

Why does Capita hold Siemens Benefits Scheme data?

Capita previously provided pensions administration services to the Investor Plan and Electrium Pension Scheme (which has now transferred into the Electrium Plan of the Siemens Benefits Scheme).

Although Trafalgar House took over from Capita in 2020, Capita are obliged to hold records for seven years. It is elements of this historic data that have been affected.

Which members are affected and what data was accessed?

The Trustee has been working with Capita to identify exactly which members and what data has been affected:

Those affected members should have now received a letter from the Trustee providing further information about the breach, and the protection which Capita is offering.

How can I help protect myself against fraud and scams?

As ever, we encourage all members to be extra vigilant in looking out for potential fraud or scam activity and take steps to protect their identity wherever possible. You can find more information about pension scams [here](#). The [National Cyber Security Centre](#) and the [Information Commissioner's Office](#) (ICO) provide further guidance on cyber security and data protection, which we encourage you to refer to.

The Trustee wants to reassure you that it is working closely with Capita and appropriate regulatory bodies to minimise the impact on members and provide support where possible.

Need some more help?

If you have any queries, please do feel free to contact the current administrator of the Siemens Benefits Scheme, Trafalgar House by emailing siemens@thpa.co.uk or calling 020 3985 3079.