of the Criminal Justice & Public Order Act 1994. The Club will take action against all individuals found to be illegally reselling their tickets.

VAT Number: [801 1628 73](#)

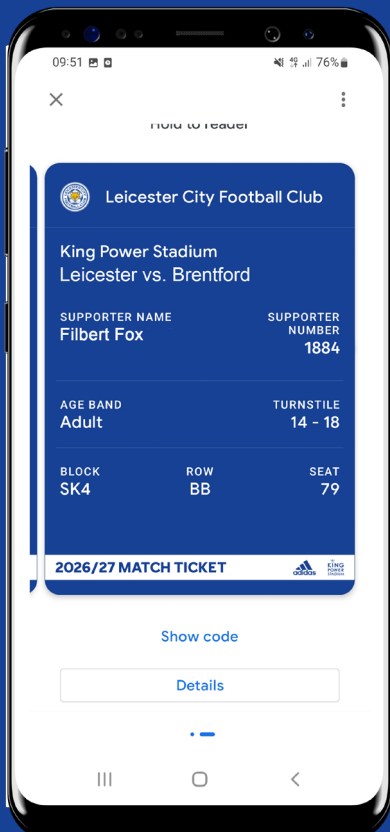
Thank you for purchasing with LCFC.

[For a full list of Terms & Conditions please click here.](#)

3. Scroll down to find the ticket that you wish to download and click on the Google Pay Wallet icon.

 Pay | Save to phone

4. When the pass appears on your screen, tap **'Add'** in the top-right corner to save it to your wallet.



5. Once added, close the window and open your Google Wallet to confirm the pass has been successfully loaded.

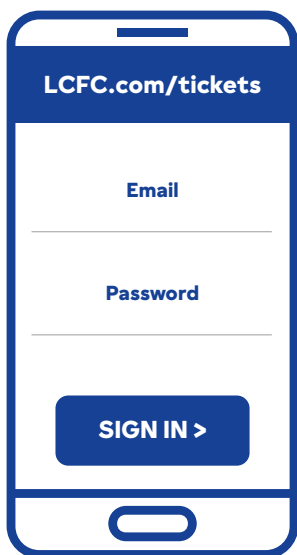
If you purchase a Mobile Ticket for someone else, you will be asked to assign this Mobile Ticket to the supporter using it. If that person has a ticketing account with us that includes an email address, their Mobile Ticket will be emailed to them to download on their device.

If their ticketing account does not include an email address, has the same email address as yours or they do not have a ticketing account with us at all*, you can have the Mobile Ticket sent to you to download on your own device, together with your own Mobile Ticket. In this scenario, the device owner would need to scan all other attendees into the stadium before doing the same with their own Mobile Ticket.

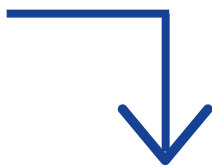
**Only applicable for games on general sale where no purchasing history is necessary.*

Ensure the Google Pay app is downloaded to your device and is set as your default payment option (you can do this in settings).

DOWNLOADING VIA LCFC.com/tickets



1. From the web browser on your device, head to **LCFC.com/tickets** and log in to your account using your email address and password.



2. Please make sure your mobile browser is signed in with the same Google account as your Google Pay app.

3. Once logged on to your account, select '**Season Tickets**' or '**Tickets**' from the drop-down menu which displays your name and Supporter Number in the top right-hand corner of the screen.

4. Select the relevant check box from the ticket column on the left and then select

Download Mobile Ticket



5. On the screen that opens, click

Save

6. Your pass is now downloaded to Google Pay. **Tap on the pass to open it.**

09:51

4G 76%



Hold to Reveal



Leicester City Football Club

King Power Stadium
Leicester vs. Brentford

SUPPORTER NAME
Filbert Fox

SUPPORTER
NUMBER
1884

AGE BAND
Adult

TURNSTILE
14 - 18

BLOCK
SK4

ROW
BB

SEAT
79

2026/27 MATCH TICKET



THE
KING
POWER
STADIUM

Show code

Details

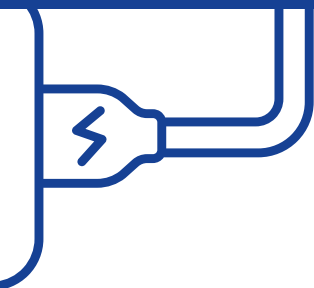




If you are downloading multiple tickets to your own Google Pay Wallet but from different accounts, log in via each different account and **repeat the steps above.**

STEP 03

BEFORE YOU LEAVE FOR KING POWER STADIUM



CHARGING YOUR DEVICE

Ensure your mobile device that your Mobile Ticket(s) is downloaded on has adequate charge for the expected use before and to the point of arriving at the turnstile.

If your device loses charge, you will not be able to access your Mobile Ticket(s).

SEASON TICKET HOLDERS

After each home game, your Mobile Ticket for the following game will be pushed to your Google Pay Wallet. Once this is distributed, your Mobile Ticket will automatically update when your device next has a stable mobile data connection or is connected to WiFi.

Make sure you check your Mobile Ticket prior to leaving for King Power Stadium to ensure their Mobile Ticket is displaying the next game.

