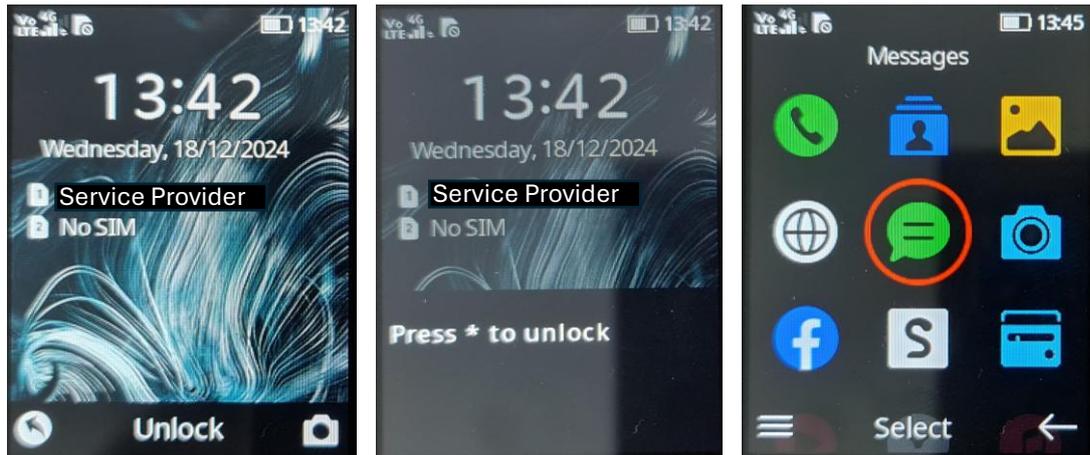


FOTA Guide for the Nokia 225 4G

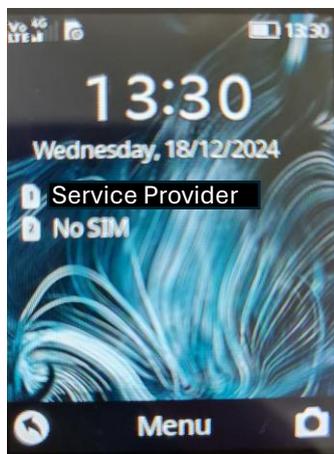
(FOTA = Firmware or Software Update over The Air)

NOTE 1: To unlock the phone from its locked state and go to the 'Menu':

Select Unlock, then press “*”. The 'Menu' will be displayed with 'Messages' highlighted as the default option:

