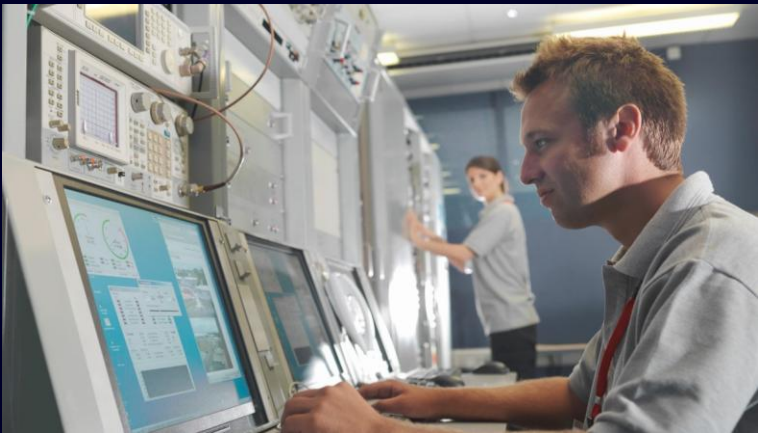




Legacy System Services

Expert support and lasting protection for your investment – to keep your plants running longer

Expert support and lasting protection for your investment with Legacy System Services



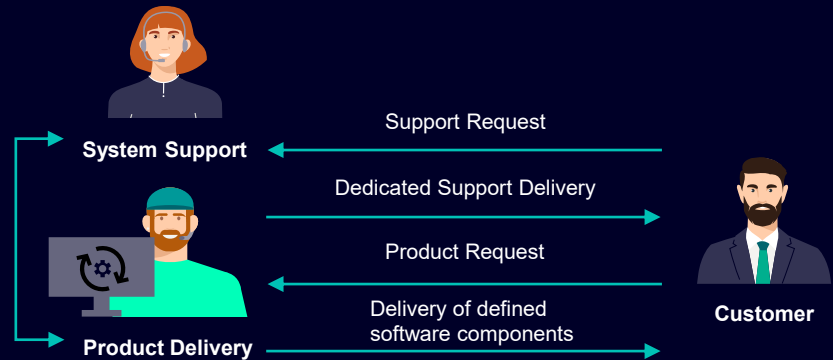
Legacy System Services bridge the gap before a scheduled plant upgrade for the process control technology based on SIMATIC PCS 7.

Selected components from the product range of obsolete versions of SIMATIC PCS 7, together with the contractually assured technical support, ensure that an existing plant can continue operating for a period to be determined.

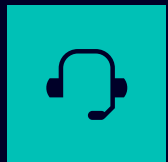
Solution and Service

Legacy System Services secure plant operation until planned PCS 7 modernization by providing selected obsolete components and expert technical support:

- With **System Support**, you contractually secure technical support for SIMATIC PCS 7.
- **Product Delivery** gives you access to defined, obsolete hardware and software components in the SIMATIC PCS 7 distributed control system. The standard warranty rules apply to these components.



Your value



Contractually assured support for obsolete SIMATIC PCS 7 components ensures continued plant operation



Legacy System Services give you the necessary space in terms of time and finances until you can upgrade your plant



The planning of maintenance costs is significantly improved & thus ensures the economic operation of the plant

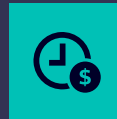
Challenge

How to protect investments in a meaningful way?

How can you remain **competitive**, operate plants productively and efficiently, and at the same time keep up with the high pressure to innovate?



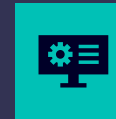
How can you bridge the time until a **long-term modernization** of the plant with innovative control technology pays off?



