

# Manage MyMachines Product Sheet



The Insights Hub application Manage MyMachines provides you with insights from your machines including machine condition, operating status and alarm monitoring.

Prerequisites	
Subscription	A valid Insights Hub Capability Package (Basic/Standard/Premium) subscription and its resources are required.
Software	<p>Client Software: An installation of a software client is required on your CNC-Controller e.g. SINUMERIK ONE, SINUMERIK 840D sl, SINUMERIK 828D / FANUC 31i (Windows 7 Embedded Standard). The latest client software is available via Industry Hotline Support (<a href="https://support.industry.siemens.com">https://support.industry.siemens.com</a>) under separate terms and conditions that shall apply when installing the software (SINUMERIK Integrate Client/FANUC Connector).</p> <p>Operating Software from CNC - Controller: The approved firmware versions for your CNC - Controller required to enable communication with your Account and run the SINUMERIK Integrate Client are listed in the user documentation available under <a href="https://support.industry.siemens.com">https://support.industry.siemens.com</a> and <a href="https://documentation.mindsphere.io/resources/html/manage-my-machine-eu1/fctmanual/en-US/index.html">https://documentation.mindsphere.io/resources/html/manage-my-machine-eu1/fctmanual/en-US/index.html</a>.</p> <p>Firmware versions not listed have not been tested for the SINUMERIK Integrate Client in conjunction with this application. For non-approved versions, specific functionality of this application is impaired or not available.</p> <p>You have to activate the preinstalled SINUMERIK Integrate Client for connecting the SINUMERIK to your Account. Please note that the SINUMERIK Integrate Client is only able to connect to one platform (e.g. Insights Hub or SINUMERIK Integrate). You are responsible for the use of an approved version and the activation of the SINUMERIK Integrate Client.</p>
Hardware	For a complete listing of devices compatible with this application, please use the latest version of the user documentation available under <a href="https://documentation.mindsphere.io/resources/html/manage-my-machine-eu1/readme/en-US/index.html">https://documentation.mindsphere.io/resources/html/manage-my-machine-eu1/readme/en-US/index.html</a>

Web browser	An HTML5 capable Internet browser is required (e.g. Google Chrome). The recommended screen resolution is 1024x768 or higher. Mobile devices are supported through the use of HTML5 capable Internet browser.
Data access	To access and use the application, data stored in your existing Account (e.g. Base Environment or Insights Hub Capability Package Account) may be accessed by the application.

Description	
Manage MyMachines Dashboard	Provides information about the machine based on selected variables. This information includes condition monitoring, operational behavior as well as alarm status.
Manage MyMachines Overview	Provides a collective view of multiple machines within the selected filter (defined by the Asset filter on the Asset list).
Manage MyMachines Alarm	Shows the top five alarms according to duration, frequency of occurrence and the machines that are most often affected by alarms. Displays charts and the alarm history in a table.
Condition monitoring	In this view, you can see the recorded data for the predefined data points shown in the diagrams.
General	This application offers the ability to select a reading frequency from 5 sec up to 1 day and the possibility to add a maximum of 100 additional variables to the default configuration. Depending on the variable configuration used, limited data buffering is possible if an internet connection is not available.
Connectivity	Dependent on the communication agent that is been used to connect Assets. These Assets can be configured either in the Shopfloor Management App or in the Machine Agent Management.

Pricing Model			
Fee	Application subscription	Extensions (optional)	
		Manage MyMachines Asset Activation (Yearly)	Manage MyMachines Asset Activation (Monthly)
		Usage-based	Usage-based
	1 Asset	1 additional Asset	1 additional Asset
Price per Asset	See Order <sup>1</sup>	See usage-based list <sup>2</sup>	See usage-based list <sup>2</sup>
Billing cycle	Full amount in advance	Yearly in advance	Monthly in arrears
<sup>1)</sup> Subscription-based pricing is set forth in the Order; <sup>2)</sup> Usage-based fees are set forth in the Price List for Offerings with Usage-based Fees available at , <a href="https://plm.sw.siemens.com/en-US/insights-hub/resources/product-sheets/">https://plm.sw.siemens.com/en-US/insights-hub/resources/product-sheets/</a>			
Application subscription	The application subscription allows access to the application for 1 Asset and its usage.		
Enablement, disablement and Subscription Term of Manage MyMachines Asset Activation (Yearly)	Manage MyMachines Asset Activation (Yearly) may be enabled within the Shopfloor Management Application at any time during a valid Subscription Term for Manage MyMachines. Upon enablement, the Subscription Term for Manage MyMachines Asset Activation (Yearly) starts. The Subscription Term is 12 months and automatically renews with a Subscription Term of 12 months unless you disable the respective Asset at any time. In case of a disablement, the Subscription Term for Manage MyMachines Asset Activation (Yearly) will not automatically be extended after it expired and is deemed to be terminated.		

