July 2025

LEICESTER CITY FOOTBALL CLUB

MEMBERSHIP 2025/2026

TERMS AND CONDITIONS

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Section 1 - Introduction

A Member of Leicester City Football Club is subject to the following terms and conditions (collectively referred to as the "**Membership Terms and Conditions**"):

(i) The General Terms and Conditions relating to Memberships as set out in Section 2; and

(ii) Where a Member has a disability, the LCFC Supporters with a Disability - Additional Membership Terms and Conditions set out in Section 3; and

(iii) Where a Member purchases a Home Match Ticket, Away Match Ticket and/or Car Park Pass, the ground regulations and terms and conditions applicable to such purchase as issued by the Club from time to time (available on the Club's website at www.lcfc.com/terms).

Section 2 - General Terms and Conditions

Definitions and Interpretation

In the Membership Terms and Conditions, the following words and phrases shall have the following meanings (unless stated otherwise):

"Away Match" any first team away match fixture in respect of which the Member has purchased a ticket;

"Car Park" means the car parking facilities at and around the Stadium for which a Car Park Pass is valid;

"Car Park Pass" means a match day car parking pass purchased from the Club;

"Club" means Leicester City Football Club;

"Conditions of Entry" means (as applicable) the rules and regulations of each of FIFA, UEFA, the Football Association, The FA Premier League, the English Football League, the ticketing terms and conditions, the Ground Regulations, the PL Commitment and any Supporter Code of Conduct;

"Ground Regulations" means the ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Stadium, a copy of which will be available on the Club website;

"Home Match" means any first team home match fixture in which the Club participates and which takes place at the Stadium during the Season in respect of which the Member has purchased a ticket;

“Material” means any audio, visual or audio-visual material or any information or data;

“**Member**” means an individual who is registered as an official member of a Membership scheme and is entitled to the Membership Benefits, subject to these terms and conditions;

“**Membership**” means membership of an official membership scheme operated by the Club;

“Membership Benefits” means those benefits referred to in Condition 48 (and/or as otherwise notified to Members from time to time);

“**PL Commitment”** means the Premier League’s Commitment regarding abusive and discriminatory conduct (which can separately be found on or accessed via the Premier League’s website or (where applicable) the Club’s website at www.lcfc.com/terms and can be provided upon written request to the Club);

“Season” means the 2025/2026 football season;

“Stadium” means King Power Stadium located at Filbert Way, Leicester LE2 7FL;

“Supporter Code of Conduct” means such (if any) supporter code of conduct issued by the Club from time to time which may set out certain terms and conditions (in addition to the Ground Regulations) and upon which supporters are granted entry to the Stadium, a copy of any such code of conduct to be communicated to the Member, available on the Club website and/or displayed at the Stadium;

“Supporter with a Disability” means as defined in Section 3

Condition 1;

“Ticket” means an admission ticket (whether in physical or digital format) (and/or any rights arising out of or in connection with any of the foregoing) for admission to a Home Match or an Away Match; and

"**Visiting Club**" means a football club which is not Leicester City Football Club.

General Regulations

1. The Club celebrates diversity and works to create an experience on matchdays and non-matchdays that is safe and enjoyable for all. The Club welcomes all to the Stadium, regardless of age, disability, gender, race, faith, sexual orientation or any other protected characteristic. The Club will not tolerate behaviour (whether verbal, physical, written or otherwise) that is anti-social, discriminatory, offensive, racist, homophobic, threatening, abusive or otherwise targets someone because of their protected characteristic. If the Club finds any Member and/or supporter committing any of the above offences or behaviours at, around or on the journey to/from the Stadium, any other Club premises or any other football stadium, or via online media or any other media, the Club shall be entitled to impose on the Member and/or supporter such sanction as it considers appropriate in the circumstances, which may include, without limitation, a lifetime ban from all Club fixtures and/or withdrawal of the Member’s Membership without reimbursement and/or the removal of any Club benefits (including but not limited to priority points). In addition, such Member and/or supporter could face arrest and prosecution by the police.

2. The Stadium is a cashless Stadium and all payments within

the Stadium must be made by card or by mobile device. The Stadium is a smoke-free stadium and smoking is not permitted inside the Stadium, which includes the use of e-cigarettes and any other similar item. No large items such as golf umbrellas nor any food or drink which has not been purchased on site at the Stadium may be brought into the Stadium (other than as required for medical purposes, proof of which may be requested).

