



VISITING SUPPORTERS

SEASON 2026/27

August 2026

KING POWER
STADIUM

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EST. 1884

LEICESTER CITY



**Welcome To Leicester
City Football Club**

Welcome to Leicester City Football Club



Welcome to Leicester City Football Club and thank you for choosing to visit the home of Leicester City. This Visiting Supporters Guide has been created to help you enjoy your experience when visiting King Power Stadium.

Should you require further information or assistance please contact the Club's Supporter Liaison Officer & Access Manager via help@lcfc.co.uk or by calling **0344 815 5000 (Option 2)**.

LCFC Help

The LCFC Help team is available to assist with supporter enquiries Monday to Friday, 9am–5pm. We aim to respond to all correspondence within eight business hours of receiving it and, where possible, resolve enquiries within five business days.

If you feel your enquiry has not been fully resolved, you can contact the Club's Board Office by emailing boardoffice@lcfc.co.uk

Should you remain dissatisfied after the Board Office has reviewed your enquiry, you can refer the matter to the Independent Football Ombudsman. You can write to Premier House, 1–5 Argyle Way, Stevenage, Hertfordshire SG1 2AD, complete the online contact form at www.theifo.co.uk/contact-us.html, email contact@theifo.co.uk, or call **0330 165 4223**.

On a matchday, LCFC Help is also operational through a dedicated text short code service, which can be used to alert our stewards to any situations occurring within King Power Stadium.

To use the service, simply text **60066**, starting the message with the word '**FOXES**'. The Club's stewarding team will then monitor the situation and take any action where appropriate.

Welcome to Leicester City Football Club

Equality Policy

INCLUSION

Leicester City is Football Club is THE Football club for Leicester. We are proud to represent one of the most ethnically diverse cities in the UK. With just over 40% of people living in Leicester born outside the UK, our One Club mentality celebrates our uniqueness whilst embracing what unites us.

We are fully committed to inclusion which it is at the heart of the Club's vision and values. Our values guide the work we do internally and across our communities, which we are proud to be part of and represent.

OUR MISSION

Our inclusive mission is "To create a culture within our Club where valuing the individual is our highest priority and where our staff supporters and partners are respected and can be their authentic selves."

This is achieved through our Method of the three C's; Culture, Celebration and Continuity.

OUR STRATEGY

As part of our Inclusion Strategy, our priority is to create an environment that values the individual; from our staff to supporters and stakeholders.

Throughout the season, we support a range of campaigns that promote equality, diversity and inclusion. These initiatives help raise awareness of inequality, celebrate diversity and ensure everyone feels welcome, valued and supported at our Club.

Our commitment to inclusion has been recognised through our Advanced Status in the Premier League Equality, Diversity and Inclusion Standard (PLEDIS), as well as Leader status within the Government's Disability Confident scheme.

Throughout the season, we are committed to:

- Building inclusive systems and processes across the Club.
- Using data to inform and strengthen our approach to inclusion on and off the pitch.
- Providing our staff with the knowledge and training to create an inclusive environment.
- Working with local and national partners to increase our positive impact within football and the wider community.

If you wish to find out more about the Club's commitment to inclusion, email inclusion@lfc.co.uk



CULTURE

We will harness an inclusive culture, driven by the recognised needs of our community.

CELEBRATE

Celebrate, support and profile the diverse make up of our Club and community.

CONTINUITY

Drive growth and innovation to attract, develop and retain the right people within our Club and reflect our community.



02

A Safe & Inclusive Environment

A Safe & Inclusive Environment

Leicester City Football Club is committed to creating a safe, welcoming and enjoyable environment for everyone, both on matchdays and non-matchdays. We welcome all supporters and visitors to King Power Stadium, regardless of age, disability, gender, race, religion or belief, sexual orientation, or any other protected Characteristic.

