

Travel Time and Expenses for MindServices Product Sheet



If Services or training courses are delivered to customer onsite (i.e. not at a designated MindServices facilities), travel expenses will be billed based on effort.

General

Remark	Travel expenses are billed in case Services or training courses are delivered at a location other than a designated Siemens MindServices facility. Travel time and expenses are charged separately and are not included in the price of any other Service or training.
--------	--

Fees

Travel time	Travel time will be billed based on actual effort at the daily rate(s) set forth in the Order Form or other applicable Transaction Document. If travel time will be charged on an hourly basis, the hourly rate shall be determined by dividing the daily rate by eight hours.
Travel expenses	Travel expenses (e.g. for car rental, transportation, accommodations, meals, or visas) will be billed in addition to above listed daily rates as incurred.
Invoicing	Actual travel time and travel expenses will be invoiced after the training or Service.

Support

Online support

For questions and support regarding classroom, public, onsite, and online training programs, please contact: training@mindsphere.io.

For questions and support regarding any other MindSphere Professional Services, please contact: mindservices@mindsphere.io.