

# asurion protection

Freedom from worry  
is all part of the plan.



Consumer Cellular®

asurion

# Get peace of mind with Asurion Protection

## Rest easy with fast repairs and replacements<sup>1</sup>

With an Asurion® Protection plan, we help solve device issues so you can quickly get back to your life. Whether it's drops, spills, cracked screens, a post warranty electrical or mechanical breakdown (malfunction), you're covered. Our plan even includes unlimited \$0 cracked screen repair as soon as the same day.<sup>2</sup>

<sup>1</sup> Replacement devices may be new or refurbished of the same or a like kind and quality model. Phone color, brand, model and features may be different. Compatibility of accessories is not guaranteed.

<sup>2</sup> As soon as same-day screen repair, may be available for eligible devices in select areas. Same-day repair option depends upon claim approval time, parts availability, and technician availability. Repairs may use new or refurbished parts, may contain original or non-original manufacturer parts, and may void the manufacturer warranty.



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## How to enroll:

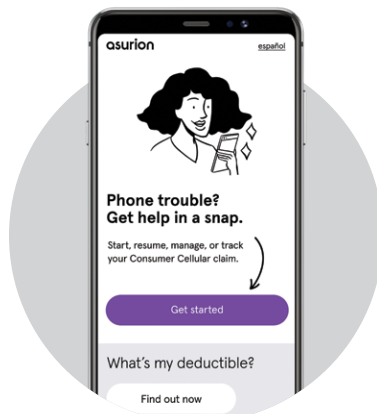
- To enroll, call Consumer Cellular at 888.345.5509. Customers have 60 days from date of activation of the device to add Asurion® Protection to their device. Coverage begins on their enrollment date and continues month to month until canceled.
- Enrollment is available for customers with active service from Consumer Cellular.

## Filing a Claim:

[phoneclaim.com/consumerccellular](https://phoneclaim.com/consumerccellular)

or call 866.230.6881

- File your claim within 60 days of the incident.
- You may be required to pay a nonrefundable service fee per approved claim.
- We may request supporting documentation for your claim.
- Unlimited number of claims with maximum device value of \$3,500 per claim.
- Once you have been provided a replacement device, you must return your original, unlocked device, per our instructions, or pay the non-returned equipment charge of up to \$1,500. We will send you the shipping materials necessary to return the device.



## More reasons to feel good about protecting your device



### Fast claims solutions

Get back up and running as soon as the next day<sup>1</sup> if your device is damaged or malfunctioning.



### Coverage for drops, spills and post warranty malfunctions<sup>2</sup>

Whether you accidentally drop your device, spill coffee on it or experience problems from normal wear and tear, Asurion Protection will get you back to your life fast.



### Unlimited cracked screen repair on eligible devices<sup>3</sup>

A cracked screen shouldn't ruin your day. Get it fixed and back in your hand soon for \$0 per repair.



### Unlimited battery replacements<sup>4</sup>

Battery not working like it should? Get \$0 unlimited battery replacements for your eligible device.

**Limitations and exclusions apply. See Terms and Conditions for complete program details. The Terms and Conditions contain a binding and individual Arbitration Agreement.**

<sup>1</sup> Excluding Sunday.

<sup>2</sup> Coverage for accidental damage from handling as a result of normal use ("ADH") begins on your first day of enrollment.

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<sup>4</sup> Subject to eligible wireless phones outside of manufacturer's warranty period that power on but fail to hold an adequate charge after diagnostic testing. Available for select devices in select areas.



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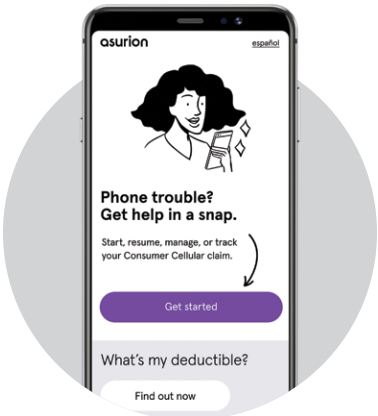


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## Service Fees

There is a non-refundable service fee for each approved claim, excluding cracked screen repair and battery replacement, based on device type. Please see the table below for details.

You can access this information and full terms and conditions on [phoneclaim.com/consumercellular](https://phoneclaim.com/consumercellular)

## Monthly Charge

Pricing is based on the device's Tier. Customers will have 60 days from date of activating an eligible device to add Asurion® Protection to their device. Coverage begins on their enrollment date and **continues month to month until canceled**. You may cancel your optional coverage at any time and receive a prorated refund.

Device tiers	Monthly Charge	All replacements
Tier 1	\$3	\$9
Tier 2	\$5	\$29
Tier 3	\$6	\$49
Tier 4	\$8	\$99
Tier 5	\$10	\$99
Tier 6	\$15	\$249

\*Tiers are based on device model. For a complete and current list of devices with associated service fee amounts, please visit [phoneclaim.com/consumercellular](https://phoneclaim.com/consumercellular).

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Tiers	Devices
Tier 1	Iris Easy Flip, Iris Home Phone Base, Iris Ally
Tier 2	Moto G Play 2024, Samsung Galaxy A15 64 GB, Barbie Phone
Tier 3	Moto G 5G 2025, Moto G Power 2025 128 GB, Moto G Stylus 2025 128 GB, Samsung Galaxy A15/16 128 GB, Watch SE
Tier 4	iPhone 14/15/16 128GB, iPhone 17 256 GB, iPhone SE 2022, iPhone 16e 128 GB/ 256GB, Watch Series 10/11 Aluminum Case, Watch Ultra 2/3, Samsung Galaxy S24/25 128 GB, Samsung Galaxy S24/25 FE 128 GB, Samsung Galaxy A36, Pixel 9/10 128 GB, Moto Edge 2024, Motorola Razr 2024/2025
Tier 5	iPhone 15/16 256 GB/512 GB, iPhone 17 512 GB, iPhone 17 Pro/Pro Max 256 GB/ 512GB, iPhone 17 Air, iPhone 15/16 Plus/Pro/Pro Max 128 GB/ 256 GB/ 512 GB, iPhone 16e 512GB, Samsung Galaxy S24/25 Plus/Edge, Samsung Galaxy S24/25 Ultra 256 GB, Samsung Galaxy Zflip 5/6/7
Tier 6	iPhone 15/16/17 Pro/Pro Max 1TB, Samsung Galaxy S25 Ultra 512 GB/1TB, Samsung Galaxy Zfold 5/6/7

These device tiers are updated from time to time, as some devices may be moved to a different tier during the term of enrollment.

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To view terms and conditions scan the QR code.



# Feel good knowing you have worry-free coverage.

We're committed to keeping your device working like you expect.

- ✓ Fast claims solutions
- ✓ Drops, spills and out-of-warranty malfunctions
- ✓ Unlimited \$0 cracked screen repair<sup>1</sup>
- ✓ Unlimited battery replacement<sup>2</sup>

Ask your Consumer Cellular associate about Asurion® Protection today.

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## Who is Asurion?

As the world's leading tech care company, Asurion eliminates the fears and frustrations associated with technology, to ensure our 300 million customers get the most out of their devices, appliances and connections.

**asurion**



4.7 AVG

19 million reviews & growing\*

\* 2024 Asurion Data, based on overall customer satisfaction survey data from 2013-2024

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