We work closely with The FA, the Premier League, the EFL and other partners across football to help tackle discriminatory, abusive, anti-social and criminal behaviour, and to promote a positive matchday experience for everyone.

We ask all supporters, visitors and staff to treat one another with dignity and respect. Discriminatory, abusive or anti-social behaviour has no place at Leicester City Football Club and will not be tolerated.

Where the the Ground Regulations, Supporter Code of Conduct or other applicable Club policies, the Club may take appropriate action. Depending on the circumstances, this could include the withdrawal of tickets or memberships, the removal of Club benefits, suspension or banning from fixtures or Club premises, and, where appropriate, referral to the police.

Any Club sanctions will be applied in line with the Club's Sanctions and Appeals Process, taking account of relevant policies and guidance, including the Premier League's Commitment regarding Discriminatory and Abusive Conduct.

If you have any questions or concerns, please contact the Club's Inclusion Team at inclusion@lfc.co.uk





SOCIAL MEDIA

SANCTIONS POLICY

Leicester City Football Club is proud to have an online community that brings together supporters of all ages and backgrounds. We want our official social media channels to be welcoming, respectful and enjoyable spaces for everyone.

We do not tolerate discriminatory, abusive or threatening behaviour on any of the Club's official social media channels. This includes abuse directed at supporters, players, staff or any other individual, as well as content that discriminates against people because of a protected characteristic under the Equality Act 2010. We also reserve the right to remove spam, illegal content and posts that are otherwise inappropriate.

The Club's Content Department actively moderates our official social media channels and reviews reports of inappropriate behaviour. Accounts may be blocked or banned from our channels where posts breach our community standards.

Supporters should also be aware that serious online misconduct, whether on the Club's official channels or elsewhere, may be considered under the Club's Sanctions and Appeals Process and the Premier League's Commitment regarding Discriminatory and Abusive Conduct. Where appropriate, this may result in Club sanctions in addition to any action taken by the relevant social media platform or, where applicable, the police.

If you experience or witness online discriminatory or abusive behaviour, we encourage you to report it using the relevant social media platform's reporting tools. Online abuse can also be reported to Kick It Out by emailing a screenshot of the content to **report@kickitout.org**

PROTECTED CHARACTERISTICS (EQUALITY ACT 2010)

- Age
- Disability
- Gender reassignment
- Marriage and civil partnership
- Pregnancy and maternity
- Race
- Religion or belief
- Sex
- Sexual orientation

For full details, please refer to the Club's Sanctions and Appeals Guidance.





SANCTIONS & APPEALS

Where a supporter is found to have breached the Club's Ground Regulations, Supporter Code of Conduct or other applicable policies, the matter may be referred to the Club's Sanctions Committee for review.

Any action taken will reflect the nature and seriousness of the breach, together with any relevant circumstances. Depending on the outcome of the review, sanctions may include a written warning, the withdrawal of priority points, suspension from fixtures, or, in the most serious cases, a longer-term or permanent ban from Club matches or premises.

Repeated breaches may result in more serious Sanctions.

APPEALS PROCESS

If you wish to appeal a Club sanction, you should contact the Club's Board Office within seven days of the date of the sanction decision.

Appeals can be submitted by post to:

Board Office, Leicester City Football Club, King Power Stadium.
Filbert Way, Leicester, LE2 7FL.

Alternatively, you can email **boardoffice@lfc.co.uk**

Please include the reasons for your appeal together with any supporting information you would like the Appeals Committee to consider.

Appeals are considered by the Club's Appeals Committee, which operates independently of the Sanctions Committee. The Club will review your appeal as soon as reasonably practicable and will notify you of the outcome within 14 days of a decision being reached.

If, after completing the Club's appeals process, you remain dissatisfied with the outcome, you may refer the matter to the Independent Football Ombudsman. You can write to Premier House, 1-5 Argyle Way, Stevenage, Hertfordshire SG1 2AD, complete the online contact form at **www.theifo.co.uk**, email **contact@theifo.co.uk**, or call **0330 165 4223**.

