



VISITING SUPPORTERS

SEASON 2025/26

September 2025

 **KING POWER**
STADIUM

Contents

01	Welcome To Leicester City Football Club	
	Leicester City Football Club	07
	LCFC Help	07
	Equality Policy	08
02	A Safe & Inclusive Environment	
	A Safe & Inclusive Environment For All Supporters & Staff	11
03	Supporters With Disabilities	
	Supporters With Disabilities	17
04	How To Find Us	
	Train	19
	Car	19
	Bus	19
	Park & Ride	20
	On Foot	20
	Cycle Park	23
	Car Parking	23
05	General Information	
	General Information	25
	Away Stand	26
06	Recommended Hotels, Eating Places & Things To Do in Leicester	
	Recommended Hotels	29
	Eating Places	30
	Things To Do Leicester	31
07	Contact Us	33



KING POWER STADIUM

EST. 1884

LEICESTER CITY

Thank you for choosing to visit the home of Leicester City. This Visiting Supporters Guide has been created to help you enjoy your experience when visiting King Power Stadium.

Should you require further information or assistance please contact the Club's Supporter Liaison Officer & Access Manager via help@lcfc.co.uk or by calling **0344 815 5000 (Option 2)**.

LCFC Help

The LCFC Help team are available to assist with supporter enquiries, Monday to Friday 9am-5pm and will endeavour to respond to all correspondence within eight hours of receipt and no longer than one working day, with a full resolution whenever possible made within a full working week of the 72-hour initial communication. If you are not happy with your response, please email the Club's Head of Board Office via the boardoffice@lcfc.co.uk

Should you be dissatisfied with the response from the Club, you may contact the Independent Football Ombudsman at Suite 49, 57 George Street, Leeds, LS1 3AJ. Alternatively, email contact@theifo.co.uk or telephone **0800 588 4066**.

On a matchday, LCFC Help is also operational through a dedicated text short code service, which can be used to alert our stewards to any situations occurring within King Power Stadium.

To use the service, simply text **60066**, starting the message with the word '**FOXES**'. The Club's supporter service staff will then monitor the situation.

On matchdays, Here to Help staff, easily identified by their pink uniforms, are on hand to assist you. They can direct you to various areas of King Power Stadium, as well as provide external directions, including Leicester train & bus stations.

To contact the LCFC Help team, please email help@lcfc.co.uk or call **0344 815 5000 (Option 2)**.



Inclusion

One City. One Club. One Leicester.

Leicester City is Football Club is THE Football club for Leicester we are proud to represent one of the most ethnically diverse cities in the UK. With just over 40% of people living in Leicester born outside the UK, our One Club mentality celebrates our uniqueness whilst embracing what unites us.

We are fully committed to inclusion which it is at the heart of the Club's vision and values. Our values guide the work we do internally and across our communities, which we are proud to be part of and represent.

Our Mission

Our inclusive mission is "To create a culture within our Club where valuing the individual is our highest priority and where our staff supporters and partners are respected and can be their authentic selves."

This is achieved through our Method of the three C's; Culture, Celebration and Continuity.

Our Strategy

As part of our Inclusion Strategy, our priority is to create an environment that values the individual; from our staff to supporters and stakeholders.

Across the season, we are committed to supporting a range of inclusive related campaigns to highlight the inequalities and for the marginalised groups to be heard and feel supported. As such, our Club have been recognised for our commitment to inclusion, by maintaining our Advanced Status as part of the Premier League Equality Diversity and Inclusion Standards (PLEDIS) whilst being recognised as a Leader within the Government's Disability Confident framework.

Across the season, we are committed to:

- Develop strong inclusive systems and processes across the Club.
- Use data to support and shape our inclusive practices on and off the pitch.
- Train and equip our staff across inclusive related topics.
- Work with local and national organisations to amplify our inclusive impact across the sector and beyond.

If you wish to find out more about the Club's commitment to inclusion, click [here](#) or email inclusion@lfc.co.uk



CULTURE

We will harness an inclusive culture, driven by the recognised needs of our community.

