

## Fire Manager

Building X



**Building X Fire Manager** is a web portal which enables fire safety professionals to monitor, maintain and remotely connect to all their connected Siemens fire protection systems efficiently and securely. It includes usage of **Building X Fire Connect**, a mobile application for Android and iOS, which works seamlessly together with Fire Manager.

Building X Fire Manager provides a ready-to-use front-end and visualization for the use-case specific data provided by the **Building X Fire Standard data** subscription and (optionally) the **Building X Fire DFT data** subscription (EN Fire market only).

**Building X Fire Standard data** are a pre-requisite for using Building X Fire Manager.

<https://firemanager.siemens.com>

## Fire Manager

### Multi-site Overview

Provides an overview of all sites connected to the Cloud Service, as well as connectivity state and aggregated event state on each of the sites.

### Live and History Events

Automatically logs and stores events of Fire panels connected to the Cloud Service. It allows users to browse and filter both live Events still present on the system, as well as history Events. Includes option to download history events in Excel format

### Remote Web Access (Tunnel)

VPN tunnel which allows to access the Fire control panel network at the connected site to remotely diagnose or troubleshoot a customer's installation, offer remote assistance, pre-configure a panel or apply changes to the configuration in accordance with local regulations.

### Dashboards

Provide a quick overview of essential information such as the system's state, latest Events, and Gateway software versions, including information whether an update is available.

### Devices

Shows full list of peripheral devices (FDnet devices only) ordered by logical tree, with device details such as addresses and customer texts, as well as dates of last test, soiling information as well as operation years and danger levels (where available). A filtering option allows users to identify and select devices meeting specific criteria as well as date range.

### Maintenance and Soiling/Sensitivity Reporting

**Site report** option download of an Excel report with latest Test and/or detector soiling/sensitivity information to check and prove compliancy of the installation.

### Email and SMS Notifications

Notify the User of the newly triggered events. Users can define the notification rules and receive the notifications via email and SMS text messages. Notification includes event relevant information such as address and customer text of the element that published the event.

### Browser Push Notifications

Additionally, users can receive browser push notifications, if desired and browser enabled.

### Panel Information

Displays information from all panels available on the fire panel network, including number of panels, software version, ID, panel type and Customer text.

**DFT (Disturbance-Free Test)** -- *requires Building X DFT Data Services subscription* (EN Fire market only)

Enables self-testing of DFT capable devices (e.g., automatic detectors) via Fire Manager. Disturbance-free test results are visible under Devices and included in the Site report

## Building X Fire Connect

### Native Mobile Application

Mobile application available on iOS and for end customers and Fire professionals. Available through the iOS App store and Google Play Store, respectively.

### Biometric Authentication

Allows convenient and secure biometric authentication using FaceID or fingerprint sensors.

### Multi-site Overview

Provides an overview of all sites connected to the Cloud Service, as well as connectivity state and aggregated event state on each of the sites.

### Live and History Events

Automatically logs and stores events of Fire panels connected to the Cloud Service. It allows users to browse and filter both live Events still present on the system, as well as history Events. Includes option to download history events in Excel format

### Devices

Shows full list of peripheral devices (FDnet devices only) ordered by logical tree view. Provides functions to efficiently perform maintenance on connected Siemens Fire systems, to ensure correct customer texts and detector assignment as well as completion of functional and visual inspection with reduced effort.

**Push Notification (Building X Fire Connect App)**

Receives push notifications, if desired, as native push messages in the mobile where the Fire Connect App is installed.

**Enabling Building X Functions**

**User Management**

Provides role-based access control. New users can be invited to access the Cloud Service and given appropriate access rights via user groups. Data can be logically grouped into partitions and given access via user groups.

**Device Management**

Manages Connected Devices compliant to the Cloud Service.

**Self-Administration**

Allows User as well as device management by the Customer.

**Subscription Management**

View, manage, review, and cancel subscriptions.

**Data Hosting and Data Usage**

Hosts and processes personal and non-personal data in data centers located in Europe. For information regarding processing of personal data and locations Customer may refer to the Data Privacy Terms Annex III.

**Event Logging**

Contains log information for security relevant events stored for 31 days incl. logging in/ logging out of user accounts, executed commands, user management events.

**Session Login Token and Automatic Logout**

On logon a session login token is generated with a validity of 24 hours. The web app automatically logs out when the lifetime of the token expires. The mobile app will be locked after inactivity timeout which can be configured from 30 to 600 seconds.

**Ask Building X**

Allows the user to ask questions in different languages about Building X technical information, utilizing GenAI.

