TERMS & CONDITIONS

Please read this Terms and Conditions Agreement carefully. By paying a deposit, the individual participating in a Natural Habitat, Inc. dba Natural Habitat Adventures (NHA) Trip ("Guest") agrees to be bound by the terms and conditions set forth herein. Participation in the Trip requires that all Guests submit a signed Terms and Conditions Agreement within 14 days of booking and agree not to sue NHA or its participating agents or representatives.

Terms Defined:

Adventure Cruises refers to small-ship cruises that travel to remote natural places. These cruises take place on expedition vessels designed for exploring and investigating the coastline at close range and include excursions ashore.

Adventure Specialist refers to Earthwatch Expeditions by Nat Hab sales personnel who assist Guests in the planning and booking of their Trips.

Custom-Designed Trips refers to Trips that are individually designed and organized for private groups of Guests.

Field Guide refers to the individual(s) guiding an NHA Trip, responsible for leading the Trip and overseeing the day-to-day activities on the Trip.

Extensions refers to pre- or post-Trip experiences arranged by NHA that typically include accommodations, transportation and/or group activities.

Family Trip Departures refers to small-group Trips designed and organized for families of multiple generations, including children generally 6 years of age or older, to select locations.

Guest or Participant refers to any individual(s) booked on and participating in an Earthwatch Expeditions by Nat Hab Trip.

Local Guide refers to guide(s) who assist in the specific country(ies)/locations included in the Trip.

Natural Habitat Adventures ("NHA," "us," or "we") refers to Natural Habitat, Inc., dba Natural Habitat Adventures, its parent, subsidiaries, and their respective employees, affiliates, officers, directors, successors, representatives and assigns.

Physical Requirements refers to the physical expectations required of Guests as a condition of participation in a Trip.

Private Trips refers to Trips that are booked and operated exclusively for a particular group of Guests.

Tour Operator refers to any vendor responsible for organizing and operating NHA Trips.

Trip refers to the specific Trip arranged and organized by Earthwatch Expeditions by Nat Hab in which the Guest is participating, which may include Extensions, if applicable.

Important Form Information

NHA must receive either through the online Adventure Portal or by mail in its Louisville, CO office Guest's completed (i) Booking Form, (ii) Guest Trip Agreement (NHA must receive (i) and (ii) within 14 days of making an initial booking or deposit), (iii) Insurance Form, and (iv) Payment Authorization Form no later than the final balance-due date. Additionally, NHA reserves the right to update its required forms as necessary without notice. All forms can be completed online using the link provided by NHA. Failure to do so may result in the cancellation of Guest(s') booking by NHA with no refund beyond that which is listed in our cancellation policy. Guests may also be asked to sign additional forms before and/or during the Trip as required.

Providing Truthful, Current and Complete Information

When reviewing a Trip's Physical Requirements and confirming Guest's ability to meet them, completing the Booking Form for a Trip, or providing any other information about Guest's fitness to participate in a Trip, including medical conditions, dietary restrictions or allergies, it is very important that answers to each question are truthful, current and complete in order for us to ensure the quality of our Trips for all Guests. One or more Guests who cannot perform the required physical activities, however limited those activities may be, may adversely affect the experience for the entire group. If it is determined that Guest has provided false information or concealed any information or pre-existing condition(s) and is subsequently unable to participate fully in a Trip or poses a risk to themselves or others as a result, NHA reserves the right to cancel Guest's participation in the Trip without any refund beyond that which is listed in our cancellation policy. If a Trip is in progress, and Guest requires additional services or is required to be evacuated from a Trip as a result of such failure, Guest will be charged all extra expenses, including evacuation expenses, and will not receive a refund for any unused Trip services.

NHA's Quality & Value Guarantee

NHA has made a commitment to our Guests that our Trips are of the highest quality at the best value, and we back that up with our exclusive Quality & Value Guarantee.

We'll Deliver on Our Promises

NHA guarantees our Trips will meet the high expectations we set, or NHA will gladly give Guest(s) a credit toward a future Trip. We're so confident our Trips will meet the quality standards we promise that we stand behind them with what we believe is the best guarantee in the travel industry. Should Guest(s) discover a disparity in what we have promised versus what they experience, NHA will compensate the Guest(s). Of course, we can't control nature or natural circumstances such as weather and wildlife movements, and such circumstances outside NHA's control are exempt from this guarantee. But when it comes to the inclusions, activities, accommodations and guiding we have arranged, we'll deliver—we guarantee it! The important part of our guarantee is that the Trip must meet the expectations set on NHA's website, not unreasonable expectations that do not match the promises we've made. NHA will make all final decisions on Trip credit amounts.