GROUND REGULATIONS

All supporters are reminded that they are subject to the terms and conditions of the Club's Ground Regulations, which can be found on [LCFC.com](https://www.lcfc.com)

A list of prohibited items within King Power Stadium can be found below.

If you experience any form of harassment, discrimination or bullying at King Power Stadium, please email help@lcfc.co.uk or call **0344 815 5000 (Option 2)**.

If you experience a hate crime, please speak to your nearest steward. You can also report a hate crime by texting **'FOXES'**, followed by your message, seat details and the nature of your concern to **60066**.

PROHIBITED ITEMS

 Access to the stadium may be denied if you refuse to be searched by our officials.	 NO SMOKING Please keep our stadium smoke free, including the use of electronic cigarettes.
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These items are not permitted inside the stadium:

 No Knives/ Darts	 No Pyrotechnics/ Explosives	 No Air Horns	 No Weapons	 No Dangerous/ Hazardous Items
 No Laser Devices	 No Bottles	 No Glass	 No Drink Cans	 No Poles
 No Drones	 No Umbrellas	 No Food Stuffs	 No Alcohol	 No Whistles
 No Folding Chairs or Seats	 No Selfie Sticks	 No Professional Cameras	 No Cool Boxes or Bags	 No Musical Instruments
 No Offensive or Inappropriate Clothing And Flags	 No Drugs or Illegal Substances	 No Audio or Video Recording Equipment	 No Suitcases or Oversized Bags	

Plus any other item that is deemed to be a safety or security concern by our safety team.



Supporters With Disabilities



LCFC is committed to providing services and facilities for our supporters with disabilities. On matchdays, there is a dedicated stewarding team to help supporters to ensure they enjoy their matchday experience.

Each area of the ground has access for wheelchair users, while the concourses have accessible toilets, with access granted via RADAR keys, obtained from stewards.

Other facilities available for supporters with disabilities to enhance their matchday experience at King Power Stadium, include:

AUDIO DESCRIPTIVE SERVICE

Headsets with full descriptive commentary can be provided for visually impaired supporters. These are available from the Matchday Staff Entrance in the Southwest corner of the stadium an hour and a half before kick-off.

***Failure to return the headset may result in a Charge.**

HEARING LOOPS

Hearing loops are fitted and clearly signed at various locations around King Power Stadium including the ticket office, Foxes Fanstore, main reception and catering outlets.

SENSORY PACK

Please apply for your pack, including ear defenders, in advance of a home fixture by emailing disability@lcfc.co.uk

ACCESSIBLE CATERING

Available in every stand throughout King Power Stadium, fitted with lower level counters.

ADDITIONAL SUPPORT

The Club also provide wheelchair accessible coach travel for all away fixtures throughout the season. Please see Fox Travel for more information. If you have any other queries, please contact the Club's Disability Liaison Officer by emailing disability@lcfc.co.uk or **0344 815 5000 (Option 2)**.

ACCESS CARDS

To apply for an Access Card, please email disability@lcfc.co.uk

Supporters With Disabilities

VISITOR SECTION – 19

- The accessible toilet is 25m (27yd 1ft) from the nearest designated seating, located along the East Stand concourse next to the pitchside entrance V41.
- A RADAR key is required for the accessible toilet, which can be obtained from a steward.
- The width of the accessible toilet door is 2ft 10in.
- The dimensions of the accessible toilet are 5ft 3in x 9ft 6in.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm in the cubicle.

VISITOR SECTION – 20

- The accessible toilet is 25m from the nearest designated seating, and is located along the Visitors Section concourse
- A RADAR key is required for the accessible toilet, which can be obtained from a steward
- The width of the accessible toilet door is 2ft 10in
- The dimensions of the accessible toilet are 5ft 11in x 7ft 5in
- There is a dropdown rail on the transfer side
- There is an emergency alarm in the cubicle

All accessible toilets have been fitted with sensor lights, automatic soap dispensers and automatic hand dryers.