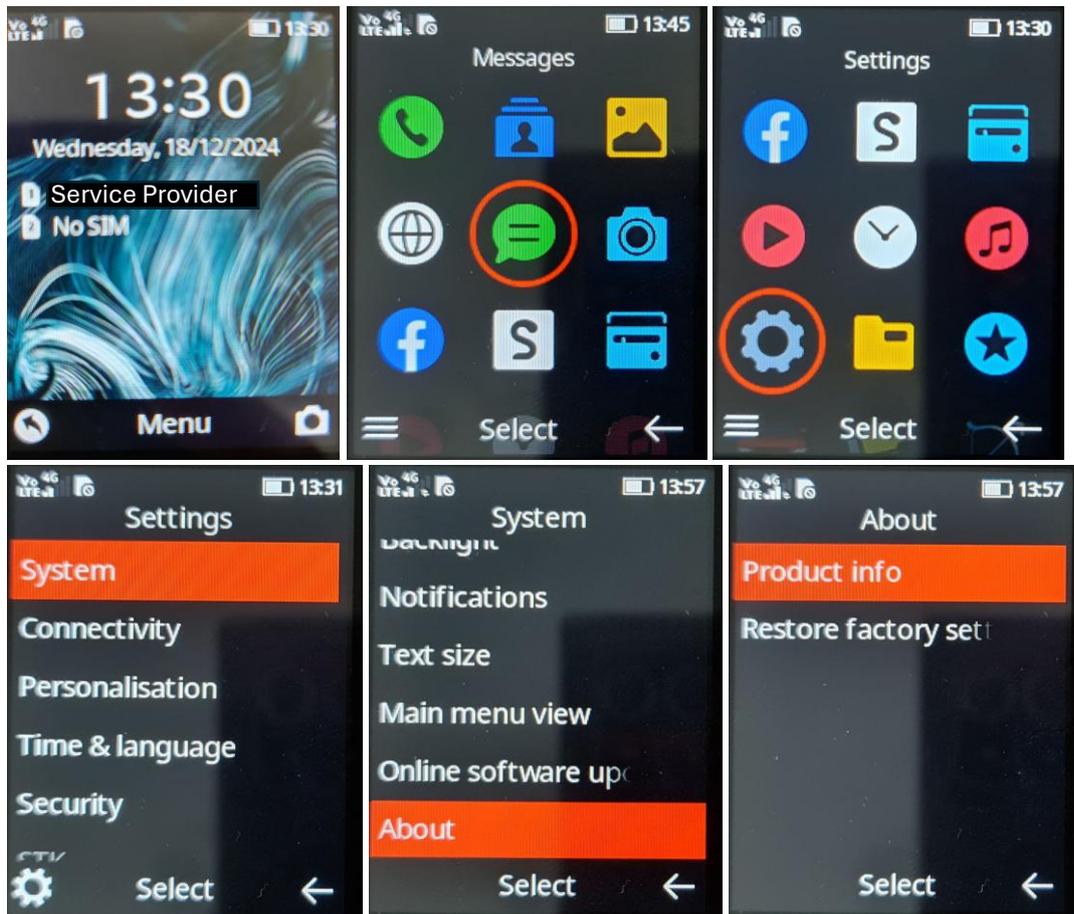


Selecting back will take you to the 'Home Screen' of the device:



NOTE 2: Software version check

The software version can be checked by selecting 'Menu' > Scroll down and select 'Settings' > 'System' > 'About' > 'Product Info'



The 'Affected' software version is:

Software: 11.00.17.00

The 'Good' software version is:

Software: 14.04.17.00

If you have the 'Good' software, then no further action is required.

Please proceed with the instructions in the following pages if you have the 'Affected' software.

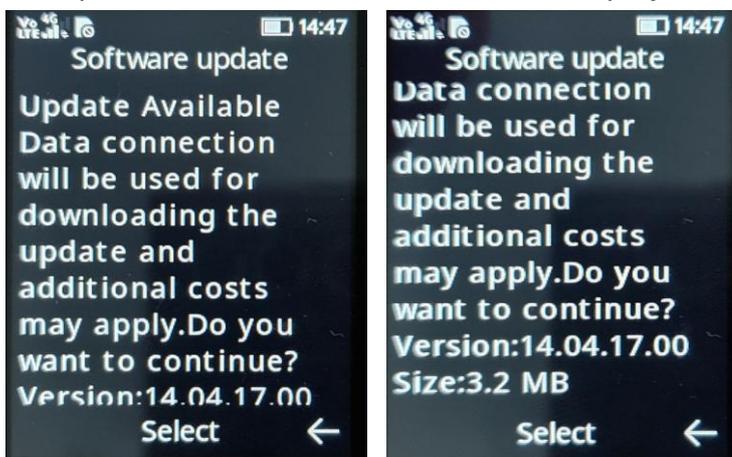
METHOD 1: Device initiated software update

Nokia 225 4G will automatically check the FOTA server and prompt the user to update the software:

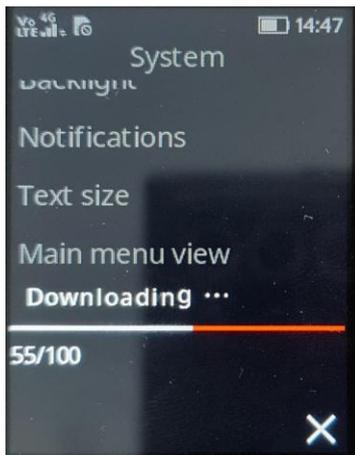
- a. Every 24 hours until the software update has taken place, and
- b. On rebooting the device (approx. 2 minutes after reboot)

Where the device has checked the FOTA server, and a software update is available, an 'Update Available' notification is displayed.

