

Virgin Media Protect - Terms & Conditions

To view or download the Terms and Conditions for your mobile phone insurance policy (Virgin Media Protect), simply click on the link below which matches when you signed up:

After the 18th of September 2018

Between the 14th of May 2018 and the 18th of September 2018

Between the 2nd of October 2017 and the 13th of May 2018

Between the 10th of June 2016 and the 1st of October 2017

Between the 18th of November 2014 and the 9th of June 2016 (and I'm an iPhone customer)

Between the 11th of June 2012 and the 17th of November 2014 (and I'm an iPhone customer)

Between the 18th of November 2014 and the 9th of June 2016 (and I'm NOT an iPhone customer)

Between the 11th of June 2012 and the 17th of November 2014 (and I'm NOT an iPhone customer)

If you're an existing customer who purchased your insurance after the 18th of September 2017 you can also click here to login and see a digital copy of your welcome pack.