3. The Club reserves the right, at its absolute discretion, to (i) eject any person, including a Member, from the Stadium, (ii) refuse entry to the Stadium, (iii) suspend any person, including the Member, for a period of time as determined by the Club, or (iv) withdraw indefinitely a Membership (including all benefits associated with such Membership, such as priority points), without reimbursement, if (a) the Member fails to comply with any of the Club's Ground Regulations, these Membership Terms and Conditions, the Conditions of Entry or any other requirements that the Club may reasonably impose in relation to admission at the Stadium from time to time; or (b) the Member is prohibited (by law or otherwise) from attending the Stadium or any other sporting venue anywhere in the world; or (c) the Member's presence within the Stadium is, or could reasonably be construed as, constituting a source of danger, nuisance or annoyance to any other person; or (d) the Member (or any person using and/or in possession of the relevant Membership or Ticket) engages in any abusive, dangerous or other unacceptable behaviour (including but not limited to that listed in Condition 1 above and/or any damage to property) whether in, around or on the journey to/from the Stadium, any other Club premises or any other sporting venue anywhere in the world, or via online media or any other media. Members are expected to show respect to all staff, supporters and other members of the public; behaviour that falls below the Club's expectations in this

regard could result in the Membership being revoked without reimbursement or in any of the other sanctions outlined in this Condition. Members agree to conduct themselves in a manner befitting a representative of the Club and agree not to do anything or procure anything to be done (in each case including over the counter, by phone or by social media) that will, or is likely to, bring the name or reputation of the Club into disrepute. Where a Membership or Ticket is withdrawn or cancelled following a determination that a Member engaged in prohibited activity under the PL Commitment, the Club will also notify the Premier League which will in turn notify all football clubs in the Premier League competition to ensure that the applicable sanction is enforced by all such clubs.

4. Persistent standing is not permitted within the Stadium during play, as it may compromise supporter safety, disrupt the view of fellow supporters and endanger the Club's Safety Certificate that is required to allow supporters to attend matches. Any supporter found to be persistently standing in the view of the Club may immediately be ejected and the Club reserves the right to impose such sanction as it considers appropriate in the circumstances (which may include, without limitation, withdrawal of the relevant Membership and/or Ticket(s) without reimbursement).

5. In order to preserve the safety of supporters and fans, **the Club does not permit children under the age of two to attend matches at the Stadium**.

6. **Children under the age of 16 must be accompanied by a person over the age of 18 when attending a match at the Stadium, for their own safety and the safety of the Club's supporters.**

7. No person may bring into the Stadium or use within the

Stadium any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a match at the Stadium.

8. The Club does not allow any professional cameras (or cameras that staff believe in their absolute discretion to be professional), video cameras, tablet computers, selfie sticks or audio recording devices to be brought into the Stadium for use during a match. Mobile telephones and other mobile devices are permitted within the Stadium provided that (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (ii) no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.

9. Save as set out in Condition 8 above, no person shall capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the match, any players or other persons present in the Stadium, nor may any person bring into the Stadium or use within the Stadium (or provide to, facilitate or otherwise assist another person to use within the Stadium) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material

(and all copies thereof) in whatever form, to the Premier League, the English Football League and/or the Club (as applicable).The copyright, database right and all other rights, title and interest in and to all Material that you produce at the Stadium in relation to any match, any players or other persons present in the Stadium and/or the Stadium (whether produced in breach of this Condition or pursuant to Condition 8 above, or otherwise) is hereby assigned to the Premier League, the English Football League and/or the Club (as applicable), including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988. You further agree (if and whenever required to do so by the Premier League, the English Football League and/or the Club (as applicable)) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Premier League, the English Football League and/or the Club (as applicable) absolutely and with full title guarantee.

10. Where the Club reasonably believes that any person (including any Member, guest or personal assistant) has breached any of these Membership Terms and Conditions then, in addition to any other right or remedy available to the Club, the Club reserves the right to impose any sanction it considers appropriate in the circumstances, which may include, without limitation, a lifetime ban from all Club fixtures and/or withdrawal of the supporter's Membership and/or Ticket(s) without reimbursement and/or the removal of any Club benefits (including but not limited to priority points).

Membership

11. **Types of Memberships**

Membership will be made available to individuals at the Club's sole discretion. For the 2025/2026 Season, the Club will operate the following Memberships (as may be amended by the Club from time to time):

a) **Adult Fox Membership**, available to individuals aged 18 or over on 1 September 2025;
b) **Junior Fox Membership**, available to individuals aged 7-17 on 1 September 2025;
c) **Fox Cub Membership**, available to individuals aged 0-6 on 1 September 2025; and
d) **International Membership**, available to individuals living outside of the UK on the date of purchase. The Club may request proof of residential address in order to check that the individual qualifies for this Membership.