How To Find Us



Train

Leicester Train Station is roughly 1.2 miles from King Power Stadium. This equates to an approximate five-minute car journey or up to a 45-minute walk.

To walk from Leicester Train Station, exit the station, cross London Road at the traffic lights, turn left and follow the road to King Power Stadium around to the right. Keep the Central Ring Road (Waterloo Way) on your left as the path separates from the road, staying on this path as it crosses New Walk. The path then re-joins the pavement, at which point Nelson Mandela Park will be in view. Turn right onto Lancaster Road and walk through the park, heading for the crossings by the public toilets. Cross Welford Road and turn left, following the road around – passing Morrisons supermarket – to King Power Stadium.

For more information on travelling to King Power Stadium by train, please visit the following:

- www.nationalrail.co.uk
- www.eastmidlandsrailway.co.uk

Car

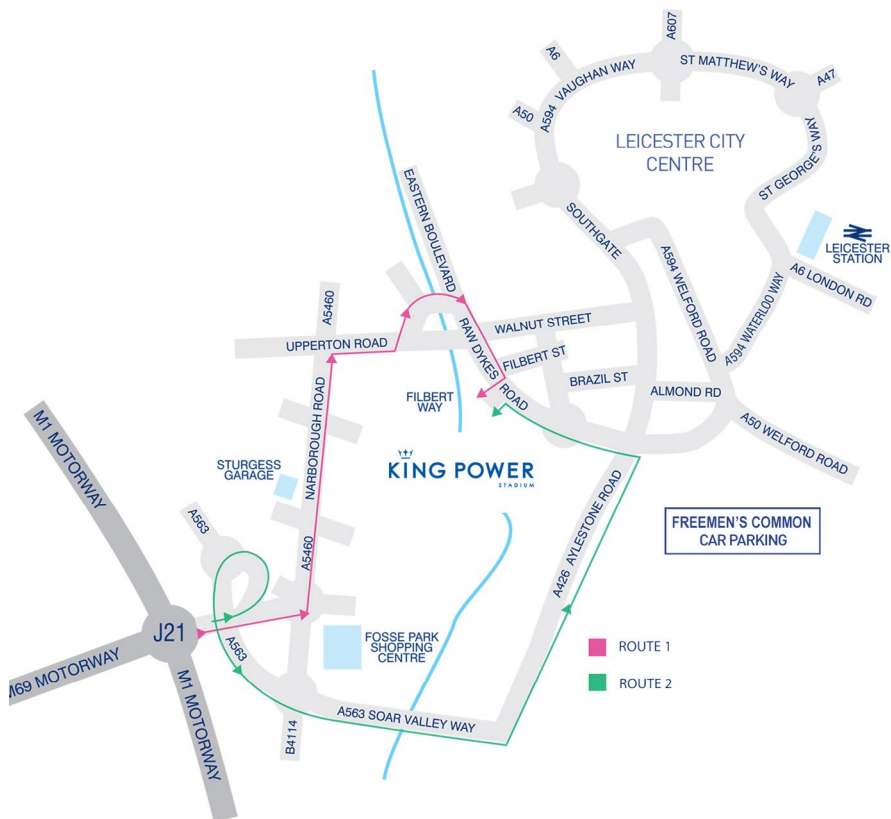
The M1 and M69 Motorways interchange at Junction 21 (M1), where you should exit and follow the signs for the City Centre via the A5460.

After three miles, turn right onto Upperton Road, follow the road down until you get to the Liberty Statue Island and take the fifth exit down Western Boulevard. You will then see King Power Stadium on your right-hand side.

Bus

Several bus services run from Leicester city centre to King Power Stadium, stopping on Aylestone Road, which is a five-minute walk from King Power Stadium.

