

For New York customers only

Device protection is getting an upgrade.

**New benefits and pricing
begin April 21, 2022**

For important program details, please review
the information provided inside, along with
the attached device protection brochure.

A man and a woman are sitting in a small boat on water. The man is wearing sunglasses and a blue shirt, holding a smartphone. The woman is wearing a light blue dress and a hat. They are both smiling. The boat has a wooden deck and a red and white patterned blanket. A brown bag is on the deck.

verizon[✓] | asurion

Enjoy your device worry free.

Faster.

Easier.

More powerful.

New device same-day delivery & setup¹

Receive expert delivery, setup and activation right at your front door as soon as same-day when you purchase a new device on Verizon.com. Experts can provide a personalized tutorial on your new device's features and functionality, and help connect it to virtually anything else.

Security Advisor²

24/7 access to Security Advisor experts who help you resolve security vulnerabilities that can impact your personal identity and online privacy. Experts are just a tap away to help answer questions or provide step-by-step instructions to optimize your digital security and privacy tools.

Available to TMP and Tech Coach Customers on the date of your next wireless bill after 4/21/22 (no later than 5/31/22).

Unlimited device refresh³

Enjoy longer device life with deep cleanings and unlimited, expert-led diagnostics that can help you improve speed, performance and battery life.

Plus all the same great benefits available today:

Tech Coach

- Same-day device replacement and setup⁴
- 24/7 access to expert tech support

Extended Warranty

- Replacement of malfunctioning batteries⁵

Wireless Phone Protection

- Unlimited, fast cracked screen repair⁶
- International shipping⁷

Have questions, or want to see your terms and conditions?
Visit [Asurion.com/Verizon/newbenefits](https://www.verizon.com/asurion/newbenefits).

¹ Available in select locations and for select devices, which are subject to change at any time. Applies to new devices purchased on verizon.com, if presented at the time of device purchase, and is contingent on certain criteria, including device purchase time, inventory, customer location, and technician availability.

² Security Advisor does not provide real-time notification of sensitive data exposure; virus/malware removal; home network hacking mitigation; or data loss management. A smartphone is required to download the Digital Secure app in order to access select security features, with features included varying by device.

³ Device performance checks and device sanitization are only available in select locations, which are subject to change at any time. Availability of refresh services are for most smartphones and tablets and is contingent on certain criteria, including device type and technician availability. These services are diagnostic only and do not include troubleshooting, triage, repair or replacement services. Select refresh services may be available as a web-based service.

⁴ Available for approved insurance claims for select smartphones in certain locations, which are subject to change at any time. Contingent on a number of criteria, including claim approval time, customer location and technician/inventory availability. Eligibility determined at time of claim approval.

⁵ Replacements or repair for post-warranty malfunctions is provided under Verizon Extended Warranty. Repairs are available for select smartphones, in select locations, subject to parts and technician availability. Eligibility for repair will be determined at the point of Extended Warranty claim. If a repair option is not available for your smartphone, you will be offered a replacement device and the Extended Warranty \$49 replacement fee will be waived. Verizon Extended Warranty is not available in Florida or for Florida customers. In Florida, extended warranty coverage is provided by the insurance program (device replacement deductible and claim limit apply).

⁶ Select smartphones that only have a cracked front screen are eligible for cracked screen repair (smartphones with damage to the back glass or other damaged components beyond front glass are not eligible for cracked screen repair). Subject to parts availability, in select locations, which are subject to change at any time. Repairs are performed by an Asurion-certified technician and come with a 12-month limited warranty. Eligibility for cracked screen repair will be determined at time of claim approval. Visit phoneclaim.com/verizon to check current device eligibility.

⁷ Fulfillment options vary based upon location and device availability, and may be changed from time to time. International shipping may be limited by country/territory rules and regulations.

Effective April 21, 2022, customers who enrolled in the following will see their monthly charges change:

Total Mobile Protection (TMP)[†] will be \$14 or \$17, depending on device type.

Total Equipment Coverage (TEC)[†] will be \$8.40, \$10.15, or \$11.40, depending on device type.

Wireless Phone Protection (WPP)[†] will be \$4.25, \$6.00, or \$7.25, depending on device type.

Total Mobile Protection Multi-Device (TMP MD)[†] will be \$50 (regardless of device type).

Additional Coverage, only available to TMP MD customers, will be \$11.40 per additional line.

Verizon Extended Warranty⁵ will be \$4.15.

Tech Coach will be \$5.60 or \$6.85, depending on device type, and Tech Coach Multi-Device will be \$15.35 (regardless of device type).

