

## Deductibles, Service Fees and Tier Information

### Deductibles & Service Fees

A nonrefundable deductible or service fee will be charged for each approved claim. Amounts are based on device tiers for each program. For eligible devices by tier, see the Device Schedule below, go to [asurion.com/samsung](https://asurion.com/samsung) or call Asurion at 1-866-371-9501. Please visit [asurion.com/samsung](https://asurion.com/samsung) and refer to your terms and conditions anytime your device changes.

Insurance Deductibles				
	Tier 1	Tier 2	Tier 3	Tier 4
Lost/stolen/unrecoverable	\$149	\$229	\$269	\$499
Damage excluding ADH	\$99	\$99	\$99	\$249

Service Contract Fees				
	Tier 1	Tier 2	Tier 3	Tier 4
ADH Replacement Claims	\$99	\$99	\$99	\$249
ADH Repair Claims	\$29	\$29	\$29	\$249
All Malfunction Claims	\$0			

**Important Information:** For approved claims, a repair or replacement device will be provided at our discretion. For repairs, you will be required to bring or mail your device to an authorized repair center. Additional information on repairs is available at [asurion.com/samsung](https://asurion.com/samsung), which includes a list of eligible devices, types of repairable damage and available select repair locations.

Repair eligibility is subject to change. If your device is ineligible for repair or not repairable, if there is no authorized repair location, parts, or technician available, or if we decide that a replacement is necessary, you will receive a replacement device and be charged the replacement service fee.

Device Tier	Devices (For complete list of devices, please visit <a href="https://Asurion.com/Samsung">Asurion.com/Samsung</a> )
Tier 1	A51, A51 5G, A52 5G, XCover Pro (all carriers including unlocked, 128GB)
Tier 2	Note 9, Note 10, GS 9, GS 9+, S10, S10e, S10 Lite, S20 FE, S21, S21 FE 5G, S22, A71 5G (all carriers including unlocked, 128GB, 256GB and 512GB)
Tier 3	S10 5G, S10+, S20 5G, S20+, S20 Ultra 5G, S21+ 5G, S21 Ultra 5G, S22+, S22 Ultra, Note 10+, Note 10+ 5G, Note 20 5G, Note 20 Ultra 5G (all carriers including unlocked, 128GB, 256GB and 512GB)
Tier 4	Galaxy Fold, Galaxy Fold 2 5G, Galaxy Z Fold 3 5G, Galaxy Z Flip, Galaxy Z Flip 5G, Galaxy Z Flip 3 5G (all carriers including unlocked, 128GB, 256GB and 512GB)

For a complete and current list of devices with associated service fee and deductible amounts, please visit [asurion.com/samsung](https://asurion.com/samsung) or call 1-866-371-9501. NOTE: This list is changed from time to time. Please check [asurion.com/samsung](https://asurion.com/samsung) anytime your device changes for your applicable service fees, deductibles, and monthly charge.