

Google UK - Excess Fees

Preferred Care and Preferred Care with Loss and Theft

When you make a claim for a replacement device you will have to pay an excess fee. An excess fee is the amount you'll need to pay towards a replacement when you make a successful claim.

Excess fees are based on the value of your device at the time of purchase and claim type. Exact fees can be found by device below:

Category	Device	Excess Fees for Damage claims:	Excess Fees for Loss and Theft claims:
Phone	Google Pixel 8 Pro	£79	£109
Phone	Google Pixel 8	£59	£79
Phone	Google Pixel 8a	£39	£59
Phone	Google Pixel Fold	£99	£159
Phone	Google Pixel 7a	£39	£59
Watch	Google Pixel Watch 2	£39	£59
Tablet	Google Pixel Tablet <i>(with or without Charging Speaker Dock)</i>	£39	£59