All applicable taxes and surcharges extra.

Additional information and new deductible fees effective April 21, 2022:

Insurance (WPP) Replacement Deductibles	\$19/\$49/\$99/\$149/\$229 See back for list of Insurance (WPP) Replacement Deductibles.
Extended Warranty⁵ Fees	\$0 repair fee \$49 replacement fee. Applicability determined at point of claim based on device type.
Cracked Screen Repair Deductible⁶	\$29
Max number of insurance (WPP) claims in 12 months (excludes cracked screen repair claims)	Device claim maximum – \$400 or \$3,000, depending on device. Single device: 3 claims. Multi-device: 3 registered lines share 9 claims. After 12 months claim-free on a line, that registration will automatically reopen and be available to be used with another line on the account. Additional Coverage: 3 additional shared claims per additional line.
Replacement devices	Replacement device could be new or refurbished.
Cancellation policy	Device protection automatically renews each month unless canceled and is billed directly to your wireless account. You can cancel your optional coverage at any time and receive a prorated refund of your monthly fee.

Insurance (WPP) Changes

Go to phoneclaim.com/Verizon to review terms and conditions to see important changes, including updates to the Definition of Covered Property, Coverage for Multi-SIM Devices, and Covered Accessories provisions.

Legal notices will not be sent to New York customers via email.

[†] Lost, stolen or damaged device replacements are provided by Wireless Phone Protection (WPP), which is insurance coverage underwritten in Georgia, by LM General Insurance Company (Boston, MA); in Indiana, by Indiana Insurance Company (Boston, MA); in New Jersey, by Liberty Mutual Mid-Atlantic Insurance Company (Boston, MA), and in all other states, Liberty Insurance Underwriters Inc. (Boston, MA) or one of its insurance company affiliates. Asurion Insurance Services, Inc. (in California, Agent License #0B35141; in Iowa, Agent License #1001000131), is the Agent and provides the claims servicing under this program. Repairs and replacements for post-warranty defects are provided through the Verizon Extended Warranty program; the obligor of the Extended Warranty program is Verizon Wireless Services, LLC.

Insurance (WPP) Replacement Deductibles

Effective April 21, 2022, the following deductible schedule will apply to the devices shown below. If you do not see your device, go to phoneclaim.com/Verizon or call **1.888.881.2622**.

Tier 1 Smartphones and Watches

is	will be	Apple® iPhone® 11, iPhone® 11 Pro, iPhone® 11 Pro Max, iPhone® 12, iPhone® 12 Mini, iPhone® 12 Pro, iPhone® 12 Pro Max, iPhone® 13, iPhone® 13 Pro, iPhone® 13 Pro Max, iPhone® 8 Plus 256 GB, iPhone® X, iPhone® XR, iPhone® XS, iPhone® XS Max, Samsung Galaxy Note 10 Plus, Samsung Galaxy Note 20 5G, Samsung Galaxy Note 20 Ultra 5G, Samsung Galaxy Note 8, Samsung Galaxy Note 9, Samsung Galaxy S10, Samsung Galaxy S10 Plus, Samsung Galaxy S10e, Samsung Galaxy S20 5G, Samsung Galaxy S20 Plus 5G, Samsung Galaxy S20 Ultra 5G, Samsung Galaxy S21 5G, Samsung Galaxy S21 Plus 5G, Samsung Galaxy S21 Ultra 5G, Samsung Galaxy S8 Plus, Samsung Galaxy S9 Plus
\$149		
\$199	\$229	
\$249		

Tier 2 Smartphones, Watches and Tablets

\$99	\$99	iPhone® 6, iPhone® 6s, iPhone® 7 (32 GB, 128 GB), iPhone® 8 (64 GB, 128 GB), iPhone® SE, iPhone® SE 2020 (64 GB, 128 GB), Apple® Watch 3 GPS+Cellular (38MM, 42MM) Aluminum, Apple® Watch 4 GPS+Cellular (40mm) Aluminum, Apple® Watch 5 GPS+Cellular (40mm) Aluminum, Apple® Watch SE 2021 GPS+Cellular (40mm, 44mm), Kyocera DuraForce Pro 2 64 GB, Motorola MOTO Z3, Motorola MOTO Z4, Motorola One 5G UW 128 GB, Samsung Galaxy A42 5G 128 GB, Samsung Galaxy A50 64 GB, Samsung Galaxy A51 128 GB, Samsung Galaxy Watch 3 (41mm, 45mm), Samsung Galaxy Watch (42mm, 46mm), Samsung Galaxy Watch Active2 (40mm, 44mm)
------	-------------	---

