

Building X – Connect



On 11 January 2024, the EU Data Act, a central component of the European data strategy, entered into force.

The following information gives you an overview of the data of Building X-Connect and how they are made available to you.

TYPE, FORMAT, AND ESTIMATED AMOUNT OF PRODUCT DATA THAT CAN BE GENERATED

Data type	Data format	Estimated size
Building Metadata (campus, building, floor, room, neighbourhood, desk, amenity)	JSON	< 10MB for large customer
Booking	JSON	< 10GB for large customer
Images	PNG/JPG	< 100MB for large customer

Continuous and real-time data generation

Device data is stored in a multi-tenant data store called SMAP and is available for export via data APIs.

Data type	Data format	Estimated size
Desk Occupancy Data	JSON	< 5 TB
Room Occupancy Data	JSON	< 5 TB
BACnet Point Data	BACnet	< 5 TB

DATA STORAGE AND STORAGE PERIOD

Local data storage

Local Data Storage	Capacities	Storage/Retention Duration
AWS Services	Total storage for all customers < 250GB	Retention is perpetual for the life of the contract.
Cassandra	Total storage for all customers < 5 TB	Retention is perpetual for the life of the contract.
AWS Services	< 40 GB	Retention is perpetual for the life of the contract.
EFS (customer maps)	< 100 MB	Retention is perpetual for the life of the contract.

ACCESS / RETRIEVAL, DELETION OF DATA, TERMS OF USE AND QUALITY OF SERVICE

Type of data	Access/retrieval via	Terms of Use	Quality of Service*
All	Public API	Available to contracted customers	Fully supported

INTELLECTUAL PROPERTY/ COPYRIGHT/ TRADE SECRET

Type of data	IP/ Copyright/ Trade Secret
Not Applicable	Not Applicable

Deletion of data/ Customer Support

Data is scheduled for deletion upon request. Customer Support can be accessed through the Connect App itself using the Contact Support Page; or by going to the Help Center (<https://support.en-lightedinc.com/help/s/>) and registering their account to then start submitting support tickets