1. An 'Update Available' notification will be displayed.



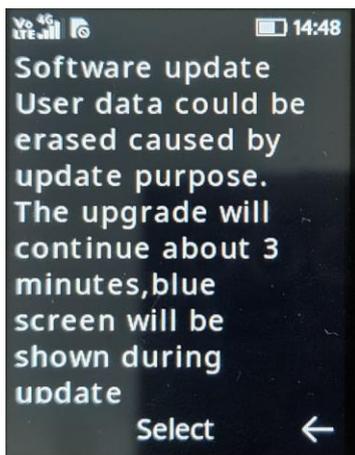
2. Press 'Select' to continue and begin the 'Software Download':



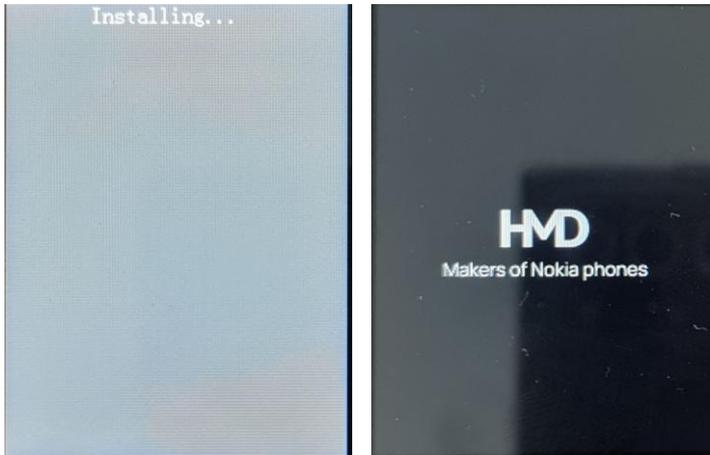
3. A notification that the update will last about 3 minutes is displayed.

NOTE: Some settings such as user created alarms, device theme, Bluetooth device pairing, device date and time, menu text size etc will be reset. The setup wizard will run after the software update.

