GENERATION APPRENTICESHIP
Finance | www.apprenticeship.ie

Bank of Ireland

About BOI

Bank of Ireland is one of Ireland's leading financial services groups, serving customers, businesses and communities across the island of Ireland and beyond. Driven by our purpose to enable our customers, colleagues, shareholders and society to thrive, we are committed to helping people achieve their financial goals while building a more sustainable future. Our people are at the heart of our success. We foster an inclusive, collaborative culture where colleagues are encouraged to learn, grow and take ownership of their careers, supported by a range of development opportunities and flexible ways of working.

About the Apprentice Programme

The Professional Banking Practitioner apprenticeship is a three-year earn-and-learn opportunity designed for ambitious individuals who want to build a career in banking and financial services. As an apprentice, you will gain valuable workplace experience while studying towards a nationally recognised Level 8 qualification. Throughout the programme, you will receive structured training, mentoring, and support from experienced banking professionals, helping you develop both technical knowledge and professional skills.

About the Role

As a Banking Apprentice, you will work as part of a dynamic team and gain exposure to a variety of banking functions, including customer service, lending, operations, digital banking, and financial advisory services. Your responsibilities may include:

- Supporting customers with their banking needs.
- Assisting with account administration and day-to-day operations.
- Building relationships with customers and colleagues.

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- Learning about banking products, services, and regulations.
- Participating in projects and continuous improvement initiatives.
- Maintaining accurate records and completing administrative tasks.

This role offers a unique opportunity to apply your learning in a real-world banking environment while developing the skills needed for a successful career.

About You

We are looking for motivated individuals who are eager to learn, grow, and succeed. You should:

- Be committed to balancing work and academic study.
- Have strong communication and interpersonal skills.
- Be customer-focused and willing to help others.
- Demonstrate initiative, accountability, and professionalism.
- Be organised with good time management skills.
- Enjoy working as part of a collaborative team.
- Be enthusiastic about building a career in financial services.

Benefits of Working at BOI

The Bank of Ireland company culture prioritises work-life balance with a commitment to hybrid working, along with 23 days annual leave and excellent pension contributions.

Family can mean different things to different people; we offer 6 months paid maternity leave, an innovative fertility and surrogacy policy along with working parent and carer supports.



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Your health and wellbeing is important to us; we offer a substantial health insurance contribution, Employee Assistance Programme, WebDoctor and financial wellbeing coaches.

We also encourage and support colleagues to pursue educational and professional qualifications to grow and enhance your career.

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