12. Further information regarding the benefits that are associated with each Membership can be found in Condition 48 of these Membership Terms and Conditions.

13. Please ensure that you are purchasing the correct Membership before attempting to purchase any match Tickets. Where any Member is found to have purchased, or attempted to purchase, the wrong concession match Ticket, the Club reserves the right to cancel the relevant Membership and any Ticket(s) without reimbursement. Members must provide complete, correct and accurate information to the Club in connection with their Membership applications and must notify the Club promptly in the event that any of the details relevant to their Membership (including their address, email address, telephone number and other contact details) change during the Season.

14. If during the course of the Season, a Member reaches an age which would place that Member outside the age limits for their current Membership (e.g. a Junior Fox Member turns 18

or a Fox Cub turns 7), such Member shall continue with their current Membership (and continue to be entitled to the same Membership Benefits associated with that Membership, with the exception of the purchase price applicable to any Ticket(s) which shall be charged according to the Member's age at the time of the relevant match) until the next relevant Membership renewal date, at which time the Member will be upgraded to the appropriate Membership for their age and charged appropriately.

15. Memberships are sold on the basis of one Membership per person and season ticket holders cannot purchase a Membership. Memberships are available to purchase by supporters of the Club only. By applying to purchase one or a number of Memberships and/or using a Membership, you hereby warrant and represent that you (and any person you are buying a Membership for or who uses your Membership) are a supporter of the Club. The Club reserves the right to liaise with Visiting Clubs in respect of the identities of supporters. If the Club becomes aware that you are a supporter of a Visiting Club and you have purchased a Membership, the Club reserves the right to cancel your Membership and any tickets you have purchased through your Membership without any reimbursement to you.

16. Each Membership is only valid for the 2025/2026 Season.

17. Where a Junior Fox or Fox Cub Membership is purchased, the purchaser may also be required to provide the email details of the Junior Fox or Fox Cub Member's parent and/or legal guardian. If the parent and/or legal guardian of a Junior Fox or Fox Cub Member objects to the purchase of a Junior Fox or Fox Cub Membership for their child (as applicable), they should contact the Club within fourteen (14) days of purchase via the methods set out in Condition 22 below and request that the Membership be cancelled. Upon

cancellation in accordance with this Condition 17 only, a full refund shall be given to the purchaser using the payment details provided on purchase.

18. If a Member is not 18 years or over, their parents and/or legal guardian(s) and/or Membership/Ticket purchaser (as applicable) shall, in addition to the Member themself, be responsible for the Member's actions, conduct and compliance with these Membership Terms and Conditions and the Conditions of Entry. Should any Member under the age of 18 breach these Membership Terms and Conditions and/or the Conditions of Entry, the Club shall be entitled to impose on the Member and/or their parents and/or legal guardian(s) and/or Membership/Ticket purchaser (as applicable) such sanction(s) as it considers appropriate in the circumstances. Please note that the Club does not permit children under the age of two to attend matches at the Stadium so tickets cannot be purchased on behalf of or assigned to Fox Cub Members under the age of two.

19. All rights with respect to a Membership are personal to the Member and shall cease upon the death of the Member. Any Membership Benefits accrued (including without limitation any priority points) are not transferable to any other person or organisation.

Price and Payment

20. The price payable for each Membership for the Season shall be as set out on the official Club website or as otherwise notified by the Club from time to time. Prices for each Membership each Season or within a Season may be subject to change.

21. By applying to subscribe to each Membership, a Member is making an offer to the Club. A contract for the supply of the

Membership shall be created when the required payment has been received (which for the avoidance of doubt shall be when cleared funds are received by the Club and the Club has issued a confirmation of purchase).

22. Memberships may be purchased using any of the following purchasing methods:

    a) online on www.lcfc.com/tickets; or

    b) by calling the City Sales Centre on **0344 815 5000 (Option 1).**

23. The price that a Member shall pay when purchasing a match Ticket using their Membership will be dependent on their age on the day of the fixture.

