

For U.S. Customers, excluding New York

The deductible schedule may be changed from time to time, as some devices may be moved to a different tier during the term of enrollment.

Deductible amounts for select smartphones as of 11/15/2025

Verizon Business Complete Preferred	
\$229	Apple® iPhone® 17, Samsung Galaxy 25
\$189/\$279	No devices at this time
Verizon Business Complete Standard	
\$189	Apple® iPhone® 15, Apple® iPhone 16e, Samsung XCover7 Pro
\$229	Samsung Galaxy S24
\$279	No devices at this time
Damage Replacement Deductible	
\$99	Applicable to all damage ineligible for cracked screen repair.
Cracked Screen Repair Deductible	
\$0	NOTE: Repair is available on select smartphones, subject to parts availability. To check availability, go to phoneclaim.com/verizon .

For more information regarding which Verizon Business Complete plan is right for you, please visit www.verizon.com/business/products/mobile/plans/business-complete.

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