Most buses in Leicester are low floor vehicles, meaning they can be lowered to pavement level once the bus has stopped. Buses all include wheelchair spaces. For details on routes to Leicester, visit www.travelineeastmidlands.co.uk

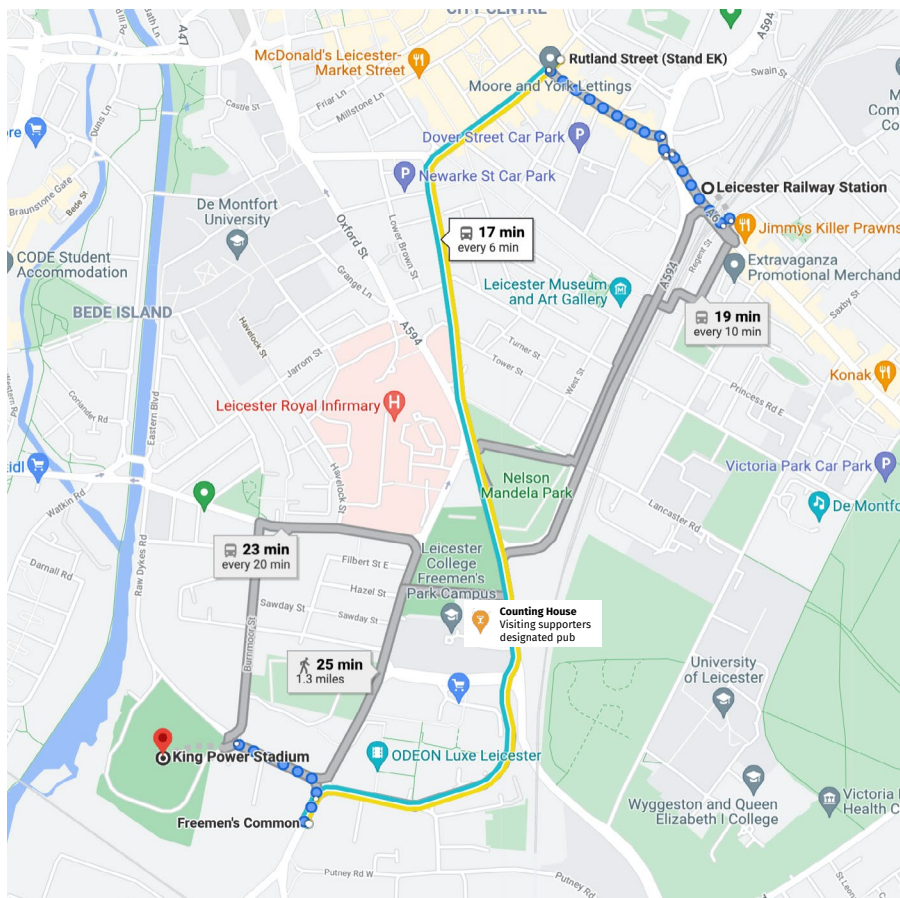


Park & Ride

There are three Park & Ride sites in Leicester, operating from 7am until 7pm, Monday to Saturday.

Users of the Park & Ride services can park for free at the sites.

For full details, including prices of Park & Ride services in Leicester, please visit www.choosehowyoumove.co.uk/park-ride



On foot

When walking around the local area on a matchday, please do not deviate from the pedestrian footpaths and avoid walking in the road, even if the pavement appears congested. This is particularly important on Aylestone Road and Narborough Road with the number of fast-moving vehicles passing.

Details of known road closures throughout the season will be communicated via the Club's communications channels at the earliest opportunity.



How To Find Us

Cycle Park

Leicester City are proud to promote all forms of green travel. As such, the Club encourages local supporters to utilise the cycle park by cycling to King Power Stadium.

For those local to Leicester, cycling offers an attractive alternative, helping minimise the impact of matchday traffic.

