

Depot CONNECT

Product Sheet and Specific Terms

DepotFinity is a cloud-based software service that is used to monitor, report, schedule and manage the charging operations of chargers within a depot. Depot Connect is the starter package of DepotFinity and this document details the functions available with this package. Depot Connect allows OCPP V1.6 compliant chargers (Siemens and non-Siemens) to be monitored in the cloud, store their data, visualizes and report on charging operations, manage peak load and shift charging operation in order to meet your business requirements.

Prerequisites	
Onboarding of chargers	<p>To enable the communication between the charging station and DepotFinity an OCPPv1.6-JSON connection should be established. The main connection requirements are the following:</p> <ul style="list-style-type: none"> • The charging station should be able to connect to a Secure WebSocket (wss). • The charging station should be able to use the HTTP Basic authentication scheme. • The charging station must implement a proactive reconnection strategy. • Non-Siemens chargers will need to undergo integration tests prior to onboarding to ensure that the functions of the software work accordingly. Non-Siemens chargers will also need to undergo integration tests before a new firmware version is rolled out to the fleet of chargers • You are responsible for ensuring that these chargers pass the integration test and for the associated costs related to the integration.
Notification Service	In order to receive notifications from the service you will use a company email address you have access to. Usage of private email addresses is not allowed.
Charging Infrastructure	You will be solely responsible for the reliability, performance, or interoperability of the chargers (including software, hardware, platform or system access, connectors), for uploading your data to DepotFinity and other related infrastructure (e.g., power distribution systems, distributed energy systems, EVs).
Software for viewing Reports offline	You will need a software that is able to read and write .csv files (i.e., EXCEL or similar) in order to view the reports offline

Internet Connection	There will be functional internet connection. The bandwidth of your internet connection will determine your experience of the Service and its performance.
Web Browser	An HTML5 capable internet browser is required (e.g., Mozilla Firefox, Google Chrome or Microsoft EDGE). The recommended screen resolution is 1024x768 or higher. Viewing on Mobile internet devices are not supported

Description	
Access to your Services	You will be provided with a username and password which can be used to access your Services via the URL https://depot.emobility.io The exact URL used could be different based on your location. Please refer to the onboarding email you receive.
General	<p>You are only authorized to use DepotFinity in accordance with the package to which you hold a valid subscription. The functions in the package Depot Connect to which you can subscribe are</p> <ul style="list-style-type: none"> (1) Report & Monitor – this allows you access to the following features <ul style="list-style-type: none"> a. Overview b. Transactions c. Remote Reset d. Notifications e. EV Management (2) Smart Charging - this allows you access the following features <ul style="list-style-type: none"> a. Group chargers together and assign the grouping a maximum power limit b. Assign strategies to the charger groups for controlling them e.g., FIFO, FILO c. Smart charging Reports <p>The dashboards and prepared reports contain a one-time evaluation. The data contained in the analysis are therefore only valid at the time of the evaluation. We point out that the assessment bases and any forecasts contained in this analysis can change at any time and depends on the input and/or configuration by the User. Your data input will determine the quality and performance of the Services.</p> <p>The tenant onboarding package includes 5 User Accounts who can be configured to provide access to the App. Extra Users can be purchased.</p>
Overview	<p>Provides an overview of all chargers within the depot. A dashboard display will display the overall status of (a) all chargers and (b) all connectors. Individual chargers are visualized either as a plan view of the depot or in a stylized grid/list. Each charger and its charging status (available, unavailable, faulted) is displayed along with their connectors and the connector status (EV ID connected, charging status – available, unavailable, faulted, vehicle suspended, station suspended, vehicle plugged in, charging, finished, reserved).</p> <p>Parking location of each vehicle can be mapped to the Connector at each charger for a better overview. AC chargers may show a reduced number of modes and data.</p>
Transactions	<p>Certain individual charging transactions (events) are reported. For example, the following elements are shown</p> <ul style="list-style-type: none"> (1) Aggregated view which shows the distribution of charge transaction results within the depot over a given time period, e.g., percentage of transactions which successfully finished with no error in week period (or day or month).