**Subscription**

**Building X Fire Manager**

	<b>Fire Manager - auto-renewal</b>
<b>Functions</b>	Fire Manager web portal
<b>Prerequisites</b>	Valid <b>Building X Fire Standard Data Services</b> subscription
<b>Building X Fire Connect App</b>	Included
<b>Subscription metric</b>	Per 1 connected site per year
<b>Subscription term</b>	Annually, auto-renewal
<b>Billing term</b>	Annually, upfront 6-months free trial for initial subscription term
<b>Upscale</b>	Effective immediately, pro-rated billing
<b>Downscale/Cancellation</b>	Effective with end of subscription term
<b>Connected Devices</b>	To be purchased separately
<b>Permitted Users</b>	Unlimited, Extended Use
<b>Remote web access connections</b>	Included

The Fire Manager subscription plan is the regular, scalable Offering for this Cloud Service. The subscription term is twelve (12) months with automatic renewal; the Cloud Service fee is paid in advance. The subscription plan can be upscaled at any time and Cloud Service fees for upscales are calculated on a pro-rated basis. The Customer can also scale down the Cloud Service effective with the end of the current subscription term. The subscription fee will be adjusted for the upcoming billing term. The Cloud Service can be cancelled any time, effective with the end of the current subscription term.

The Fire Manager subscription plan can be purchased in packages of 1. The subscription plan assumes 1 Fire Manager access per site per 1 year. Building X Fire manager license shall be purchased only if there is a valid Building X Fire Standard Data subscription in order to use the service.

Customer may purchase required Connected Devices separately.

Extended Use entitles Customer to authorize its Affiliates and third parties to access and use the Cloud Services in accordance with the rights set out in the Terms and Conditions.

## Prerequisites

### Subscriptions

Fire Manager is an optional add-on to the Building X Fire Standard Data and (optionally) Building X Fire Disturbance-free Test Data subscriptions, which delivers a data services via APIs for visualization in compatible client applications such as Fire Manager. An overview of our subscriptions is given in below view.

**Building X Fire Standard Data** and **Building X Fire Manager** subscriptions are required to use Fire Manager.

### Connected Fire Panel

The Cloud Service is currently compatible with commercially available Connected Fire panels from Siemens which have been correctly configured and connected to Building X using our supported Connected Devices (see below).

The available Connected Fire panels are provided in the following table.

	List of Supported Connected Fire Panels
EN Fire Market	<ul style="list-style-type: none"> <li>• Sinteso</li> <li>• Cerberus PRO</li> </ul>
UL/ULC Fire Market	<ul style="list-style-type: none"> <li>• Desigo Fire Safety Modular</li> <li>• Cerberus PRO Modular</li> <li>• Desigo Fire Safety Compact (252/504)</li> <li>• Cerberus PRO Compact (252/504)</li> </ul>

### Supported Connected Devices

The Cloud Service is currently compatible with commercially available Connected Devices from Siemens. A description of the available Connected Devices is provided below.

	List of Supported Connected Devices
<b>SIEMENS: Connect X200</b>	<p>The Connect X200 edge gateway is powered with DC 24V or AC 24V and may require an enclosure.</p> <p>The Connect X200 includes embedded software (for example, firmware and factory installed applications collectively referenced herein as Software) to supply building data to this Cloud Service.</p>
<b>SIEMENS: Connect X300</b>	<p>The Connect X300 edge gateway is powered with DC 24V and may require an enclosure.</p> <p>The Connect X300 includes embedded software (for example, firmware and factory installed applications collectively referenced herein as Software) to supply building data to this Cloud Service.</p>

A Connected Device must be purchased and installed on-premises at a site specified by the Customer as agreed between the Customer and Siemens to use the Cloud Service. Customer is responsible for installing the Connected Device at the site and any associated costs to perform said Cloud Service in accordance with related Documentation for the Connected Device.

### Web browser and Viewing Devices

Chrome is recommended to use the Cloud Service, but other standard browsers might also serve this function. Screen resolution of 1920x1080 pixels or higher is recommended for best user experience.

### Internet Connection

The bandwidth of Customer’s internet connection determines the performance of the Cloud Service.

### Usage of sensitive information in customer text

In case Email and SMS notifications are enabled, it must be ensured that customer text does not contain sensitive information such as personal data because it is sent out unencrypted as Email and SMS.