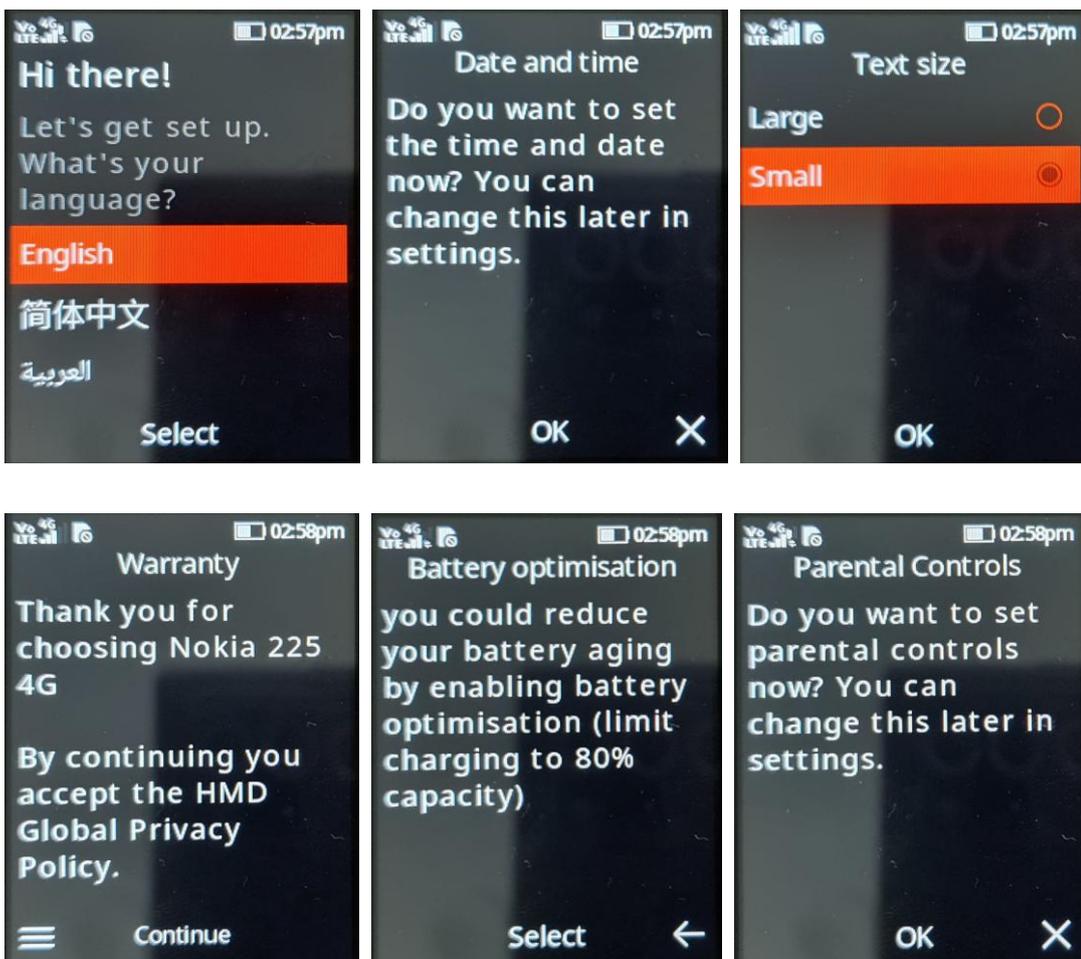
Press 'Select' to continue.



4. 'Installing' screen is now displayed. Please do not turn off the device or take the battery out of the device while the software is installing. After the update is installed, the "HMD startup page is displayed"



