

STANDARD SUPPLEMENTAL TERMS

Siemens Digital Industries Software



These Standard Supplemental Terms (“**SRD Terms**”) amend the Universal Customer Agreement (“**UCA**”) or End User License Agreement (“**EULA**”) between Customer and SISW solely with regard to Offerings and Products which have been assigned any of the following alphanumeric codes on the Order: SRD, MGSP, PLM, PLM-TC, PLM-NX, or PLM-TCO (“**SRD Offerings**”). These SRD Terms, together with the UCA or EULA, as applicable, and other applicable Supplemental Terms, form the agreement between the parties (“**Agreement**”).

1. **DEFINITIONS.** Capitalized terms used herein have the meaning as defined elsewhere in the Agreement. The following additional definitions apply to these SRD Terms:

“**Asset**” means any physical or virtual device or component of a physical or virtual device that is configured in or through the SRD Offering or otherwise identified in the SRD Offering to upload data to or exchange data with the SRD Offering. A single machine can consist of several Assets.

“**Authorized Agent**” means an individual who is working on Customer’s premises and requires access to SRD Software in support of Customer’s internal business as Customer’s consultant, agent, or contractor.

“**Authorized User**” means a Customer employee or Authorized Agent. For licenses granted for a Territory that includes more than one country, this also includes employees and Authorized Agents of Customer Subsidiaries.

“**Customer Subsidiaries**” means companies controlled by Customer, for as long as such control exists. For purposes of this definition “control” is the direct or indirect ownership of more than 50% of voting securities of an affiliate. Where the parties have agreed to a different definition regarding which entities may use SRD Offerings (other than Customer), “Customer Subsidiaries” will have the meaning ascribed to it in those different terms.

“**SRD Software**” means the Software contained within a SRD Offering.

“**Site**” means a single physical Customer location where the Software is permitted to be used by Authorized Users.

“**Territory**” means the Site(s) or geographic area specified on the Order where Customer is licensed to install and use the SRD Software. If not specified on the Order nor elsewhere in the Agreement, the Territory shall be the country in which Customer is located as indicated on the Order.

2. **LICENSE AND USE TYPES.** The following license and use types may be offered with respect to SRD Software. Additional license and use types may be specified with respect to certain SRD Software as set forth in an Order. Each license may be used only by Authorized Users in the Territory and for the term as specified in the Order. Separate installations must be maintained for SISW software licensed with different Territory specifications.

- 2.1 “**Backup**” license means a license granted solely to support redundancy on Customer’s backup or failsafe installations.
- 2.2 “**Floating**” or “**Concurrent User**” license means that access to the SRD Software, at any given moment is limited to the number of Authorized Users for whom SRD licenses have been acquired as per the Order.
- 2.3 “**Named User**” license means that access to the SRD Software is restricted to one specific Authorized User identified by name. A Named User license may not be used by multiple individuals. Customer may re-assign a Named User license to a different individual once per calendar month.
- 2.4 “**Node-Locked**” license means that the use of the SRD Software is restricted to a single workstation specified by Customer, and may include a hardware lock device or dongle to manage this restriction. Hardware lock devices or dongles must be physically attached to the workstation on which the SRD Software is used, but they are freely transportable to another workstation within the Territory without issuing a new license file.
- 2.5 “**Per Asset**” license means that the use of the SRD Software is restricted to the number of Assets for which connection rights have been acquired, which means that only that number of Assets can exchange data with the SRD Software. A Per Asset license may be further restricted:

- to a maximum number of data points (“tags”) per Asset, if a number of data points or tags is specified in the Order, and
- to a maximum number of server instances (“Servers”), if a number of Servers is specified in the Order.
- to a maximum number of instances of sensor software (“Sensors”), if a number of Sensors is specified in the Order.
- to a maximum number of instances of agent software (“Agents”), if a number of Agents is specified in the Order.

Per Asset licenses cannot be shared by or between multiple Assets.

- 2.6 “**Per Product**” license means that use of the SRD Software is restricted to the number of SISW or third-party products to which the SRD Software is interfaced on a one-to-one basis.
- 2.7 “**Per Server**” license means that the use of the SRD Software is restricted to a single, specified server instance.
- 2.8 “**Perpetual**” or “**Extended**” license means a license of the SRD Software that extends indefinitely. Perpetual licenses do not include Maintenance Services.

- 2.9 **“Rental”** license means a license for a limited term of less than one year as identified in the Order. Maintenance Services for a Rental license are included in the Rental license fee.
- 2.10 **“Subscription”** means a license for a limited term as identified in an Order. Maintenance Services are included in the Subscription license fee. For multiple-year Subscription terms, SISW may require new license keys to be issued during the term.
- 2.11 **“Test/QA”** license means a license granted solely for the support of ongoing installation customization, support and testing, and may not be used in a production environment or for any other purpose.