24. The Club always tries to ensure that the pricing and ticketing information provided by the Club (including but not limited to, the information available on the official Club website, on any literature or as issued or communicated by a Club sales representative) is correct, but errors may occur. Upon the Club becoming aware of any pricing or product description error in relation to any Membership which has been sold, the Club will endeavour to inform the purchaser as soon as reasonably practicable using the contact details provided to the Club. The Club will then provide the purchaser with the option of reconfirming the order at the correct price/product description or cancelling the order. If the Club is unable to contact the purchaser having made reasonable attempts to do so, the Club will treat the order as cancelled. If the order is cancelled or treated as cancelled, the Club will provide a full refund to the purchaser using the payment details provided. If valid payment details have not been provided, no further action will be taken by the Club.

Dispatch of Membership Item(s)

25. For the 2025/2026 Season, Adult Fox, Junior Fox, Fox Cub and International Members will be issued with the applicable Membership benefits set out in condition 48.

26. Members that purchase a Home Match Ticket(s), will be issued with a digital mobile Ticket which must be presented at the turnstile. If a Member is unable to use a digital mobile Ticket, they should contact the City Sales Centre on **0344 815 5000 (Option 1).**

27. All Tickets will remain the property of the Club at all times and may be confiscated, cancelled or withdrawn by the Club in accordance with these Membership Terms and Conditions at any time. Tickets must be produced along with evidence of identity if required by any official, steward or employee of the Club or any police officer.

28. By agreeing to these Membership Terms and Conditions, each Member acknowledges and accepts that there may be a delay in the receipt of their Membership item(s) (as further detailed in Condition 25). Where applicable, Membership item(s) will be delivered to the address given by the Member at the time of purchase unless otherwise updated and notified to the Club. The Club cannot be held responsible if a Membership item is delivered to the wrong address as a result of a changed address.

29. The Club shall not have any liability to any Member for any non-delivery, late delivery or technical fault of any Membership item(s), Ticket, document or other material dispatched and/or issued by the Club to the Member.

Forgotten, Lost, Stolen and Damaged Memberships and Tickets

30. Any Member who forgets to bring their Ticket to a Home Match (or is unable to present and/or display a digital Ticket) can obtain an individual Home Match Ticket from the Matchday Ticket Office at the Stadium on the day of the relevant match from ninety (90) minutes prior to kick-off until the Matchday Ticket Office closes only (please note that the time at which the Club chooses to close the Matchday Ticket Office is at the Club's discretion and that such closure may take place at any point following kick-off). This right to obtain an individual Home Match Ticket is only available to the named Member, and the applicable Home Match Ticket will not be issued to anyone other than the named Home Match Ticket holder. Any Member requesting a Home Match Ticket replacement will be asked to prove their identity based upon information recorded on the Club database and will be subject to a £5 administration charge, which will be non-refundable.

31. The Club cannot accept any responsibility whatsoever for any Ticket which is lost, stolen, forgotten, damaged, defaced or destroyed.

Attendance at Matches or Entry into the Ground

32. By purchasing and/or attending a Home Match using a digital mobile Ticket or such other form of Ticket provided by the Club, each Member:

    - certifies that they have read, understood and accepted (i) the Home Match Ticket Terms and Conditions and (ii) these Membership Terms and Conditions; and
    - agrees to be bound by, and to comply with, (i) the Home Match Ticket Terms and Conditions and (ii) these Membership Terms and Conditions.

33. Entry into the Stadium is subject always to the Ground

Regulations and the Conditions of Entry. By purchasing, accepting and/or holding a Membership, and/or using a Ticket, each Member:

- certifies that they have read, understood and accepted the Ground Regulations and the Conditions of Entry; and
- agrees to be bound by, and to comply with, the Ground Regulations and the Conditions of Entry.

34. The Club will not be obliged to make any refund to any purchaser or Member in respect of (i) any ejection from or refusal of entry to the Stadium, and/or (ii) any Membership and/or Ticket which is withdrawn or suspended.

35. Any Home Match Ticket purchased is subject to the Home Match Ticket Terms and Conditions issued by the Club from time to time (available on the Club's website at www.lcfc.com/terms).

36. Any Away Match Ticket purchased is subject to the Away Match Ticket Terms and Conditions issued by the Club from time to time (available on the Club's website at www.lcfc.com/terms).

37. Unless otherwise stated by the Club, Home Match and Away Match Tickets are sold on the basis of one Home Match or Away Match Ticket per Member.