## Ordering

### 1) Ordering Standard Subscription Plan

To order the Cloud Service for the first time, Customer must request a quote from its Siemens sales representative. Customer will receive a link to the shopping cart. Customer needs to (i) choose the payment options and (ii) accept the Terms and Conditions to start using the Cloud Service. The “**Terms and Conditions**” consist of the Building Products Specific Terms, the Siemens Universal Customer Agreement, the Acceptable Use Policy, the Siemens Data Processing Terms, this Product and Service Data Sheet and any other Supplemental Terms which may be referenced in either of the mentioned documents. Customer may upgrade, downgrade, and cancel the Cloud Services directly in the Subscription Manager online store <https://subscribe.siemens.com>.

### 2) Ordering Custom Subscription Plans

To order a Custom Subscription Plan, Customer may request a quote from their Siemens sales representative. Customer will receive a list of applicable contractual documents which may be referenced in the offer or in other related documents.

### 3) Ordering Connected Devices

To order Connected Devices, Customer may request a quote from their Siemens sales representative.

### Activation of Digital Services on Sites in Fire Manager (Partitions Tab)

The screenshot shows the Siemens Fire Manager interface. The left sidebar has 'Partitions' selected. The main area shows a search bar and a list of partitions. The title is 'PM Room Cerberus DO Team'. Below the title, there are statistics: Sites: 3, Panels: 2 / 2, Detectors: 16, DFT: 2 / 2, Fire Manager: 2 / 3, Standard commanding: 1 / 2. A table lists the partitions with columns: Name, Address, Panels, DFT | Detectors, Standard data, DFT data, Fire Manager, and Standard commanding.

Name	Address	Panels	DFT   Detectors	Standard data	DFT data	Fire Manager	Standard commanding
PM Room 512 Cerberus DO Team	Theilerstrasse 1a, 6300 Zug, Switzerland	1	2   16	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PM Room 512 Sinteso MP7 DO	Theilerstrasse 1a, 6300 Zug, Switzerland	1	0   0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Under the **Partitions** tab in Building X Fire Manager (<https://firemanager.siemens.com>), customers get the opportunity to activate services on a per-site level, as shown in above screenshot. Previously purchased subscriptions (from Subscription Manager: <https://>

[subscribe.siemens.com](https://subscribe.siemens.com)) are only consumed in sites where the respective services have been activated by the user. Thereby users can choose which services to activate in which sites and enjoy additional flexibility.

- **Note:** The selection options for DFT data appears only if the Building X Fire DFT data service subscription module has been purchased for the IAM company which owns the partition. (EN Fire market only)
- **Note:** The selection options can only be viewed and changed by users with the required user role / permissions, and when the user is logged into context of the IAM company owning the respective partition.

## Product Documentation

### 1) Product Documentation under a Standard Subscription Plan

General Contractual Documents	Links
Building X - Fire Manager Data Sheet	<a href="https://www.siemens.com/buildingx/data-sheet/">A6V14519266</a>
Supplemental Terms for Buildings	<a href="https://www.siemens.com/buildingx/data-sheet/supplemental-terms">www.siemens.com/buildingx/data-sheet/supplemental-terms</a>
General Software Terms and Cloud Supplemental Terms	<a href="https://www.siemens.com/si/cloud/terms">https://www.siemens.com/si/cloud/terms</a>
Base Terms International	<a href="https://www.siemens.com/si/cloud/terms">https://www.siemens.com/si/cloud/terms</a>
Siemens Acceptable Use Policy	<a href="https://www.siemens.com/si/cloud/terms">https://www.siemens.com/si/cloud/terms</a>
Minimum Terms	<a href="https://www.siemens.com/buildingx/data-sheet/minimum-terms">www.siemens.com/buildingx/data-sheet/minimum-terms</a>