MATCH TICKET HOLDERS

Each time Fox Members purchase a Match Ticket, their Mobile Ticket will be emailed to the address associated with their account. If you have bought multiple Mobile Tickets for your group, each ticket will be sent to the individual account owner's email address to be downloaded **(see Step 2).**

Make sure you download and check your Mobile Ticket prior to leaving for King Power Stadium to ensure their Mobile Ticket is displaying.

STEP 04

ENTERING KING POWER STADIUM



Similar to using Apple or Google Pay, Mobile Tickets can be activated by fingerprint or Face ID and only need to be tapped onto the reader at each turnstile. If using the NFC pass, you won't need to place your smartphone into the ticket scanner - just hold it in front of the reader.

At The Turnstile

As you are approaching the turnstile, get your smartphone ready to use.



If you have multiple Mobile Tickets on your device, ensure all members of the group are prepared and ready to enter the turnstile.

The device owner MUST be the last of their group to enter and should ensure all members (especially children) are safely through the turnstile.

When you approach the stadium, a Mobile Ticket notification will automatically appear on your lock screen.

When you are next in-line at the turnstile,



click on the notification and unlock your phone to open your Google Pay app, then select your

**Season
Ticket**

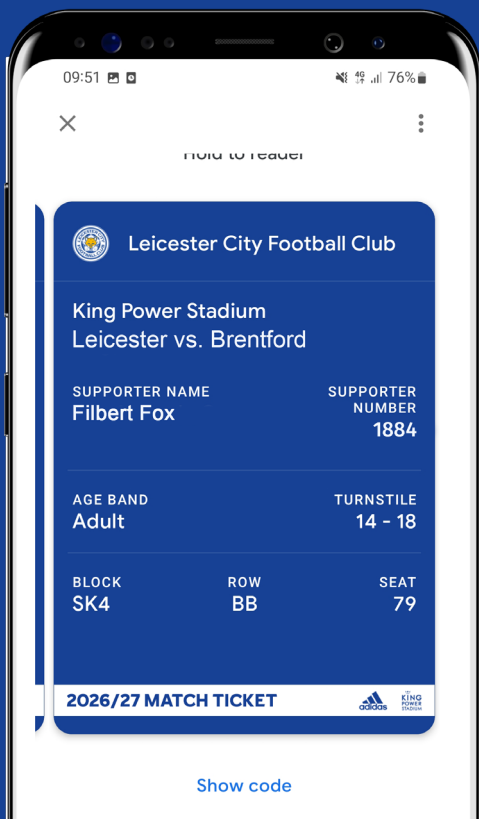
or

**Match
Ticket**

to display on screen, in preparation for scanning.

When you reach the reader
at the turnstile, tap your
device on top of the reader.

**If you have multiple
Mobile Tickets, tap the
first ticket, lift up and then
swipe left to the next one
and tap again, repeat for
all tickets.**



We recommend only opening your Match Ticket as you reach the turnstile. Once it has been opened it will remain on the screen for approximately 90 seconds before the screen times out. If this happens, you will need to relaunch Google Pay to re-open your Mobile Ticket.



When scanning your Mobile Ticket, please ensure you do not have any other payment cards near to your phone that may interfere at the turnstile.

STEP 05

WHAT TO DO IF YOU HAVE AN ISSUE?

You forgot to download your ticket.

If you are at the turnstile, first, exit the area to ensure you are not blocking the turnstile for other supporters.

Next, find your Mobile Ticket email (sent from **ticketsinfo@lfc.co.uk**) and follow the respective download instructions for your device on **(see Step 2)**.

If you do not have access to mobile data, make your way to the Matchday Ticket Office, where a member of the team will be able to support you. You will need to provide photo ID for a physical match ticket to be issued.

Your smart phone has lost power.

If your smartphone has lost power and you are unable to recharge it, you will not be able to access your Wallet.

Make your way to the Matchday Ticket Office, where a member of the team will be able to support you. You will need to provide photo ID for a physical match ticket to be issued.

Your Mobile Ticket (NFC pass) is not scanning.

If you are experiencing any difficulties with entering the turnstile, exit and speak with the nearest Steward who will be able to assist you. If they are unable to admit you using your NFC pass, you will be directed to the Matchday Ticket Office, where a member of the team will be able to support you.

You have lost your smartphone.

If you have lost the smartphone holding your Mobile Ticket, go to the Matchday Ticket Office, where a member of the team will be able to support you. You will need to provide photo ID for a physical match ticket to be issued.

You have changed your phone and need to transfer your Mobile Ticket(s).

If you have upgraded/switched from an Android to another compatible Android on the same Google Account your Mobile Ticket(s) will automatically download on your new device.

If you have upgraded/switched to a new smartphone but have not transferred your phone and accounts' data information using the same Google account, you will need to contact the City Sales Centre at **ticketsinfo@lcfc.co.uk**.

If you have upgraded/switched to a different operating system (e.g. Android to Apple or Apple to Android), you will need to contact the City Sales Centre at **ticketsinfo@lcfc.co.uk** or by phone on **0344 815 5000 (Option 1)**.

A member of your group is arriving at a different time to you.

You will not be able to forward the passes on or re-download them to another smartphone so if another person is expecting to be late, the person with the Mobile Ticket on their device must go to the Matchday Ticket Office, where a member of the team will be able to support you.

**Prior to a game, if you have
any queries or concerns
about Mobile Tickets,
contact the
City Sales Centre at
ticketsinfo@lcfc.co.uk**


KING POWER
STADIUM