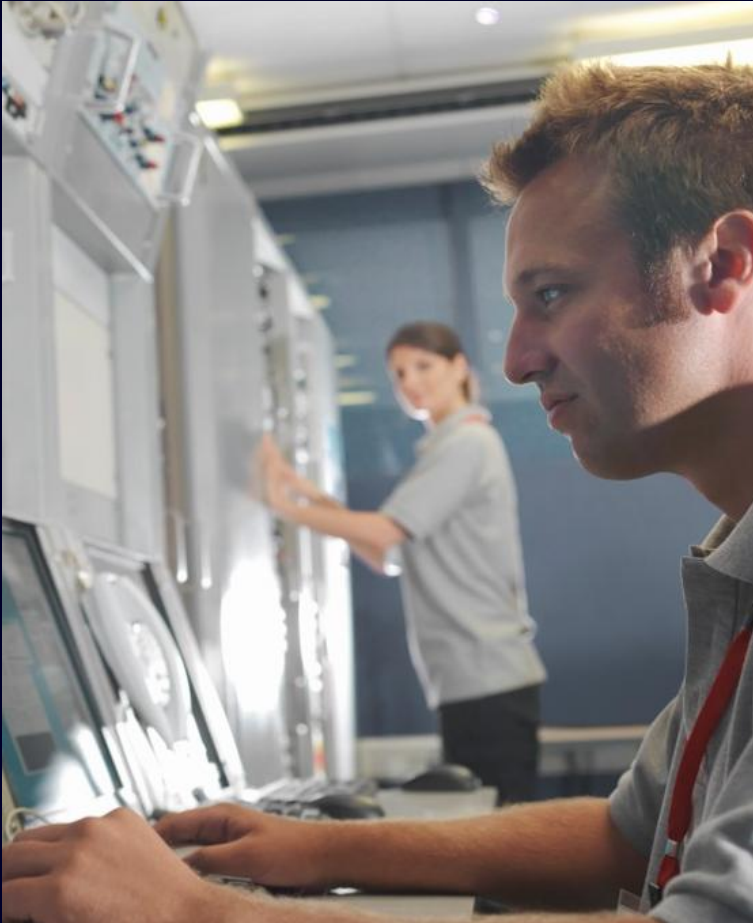
Who provides competent **technical support** for obsolete products that are essential for plant operation?



How is it possible to obtain **obsolete software products** needed for plant modifications for a certain period of time?

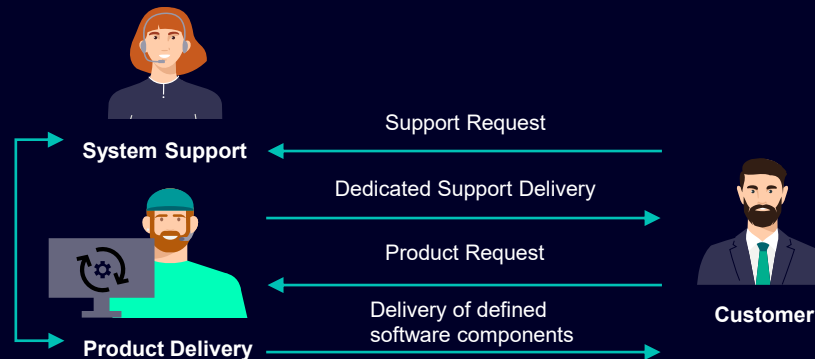


Expert support and lasting protection for your investment



Solution and Service

- Legacy System Services bridge the gap before a scheduled plant upgrade for the process control technology based on SIMATIC PCS 7.
- Selected software components from the product range of obsolete versions of SIMATIC PCS 7, together with the contractually assured technical support, ensure that an existing plant can continue operating for a period to be determined.
- If urgently needed upgrades are not performed and obsolescence risks are managed only reactively, you often risk a constant increase in operating costs (OPEX) as a consequence.
- This increases the risk of reduced plant availability and technical reliability.



Legacy System Services

System Support

The System Support module provides contractually assured access to technical support and online documents for obsolete SIMATIC PCS 7 software components.

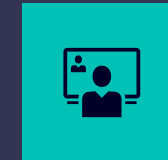
A Legacy Systems Manager is available for technical inquiries via a central input channel. Technical experts with appropriate technological know-how coordinate and process all your requests.