Ticket Touting

38. The unauthorised sale or disposal of a Membership upon which a match Ticket has been uploaded or assigned (or the match Ticket itself, as applicable) may amount to a criminal offence, including under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. This includes, but is not limited to:

a) offering to sell a Membership and/or Ticket (including, without limitation, via any website or online auction site);

b) exposing a Membership and/or Ticket for sale;

c) making a Membership and/or Ticket available for sale by another person;

d) advertising that a Membership and/or Ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that a Membership and/or Ticket may not be offered as a prize in any promotion or competition;

e) transferring, lending or selling a Membership and/or Ticket to any third party as part of a hospitality or travel package;

f) giving (or offering to give) a Membership and/or Ticket to a person who pays or agrees to pay for some other goods or services in return (or offers to do so), all save as expressly authorised by the Premier League/the English Football League (as applicable) or the Club.

39. The Club may inform the police as soon as it becomes aware that Membership(s) and/or Ticket(s) are being or have been sold in contravention of Condition 38.

40. If a Member, or any guest of a Member, is convicted of a ticket touting offence anywhere in the world, or the Club reasonably suspects that a Member, or any guest of a Member, has committed a ticket touting offence, the Club may notify the Premier League and/or the English Football League who may in turn notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that the Club shares may include personal data regarding the Member and/or guest (including name, contact details, information about the offence and

information about ticket purchases (including payment details)). The Club will use this to identify and prevent ticket touting offences and disorder at matches. The Club reserves its right to conduct checks on supporters attending matches for any breaches of these Membership Terms and Conditions.

41. If a Member, or any guest of a Member, suspects that ticket touting is taking place in or around the Stadium, the Club requests that the Member promptly reports their suspicions to the Club and the police.

Data Protection, Filming and Photography

42. Conditions 42-44 apply in addition to paragraphs 18 and 21 of the Ground Regulations. Each Member and guest acknowledges and agrees that the Club will hold and process data relating to them, which may include personal data, for administrative and legal purposes. The personal data that is provided to the Club shall be collected, stored, processed, used and transferred by the Club in accordance with the Club's then current privacy policy.

43. All persons who enter the Stadium using a Ticket acknowledge that photographic images and/or audio, visual and audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may be used, by way of example and without limitation, in televised coverage of matches and/or for promotional or marketing purposes by the Club, the Premier League, the English Football League, Club partners, other football governing bodies, other third parties (such as event promoters) and/or accredited media organisations, and use of a Ticket to enter the Stadium constitutes consent to such use, in perpetuity, by way of any present or future media, for any purpose deemed reasonable by the Club. All persons who enter the

Stadium using a Ticket further acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify them as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of these Membership Terms and Conditions (including any breach of the Conditions of Entry). All persons who enter the Stadium using a Ticket agree that the matches for which Tickets have been purchased are public, and that their appearance and actions inside and in the perimeter of the Stadium where a match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at matches. Information about the Club's use of individuals' personal data will be brought to their attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the Stadium). Individuals should contact the Club for further information.

44. Further to Condition 43 above, if such person is under the age of 18, either (i) the parent, guardian or responsible adult who is accompanying them into the Stadium shall be deemed to have provided consent on their behalf, or (ii) to the extent that such person is not accompanied by a parent, guardian or responsible adult, by that person entering the Stadium, that person's parent or guardian shall be deemed to have provided consent on their behalf.

Termination of participation in the Membership by the Club

45. The Club may terminate a Member's participation as a Member immediately on written notice and without a refund if:

- the Member breaches these Membership Terms and Conditions (which includes for the avoidance of doubt the Ground Regulations and the Conditions of Entry);
- the Member acts or is reasonably suspected of acting in any manner which is inconsistent with or violates these Membership Terms and Conditions or any element of the Membership;
- the Member acts, in the Club's opinion, in a manner which is inconsistent with the applicable laws, statutes or regulations or if there are reasonable grounds for suspecting fraud, theft or dishonesty in connection with the Membership;
- the Member is guilty (or the Club suspects the Member is guilty) of a football related criminal offence.

46. In the event that a Membership is withdrawn/terminated, the Club reserves the right to (i) exclude the relevant Member from applying for any future Membership maintained or organised by the Club, (ii) disqualify the relevant Member from applying to purchase any match Ticket at its discretion and/or (iii) notify FIFA, UEFA, The Football Association, the Premier League, the English Football League and/or any other football club of such exclusion and/or disqualification (and the reasons for such exclusion and/or disqualification).

47. All priority points accrued by a Member may be revoked if that Member's Membership is cancelled, suspended or withdrawn in accordance with these Membership Terms and Conditions, or if the Member is refused admission or banned from the Stadium or any other sporting venue anywhere in the world.