The Best Trip at the Best Price

NHA believes we offer an incomparable nature travel experience when Guests take into account our expertly designed Trips that include unique itineraries and exclusive access, remote wild locations, exceptionally small groups and highly qualified naturalist Field Guides. But, should a Guest come across a matching itinerary of our quality at a lower price, even within 30 days after booking an NHA Trip, we will happily refund the difference. Here are the restrictions: Guest must notify NHA within 30 days after the initial booking with us; the other company must be a U.S.-based tour operator (not a travel agency) that is actually participating in the operation of the trip rather than merely booking another company's product; the Guest must email, fax or send us the company's brochure that indicates who they are and includes specific trip details, or direct us to the company's website; the trip must be of equal quality with the same or a very similar itinerary; the departure dates must be the same or very similar, not dates that fall during what NHA would consider a

different season; the trip must be actually available from the company offering it, not a “base price” offered on a minimal number of departures. The trip cannot be a “fire sale” offer of unused inventory. Here are the parameters within the trip itself: All inclusions must be similar; accommodations must be similar; the group size must be the same or fewer; the guide’s level of expertise must be comparable; if the itinerary is a slightly different length, we will prorate it. Should the other trip include airfare where NHA’s does not, the Guest must ask the other company to quote them a land-only rate.

NHA Won’t Cancel

While many companies often cancel trips due to low enrollment, NHA guarantees we will not! This policy gives our Guests security and peace of mind knowing their travel plans are virtually guaranteed. On rare occasions outside NHA’s control, our suppliers, including ship and hotel operators, may change or cancel our accommodations. Should this occur, NHA will do everything we can to move Guest(s) to a comparable Trip. Additionally, should Guest numbers on a specific departure fall below a certain number, some activities and services, including the size of vehicles and number of guides, may be altered to be more consistent with a smaller group. NHA also reserves the right to cancel new “trial” Trips designated as Exploratory.

Itinerary Changes or Cancellation

Adventure travel is inherently prone to complications and alterations. In some circumstances, it may be necessary to change accommodations, transportation, activities or other services, sometimes with little or no notice. In such cases, NHA will make reasonable efforts to provide comparable substitutions wherever possible. NHA will keep Guests updated on any changes that may affect Guests’ arrival or departure.

In the event of a force majeure (“Force Majeure”), which shall include, but not be limited to, an act of God, natural disaster, epidemic, pandemic, government-issued travel restriction or advisory impacting any portion of the Trip or Extension, or any other reason beyond the control of NHA, NHA may at any time, before or after a Trip or Extension departure, and without notice, cancel the Trip or Extension, change the date of the Trip or Extension, increase the price as circumstances warrant, rebook Guests on a similar Trip or Extension, or reschedule the departure date. In the event of cancellation due to Force Majeure or otherwise, NHA shall, in its sole discretion, have the right, upon written notice to Guest and without further liability, to terminate this Agreement, and Guest shall receive a trip credit in the amount paid for the cancelled Trip or Extension for use on another NHA Trip. In the event NHA cancels a Trip or Extension in progress, except in the case of a Force Majeure, NHA shall provide Guest a prorated trip credit for use on another NHA Trip based on the number of days not completed on the Trip or Extension. In the event of an increase in price in excess of 5% of the original Trip price, Guest may cancel without charge upon written notice to NHA within 72 hours of receipt of notice of such increase, but not later than departure.

Physical Requirements

Our Trips are intended for persons in good physical and mental health, with reasonably good mobility. The Physical Requirements section on each Trip page on our website provides important information regarding the physical expectations for that Trip. Please read this information carefully. Guests must meet the Physical Requirements for a Trip in order to participate, determined solely at NHA’s discretion. Should any condition that inhibits a Guest’s ability to meet the Physical Requirements, whether physical or mental, become apparent at any point prior to or during a Trip, NHA reserves the right to deny the Guest’s participation or continuation on a Trip, subject to the terms of NHA’s cancellation policy. Certain Trips may require that Guest obtains medical approval before departure, and NHA reserves the right to request additional medical information and/or a physical examination prior to or during any Trip as a condition of Guest’s participation. Special arrangements may be made for certain conditions on specific Trips only, at NHA’s sole discretion. Guests are responsible for reviewing the specific research activities, physical demands, and essential eligibility requirements described in their Trip materials and determining whether they can safely participate. Guests should consult their physician regarding any health concerns that may affect participation.