CELEBRATE

Celebrate, support and profile the diverse make up of our Club and community.

CONTINUITY

Drive growth and innovation to attract, develop and retain the right people within our Club and reflect our community.

SUPPORTER GROUPS

Supporter groups that currently actively engage with the Club are:

- Leicester City Disability Support Association
- Leicester City Supporters Club
- The Foxes Trust
- Foxes Pride
- Union FS
- LCFC Women's Official Supporters

As part of our Fan Engagement Plan for the 2025/26 season, we're introducing a formal Supporter Group Network to help us work together more collaboratively and more effectively. We're inviting all supporter Groups to register via our online form [HERE](#). Find out more about our Supporter Group Network in our Fan Engagement Plan [HERE](#).

To achieve our aim, Leicester City Football Club continually works alongside Leicester City in the Community and with equality specialist groups, to support our journey towards achieving our inclusive vision.

We are proud to be recognised as a Diversity Champion of Stonewall, a Disability Confident Employer, a Cornerstone Employer, a partner of Autism East Midlands and have made the Time to Change Pledge in association with Mind as well as supporting the Premier League Mentally Healthy Football declaration.

We also work with local businesses, schools, colleagues and universities as well as charities, along with our supporter groups – the Disability Supporter Association, Foxes Pride – and our Supporter Equality Working Group to further our knowledge, support our fans, and help us share our equality work and act as a platform for change in Leicester.



The Club celebrates diversity and works to create an experience on matchdays and non-matchdays that is safe and enjoyable for all. The Club welcomes all to King Power Stadium, regardless of age, disability, gender, race, faith, sexual orientation or any other protected characteristic.

The Club continues to work with The FA, Premier League, EFL and other key stakeholders across the game to tackle anti-social and criminal behaviours within football grounds, and to underline the importance of a safe matchday environment.

All supporters and staff must be treated fairly and with respect.

The Club condemns, and does not tolerate, any form of discriminatory, abusive, and/or anti-social conduct or behaviour at King Power Stadium and any other football stadium. If the Club finds any supporter committing any of the prohibited offences or behaviours at, around or on the journey to/from King Power Stadium, any other Club premises or any other football stadium, or via online media or any other media, the Club shall be entitled to impose such sanctions on the supporter as it considers appropriate in the circumstances, which may include (by way of example) match bans, a lifetime ban from all Club fixtures, the withdrawal of tickets and/or memberships, without reimbursement, and/or the removal of any Club benefits (including priority points). In addition, such supporter could face arrest and prosecution by the police.

Supporters are reminded that the King Power Stadium Ground Regulations and any applicable Supporter Code of Conduct, must be adhered to at all times.

Where applicable, Club sanctions will be issued in accordance with the Club's Sanctions and Appeals process, taking into account applicable policies and guidance (including the Premier League Commitment regarding Discriminatory and Abusive Conduct).



**SOCIAL MEDIA SANCTIONS POLICY**

LCFC's Social Media Banning Policy, which can be found on the Club's website at [LCFC.com/pages/en/help-sanctions-appeals-guidance](https://www.lcfc.com/pages/en/help-sanctions-appeals-guidance), states that any individuals or groups observed to be making discriminatory or abusive comments on Leicester City Football Club's official social media channels should be banned using each social network's reporting/banning mechanism.

Any online conduct deemed to be a "Prohibited Activity" under the Premier League Commitment will be dealt with in accordance with the agreed process set out in section C of the PL Commitment.

Leicester City is a family club and is connected online with supporters of all ages from a wide variety of backgrounds. As such, the Club's social media accounts should harbour an environment and community that is welcoming and free of inappropriate messages/behaviour.

The Club's Content Department regularly monitor posts for such behaviour and other online users may report incidents of online abuse to the Club. The remit of the Club's Sanctions Committee extends to all forms of abuse and/or inappropriate behaviour and so supporters found to be committing online offences may be subject to Club sanctions.