System Support is a prerequisite for obtaining the Product Delivery module.

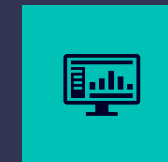
Overview of what we offer:



Contractually secured access to Technical Support and online documents for obsolete SIMATIC PCS 7 software components



Specialized experts with appropriate technological know-how coordinate all your requests



System Support is a necessary option for obtaining selected and already discontinued system components (Product Delivery module)

Legacy System Services

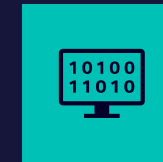
Product Delivery

Product Delivery gives you access to defined, discontinued software components of the SIMATIC PCS 7 process control system, with the usual warranty rules still applying.

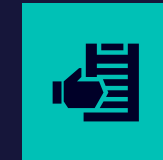
However, these components are no longer technically maintained, nor are they adapted to new IT security requirements, for example.

In this way Legacy System Services open up the attractive option of operating an existing plant with obsolete system components in a secure manner for a defined period of time.

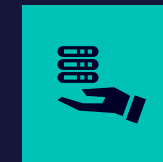
Overview of what we offer:



Assured access to components for the product version SIMATIC PCS 7



Procurement using standard ordering processes and using known order numbers



This module is available only in combination with the System Support module

Legacy System Services

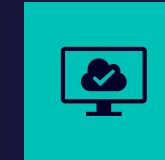
Microsoft Security Patch Validation & Management

Your requirements

- Are you running Windows 7 and Windows Server 2008 operating systems in your system?
- Do you want to keep this system up to date with available security patches?
- Only security patches officially released for SIMATIC PCS 7 V8.0/8.1 should be used?
- You need competent support for the secure operation of the system?

Legacy System Services offer a dedicated Microsoft Security Patch Validation & Management process.

Our offer



Validation of security patches according to the specific system installation under a Legacy System Services contract



Security patch management with delivery and licensing



Simple installation application for all required ESU keys

Legacy System Services

Managed Obsolescence and Vulnerability Services option

Overview

Legacy System Services can be enhanced by **obsolescence management** as well as **vulnerability management**. It provides access to obsolescence and security expertise that continuously provides information on emerging vulnerabilities and lifecycle changes.

How does it work?

- **Dedicated Support Manager** with access to specialized expert teams
- **Initial evaluation** of customer's system with individual **kick-off** discussing results and defining touchpoints for regular obsolescence and vulnerability alignments
- **Regular notifications** on critical vulnerabilities and lifecycle changes
- **Impact assessment** of vulnerabilities and obsolescence notifications, with tailored **mitigation measures** and **implementation support**
- Apps for **managing obsolescence** and vulnerabilities
- **Advanced reporting** and dashboards for full transparency

These optional services empower customers to proactively manage risks and lifecycle challenges, ensuring long-term system reliability and security.

Legacy System Services (LSS)

Availability of LSS contracts for SIMATIC PCS 7 software products

PCS 7	2024	2025	2026	2027	2028
V9.0	LSS contract available	LSS contract available	LSS contract available	Support for running LSS contract	End of support
V8.x V8.2 V8.1 V8.0	LSS contract available	LSS contract available	Support for running LSS contract	Support for running LSS contract	End of support
V7.x V7.1 V7.0	LSS contract available	Support for running LSS contract	End of support	End of support	End of support
V6.x V6.1	Support for running LSS contract	End of support	End of support	End of support	End of support

LSS contract available

Support for running LSS contract

End of support

Availability of Legacy System Services for SIMATIC PCS 7 software products

Legacy System Services (LSS) contracts are available upon publication of a product phase-out announcement of the respective SIMATIC PCS 7 version for a total support period of typically three years.