Dietary Restrictions and Allergies

With ample notice, NHA can generally accommodate common dietary restrictions on most Trips, such as vegetarian, dairy-free and gluten-free (though it may not be possible to accommodate celiac disease—please ask an Adventure Specialist for more information), though limitations on food variety may exist. However, given the nature of adventure travel, and the often-remote nature of our Trips, NHA cannot guarantee that allergens or items on a Guest's restriction list will not be present at restaurants, accommodations or elsewhere during a Trip. Guests are responsible for providing truthful, current and complete details about their dietary restrictions and allergies, whether foodborne or otherwise, on the Booking Form. Guests must also fully and clearly communicate the severity of their dietary restrictions and allergies to NHA.

We recommend, and may require for certain Trips, that Guests bring along their own preferred snacks, especially if their dietary restrictions are extensive, as options that meet specialized dietary needs in the remote places we travel to can be quite limited. Furthermore, if NHA cannot reasonably accommodate a Guest's dietary restrictions or allergies, NHA reserves the right to deny the Guest's participation or continuation on a Trip. Should a Guest not be permitted to join a Trip or be asked to leave a Trip in progress, there will be no refund of any portion of the Trip price, used or unused, beyond that which is listed in our cancellation policy nor will NHA be responsible for any additional expenses incurred by the Guest as a result of their dismissal. For severe allergies that result in a dangerous or fatal reaction for the Guest, including but not limited to anaphylaxis, it is important that Guests understand they must take responsibility for their own health and safety, which includes but is not limited to monitoring the foods they consume, as well as carrying and administering their own EpiPen or other medicine as required, and recognize that we cannot guarantee against cross-contamination or airborne transmission of allergens during the Trip.

Guest Conduct and Limitations

NHA operates Trips in natural areas where unpredictable conditions may exist. To avoid potentially dangerous situations, both for Guests and for wildlife, it is extremely important that all Guests obey the rules and regulations, including all health and safety protocols and research procedures, set forth by the Field Guide(s) and/or Local Guide(s), scientific staff, research leaders or other representatives of NHA, and demonstrate reasonable consideration and respect for all staff, fellow Guests and wildlife. Additionally, NHA reserves the right, in our sole discretion, to prohibit any Guest from joining or continuing on a Trip if, in our opinion, that Guest's physical, emotional, or behavioral limitations or actions pose or could pose a threat to their safety or enjoyment, or that of other Guests or staff, or the safety of wildlife.

Disrespectful, inappropriate or lewd behavior, foul language, excessive intoxication, or other behaviors or conditions that could endanger or negatively impact others will not be tolerated, and Guests may not be permitted to join or continue on a Trip in such circumstances. Should a Guest not be permitted to join a Trip or be asked to leave a Trip in progress, there will be no refund of any portion of the Trip price, used or unused, beyond that which is listed in our cancellation policy, nor will NHA be responsible for any additional expenses incurred by the Guest as a result of their dismissal.

Please visit nathab.com/illness-info for more information about our health and safety protocols.

Viewing Wildlife

Since most NHA Trips specialize in viewing wildlife, every effort is made to arrange itineraries to places where wildlife is known to exist. However, the animals we encounter live wild and free, and we cannot fully predict nor control their movements (nor would we want to). In an attempt to locate wildlife that may have deviated from its normal movement patterns, or in the interest of Guests' comfort, safety or other circumstances, NHA may be required to make changes to accommodations, modes of transportation, activities or other itinerary elements, sometimes with little or no notice.

Wildlife viewing may vary significantly due to numerous factors including wildlife movements and behavior, weather conditions, human interference, climate change, and changes in species biodiversity and density in the various locations visited. While NHA, along with local Tour Operator(s), makes best efforts to provide an outstanding wildlife viewing experience, NHA cannot guarantee the availability, diversity and/or quantity of wildlife, including what is described in our catalog, website and related imagery.