Sanctions are imposed for, but not limited to, swearing, threatening messages, any post that discriminates against protected characteristics and other behaviour that the Club deems inappropriate on its channels. This includes, but is not limited to, general spam and the posting of links to illegal match streams.

**PROTECTED CHARACTERISTICS (EQUALITY ACT 2010)**

- Age
- Disability
- Gender reassignment
- Marriage and civil partnership
- Pregnancy and maternity
- Race
- Religion or belief
- Sex
- Sexual orientation

Social networks include, but are not limited to: Facebook, X (Twitter), YouTube, Instagram, Threads, LinkedIn and TikTok.

All decisions to ban or block accounts from LCFC media channels are made at the Content Department's discretion.

LCFC does not tolerate online abuse in any form and if you are a Season Ticket Holder, Member, or match by match purchaser of tickets to Club fixtures conducting such abuse, you will be referred to the Club's Sanctions Committee who will consider whether to issue a sanction to you in respect of your online activity.

If you use online abuse on non-LCFC media channels towards the Club, our players, or staff, you will be reported to the social network company and if you are a Season Ticket Holder, Member, or match by match purchaser of tickets to Club fixtures, you will be referred to the Club's Sanctions Committee who will consider whether to issue a sanction to you in respect of your online activity.

In addition online abuse can be reported directly to the Kick It Out by taking a screen shot of the alleged abuse and emailing it to report@kickitout.org

**SANCTIONS & APPEALS**

Depending on the severity and nature of your conduct/offence, the Club's Sanctions Committee may review the conduct/offence and issue sanctions as it sees fit.

The sanction may include (without limitation) a written warning, match bans, the removal of priority points, a seasonal ban and/or a lifetime ban.

Second offences will automatically carry a lengthier ban.

APPEALS PROCESS

If you have been issued with a Club sanction and wish to appeal such sanction, you must lodge your appeal to the Club's Board Office. This can be done either by sending a signed letter addressed to Board Office, Leicester City Football Club, King Power Stadium, Filbert Way, Leicester LE2 7FL or by emailing boardoffice@lcfc.co.uk, stating the reason for your appeal and providing any supporting evidence, within seven days of the date of the letter confirming your sanction.

Your appeal will be brought before the Club's Appeals Committee (separate to the Sanctions Committee) as soon as is reasonably possible, and you will be advised of the outcome of your appeal within 14 days of a decision being made.

Should you be dissatisfied with the response from the Club following your appeal, you may contact the Independent Football Ombudsman at Premier House, 1-5 Argyle Way, Stevenage, Hertfordshire SG1 2AD. Alternatively, you may complete and submit the form on the following link, <https://www.theifo.co.uk/contact-us.html>, email contact@theifo.co.uk, or telephone 0330 165 4223.

**GROUND REGULATIONS**

All supporters are reminded that they are subject to the terms and conditions of the Club's Ground Regulations, which can be found on LCFC.com.

A list of prohibited items within King Power Stadium can be found below.

If you experience any form of harassment, discrimination or bullying at King Power Stadium, please email help@lcfc.co.uk or call **0344 815 5000 (Option 2)**.

If you experience a hate crime, please speak to your nearest steward. You can also report a hate crime by texting **'FOXES'**, followed by your message, seat details and the nature of your concern to **60066**.

PROHIBITED ITEMS

These items are not permitted inside the stadium:



Plus any other item that is deemed to be a safety or security concern by our safety team.



Supporters With Disabilities

Supporters With Disabilities



LCFC are committed to providing services and facilities for supporters with disabilities. On matchday, there is a dedicated stewarding team to help these supporters make the most out of the matchday experience.

If you have any queries prior to your trip, or on matchday, please contact the Club's Disability Liaison Officer Anna Dickman by emailing disability@lcfc.co.uk or calling **0116 229 4540**.

