



Dear Device Protection Subscriber,

The information below is being sent to you for reference only since you have already paid your premium for wireless device protection and do not have an outstanding premium balance.

FOR REFERENCE PURPOSES ONLY

As a resident of New Jersey, if you have premium due for your wireless device protection program and you are experiencing a financial hardship due to COVID-19, you may receive a 90-day grace period to pay your insurance premiums, so that your policy is not cancelled. You may elect for this 90-day grace period to begin retroactively on April 1, 2020 or opt for the grace period to begin on May 1, 2020.

If you are experiencing financial hardship due to COVID-19 and choose to use the grace period, we will:

- Not charge late payment fees or report late payments to credit reporting agencies, during the 90-day period.
- Allow premiums not paid during the 90-day period to be paid over 12 months in up to 12 equal installments.
- Ensure that late payments during the 90-day period are not considered in any future premium calculations at any time.

If you have questions about your device protection, please contact 1-877-699-5799. If you have questions regarding your wireless bill, please contact 1-800-CRICKET.

Thank you,

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