	<ul style="list-style-type: none"> (2) Graph which shows (a) connectivity of chargers (b) availability of chargers over different time periods (day, week, month, year). (3) List of transactions within the aggregated time period showing the information such as transaction end status, start/stop times, energy delivered. DC chargers support additionally state of charge of the EV battery, vehicle id. (4) Transactions can be exported for a time period into csv
User Notifications	Event driven notification system which can be configured by the User. Distribution groups (service personnel, charging personnel, drivers, etc.) can be configured to send notifications of events (errors, parameter over value, group tailored visualization, etc.) via email
Charger Notifications	<p>Faulted chargers will send a notification to DepotFinity which will display this information in 3 areas</p> <ul style="list-style-type: none"> (1) A red pop-up notification window will be shown within DepotFinity (2) A desktop notification window will be shown in the desktop (3) Errors and error details will be shown in the Charger Notifications view. (4) Charger errors can be exported to csv for a time period
EV Management	The EV information (EV UID, name and battery capacity) is configured by the User through the EV Management View User Interface.
Smart Charging	<p>Smart Charging is the ability to remotely limit the power of the chargers. The following functions are possible</p> <ul style="list-style-type: none"> (1) Static Load Management via Peak Shaving (2) Static Load Management via Peak Shifting <p>Chargers can be grouped into groups which are assigned a maximum group power. The group is also assigned a Smart Strategy – FIFO (First-In First-Out), FILO (First-In Last-Out), SPLIT or Round-Robin. The chargers within a group are controlled according to this strategy, to ensure that the maximum power is respected. The charger characteristics (max power, number of connectors, efficiency, power factor) are configured during the charger onboarding.</p> <p>The EV information (EV UID, name, cell balancing parameters and battery capacity) is configured by the User through the EV Management View UI</p> <p>The charger group configuration (chargers in a group, max group power, Smart Strategy to be used) are entered in the Charger groups view.</p>
Application Permissions	DepotFinity is operated in data centers in Europe/USA and processes the following data: EV Data, Charger Data, Connector Data, Depot/Site Configuration Data
Data Center Location	Your Content processed by DepotFinity is stored at rest in Europe/USA.
Uploading Your Content	<p>Data can be uploaded by you to your Account via.</p> <ul style="list-style-type: none"> (1) Charger data through the OCPPv1.6-JSON connection (2) EV information (EV UID, State of Charge) through the charger OCPPv1.6-JSON connection

	<p>(3) Energy System Data and Depot Operations Data through manual input through the Smart Charging Configuration panel</p> <p>You are solely responsible for any data uploaded to DepotFinity. The online storage is not intended for the processing of personal data on behalf of you as a data controller and as a data processor. Therefore, you must not upload personal data.</p>
Deletion concept	<p>Your Content will be deleted after an agreed time period to save unnecessary digital storage space dependent upon data volume and data ingestion rates. The types of data and corresponding time periods for deletion are as follows.</p> <p>Charging records data are held for the duration of the subscription</p> <p>Charger and Connector data (except time series) are held for the duration of the subscription</p> <p>Charger time series data are deleted after 3 months</p> <p>EV data (except time series) are held for the duration of the subscription</p> <p>EV time series data are deleted after 3 months</p>

Pricing Model	
Module	Price
Depot Connect	Per charger port per year as defined in the specific contract (found as annex to Order Form)
Extra Users	Per user per year as defined in the specific contract (found as annex to Order Form)
One off cost to setup new tenant and onboard each charger	As defined in the specific contract (found as annex to Order Form)
One off cost to onboard each charger into existing tenant	As defined in the specific contract (found as annex to Order Form)
One off engineering cost to integrate non-Siemens chargers plus onboarding fee above	As defined in the specific contract (found as annex to Order Form)
Payment Terms	The price for the services above is charged yearly
Subscription Term	The Subscription Term for the Service is one year (basic term) and is automatically renewed for a twelve-month period.
Adaptation of Fees	We may change or add new fees (collectively referred to as "Fee Change") due to and to the extent required to reflect: (i) changes in the quality or functionalities of the Services; (ii) material changes in market conditions; (iii) general increases in wages or other employment costs; and/or (iv) changes in procurement costs due to price changes made by our suppliers, in each case to the extent that the changes affect our provision of the agreed Services. Any change of our fees will only apply from the beginning of a renewed subscription

