SIMICAS
Performance Analyzer
Product Sheet
and Specific Terms

The MindSphere application SIMICAS Performance Analyzer provides a deep analysis of Key Performance Indicators (KPIs) based on the MindSphere application SIMICAS Metrics Performer. This application helps Users to find hidden production problems through trend analysis, comparison, data drill-down and customized analysis.

Prerequisites

Subscriptions	A valid MindAccess IoT Value Plan (Small/Medium/Large) subscription with a MindAccess Account on the MindSphere infrastructure provider Alibaba Cloud is required. A valid subscription to the application SIMICAS Metrics Performer is required to collect and display real-time KPIs.
Web browser	The latest version of Firefox and Chrome browser is required. The recommended screen resolution is 1920x1080 or higher.

Description

KPI analysis	Provides deep insights into Performance, Maintenance and Quality KPIs such as Output, Effectiveness and Line Through Time through trend analysis, comparisons, data drill-down and customized analysis.
Trend analysis	Displays KPI trends over a specified time frame.
Data drill-down	Allows you to deep dive into your data by time dimension or data granularity.
Data comparison	Allows you to compare KPIs chart for different dimensions/perspectives (e.g. the same product but different production lines, the same production lines but different time intervals) in order to optimize your production.
Customized analysis	Customized KPI analysis allows you to compare and select from layout and visualization options.
Export	Users can export charts and data from this application.
Application permission	This application is operated in a data center in PRC and processes the following data:

- Time series data which includes the variables received from an Asset within defined continuous time cycles.

The application performs the following activities which modify or amend Your Content in your MindAccess Account on your behalf:

Read access on your time series data:

- This application reads uploaded machine data from your data repository to evaluate and process certain information presented in different views within this application.

Pricing Model

Fee for	Base subscription	Upgrade subscription
	300 GB Traffic/month	Additional 100 GB Traffic/month
Billing cycle	Monthly in advance	Monthly in advance
Base subscription	Base subscription allows access and use of the application with up to 300 GB Traffic per month.	
Upgrade subscription	Upgrade subscription for Traffic is available in 100 GB increments. If the amount of Traffic per month exceeds the number of Traffic included in the base subscription, the upgrade subscription is required.	
Payment terms	The fees for the base and upgrade subscriptions are charged monthly in advance.	
Adaptation of fees	We may change or add new fees (collectively referred to as "Fee Change") due to and to the extent required to reflect: (i) changes in the quality or functionalities of the Service; (ii) material changes in market conditions; (iii) general increases in wages or other employment costs; and/or (iv) changes in procurement costs due to price changes made by our suppliers, in each case to the extent that the changes affect our provision of the agreed Service. We will notify you of any Fee Change at least 60 days in advance of the effective date of the Fee Change.	
Subscription Term, termination	The minimum initial Subscription Term for the base subscription is 1 year. The Subscription Term for any upgrade subscription is also 1 year and co-terminates with the Subscription Term for the base subscription of SIMICAS Performance Analyzer. Following expiration of the preceding Subscription Term, the subscription automatically renews with a Subscription Term of 1 month until terminated by you or us for convenience at least 30 days in advance. The termination shall become effective at the end of the month.	
Authorized limits	Should the actual usage of your subscriptions size repeatedly exceed one or more of the applicable limits above (e.g. the number of Traffic), and should you not order the appropriate increase of usage capacities for an additional fee, we reserve the right to suspend the Service. Other contractual rights and remedies remain unaffected.	

Specific Terms

Service Level Agreement	The Monthly Uptime Percentage for this application is 90%. Monthly Uptime Percentage is defined in the MindSphere Supplemental Terms available on www.mindsphere.io/terms.
Application use rights	This application can be used as part of OEM Services as described in the Specific Terms for MindAccess IoT Value Plan published on https://help.aliyun.com/document_detail/123950.html. Under the Account of

	your MindAccess IoT Value Plan, you may permit Users of Third Parties to access and use this application for the purpose of receiving a service from you.
Third Party Terms	The Services may contain Third Party services, including open source software, commercial software, or software-related managed services, which may be subject to additional or different terms, license rights, or require certain notices by their licensors, which we are obliged to pass on to you as your licensor and to which you agree to abide ("Third Party Terms"). The Third Party Terms for SIMICAS Performance Analyzer are made available via the following web link: https://sie.ag/MindSphere-ThirdParty_SIMICASPerformanceAnalyzer.
Changes to the Product Sheet and Specific Terms	We may update this document from time to time during a Subscription Term in order to reflect any changes agreed with or imposed by our subcontractors (including changes in open source software license terms) or when we introduce new features, supplements, enhancements or capabilities (e.g. that were not previously included with the subscription but added for no additional fee). Changes shall become binding upon release of a new version of this document on www.mindsphere.io/terms.
Support	Support for this application is available, both in Chinese and English. Support requests can be addressed using the following email address cs-digitalservice.cn@siemens.com.

Export Control Regulations

AL	N
ECCN	N

Security Information

General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Secure communication	Data transmission will be done via HTTPS protocol from Asset to your MindAccess Account.

Definitions

PRC	PRC means the People's Republic of China (which for the purpose of this Product Sheet and Specific Terms does not include Hong Kong Special Administrative Region, Macao Special Administrative Region and Taiwan Area).
Traffic	Traffic is the total amount of network traffic generated by Users using and operating the SIMICAS Performance Analyzer application.
General	All other capitalized terms in this document shall have the meaning given to them in the MindSphere Agreement.

www.mindsphere.io/terms