\$149	\$149	iPad® 10.2" 128 GB (2020), iPad® 2017 128 GB, iPad® 6 9.7" 128 GB (2018), iPad® 64 GB (2021) Wi-Fi+Cellular, iPad® 7th Generation 128 GB, iPad® Air (16 GB, 32 GB, 64 GB), iPad® Air 2 (16 GB, 32 GB, 64 GB), iPad® Air 3 64 GB, iPad® Mini 2 (16 GB, 32 GB, 64 GB), iPad® Mini 5 64 GB, iPhone® 6 Plus, iPhone® 6s Plus, iPhone® 7 Plus (32 GB, 128 GB), iPhone® 8 256 GB, iPhone® 8 Plus (64 GB, 128 GB), iPhone® SE 2020 256 GB, Apple® Watch 4 44MM (GPS+Cellular) Aluminum, Apple® Watch 5 44mm (GPS+Cellular) Aluminum, Apple® Watch 5 Nike 44mm (GPS+Cellular), Apple® Watch 6 40mm (GPS+Cellular) Aluminum, Google Pixel 2 64 GB, Google Pixel 4A 5G UW 128 GB, LG G6, LG G7 ThinQ 64 GB, LG Velvet 5G 128 GB, Motorola Moto Z Force, Motorola Moto Z2 Force, Nokia 8 V 5G UW 64 GB, Samsung Galaxy A51 5G 128 GB, Samsung Galaxy A71 5G 128 GB, Samsung Galaxy S20 FE 5G UW 128 GB, Samsung Galaxy S6 (32 GB, 64 GB), Samsung Galaxy S7 32 GB, Samsung Galaxy S7 Edge 32 GB, Samsung Galaxy S8 64 GB, Samsung Galaxy S9 64 GB
-------	--------------	--

\$199	\$149 (Tablets only)	iPad® Air (2020), iPad® Pro 10.5, iPad® Pro 11" (2018, 2020, 2021), iPad® Pro 12.9" (2018, 2020, 2021), iPad® Pro 9.7, Samsung Galaxy Tab S7 5G 128 GB, Samsung Galaxy Tab S7 Plus 5G 128 GB
-------	--------------------------------	--

Tier 3 Smartphones, Watches, Tablets and Basic Phones

\$9	\$19	Alcatel Go Flip V, Kyocera Cadence, Kyocera Dura XV Extreme With Camera, Kyocera Dura XV LTE, Motorola Moto G Power 64 GB, Motorola Moto G7 Power 32 GB, Novatel Wireless MiFi 6620L, Novatel Wireless MiFi 8800L, Orbic Speed 4G, Samsung Galaxy A01 16 GB, Samsung Galaxy A02 32 GB, Samsung Galaxy A10e 32 GB, Samsung Galaxy A20 32 GB, Samsung Galaxy J3 V (2018), Samsung Galaxy J7 V, Samsung Galaxy J7 V 2, Verizon Gizmo Watch 2
-----	-------------	---

\$9	\$49 (Tablets only)	LG GPad 5 10.1 32 GB, Samsung Galaxy Tab A 8 32 GB (2019), Samsung Galaxy TAB A 8.4 32 GB, Samsung Galaxy Tab E, Samsung Galaxy Tab E 8.0 32 GB
-----	-------------------------------	---

\$99	\$49 (Tablets only)	iPad® 10.2" 32 GB (2020), iPad® 5th Generation 32 GB, iPad® 6 9.7" 32 GB (2018), iPad® 7th Generation 32 GB, Samsung Galaxy Tab S5e 10.5" 64 GB
------	-------------------------------	---

All deductibles are non-refundable, and per approved claim. \$69 deductible tier does not apply to any device models at this time but may be used in the future.

The Asurion® and Verizon® trademarks and logos are the property of Asurion, LLC and Verizon Trademark Services, LLC, respectively. All rights reserved. Apple, Apple Watch, iPad, iPad Air, iPad mini, iPad Pro and iPhone are trademarks of Apple Inc. DROID is a trademark of Lucasfilm Ltd. and its related companies. Used under license. All other trademarks, service marks, and product brands that appear herein are the property of their respective owners. Asurion, LLC and Verizon Trademark Services, LLC are not affiliated with, or sponsored or endorsed by, any of the respective owners of the other trademarks appearing herein.



INS80118EN

VMPNYBUCK0122
VZW-811342-21
COV54490