5. After the device starts back up, you will be prompted through the setup wizard:

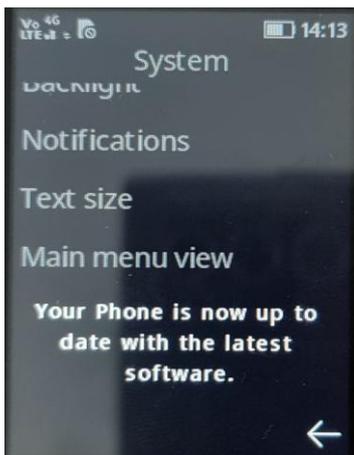


6. Once complete, the device will display the locked Homescreen



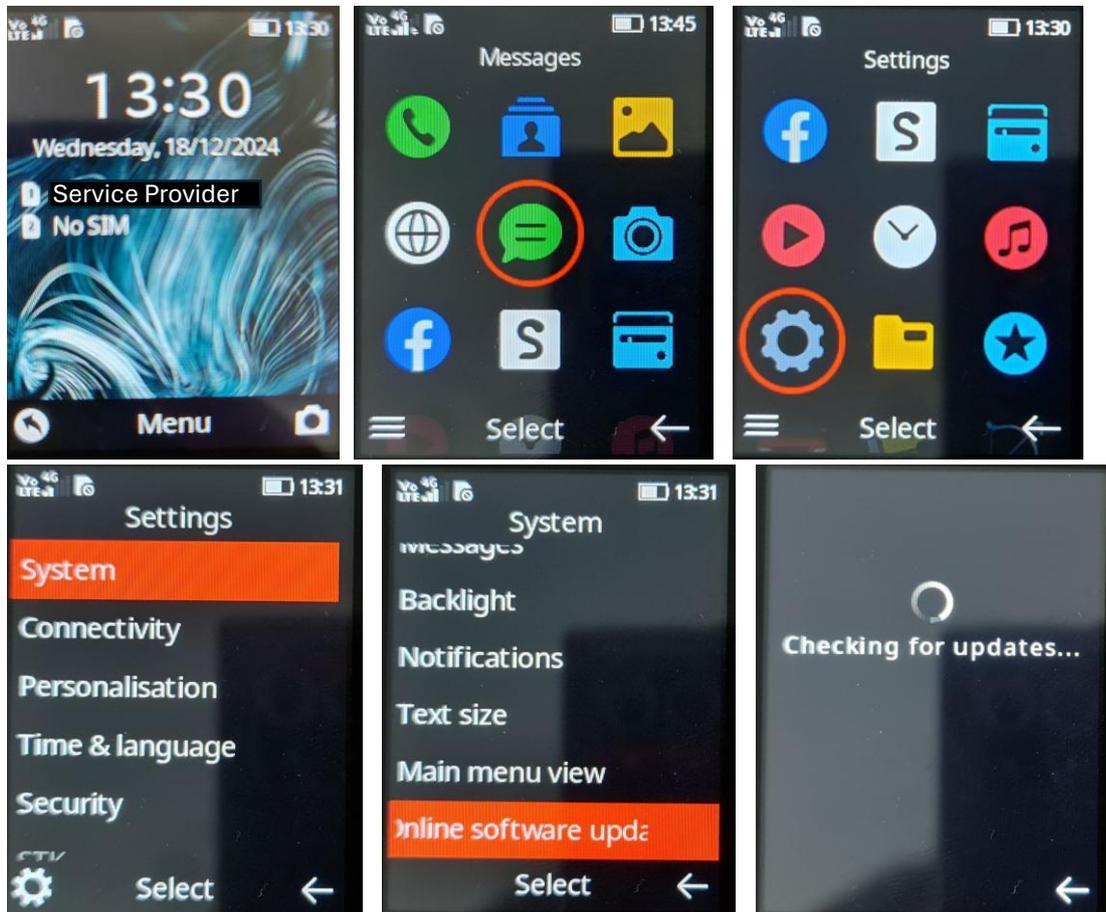
7. Repeat Step 2 above as a final check (Go to 'Menu' > Scroll down and select 'Settings' > 'System' > 'Online software update'. The device will indicate, "Checking for updates..").

At this point, since the 'Good' software is present on the device, the device should display "Your Phone is now up to date with the latest software."