### 2) Product Documentation under a Custom Subscription Plan

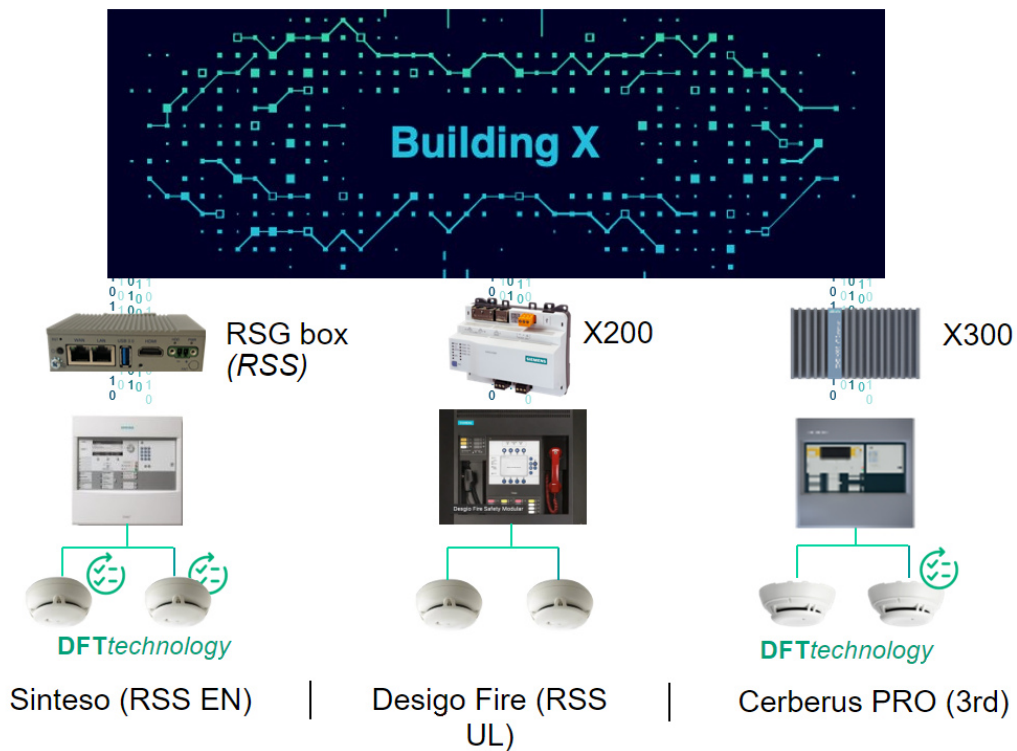
The contractual documents and the Product Documentation are set out in Siemens' offer to the Customer.

### 3) Data Privacy Terms

Data Privacy Terms	Links
Data Privacy Terms	<a href="https://www.siemens.com/dpt/si">https://www.siemens.com/dpt/si</a>
Data Privacy Terms Annexes Building X	<a href="https://www.siemens.com/dpt/si">https://www.siemens.com/dpt/si</a>

### 4) Technical Documents

Technical Documents	Document ID
Building X – Fire Manager Operation Manual	EN: A6V14350398 UL: A6V14351795
Building X – Fire Manager Commissioning guide	EN: A6V14352209 UL: A6V14352003
Building X – Fire Manager Cybersecurity Guidelines	EN: A6V14350838 UL: A6V14351537
Building X – Fire Apps step-by-step guideline	A6V13079880
Building X – Fire Manager Migration Guideline	A6V14431238
Building X – IAM Guideline Fire Safety	A6V14235640
Building X – Accounts User Guide	A6V12050070
Building X – Devices User Guide	A6V12050067
Building X – Connect X200/300 Installation Guide	A6V13057554



Data communication between the Connected Devices on premise and the Cloud Service requires internet connectivity (to be provided by the Customer).

Specific Terms

**High-Risk Use**

Customer acknowledges and agrees that:

- a) the Offerings are not designed to be used for the operation of or within a High-Risk System if the functioning of the High-Risk System is dependent on the proper functioning of the Offerings; and
- b) the outcome from any processing of data through the use of the Offerings is beyond Siemens' control.

**Service Level Agreement**

Siemens shall use commercially reasonable efforts to make the Cloud Services available for a monthly uptime percentage of ninety-eight percent (98%).

Except for:

- a) Planned downtime, agreed downtime, routine and emergency maintenance,
- b) Cyberattacks,
- c) the public, third party and/or customer's internet and communications networks,
- d) data, software, hardware, telecommunications, infrastructure, power, build-packs or networking equipment not provided by Siemens,
- e) Customers and Users negligence or failure in using the Cloud Service and/or in not following the instructions of published documentation,
- f) system configurations and platforms not supported by Siemens,
- g) system administrations, action, commands and file transfers of Customer or User,
- h) modifications or alterations not made by Siemens,
- i) unauthorized access via Customer's credentials and/or
- j) any other failure outside of Siemens reasonable control.

**Customer Support**

Siemens offers helpdesk support. Customer may contact its local Siemens representative for support requests.

Issued by  
Siemens Switzerland Ltd  
Smart Infrastructure  
Global Headquarters  
Theilerstrasse 1a  
CH-6300 Zug  
+41 58 724 2424  
[www.siemens.com/buildingtechnologies](http://www.siemens.com/buildingtechnologies)

© Siemens 2025  
Technical specifications and availability subject to change without notice.

---

Document ID    A6V14519266\_en--  
Edition        2025-03-26