

## Re-Check/Review Application Form

### A. Personal Information

|                   |  |
|-------------------|--|
| Membership Number |  |
| Student Name      |  |
| Telephone Number  |  |
| E-mail Address    |  |

### B. Requested Action

| <i>List below the modules that you would like to have re-checked or reviewed</i> | <i>Re-check*</i><br>€40 per module | <i>Review*</i><br>€70 per modules |
|--|------------------------------------|-----------------------------------|
| 1.   |                                    |                                   |
| 2.   |                                    |                                   |
| 3.   |                                    |                                   |
| 4.   |                                    |                                   |
| 5.   |                                    |                                   |
| 6.   |                                    |                                   |
| 7.   |                                    |                                   |
| 8.   |                                    |                                   |
|  | Total                              | Total                             |
| Grand Total Payable  |                                    |                                   |

**\*Note:** The exam regulations can be found on [www.iob.ie](http://www.iob.ie). When requesting a review, a written submission must be made in accordance with the examination regulations.

### C. Payment Details

|  |  |      |  |
|--|--|------|--|
| Card Number  |  |      |  |
| Expiry Date (MM/YY)  |  |      |  |
| Security Code*<br><small>*The last three digits of your credit card, mandatory for Visa/Mastercard</small> |  |      |  |
| Name on Card   |  |      |  |
| Signature  |  | Date |  |

**Note:** a) Fees are non-refundable

b) Your application will be returned to you if your forms are completed incorrectly or your fees are incorrect.

**Closing Date:** Applications for an examination re-check/review MUST be received by The Institute of Banking no later than 10 working days after the ratified results are posted online by the Institute.

### D. Declaration

|  |  |      |  |
|--|--|------|--|
| I have read and understood the terms and conditions for examination reviews and rechecks (as set out in the exam regulations) with the Institute of Banking available at <a href="http://www.iob.ie">www.iob.ie</a> and I agree to be bound by those terms and conditions. |  |      |  |
| Signature  |  | Date |  |

## E. Data Protection Notice

### About this data protection notice

This is a statement of the practices of The Institute of Bankers in Ireland, 1 North Wall Quay, Dublin 1 (trading as IOB) ('the Institute', 'we', 'us', 'our') in connection with the capture of personal data on this form and the steps taken by the Institute to respect your privacy.

The Institute is a Data Controller and is committed to protecting your rights and any personal information which you provide to the Institute will be treated with the highest standards of security and confidentiality, in accordance with Irish and European Data Protection legislation.

The privacy notice explains the following:

- What information do we collect about you
- The purpose for collecting your personal data
- The legal bases for collecting your personal data
- Are you required to provide the information?
- How we store and secure personal data
- Details of third parties with whom we share personal data
- What are your rights?
- Contact

### What information do we collect about you?

The data we collect from you will be used by the Institute only in accordance with the purposes outlined in this privacy notice. We will collect your data in the following manner:

Some of the information collected through this form may be classified as special category or sensitive personal data e.g. health data.

In order to provide our services to you we collect contact details, other identifying information and information regarding the reason for your extenuating circumstances request together with supporting documentation where relevant or employer signature and employer information when you fill out this application form.

The data collected in this form will be used by relevant departments in the Institute on a 'need to know' basis.

### The purpose for collecting your data

The data we collect about you will be used to assess your application for Extenuating Circumstances as detailed in section B, C and D of this form. We will also use your data to communicate our decision to you and deal with any queries where relevant.

### The legal basis for collecting your data

- We process your personal data on the following legal bases:

- We rely on your explicit consent as our legal basis for processing data provided on this form.
- The processing of your information may be necessary for the performance of the education contract between the Institute and you.
- The processing is necessary for the purposes of our legitimate interests or the legitimate interests of a third party to whom we provide your personal data. We will not process your personal data for these purposes if our or the third party's legitimate interests should be overridden by your own interests or fundamental rights and freedoms. The legitimate interests pursued in this regard consist of:
  - conducting our business in a meaningful and lawful manner;
  - dealing with any disputes that may arise;
  - providing information relating to you to your employer, where they have a legitimate interest in obtaining that information.
- The processing is necessary for compliance with our legal obligations.

### **Are you required to provide the information?**

We require you to complete the mandatory fields identified in this form for the purposes outlined above. If you do not provide us with the information required in these fields, we may be unable to fully assess your application to take extenuating circumstances into account.

### **How we store and secure your data**

Any data we collect from you will be stored confidentially and securely. The Institute is committed to ensuring all accesses to, uses of, and processing of Institute data is performed in a secure manner. In addition to the normal standards of confidentiality, we also carefully control access to sensitive data e.g. health data within the Institute so that it is only available to people who 'need to know.'

In keeping with the data protection principles, we will only store your data for as long as is necessary to provide our services to you and for such a period of time after this as is necessary to comply with our obligations under applicable law and, if relevant, to deal with any claim or dispute that may arise in connection with our relationship with you.

For the purposes described here we will store your data (and supporting documentation, eg health data) for the duration of your studies and three years in-line with UCD's record retention policy.

When we store your personal data on our systems the data will be stored either on the Institute's secure IT platforms within the EEA which are also subject to European data protection requirements.

### **Details of third parties with whom we share personal data**

The Institute will share your data with third parties where necessary for purposes of the processing outlined here.

We may share your information with our trusted service providers (e.g. IT support, auditors, legal advisors, and other professional advisors).

## What are your rights?

You have the following rights, in certain circumstances and subject to applicable exemptions:

- You are entitled to ask for a copy of the personal data, which IOB holds about you.
- The right to have any inaccuracies in your personal data amended.
- The right to object to the processing of your personal data.
- The right to have the personal data that we hold about you erased.
- The right to restrict the processing of your personal data.
- The right to receive your personal data, which you provided to us, in a structured, commonly used and machine-readable format or to require us to transmit that data to another controller.

Where processing is based on consent, you have the right to withdraw your consent at any time.

## Contact

If you have any queries relating to the processing of your personal data for the purposes outlined above or you wish to make a request in relation to your rights you can contact the Institute's Data Protection Officer using the contact details below.

If you are unhappy with the way in which your personal data has been processed you may in the first instance contact the Institute's Data Protection Officer using the contact details below.

IOB has a Data Protection Officer who can be contacted through [dataprotection@iob.ie](mailto:dataprotection@iob.ie) or by writing to:

The Data Protection Officer,  
IOB,  
IFSC,  
1 North Wall Quay,  
Dublin 1.

If you remain dissatisfied then you have the right to apply directly to the Data Protection Commission for a decision. The Data Protection Commission can be contacted at:

Data Protection Commission  
Canal House  
Station Road  
Portarlington  
R32 AP23 Co. Laois  
[dataprotection.ie](http://dataprotection.ie)