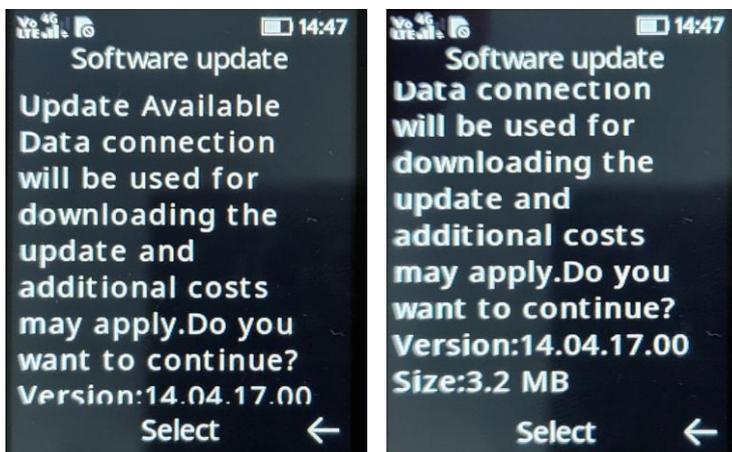


METHOD 2: Manually update the software via the phone settings

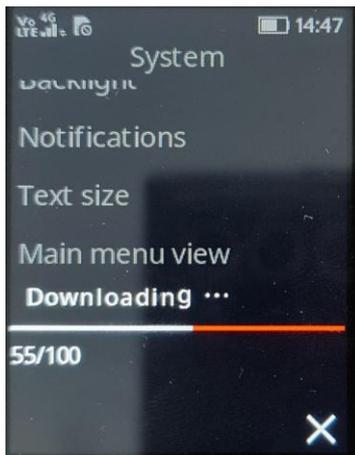
1. Ensure device is unlocked (See Page 1)
2. Go to 'Menu' > Scroll down and select 'Settings' > 'System' > 'Online software update'. The device will indicate, "Checking for updates.."



3. An 'Update Available' notification will be displayed.



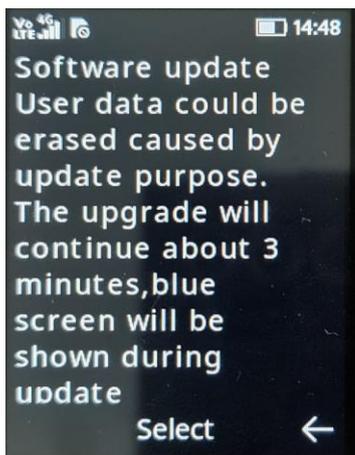
4. Press 'Select' to continue and begin the 'Software Download':



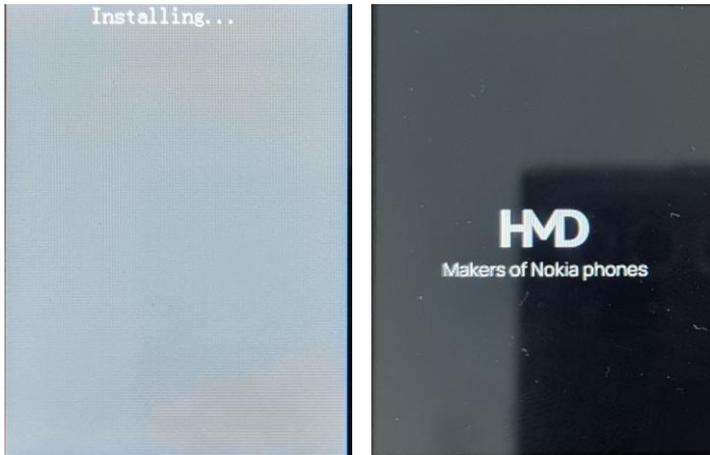
5. A notification that the update will last about 3 minutes is displayed.

NOTE: Some settings such as user created alarms, device theme, Bluetooth device pairing, device date and time, menu text size etc will be reset. The setup wizard will run after the software update