Supporters travelling to King Power Stadium on bike can use the cycle park, free of charge. The facility offers 20 spaces on a first come, first served basis. Cyclists should enter via Car Park B and show their match ticket on arrival.

Car Parking

For supporters driving to King Power Stadium, parking can be purchased prior to the day of the match for £19 per car on the Club's Filbert Street car park.

To book, please call the City Sales Centre on 0344 815 5000 (Option 1) or online at [LCFC.com](https://www.lcfc.com) / tickets. There are also several independent car parks in the area surrounding King Power Stadium.

The car parks are situated around Freemans Common and Leicester Tigers Rugby Stadium which is around a 10-minute walk from King Power Stadium.

Leicester City Football Club will provide 10 (Ten) car parking spaces for visiting supporters on Car Park B. These will be sold through the visiting club and are priced at £11 per space.



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General Information



Visiting supporters are accommodated in the corner of the North and East stands – all seats have unrestricted views.

These supporters can access their area through turnstiles 40 to 49 (dependant on ticket allocation) up to 90 minutes before kick-off. The accessible entrance is at turnstiles 42 to 43.

General Information

King Power Stadium is a contactless venue.

Visiting Supporters Pubs (All City Centre)

- The Hind (London Road)
- The Barley Mow (Granby Street)
- Locker Room (Belvoir Street)
- Walkabout (Belvoir Street)
- Corn Exchange (Market Place).

Bag Policy

- Bags must be no larger than A4 size - Height 30cm x Width 20cm x Depth 20cm.
- All permissible bags will be carefully searched. This has been developed to ensure a safe environment for all.
- Those choosing to bring a bag to the stadium, which meets the above criteria, should be aware that they may be delayed whilst their bag is searched by our stewarding team.
- The Club does not operate a “left luggage service”.

If you have a medical condition that requires you to bring a bag or other equipment, please email help@lcfcl.co.uk

Banners

- Any item above the size of 1000mm x 600mm must be flame retardant and have a fire safety certificate to prove so. Evidence of this must be provided in advance of matchday.
- Any item that is displayed should be done in a suitable location, which does not obstruct LED advertising, signage, exit routes, restrict the views of supporters or in any way compromise the safe operation of the stadium.
- All items should be presented to the matchday stewards and safety team prior to entry to the Stadium where they be inspected for compliance with the guidelines.
- The Club reserves the right to refuse to allow flags or banners to be displayed particularly if content is considered to be offensive, discriminatory, defamatory, or inflammatory.
- Any item that the Club or any of its employees believe could potential be used as a weapon and/or compromise public safety is strictly prohibited and will be confiscated.

Musical Instruments

- Musical instruments or other items that can cause a disturbance or nuisance are not allowed into the stadium.

Refreshments

Outside King Power Stadium, visiting supporters will be able to purchase a range of food and drink from catering vans which are situated around the ground. Once inside the stadium there are a number of food and drink counters in the visiting supporters' concourse.

Programmes

Programmes can be purchased from our mobile vendors around the stadium.

Foxes Fanstore

Our Foxes Fanstore can be found at the corner of the North and West stands.

LCFC Remembrance Garden

Opposite the corner of the West and South stands, supporters will find our Remembrance Garden. Everyone is welcome to visit the garden to reflect and remember loved ones.

Multi-Faith Prayer Room

Prayer room is available, please contact a steward.

Away Stand





- 1 Foxes Fanstore
 - 2 1884 Sports Bar
 - 3 Matchday Ticket Office/Collections
 - 4 Keith Weller Lounge and Media Entrance
 - 5 Players Entrance
 - 6 Reception
 - 7 Hospitality Entrance
 - 8 Audio Descriptive Collection
-  Entrances for Supporters with Disabilities

Accessibility Areas

■ ■ ■ Pitchside Accessible Area

 Family Area

☐ Safe Standing

Please note **Under 2's are not permitted inside the King Power Stadium.**

For full terms and conditions: lcf.com/terms

For Frequently Asked Questions: lcfc.com/FAQs



Recommended Hotels, Eating Places & Things To Do in Leicester



HOLIDAY INN EXPRESS LEICESTER CITY

Address: Filbert Way, Raw Dykes Road, Leicester, LE2 7FL.