The Visitors Section, accessible by wheelchair users from turnstiles 42-43, houses accessible toilets 25 metres from designated seating. All accessible toilets require RADAR keys, which can be obtained from stewards. All accessible toilets have a dropdown rail and an emergency alarm.

Other facilities available for supporters with disabilities include:

Audio Descriptive Service: Designed for supporters with visual impairments, a specially trained team provides an account of all the matchday action. This service is free* to use for supporters, who can listen to the action through headsets available from the matchday staff entrance an hour and a half before kick-off. Headsets should be returned to the same location after the match.

*Failure to return the headset will incur an £80 fee – with deposit details taken on collection of the headset.

Hearing Loops: Hearing loops are fitted and clearly signed at various locations around King Power Stadium including the ticket office, Foxes Fanstore, main reception and catering outlets.

Catering: Available in every stand throughout King Power Stadium, with low level access provided to all food counters (between 77cm – 109cm in height).

Accessible Toilets:

- The accessible toilet is 25m (27yd 1ft) from the nearest designated seating, located along the East Stand concourse next to the pitchside entrance V41
- A RADAR key is required for the accessible toilet, which can be obtained from a steward
- The width of the accessible toilet door is 2ft 10in
- The dimensions of the accessible toilet are 5ft 3in x 9ft 6in
- There is a dropdown rail on the transfer side and an emergency alarm in the cubicle
- The accessible toilet is 25m from the nearest designated seating, and is located along the Visitors Section concourse
- A RADAR key is required for the accessible toilet, which can be obtained from a steward
- The width of the accessible toilet door is 2ft 10in
- The dimensions of the accessible toilet are 5ft 1in x 7ft 5in
- There is a dropdown rail on the transfer side and an emergency alarm in the cubicle

Car Parking: Visiting supporters with disabilities can purchase car park spaces for £11 per car from their respective club, before the day of the game.

Find out more about facilities at King Power Stadium for supporters with disabilities by reading the Club's Access Statement. This can be found on [LCFC.com](https://www.lcfc.com).



How To Find Us

How To Find Us



Train

Leicester Train Station is roughly 1.2 miles from King Power Stadium. This equates to an approximate five-minute car journey or up to a 45-minute walk.

To walk from Leicester Train Station, exit the station, cross London Road at the traffic lights, turn left and follow the road to King Power Stadium around to the right. Keep the Central Ring Road (Waterloo Way) on your left as the path separates from the road, staying on this path as it crosses New Walk. The path then re-joins the pavement, at which point Nelson Mandela Park will be in view. Turn right onto Lancaster Road and walk through the park, heading for the crossings by the public toilets. Cross Welford Road and turn left, following the road around – passing Morrisons supermarket – to King Power Stadium.

For more information on travelling to King Power Stadium by train, please visit the following:

