Information on Data Processing under Joint Controllership

What is the reason for shared responsibility?

Grover Group GmbH ("Grover Group") and Grover Deutschland GmbH ("Grover") cooperate closely in the provision of the services made available via www.grover.com and in the Grover app (hereinafter referred to individually or collectively as the "Platform"). This also applies to the processing of your data. Grover Group and Grover are therefore jointly responsible for the processing of your data (Art. 26 GDPR). The parties have defined in an agreement the responsibility for the individual steps in the processing of your data and which of them fulfills which obligations under data protection law.

For which processing operations is there joint responsibility?

The parties are jointly responsible for all processing operations that are necessary for the performance of the services offered via the Platform or pre-contractual measures. This concerns all activities carried out to fulfill a contract, in particular order processing, payment processing, debt collection, risk analysis for fraud prevention purposes, customer identification and customer support, as well as the processing of your data for marketing purposes.

What have the parties agreed?

As part of their joint responsibility under data protection law, Grover Group and Grover have entered into an agreement to determine which of them will fulfill which obligations under the GDPR. This relates in particular to the exercise of the rights of the data subjects and the fulfillment of the information obligations pursuant to Articles 13 and 14 of the GDPR.

What does this mean for those affected?

Even if there is joint responsibility, the parties shall fulfill the obligations under data protection law according to their respective responsibility for the individual processing operations as follows:

- Grover Group is the provider of the website grover.com as well as the Grover App. Grover Group manages the customer contracts and is responsible for the data processing carried out in this context.
- Grover is the contractual partner of a customer for the rental and purchase agreements concluded by the customer. Grover is responsible for the operational processing of a customer's rental and purchase contracts and for the data processing carried out in this context.
- Grover Group provides data subjects with the data protection information required under Articles 13 and 14 of the GDPR.
- The rights of data subjects can be asserted both with Grover Group and with Grover. Grover Group is primarily responsible for the fulfillment of the rights of data subjects.
- The parties shall inform each other without delay of rights asserted by data subjects. They shall provide each other with all information necessary to respond to requests for information.