Legacy System Services (LSS) as Fleet

Combine multiple sites to a fleet with the LSS fleet packages

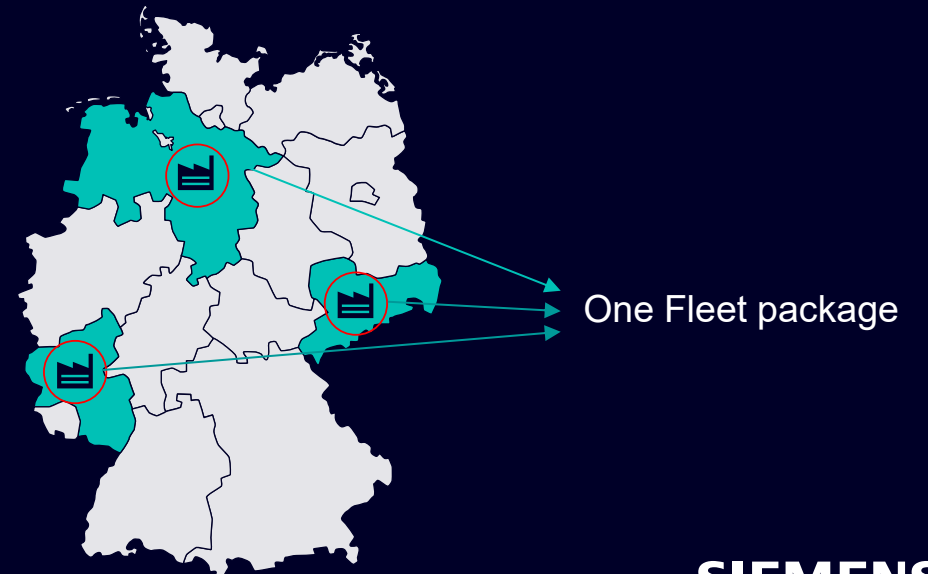
The LSS fleet package offers all known LSS features, but with optimized support hours and at lower price, making it easily scalable, cost-effective and the ideal solution for customers who want to cover multiple sites with LSS contracts.

Key Features

- **Complete LSS Features:**
Access all the features of our standard LSS package.
- **Optimized Support Hours:**
10 hours of support, streamlined to meet the essential needs while keeping the costs low.
- **Flexible Support Utilization:**
Allocate support hours across any site within your fleet, maximizing efficiency and convenience.
- **Dedicated Support Team:**
Benefit from personalized service with a support team assigned to your entire fleet.

Requirements:

- To qualify for the LSS Fleet package, ensure that:
- **Minimum Sites:** You have at least 3 sites to be covered.
- **Same Country Deployment:** All sites in your fleet are located within the same country and part of the same company.



Legacy System Services

The benefits for your plant



Access to technological knowledge and experience

As a system becomes older, the number of people with the relevant expertise tends to decrease, both for maintenance and operation. Ensuring that system specialists will be available to handle obsolete distributed control systems can therefore be a major challenge for your maintenance arrangements.

Legacy System Services give you contractually assured access to our experts in obsolete SIMATIC PCS 7 components.



Availability of obsolete system components

Expanding an engineering or operator environment always requires system-compatible components if the existing automation system cannot be upgraded in tandem with the expansion work.

Legacy System Services provide that you still have access to a broad selection of obsolete hardware and software components.



Schedule your upgrades with confidence

The risk of outages and the associated costs increase as a plant gets older. Needed upgrades often fail on account of the level of investment required. **Legacy System Services let you bridge the gap in the short term until the next scheduled system upgrade**, giving you cost transparency with calculable risks for maintenance activities and also assure the productivity of your plant.

Why should you choose Legacy System Services?



Proactive support

Contractually assured support for obsolete SIMATIC PCS 7 components – for operators and maintenance technicians – ensures continued plant operation.



Investment protection

Legacy System Services give you the necessary space in terms of time and finances until you can upgrade your plant.



Cost transparency

The planning of maintenance costs is significantly improved and thus ensures the economic operation of the plant.