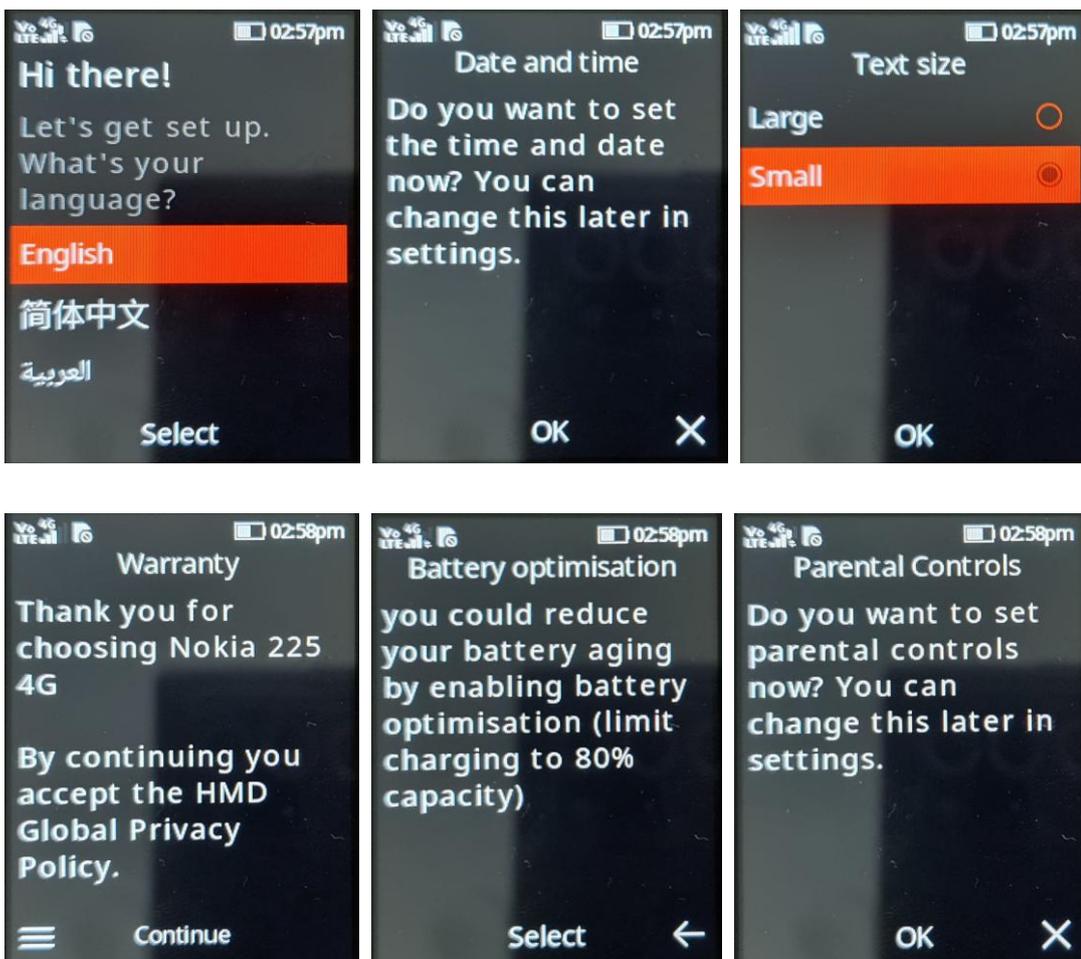
Press 'Select' to continue.



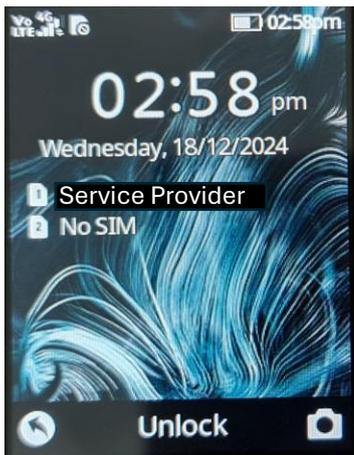
6. 'Installing' screen is now displayed. Please do not turn off the device or take the battery out of the device while the software is installing. After the update is installed, the "HMD startup page is displayed"



7. After the device starts back up, you will be prompted through the setup wizard:

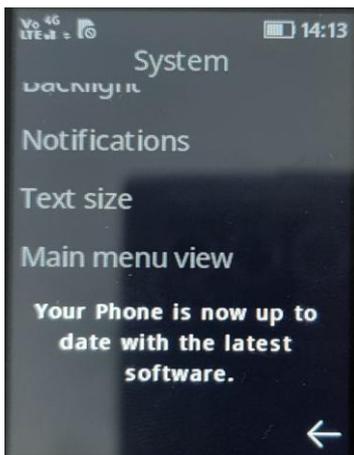


8. Once complete, the device will display the locked Homescreen



9. Repeat Step 2 above as a final check (Go to 'Menu' > Scroll down and select 'Settings' > 'System' > 'Online software update'. The device will indicate, "Checking for updates..").

At this point, since the 'Good' software is present on the device, the device should display "Your Phone is now up to date with the latest software."



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