

SIMATIC Notifier

Product Sheet



The Insights Hub application SIMATIC Notifier ('Notifier') enables shorter reaction times and reduced downtimes by monitoring values of your machines, factories or processes and sending Notifications upon important events¹. Users may see Notifications in a web-based user interface or (in combination with the SIMATIC Notifier mobile app) even receive push notifications on their smartphone².

¹ Please note that Notifier is not designed and may not be used for monitoring safety relevant values.
² See chapter "Prerequisites" for additional information regarding preconditions.

Prerequisites	
Subscription	A valid Insights Hub Capability Package (Basic/Standard/Premium) subscription is required.
Web browser	A major brand, up-to-date Internet browser is required in order to configure Notification Rules and view Notifications on your PC. Google Chrome and a screen resolution of 1920x1080 is recommended.
Software (optional)	In order to receive push notifications, the installation of the newest SIMATIC Notifier mobile app ('mobile app') on your compatible mobile device is required. The mobile app is available to you in the respective app stores at separate terms and conditions that shall apply when you install the software.
Data access	To access and use the application, data stored in your existing Account (e.g. Base Environment or Insights Hub Capability Package Account) may be accessed by the application.

Description	
General	Notifier monitors the time series data (variables) in your Insights Hub Capability Package Account and creates Notifications based on Notification Rules defined by you.
Web-based user interface	Notifier offers a user interface accessible via a common web browser. Within this user interface, you can: <ul style="list-style-type: none"> • Access the list of current Notifications, • Assign yourself as caretaker for a current Notification, • Set up and manage Notification Rules and their respecting triggers, • Access a list of recent elapsed Notifications.
Mobile app connection	Notifier offers the possibility to be used on a mobile device in conjunction with the aforementioned mobile app. With the mobile app, you can:

	<ul style="list-style-type: none"> • Receive push notifications for new Notifications, • Access the list of current Notifications, • Assign yourself as caretaker for a current Notification.
Notification storing	Notifications are stored in Insights Hub Event Management. Using this functionality can cause additional charges according to your Insights Hub capability package.

Pricing Model				
Fee for	Application subscription	Extensions (optional)		
		Subscriptions		Usage-based
	15 Notification Rules incl. 1 000 Notifier Email Notifications /month	15 additional Notification Rules	45 additional Notification Rules	1 additional Notification Rule
Price	See Order ¹	See Order ¹	See Order ¹	See usage-based list ²
Billing cycle	Full amount in advance	Full amount in advance		Monthly in arrears
¹⁾ Subscription-based pricing is set forth in the Order; ²⁾ Usage-based fees are set forth in the Price List for Offerings with Usage-based Fees available at https://siemens.mindsphere.io/en/docs/Product-Descriptions-Overview/usage-based .				
Application subscription	<p>The application subscription allows access and use of Notifier and setting up up to 15 Notification Rules.</p> <p>One Notification Rule can monitor variables and compare them to trigger values accordingly. If the trigger is met, a Notification will be created which can be accessed via the web-based user interface or the mobile app.</p> <p>Notifier Notifications can also be triggered by other applications like SIMATIC Energy Manager or SIMATIC Performance Insight by using the Notifier API.</p> <p>The application subscription allows also up to 1 000 Notifier Email Notifications per month. Notifier Email Notifications are not included in your Insights Hub IIoT Data Package. Therefore, should the actual usage exceed the applicable limit, usage-based fee amounting to 0.5 €/1 000 Emails package will be charged on a monthly basis (monthly in arrears).</p>			
Extension subscriptions	Additional fees will be applied for any extension subscription (i.e. additional Notification Rules exceeding the number of Notification Rules included in the application subscription).			
Extension (usage-based)	<p>Additional fees will be applied (monthly in arrears) for each additional Notification Rule exceeding the number of Notification Rules included in the application subscription or included in any extension subscriptions. You may disable a Notification Rule from the application at any time.</p> <p>For further details about calculation of usage-based fees please refer to Usage-based Calculation Methods for Insights Hub Applications available at https://siemens.mindsphere.io/en/docs/Product-Descriptions-Overview/app-usage-based.</p>			
Subscription Term	The standard Subscription Term for the application subscription is 12 or 36 months, and extensions (excluding usage-based) are 12 months. The Subscription Term shall automatically renew if stated in the Order.			
Co-term (renewal and termination)	The Subscription Term for this application and its extensions (excluding usage-based extensions) will be co-termed with the Subscription Term of your existing Insights Hub Capability Package, and therefore can be shorter than the standard Subscription Term.			

	If an application subscription is terminated, the associated extensions will be terminated at the same time.
Payment Terms	Fees for SIMATIC Notifier application subscription and for any of the extensions (except usage-based) described herein are fully charged in advance for the entire Subscription Term unless otherwise expressly provided in an Order. Fees for usage-based extensions are charged monthly in arrears.

General

Service Level Agreement	The Monthly Availability for this application is 95 %. Monthly Availability is defined in the Cloud Services Support and Service Level Framework available on https://www.siemens.com/sw-terms/sla .
Limited Reliance	You acknowledge and agree that the application is not designed to be used for the operation of or within a High Risk System if the functioning of the High Risk System is dependent on the proper functioning of the application. Destination and/or processing servers and other reasons outside of our control may delay or block Notifications sent via Notifier. There is no warranty that Notifications will reach their intended destination during any stated time-frame.
Application use rights	This application can be used as part of OEM Services as described in the Insights Hub Supplemental Terms available on www.siemens.com/sw-terms/supplements .
Third-Party Terms	The Third-Party Terms for Notifier are made available via the following web link: https://siemens.mindsphere.io/en/docs/Product-Descriptions-Overview/Third-Party-Terms .
Support	Support for this application may be contacted via Industry Online Support: https://support.industry.siemens.com/ . Support is available in English and German.

Export Control Regulations

AL	N
ECCN	N

Security Information

General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Secure communication	Data transmission will be done via HTTPS protocol from Asset to your Account.

Definitions

Asset	An Asset is the logical representation of a thing which for the purposes of this application is a machine.
Notification Rule	A Notification Rule defines the type, text and associated Asset of a Notification as well as the trigger conditions when the Notification will be created.
Notification	A Notification is a message consisting of a type (alert, warning, information), a text and an associated Asset the Notification belongs to.
Notifier Email Notification	Enables sending emails in relation to certain events defined by a User e.g. sending email notifications to individual recipients.

General

Unless otherwise indicated, capitalized terms used in this document shall have the meaning given to them in this Product Sheet or elsewhere in the Agreement. You may also want to check our [Glossary](#).