Specific Terms	
Service Level Agreement	We will provide the Services in substantial conformance with this Product Sheet & Specific Terms, in a professional and workmanlike manner.
Sub processors of personal data	Making DepotFinity available to you may require us to commission additional Sub processors that are not already included in the List of Sub processors published on https://siemens.com/dpt/si as part of the Data Privacy Terms. With respect to any such Sub processors, Sections 6 and 7 of the Data Privacy Terms shall apply mutatis mutandis. The additional Sub processors in relation to DepotFinity are detailed in the corresponding Data Privacy Terms
Application use rights	DepotFinity can be used as part of services as described in the Order Form.
Data Use Rights	<p>“Collected Data” means the following data collected by DepotFinity: any time series data from the charger, the connector (energy transferred, plus temperature, etc.), any Depot Operations Data (EV schedules, power limits, etc.), EV data (EV UID, charging status, etc.), Energy System Data. You acknowledge that Collected Data may include copies made by DepotFinity from certain parts of Your Content for use in accordance with this Product Sheet & Specific Terms.</p> <p>During and after the term of the Agreement, Siemens and its business partners may use Collected Data to improve DepotFinity. Use of Collected Data in accordance with this Section will be at our risk. Should Siemens divest substantially all its assets of a business or should an Affiliate cease to be an Affiliate of Siemens AG, the purchaser of the divested business or the former Affiliate, respectively, may use the Collected Data received by such business or Affiliate before divestment, only as permitted in this Product Sheet & Specific Terms.</p>
Third Party Terms	DepotFinity contains Third Party services, including open-source software, commercial software, or software-related managed services, which are subject to additional or different terms, license rights, or require certain notices by their licensors, which we are obliged to pass on to you as your licensor and to which you agree to abide (“Third Party Terms”). The Third-Party Terms are made available on request.
Changes to the Product Sheet and Specific Terms	We may update this document from time to time during a Subscription Term in order to reflect any changes agreed with or imposed by our subcontractors (including changes in open-source software license terms) or when we introduce new features, supplements, enhancements or capabilities (e.g., that were not previously included with the subscription, but added for no additional fee). Changes shall become binding upon release of a new version of this document and providing you with a new version of this document
Contact/Support	<p>Support for DepotFinity is available for your trained personnel. This support can be accessed through your local support center. Please contact your local Siemens organization for information on this</p> <p>You shall reasonably cooperate with our support to resolve support incidents and shall have adequate technical expertise and knowledge of DepotFinity to provide relevant information to enable our support to reproduce, troubleshoot and resolve the experienced error such as, by way of an example, username, form name and screenshot. Such support services may require that we get access to Your Content in which case you are required to permit that access. The following types of technical issues or incidents are excluded from the scope of the support services: (i)</p>

	the root cause behind the incident is not a malfunction, but rather a missing functionality or (ii) the incident is ascribed to a consulting request.
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Export Control Regulations

Export regulation	The Services described in these Specific Terms are classified as AL = N, ECCN = N unless expressly set out otherwise herein.
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Security Information

General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Access Credentials	Authentication and authorization on user level based on user name and password.

Definitions, Abbreviations

FIFO	First-In First Out charging takes into account the entry and exit logic when scheduling charging.
FILO	First-In Last Out charging takes into account the entry and exit logic when scheduling charging (takes parking/charging of electric vehicle into account).
SPLIT	SPLIT charging shares power levels amongst connected chargers.
State of Charge	State of charge is the level of charge of an electric battery relative to its capacity. The units of SoC are percentage points (0% = empty; 100% = full).
TOU	Time of Use
EV UID	EV Unique Identifier is the individual name of an EV with which it can be uniquely identified in the system.
UI	User Interface