- www.nationalrail.co.uk
- www.eastmidlandsrailway.co.uk

Car

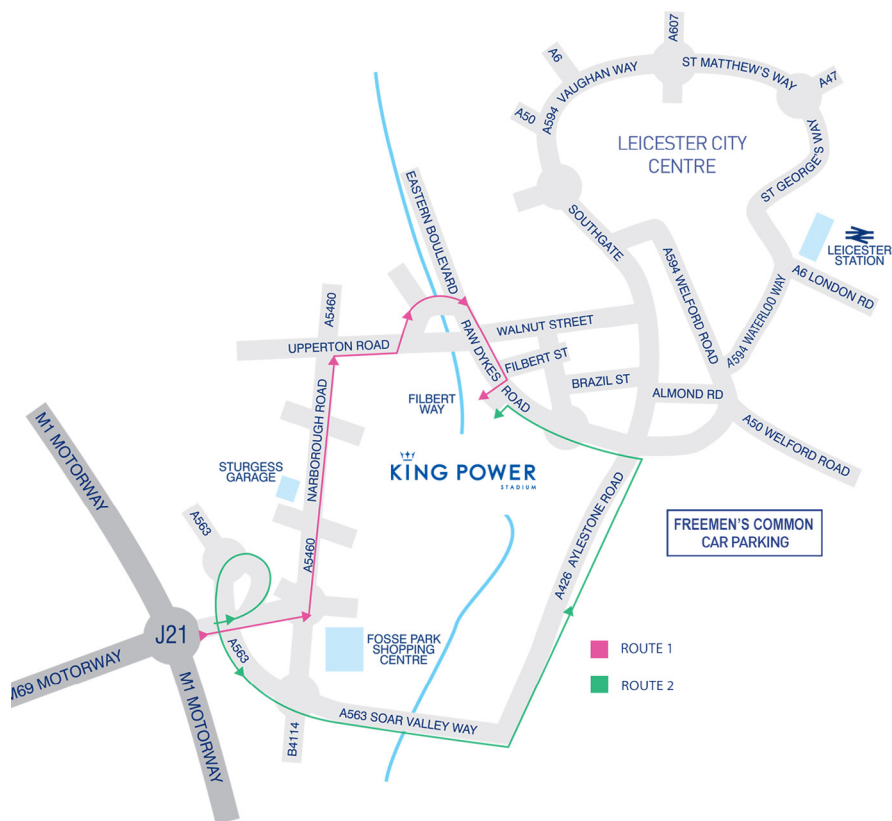
The M1 and M69 Motorways interchange at Junction 21 (M1), where you should exit and follow the signs for the City Centre via the A5460.

After three miles, turn right onto Upperton Road, follow the road down until you get to the Liberty Statue Island and take the fifth exit down Western Boulevard. You will then see King Power Stadium on your right-hand side.

Bus

Several bus services run from Leicester city centre to King Power Stadium, stopping on Aylestone Road, which is a five-minute walk from King Power Stadium.

Most buses in Leicester are low floor vehicles, meaning they can be lowered to pavement level once the bus has stopped. Buses all include wheelchair spaces. For details on routes to Leicester, visit www.travelineeastmidlands.co.uk.