	<p>PLEASE NOTE: After you disable the respective Asset from your Account, the monthly fee for Manage MyMachines Asset Activation (Yearly) will continue to be charged until the Subscription Term expires.</p> <p>Once a disabled Asset is enabled again after the end of a valid Subscription Term for Manage MyMachines Asset Activation (Yearly), a new Subscription Term for Manage MyMachines Asset Activation (Yearly) starts and the fee will be applied again as stated above.</p>
Enablement and disablement of Manage MyMachines Asset Activation (Monthly)	<p>Manage MyMachines Asset Activation (Monthly) may be enabled or disabled within the Shopfloor Management Application at any time during a valid Subscription Term for Manage MyMachines. Upon enablement, the Subscription Term for Manage MyMachines Asset Activation (Monthly) starts. The Subscription Term is 1 month and automatically renews with a Subscription Term of 1 month unless you disable the respective Asset at any time. In case of a disablement, the Subscription Term for Manage MyMachines Asset Activation (Monthly) will not automatically renew after it expired and is deemed to be terminated.</p>
Subscription Term	<p>The standard Subscription Term for the application is 12 or 36 months. The Subscription Term shall automatically renew if stated in the Order.</p>
Co-term (renewal and termination)	<p>The Subscription Term for this application will be co-termed with the Subscription Term of your existing Insights Hub Capability Package, and therefore can be shorter than the standard Subscription Term.</p>
Payment Terms	<p>The fee for Manage MyMachines Asset Activation (Yearly) is charged yearly in advance for each enabled Asset (first time in the month after the Asset has been enabled) for 1 year.</p> <p>The fee for Manage MyMachines Asset Activation (Monthly) is charged monthly in arrears for each enabled Asset (first time in the month after the Asset has been enabled) for maintenance of the application and for keeping the application up to date.</p> <p>The fee for Manage MyMachines Asset Activation (Monthly) is charged monthly in arrears, if the cumulated fee exceeds the threshold of EUR 200 equivalent. If the cumulated fee does not exceed the threshold of EUR 200 equivalent, the fee will not be charged.</p>

## General

Service Level Agreement	<p>The Monthly Availability for this application is 95 %. Monthly Availability is defined in the Cloud Services Support and Service Level Framework available at <a href="https://www.siemens.com/sw-terms/sla">https://www.siemens.com/sw-terms/sla</a>.</p>
Application use rights	<p>This application can be used as part of OEM Services as described in the Insights Hub Supplemental Terms available on <a href="http://www.siemens.com/sw-terms/supplements">www.siemens.com/sw-terms/supplements</a>.</p>
Third-Party Terms	<p>The Third-Party Terms for Manage MyMachines are made available via the following web link: <a href="https://www.sw.siemens.com/en-US/sw-terms/mindsphere-third-party-terms/">https://www.sw.siemens.com/en-US/sw-terms/mindsphere-third-party-terms/</a></p>
Support	<p>Support for this application may be contacted via Industry Online Support <a href="https://support.industry.siemens.com">https://support.industry.siemens.com</a>.</p> <p>Support is available in English and German.</p>

## Export Control Regulations

Applicable for Manage MyMachines application and SINUMERIK Integrate Client.	
AL	N
ECCN	EAR99

## Security Information

General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Secure communication	Data transmission will be done via HTTPS protocol from Asset to your Account.
Encryption standard	TLS 1.2 for communication between Asset and Account is used.

## Definitions

Asset	An Asset is the logical representation of a thing which can be a machine or an automation system with a single unit e.g. PLC or CNC - Controller. Assets are defined using an Asset type.
General	Unless otherwise indicated, capitalized terms used in this document shall have the meaning given to them in this Product Sheet or elsewhere in the Agreement. You may also want to check our <a href="#">Glossary</a> .