Membership Benefits

48. **Adult Fox, Junior Fox, Fox Cub and International Memberships**

- Priority access to home league match tickets (Members aged 2+ only)* **
- Access to away match tickets (after season ticket holders) (Members aged 2+ only)* **
- Foxes Rewards access (discount on retail purchases)**
- Access to Club events and experiences
- Prize draws & competitions**
- Early access on retail launches
- Stadium tour discounts**
- LCWFC match ticket discounts**
- Mascot opportunities (Junior Fox Members aged 7-11 only)* **

a) Members will be entitled to earn priority points from ticket purchases in respect of the Club's men's first team's competitive fixtures: one home priority point per Home Match or one away priority point per Away Match. These points will enable relevant Members to purchase a ticket for a future match in advance of any tickets being offered for general sale*;

b) First priority for purchasing the available Tickets for the Club's home Premier League/EFL matches (as applicable)* **;

c) Priority on tickets for cup competitions (after season ticket holders)* **;

d) Two percent (2%) of all away Premier League/EFL match ticket allocation (as applicable) shall be reserved for Members. Tickets will be allocated via a ballot system**;

e) Priority on away tickets outside of the 2% referred to

above (after season ticket holders)* **;

f) Priority on any non-renewed season tickets for the 2026/2027 season* and the right to apply for 2026/2027 season tickets via the Club's season ticket application process (subject to eligibility)**; and

g) 10% discount on match tickets for Leicester City Women FC's ("**LCWFC**") WSL fixtures at King Power Stadium (applies to LCWFC's WSL home fixtures only and not LCWFC season tickets)* **.

*subject to availability
**additional terms and conditions apply

49. Entry into the Stadium is subject always to the Conditions of Entry. By purchasing and/or accepting and/or holding and/or using a Membership, you certify that you have read, understood and accepted the Conditions of Entry, agree to be bound by the Conditions of Entry and agree to bring to the attention of others the Conditions of Entry as applicable. Notwithstanding the foregoing or any other Condition, Members acknowledge and agree that Membership does not guarantee that a Member will be able to purchase a Ticket for and/or attend any of the Club's matches (whether particular matches or at all).

Match and Event Ticket Availability

50. The Club operates a ticket priority scheme for away fixtures, European fixtures, cup ties, pre-season or friendly matches subject to the Club's advertised eligibility requirements and applicable terms and conditions (as published from time to time on the Club's official website). Subject to Conditions 54-57 below, the Club guarantees Members a priority purchase period before such tickets go on General Sale as

set out in Condition 48 above. Tickets are subject at all times to availability and subject to the Club's selling criteria. Any priority points are non-transferable under any circumstances.

51. The offer of priority purchase under Condition 50 is only available to the named Member and any Ticket(s) purchased may only be used by the named Member.

52. Holding a Membership does not guarantee match tickets for cup finals, semi-finals, or any play-off fixtures involving the Club playing at the Stadium or a neutral ground. Any priority for these matches will be based on the ticket priority system and any other supporter loyalty scheme in operation at the relevant time (in such manner as may be determined by the Club at its discretion). Such information can be found on the Club website hosted at www.lcfc.com and/or will be notified by the Club to Members.

53. Arrangements and selling criteria for all European and cup ties will be advertised on the Club's communication channels including the website hosted at www.lcfc.com and the social media channels and/or in the press and/or on the local radio.

54. The Club reserves the right to amend these Membership Terms and Conditions (and/or the basis on which the Club provides Memberships and/or Home Match Tickets or Away Match Tickets to Members) as it determines, in order to retain the appropriate flexibility to ensure an appropriate and fair approach in respect of any circumstances arising which are outside of the Club's reasonable control (including but not limited to any public health concerns). This may include, without limitation, the Club making any such amendments as are required or recommended in order to comply with applicable laws, regulations or

guidance.

55. By way of example only, it is possible that the capacity of the Stadium may be restricted for particular Match(es) and/or that certain Match(es) may be played behind closed doors. In such circumstances, the Club will contact Members to inform them of the relevant amendments which the Club is making, and of the impact of those amendments on Members (which may, for example, include the Club introducing a ballot or other process to determine those Members who will be entitled to attend any matches with limited capacity.)

56. For the avoidance of doubt, all Members are required in connection with their attendance at the Stadium to comply with all applicable laws/regulations, Government guidance and the Club's directions (including any applicable Supporter Code of Conduct from time to time, as described in Condition 57 below). This includes the strict requirement that Members who purchase Home Match Tickets must not attend the Stadium if they are restricted from doing so as a result of any laws and/or regulations in force from time to time. No refunds shall be due in such circumstances, unless the Club determines otherwise in its absolute discretion.