3. TERMS AND CONDITIONS FOR TOKENS

- 3.1 In combination with the license and use types specified above, Token license options may be offered with respect to certain SRD Software products. **“Token”** means a pre-paid unit which an Authorized User can temporarily convert into a license to access and use certain pre-defined software functionalities, applications and/or modules of the related SRD Software product designated on the Order. The specific functionalities, applications and modules that can be accessed and the quantity of Tokens required are described in the Documentation. A Token may be reused during its term.
- 3.2 Unless explicitly provided otherwise in the Documentation of the SRD Software product to which the Tokens pertain, Customer shall only be entitled to use Tokens if Customer has purchased a separate base license for that particular SRD Software product.
- 3.3 If additions, changes, or deletions are made to a SRD Software product which would result in new or updated functionality or applications and modules eligible for Token access, Customer will only be able to use Tokens to access such new or updated functionality, or applications and modules if both the corresponding base license for the SRD Software product and the applicable Tokens are covered by a current active Maintenance Services Order.
4. **INDIRECT USE.** Indirect use of SRD Offerings via hardware or software used by Customer does not reduce the number of Authorized User entitlements that Customer needs to acquire.
5. **HOST IDENTIFIER; THIRD PARTY HOSTING.** Customer will provide SISW with sufficient information, including the host identifier for each workstation or server upon which the license management portion of Software will be installed, for SISW to generate a license file enabling Software access per the scope of the licenses granted under each Order. Customer may only engage a third party to host Software with SISW’s prior written consent. SISW may require a separate written agreement as a condition to such consent.
6. **USE OF APIS.** Customer is authorized to use the Knowledge Fusion product or any Application Programming Interface that is identified as published in the Documentation (collectively the **“APIs”**) as part of the SRD Software licensed for Customer’s internal business purposes only. Customer may not use the APIs to enable unauthorized use of the SRD Software. Customer may purchase a separate license to use certain published APIs to develop software for use solely in conjunction with the SRD Software. Customer is prohibited from reselling any software developed through the use of the APIs unless (a) Customer is separately authorized to do so as a member of an SISW solution partner program, or (b) Customer has purchased a license of Solid Edge or Femap which include APIs that Customer may use to develop software for Customer’s internal use and for resale under terms and conditions at least as protective as this Agreement. Customer may not otherwise modify, adapt, or merge the SRD Software. SISW has no obligations or liability for software developed by Customer using the APIs. Customer is prohibited from using unpublished APIs under any circumstances.
7. **MAINTENANCE SERVICES FOR SRD SOFTWARE.** Maintenance, enhancement, and technical support services for SRD Software (**“Maintenance Services”**) are governed by the terms found at <https://www.siemens.com/sw-terms/mes>, which are incorporated herein by reference.
8. **ADDITIONAL TERMS APPLICABLE TO MGSP SOFTWARE.** For SRD Software which has been assigned the alphanumeric code MGSP on the order (**“MGSP Software”**), following terms will apply:
- 8.1 **Additional Use Restrictions.** Use of specific MGSP Software may be restricted to a certain compute power (e.g. number of cores used to process a job) and several licenses may be combined to utilize the compute power of each license for use by one or more Authorized User. These restrictions are specified in the Documentation.
- 8.2 **Source Code.** Customer will use MGSP Software provided in source code form only to modify or enhance the MGSP Software for the authorized use.
9. **ADDITIONAL TERMS APPLICABLE TO XaaS OFFERINGS**
- 9.1 **Entitlements.** Cloud Services contained within an SRD Offering may be used (i) worldwide by the number of Authorized Users set forth in the Order with respect to such Cloud Services, subject to Customer’s obligations in the Agreement regarding compliance with export controls, and (ii) solely in conjunction with the SRD Software contained within such SRD Offering. For purposes of such Cloud Services, an Authorized Agent may also occasionally access and use Cloud Services from locations other than Customer’s premises. Where Cloud Services allow Customer to provide access to additional users in a ‘guest’ (guest) capacity, such guest user access may be provided to any individual who requires access to such Cloud Services in support of Customer’s internal business as Customer’s employee, customer, client, supplier, consultant, agent, contractor or other business partner. Guest users shall be considered Authorized Users under this Agreement, but will not count towards the limited number of Authorized Users set forth in the Order for that subscription. In any case, each user must be a specific Authorized User identified by name. Customer may re-assign each entitlement to access and use Cloud Services from one Authorized User to another Authorized User within the same entitlement category once per calendar month. Additional use limitations may apply to Customer’s use of Cloud Services, which may be technically enforced via Cloud Services settings.

- 9.2 **Support and SLAs.** SISW's technical support for these Cloud Services and the applicable service levels are governed by the Cloud Support and Service Level Framework found at <https://www.siemens.com/sw-terms/sla>, which is incorporated herein by reference. Technical support and service levels are not applicable to Cloud Services used in conjunction with Software for which Maintenance Services are no longer provided.