



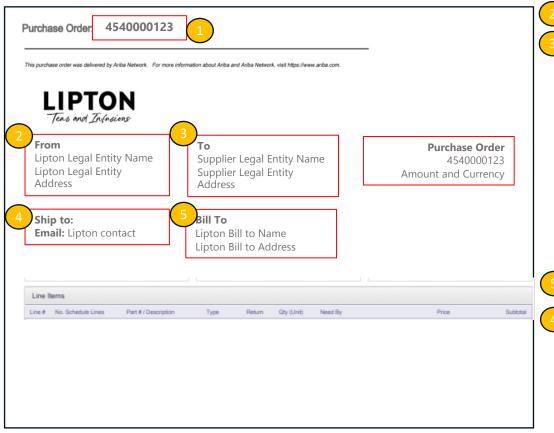
Invoice
LIPTON Teas and Infusions
via
email or paper

November 2023



Invoice via email/paper PO invoices

Please make sure to include all necessary information on your invoice. The following information is for a **PO invoice.** Please note, there are several types of PO that can be sent, so the layout you receive may be slightly different to the shown example.



- 1. The Lipton Purchase Order number
- 2) 2. Invoice to the Lipton Legal Entity name and address
- 3. Your company name (and tax number) match the Purchase Order
- Your bank details
- The amount and currency as per the PO (ensure all invoices submitted do not exceed the total value on the PO).

For email submission please ensure

- All documents are in PDF format
- You only attach up to 10 documents per email
- Invoices are sent to our scanning email address <u>AP@lipton.com</u> (do not send queries here)
- For paper submission address the envelope to the "bill to" address on the PO
- If you require support, it's advisable to first email the LIPTON contact shown on your PO and ensure they have Goods Receipted the amount on your invoice and responded to any queries in the invoice tool.

If you have complied with all the above, and still have queries, please raise a ticket via https://lipton.service-now.com/csm







Invoice via email/paper non-PO invoices

In most cases a Purchase Order is required. If your LIPTON contact has advised that you can submit a <u>"non PO"</u> invoice, make sure to include:

- 1. Invoice to the LIPTON Legal Entity name and address that your LIPTON contact provided
- 2. Your company name (and tax number)
- 3. Your bank details
- 4. The amount and currency

For email submission please ensure

- The invoice is in PDF documents and any supporting documents are included in the Invoice PDF.
- You only attach up to 10 PDF invoices per email
- Invoices are sent to our invoice email address <u>AP@lipton.com</u> (do not send queries here)

For paper submission - address the envelope to the "bill to" address supplied by your Lipton Contact

If you require support, it's advisable to first email your LIPTON contact and ensure they have responded to any queries in the Invoicing query tool.

If you have complied with all the above and still have queries, please raise a ticket via: https://lipton.service-now.com/csm