57. Without prejudice to the foregoing, the Club may from time to time elect to implement a Supporter Code of Conduct and/or to introduce other supplemental Membership terms. Any such Supporter Code of Conduct and/or supplemental terms will be binding upon Members, will be communicated to Members and/or displayed at the Stadium, and shall be subject to update in the Club's absolute discretion.

Exclusion of Liability

58. Subject to Conditions 54-57 above, the Club expressly excludes all liability resulting from:

- any failure or delay by the Club in carrying out its obligations under the Membership Terms and Conditions which is caused by circumstances outside the reasonable control of the Club;
- the Membership and the priority points system;
- any information provided by a third party;
- restrictions to the view of any match caused by virtue of the actions of spectators;
- any failure by a Member to provide updated contact/payment information details;
- the abandonment, postponement or cancellation of matches or matches being played behind closed doors or with limited/restricted attendance;
- any failure to obtain a Membership, match Ticket and/or replacements of the same due to the acts or omissions of any third party (including any postal service provider); and

- the alteration of the dates and/or times of matches.

59. The Club shall have no liability whatsoever for:

- any indirect or consequential loss or damage of whatever nature; or

- any of the following types of loss or damages, whether arising directly or indirectly: (i) loss of enjoyment, (ii) travel/accommodation costs, (iii) any loss or damage to or theft of property at the Stadium, and/or (iv) any losses arising from a Membership being used for commercial purposes (i.e. where the Membership is not being

purchased and used by a consumer).

60. For the avoidance of doubt, nothing in these Membership Terms and Conditions shall exclude or limit the Club's liability for:

- death or personal injury caused by the negligence of the Club or its employees during the course of their employment;
- fraud or fraudulent misrepresentation by the Club; or
- any liability which may not be excluded or limited as a matter of English law.

Further Information

61. Any correspondence with the Club should be marked with the Member's supporter number. Members are encouraged to contact the City Sales Centre either by email to **ticketsinfo@lcfc.co.uk** or by phoning **0344 815 5000 (Option 1).**

62. If you are not happy with the response from the contacts set out in Condition 61 above, Members may contact Leicester City Football Club, King Power Stadium, Filbert Way, Leicester, LE2 7FL, e-mail help@lcfc.co.uk or telephone **0344 815 5000 (Option 2)**.

63. If you are not happy with the response from the contacts set out in Condition 62 above, Members may contact Board Office, Leicester City Football Club, King Power Stadium, Filbert Way, Leicester LE2 7FL, or e-mail boardoffice@lcfc.co.uk.

64. If you are not happy with the response received from the

Club under Condition 63 above, you may contact the Independent Football Ombudsman at Premier House, 1-5 Argyle Way, Stevenage, Hertfordshire SG1 2AD. Alternatively, you may complete and submit the form available at the following link https://www.theifo.co.uk/contact-us.html, email contact@theifo.co.uk or telephone 0330 165 4223.

65. Without prejudice to Conditions 54-57 above, the Club reserves the right to make other changes to these Membership Terms and Conditions from time to time, and shall notify you of such changes if they materially affect your rights as a consumer. Any variations will be advertised on the Club's website hosted at www.lcfc.com.

66. If the Membership Terms and Conditions of usage and issue are not accepted by the Member, the applicable Membership item(s) should be returned promptly to Leicester City Football Club, City Sales Centre, King Power Stadium, Filbert Way, Leicester LE2 7FL, within fourteen (14) days from the purchase date. Upon receipt of the return of the Membership item(s) by the Club in accordance with this Condition 66 only, the Member will be entitled to a refund.

67. By agreeing to these Membership Terms and Conditions, Members are also agreeing to the Club's Ground Regulations and any applicable Supporter Code of Conduct at the Stadium. Ground Regulations and any applicable Supporter Code of Conduct will be displayed around the Stadium and on www.lcfc.com. Ground Regulations are published by the Premier League and the English Football League each season.

General

68. The invalidity or partial invalidity of any provision of these Membership Terms and Conditions shall not prejudice or

affect the remainder of these Membership Terms and Conditions, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

69. The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Membership Terms and Conditions or by law shall not constitute a waiver of that right, power or remedy.

70. If there is any conflict, ambiguity or inconsistency between any provision of these Membership Terms and Conditions and any provision of the Ground Regulations, the relevant provision of these Membership Terms and Conditions shall take precedence.