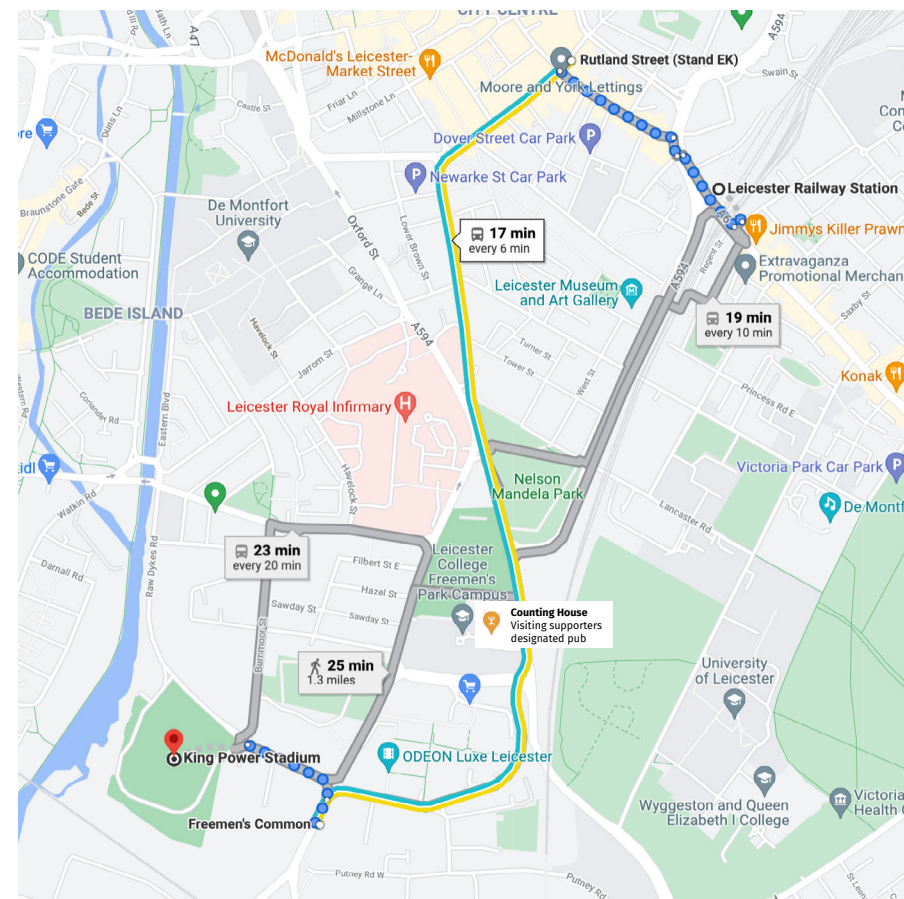


Park & Ride

There are three Park & Ride sites in Leicester, operating from 7am until 7pm, Monday to Saturday.

Users of the Park & Ride services can park for free at the sites.

For full details, including prices of Park & Ride services in Leicester, please visit www.choosehowyoumove.co.uk/park-ride



On foot

Please note: When walking around the local area on a matchday, please do not deviate from the pedestrian footpaths and avoid walking in the road, even if the pavement appears congested. This is particularly important on Aylestone Road and Narborough Road with the number of fast-moving vehicles passing.

Details of known road closures throughout the season will be communicated via the Club's communications channels at the earliest opportunity.



Cycle Park

Leicester City are proud to promote all forms of green travel. As such, the Club encourages local supporters to utilise the cycle park by cycling to King Power Stadium.

For those local to Leicester, cycling offers an attractive alternative, helping minimise the impact of matchday traffic.

Supporters travelling to King Power Stadium on bike can use the cycle park, free of charge. The facility offers 20 spaces on a first come, first served basis. Cyclists should enter via Car Park B and show their match ticket on arrival.

Car Parking

For supporters driving to King Power Stadium, parking can be purchased prior to the day of the match for £19 per car on the Club's Filbert Street car park. To book, please call the City Sales Centre on **0344 815 5000 (Option 1)**.

There are also several independent car parks in the area surrounding King Power Stadium. These facilities generally cost £4/£5 per car. The car parks are situated around Freemans Common and Leicester Tigers Rugby Stadium which is around a 10-minute walk from King Power Stadium.



Visiting supporters are accommodated in the corner of the North and East stands – all seats have unrestricted views.

These supporters can access their area through turnstiles 40 to 49 (dependant on ticket allocation) up to 90 minutes before kick-off. The accessible entrance is at turnstiles 42 to 43.

General Information

King Power Stadium is a contactless venue.

Visiting Supporters Pub

The Hind (London Road)
The Barley Mow (Granby Street)
Q Lounge (Granby Street)
Locker Room (Belvoir Street)
Walkabout (Belvoir Street)
Corn Exchange (Market Place)

Refreshments

Outside King Power Stadium, visiting supporters will be able to purchase a range of food and drink from catering vans which are situated around the ground. Once inside the stadium there are a number of food and drink counters in the visiting supporters' concourse.

Programmes

Programmes can be purchased from our mobile vendors around the stadium.

Foxes Fanstore

Our Foxes Fanstore can be found at the corner of the North and West stands.

LCFC Remembrance Garden

Opposite the corner of the West and South stands, supporters will find our Remembrance Garden. Everyone is welcome to visit the garden to reflect and remember loved ones.

Multi-Faith Prayer Room

Prayer room is available, please contact a steward

General Information



- 1 Matchday Ticket Collections
- 2 Foxes Fanstore
- 3 1884 Sports Bar
- 4 Matchday Ticket Office
- 5 Keith Weller Lounge and Media Entrance
- 6 Players Entrance
- 7 Reception
- 8 Hospitality Entrance
- 9 Audio Descriptive Collection

Entrances for Supporters with Disabilities

Pitchside Accessible Area

Accessibility Areas

Family Area

Safe Standing

Please note Under 2's are not permitted inside the King Power Stadium.