Phone: 0116 249 4590

Distance: 3-Star Hotel next to King Power Stadium

HOLIDAY INN

Address: 129 St. Nicholas Circle, Leicester, LE1 5LX.

Phone: 0116 482 1900

Distance: 4-Star Hotel (1.2 Miles)

LEICESTER MARRIOTT HOTEL

Address: Grove Park, Smith Way, Leicester, LE19 1SW.

Phone: 0116 282 0100

Distance: 4-Star Hotel (3.8 Miles)

WINSTANLEY HOUSE

Address: Braunstone Park, Hinckley Road, Leicester, LE3 1HX.

Phone: 0116 366 5642

Distance: 4-Star Hotel (2.3 Miles)



PASSION BLEND & HINDBAR

(Close to train station)

Address: 49 London Road, Leicester, LE2 0PD.

Phone: 0116 254 5892

Distance: 1.3 miles from King Power Stadium

THE CORN EXCHANGE – JD WETHERSPOON

Address: 1 Corn Exchange, Market Place, Leicester, LE1 5GG.

Phone: 0116 253 8533

Distance: 1.8 miles from King Power Stadium

O'NEILLS LEICESTER

Address: 16-20 Loseby Lane, Leicester, LE1 5DR.

Phone: 0116 262 8709

Distance: 1.5 miles from King Power Stadium

NANDO'S LEICESTER

Address: 86 Aylestone Road, Freeman's Leisure Park, Leicester, LE2 7LB.

Phone: 0116 285 4001

Distance: 0.5 miles from King Power Stadium



King Richard III – After being found under a car park in Leicester, King Richard III was reinterred in a service at Leicester Cathedral on Thursday 26 March, 2015. Where King Richard III's remains were found now sits a visitors' centre, open seven days a week.

National Space Centre – Situated close to Leicester City Centre, the National Space Centre is the UK's largest attraction dedicated to space exploration and space science. The attraction is filled with rockets, satellites and other amazing artefacts.

Museums – Leicester has a number of museums in and around the city, including the Abbey Pumping Station, Jewry Wall and New Walk Museum and Art Gallery. Full details of Leicester's museums can be found via www.visitleicester.info/museums.

Cinema & Theatre – Leicester has a venue for every type of film-goer, from the Phoenix, which is an independent cinema, arts centre and home of digital arts in Leicester. The Y Theatre, which is a bustling live performance venue, shows an eclectic programme of music, comedy, theatre and dance, while the Curve theatre has a growing reputation as one of the country's leading producing theatres.



Contact Us



Contact Us

Address

Leicester City Football Club
King Power Stadium
Filbert Way
Leicester
LE2 7FL

Telephone: 0344 815 5000

Website: www.lcfc.com

Ticket Sales

Website: lcfc.com/tickets

Call: 0344 815 5000 (Option 1)

Email: ticketsinfo@lcfc.co.uk

Merchandise

Website: lcfc.com/shop

In Person: Visit the Foxes Fanstore at King Power Stadium

Hospitality

Website: lcfc.com/hospitality

Call: 0344 815 5000 (Option 1)

Email: hospitality@lcfc.co.uk

Safeguarding

Email: safeguarding@lcfc.co.uk

LCFC Help

Call: 0344 815 5000 (Option 2)

Email: help@lcfc.co.uk

Supporters with Disabilities

Call: 0344 815 5000 (Option 2)

Email: disability@lcfc.co.uk

IMPORTANT LINKS:

Privacy Policy



Ticket Terms & Conditions



The Club reserves the right to update this charter from time to time.