



2026 Annual PSS®E Software Maintenance and Support Plan for Educational Institutions

Overview

Siemens Aktiengesellschaft (Siemens AG) is pleased to offer an optional annual software maintenance plan to all licensed users of our PSS®E software.

In order to qualify for software maintenance, you must have a valid PSS®E Perpetual Lease or Limited Use License Agreement.

Perpetual Licenses are based on Physical Machine deployment with access up to 32 cores/logical processors.

It is Siemens policy to develop updated versions of the PSS®E software which take advantage of improvements in its host computers, incorporate progressive improvements in program sections, and adding new program sections, which offer new capabilities.

You can obtain software maintenance from Siemens by payment of an annual maintenance fee, which will be billed yearly covering a single calendar year from January 1 through December 31. By payment of this fee you accept the terms of service listed in this document.

For your PSS®E base and optional sections for which you are licensed, payment entitles you to the following during the calendar year for which you have paid:

- All new software releases
- Updates and patches to the currently supported versions.
- Maintenance, generation, and transfer of software license files up to the number licensed.
- Access to the "users-only" area of our Customer Portal.
- Access to the regional User Group Meetings (UGM) free of charge.
- A maximum of ten (10) hours of support (minimum increments of 30 minutes) in the installation and operation of the currently supported versions of the program. Support requests must be submitted by University Faculty and are accepted via web, telephone or email. We will not reply to requests from students. Requests for excessive support, engineering, or application assistance are not included in the annual maintenance fee but may be purchased from Siemens at an hourly rate.

In case assistance of unsupported versions of the program is needed, please contact Siemens for associated fees.

Nonpayment of Annual PSS®E Maintenance and Support will require repurchase of the software.

Additional software purchases are available to clients under active maintenance and support. These include but are not limited to new program sections, additional copies, and lock exchanges.

Your use of any software updates received under this Maintenance and Support Plan is covered by the terms of the original software license agreement. The software warranty is extended to cover the calendar year for which you have paid. Maintenance and support for updates will only be provided during the paid support period.

IMPORTANT NOTICES:

Nonpayment of Annual PSS®E Maintenance and Support will require repurchase of the software.

Version Updates:

- PSS®E V35 series has reached end of life with the release of 35.6.4 and is no longer supported.
- PSS®E V36 series will enter maintenance mode with the planned release of 37 in 2026. No new features will be implemented. V36 will be supported in a limited manner including only select security fixes and bug corrections for up to six months after the release of the current major version..
- PSS®E V37 series will be the current major version that is supported upon release.