For full terms and conditions: lfc.com/terms

For Frequently Asked Questions: lfc.com/FAQs

General Information



Away Stand



Recommended Hotels, Eating Places & Things To Do in Leicester



HOLIDAY INN EXPRESS LEICESTER CITY

Address: Filbert Way, Raw Dykes Road, Leicester, LE2 7FL.

Phone: 0116 249 4590

Distance: 3-Star Hotel next to King Power Stadium

HOLIDAY INN

Address: 129 St. Nicholas Circle, Leicester, LE1 5LX.

Phone: 0116 482 1900

Distance: 4-Star Hotel (1.2 Miles)

LEICESTER MARRIOTT HOTEL

Address: Grove Park, Smith Way, Leicester, LE19 1SW.

Phone: 0116 282 0100

Distance: 4-Star Hotel (3.8 Miles)

WINSTANLEY HOUSE

Address: Braunstone Park, Hinckley Road, Leicester, LE3 1HX.

Phone: 0116 366 5642

Distance: 4-Star Hotel (2.3 Miles)

Eating Places



PASSION BLEND & HINDBAR

(Close to train station)

Address: 49 London Road, Leicester, LE2 0PD.

Phone: 0116 254 5892

Distance: 1.3 miles from King Power Stadium

THE CORN EXCHANGE – JD WETHERSPOON

Address: 1 Corn Exchange, Market Place, Leicester, LE1 5GG.

Phone: 0116 253 8533

Distance: 1.8 miles from King Power Stadium

O'NEILLS LEICESTER

Address: 16-20 Loseby Lane, Leicester, LE1 5DR.

Phone: 0116 262 8709

Distance: 1.5 miles from King Power Stadium

NANDO'S LEICESTER

Address: 86 Aylestone Road, Freeman's Leisure Park, Leicester, LE2 7LB.

Phone: 0116 285 4001

Distance: 0.5 miles from King Power Stadium

Things To Do in Leicester



King Richard III – After being found under a car park in Leicester, King Richard III was reinterred in a service at Leicester Cathedral on Thursday 26 March, 2015. Where King Richard III's remains were found now sits a visitors' centre, open seven days a week.

National Space Centre – Situated close to Leicester City Centre, the National Space Centre is the UK's largest attraction dedicated to space exploration and space science. The attraction is filled with rockets, satellites and other amazing artefacts.

Museums – Leicester has a number of museums in and around the city, including the Abbey Pumping Station, Jewry Wall and New Walk Museum and Art Gallery. Full details of Leicester's museums can be found via www.visitleicester.info/museums.

Cinema & Theatre – Leicester has a venue for every type of film-goer, from the Phoenix, which is an independent cinema, arts centre and home of digital arts in Leicester. The Y Theatre, which is a bustling live performance venue, shows an eclectic programme of music, comedy, theatre and dance, while the Curve theatre has a growing reputation as one of the country's leading producing theatres.



Contact Us

Visiting Supporters Season 2025/26

Contact Us



Address

Leicester City Football Club
King Power Stadium
Filbert Way
Leicester
LE2 7FL

Telephone: 0344 815 5000

Website: www.lcfc.com

Ticket Sales

Website: lcfc.com/tickets

Call: 0344 815 5000 (Option 1)

Email: ticketsinfo@lcfc.co.uk

Merchandise

Website: lcfc.com/shop

In Person: Visit the Foxes Fanstore at King Power Stadium

Hospitality

Website: lcfc.com/hospitality

Call: 0344 815 5000 (Option 1)

Email: hospitality@lcfc.co.uk

Safeguarding

Email: safeguarding@lcfc.co.uk

LCFC Help

Call: 0344 815 5000 (Option 2)

Email: help@lcfc.co.uk

Supporters with Disabilities

Call: 0116 229 4540

Email: disability@lcfc.co.uk



IMPORTANT LINKS:

[Privacy Policy](#)



[Ticket Terms & Conditions](#)



The Club reserves the right to update this charter from time to time.