71. Notwithstanding any other provision in these Membership Terms and Conditions and with the exception of any football authority, no other person other than you or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Membership Terms and Conditions. Nothing in these Membership Terms and Conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.

72. These Membership Terms and Conditions and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with these Membership Terms and Conditions

(including in relation to any non-contractual disputes or claims).

Section 3 - LCFC Supporters with a Disability - Additional Terms and Conditions

1. The following additional terms and conditions shall apply to any Supporter with a Disability that has been registered with the Club. A Supporter with a Disability shall mean any supporter of the Club who has a physical or mental disability that has a “substantial” and “long term” negative effect on their ability to do normal daily activities.

2. Supporters with a Disability who can provide the Club with any of the following as proof of their disability shall be entitled to purchase a Membership or match Ticket under the applicable criteria, and to receive a free personal assistant Ticket for each match attended by the Supporter with a Disability. The qualifying criteria is as follows (or as otherwise determined at the discretion of the Club):

   - Standard or enhanced rate of Personal Independent Payment (PIP) for mobility;

   - Receipt of the Disability Living Allowance at Middle/Higher Rate;

   - Receipt of the Attendance Allowance;

   - Receipt of the Employment & Support Allowance (ESA);

   - Blind or partially sighted registration certificate, CredAbility Access Card; and/or

   - Any other special documentation at the discretion of the Club.

   Proof of disability must be provided to the Club at least four

(4) weeks prior to the start of the Season. Where such proof is not provided, the Club reserves the right to cancel the Membership, not apply any concessionary prices and/or cancel any personal assistant Ticket(s).

Where the relevant proof of disability documentation expires during the Season, updated documentation must be provided to the Club within one (1) month of its expiry. If such updated documentation is not provided to the Club within the required one (1) month period, the Club reserves the right to freeze the Membership and/or any Ticket(s) until such time as updated documentation is provided to the Club. In the event that updated documentation is not provided to the Club within three (3) months of its expiry, the Club reserves the right to cancel the Membership and/or any Ticket(s) immediately without reimbursement and/or require the Member to pay an upgrade price.

3. Any ticket (of whatever nature) provided for a personal assistant for a Supporter with a Disability is provided in order for the personal assistant to care for Supporter with a Disability and is only valid when the personal assistant is accompanying the Supporter with a Disability.

4. The personal assistant is not deemed to be a Member in their own right and as such is not entitled to any other benefits to which a Member is entitled (including the Membership Benefits). Should the personal assistant wish to attend a match without the Supporter with a Disability, the Supporter with a Disability must notify the Club and provide consent for the personal assistant to attend without them. The personal assistant must then upgrade the relevant match Ticket in accordance with the process directed by the Club, including payment of the full match Ticket price, and the personal assistant Ticket must be returned to the Club. Failure to do so and/or any abuse of

these Terms and Conditions by any personal assistant may result in ejection from the Stadium and cancellation of the Membership and/or any Ticket(s) without refund. For the avoidance of doubt, all personal assistants are required to comply with these Terms and Conditions, including the Ground Regulations.

5. The personal assistant must sit with the Supporter with a Disability to assist them and whilst the Club accepts that the personal assistant may be another Supporter with a Disability or a young person, the Club requests that the personal assistant is fully capable of meeting the needs of the Supporter with a Disability. It should also be noted that when entering the Stadium, the personal assistant must enter at the same time as the Supporter with a Disability. Although a Supporter with a Disability can enter the Stadium on their own, the personal assistant will not be admitted without being in the presence of the Supporter with a Disability.

6. Should any Supporters with a Disability or personal assistant be found to be abusing these Terms and Conditions or any other policy relevant to Supporters with a Disability, the Club reserves the right to deny entry or to take further action (which may include the suspension and/or cancellation of the Membership and/or any Ticket(s)).

7. The Membership for the Supporter with a Disability can only be used by the named individual and is not transferable. Details of the personal assistant must be provided to the Club. Should the Supporter with a Disability wish to change their personal assistant, they must contact the Club's Access Team by email to disability@lcfc.co.uk or by phoning **0344 815 5000 (Option 2)**.

8. Please note that stewards and members of staff may carry out checks on all Members and/or Ticket holders. Any abuse of the concessionary scheme for Supporters with a Disability will be dealt with severely and will result in the loss of the applicable Membership and/or Tickets, and the right to eject the individuals from the Stadium.