Producer in the food and beverages industry, North America

Continued support for legacy SIMATIC PCS 7 systems with Legacy System Services

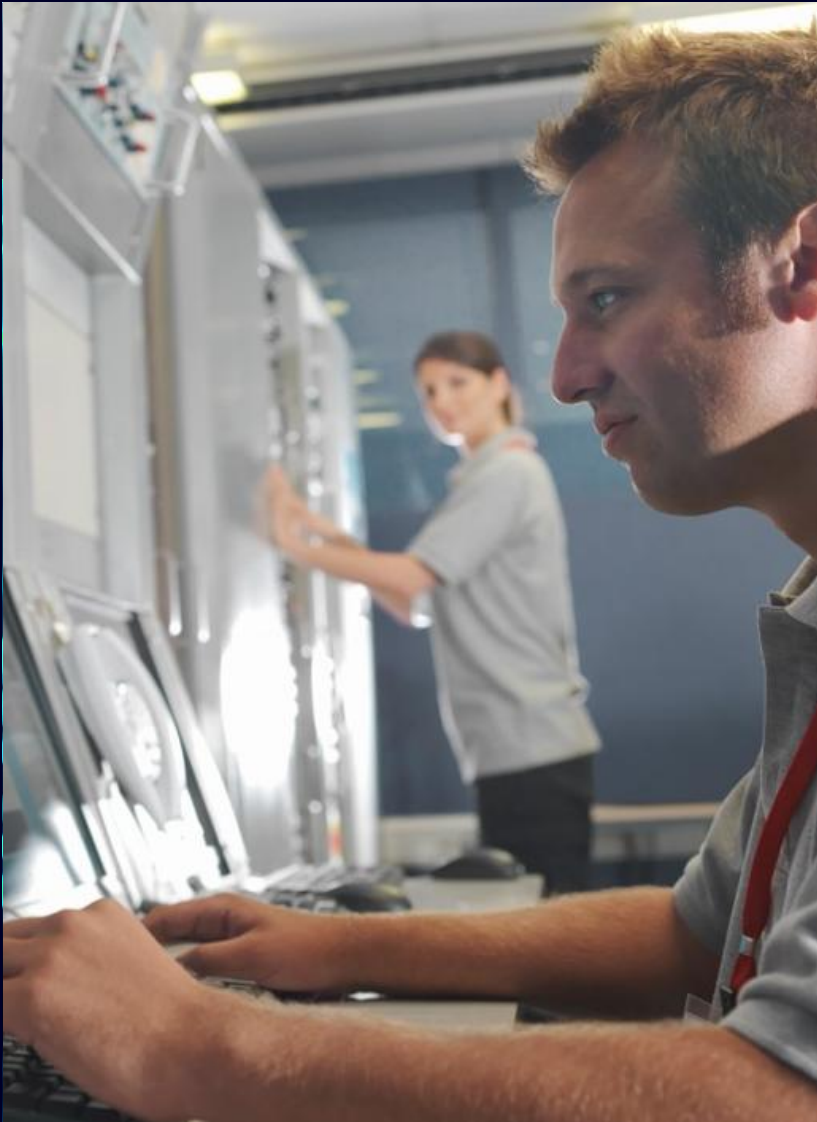
Producer in the food and beverages industry in North America

Customer objectives The customer required continued support for their legacy SIMATIC PCS 7 systems.

Solution and Service Siemens offered the customer a multi-year service agreement including Legacy System Services for continued support during the company's upgrade schedule for their multiple SIMATIC PCS 7 installations.

- Customer benefits**
- Continued technical support
 - Ability to purchase legacy products





You want to find out **more?**

[Legacy System
Services](#)

[Siemens Contact
Database](#)

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Siemens' products and solutions undergo continuous development to make them more secure. Siemens strongly recommends that product updates are applied as soon as they are available and that the latest product versions are used. Use of product versions that are no longer supported, and failure to apply the latest updates may increase customer's exposure to cyber threats.

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