Scientific Research Activities

Certain Earthwatch Expeditions by Nat Hab Trips involve participation in scientific field research, including data collection, physical work, irregular hours, and activities in remote environments. Research activities, schedules may change based on scientific needs, weather, wildlife behavior, safety considerations, or other circumstances beyond NHA's control. Participation in specific research activities cannot be guaranteed.

NHA's Marketing Materials

The images shown in our printed materials and on our website represent what our Guests have regularly seen on "typical" Trips in the past (or in the case of a new or Exploratory Trip, what our staff and researchers have previously seen). Due to weather and/or shifting wildlife conditions, some Trips may have fewer close encounters with wildlife than we normally anticipate. Also, be aware that some images in our materials are taken with a telephoto lens, and Guests should not assume that they will get very close to wildlife in such circumstances. For example, we may show a close-up shot of a wolf, viewed through a telephoto lens, but nearly all our encounters with wolves are at a distance.

Getting to or from an NHA Trip

Guests are responsible for arranging their own transportation to and from the start and end points of their Trip. This includes obtaining and maintaining all required travel documents and vaccinations, complying with all government entry and exit requirements (including those related to COVID-19 or other communicable diseases), and arriving by the designated start time on the first day of the Trip.

Guests must also follow any pre-travel health and safety protocols established by NHA or relevant government authorities.

If a Guest is delayed in reaching a Trip, must depart early, or misses any portion of the Trip for any reason, NHA is not liable for any additional costs incurred — such as accommodations or transportation — and no refund will be issued for missed Trip days. If a Guest becomes ill or is required to quarantine during a Trip, they are solely responsible for all related costs, including accommodations, transportation, meals, and medical treatment, and will not receive a refund for any missed portion of the Trip.

NHA's Travel Desk

NHA's Travel Desk can assist Guests with purchasing international airfare and certain hotel reservations. Please note the following:

- All flight itineraries, hotel reservations, and additional services (such as transfers, seat assignments, or upgrades) booked through the Travel Desk are subject to change per airline rules and restrictions.
- The Travel Desk does not book domestic flights within the United States or Canada and cannot book flights using airline miles.
- For independently booked flights, Guests must contact the airline or booking agency directly to make any changes in the event of delays, cancellations, or schedule modifications. NHA is unable to modify or rebook independently purchased tickets per airline rules.
- In the event of lost luggage, all Guests must contact the airline directly.

NHA is not responsible for any airline change fees, fare differences, cancellation penalties, or other flight-related costs under any circumstances. This applies whether a Guest chooses to voluntarily modify their flights, or whether NHA cancels or modifies a Trip for any reason — including but not limited to force majeure events, health or safety concerns, government restrictions, or other operational considerations.

Regardless of the reason for a Trip cancellation or modification, Guests bear sole responsibility for any resulting airfare costs or penalties.

Guests are responsible for any fees or costs associated with flight delays, cancellations, or itinerary changes, regardless of whether tickets were purchased through NHA's Travel Desk or independently. Because many airline tickets are nonrefundable and carry substantial change fees, NHA strongly recommends purchasing travel insurance that includes airfare coverage.

Luggage Restrictions

Some NHA Trips have enforced restrictions on luggage weight, size or type (such as hard-sided luggage). Many vehicles have limited space, and when traveling in light aircraft, overweight conditions can create a serious safety hazard, thus we adhere to strict limits on luggage weight, size and type. All restrictions on carry-on baggage include camera equipment. Guests should pack light and follow the guidelines in our pre-Trip materials. Baggage exceeding specified weight, size or type limits is subject to being left behind or forwarded at Guest's expense.

To Book Your Trip

Call Our Office

Our office is open Monday through Saturday. Call 800-548-7555 (U.S. & Canada) or 303-222-8861 (int'l.), and one of our Adventure Specialists will be happy to answer your questions, check availability for the Trip of your choice, and take your deposit.

Book Online

Most of our Trips can be booked online—an expedient option, since our small-group departures tend to fill fast. Go to our website at https://www.nathab.com/earthwatch-expeditions, find the Trip you'd like to join and click on the green "Book Now" button. Your spot will be reserved immediately, but please note that online reservations are not guaranteed until an Adventure Specialist contacts you to confirm your booking and take your deposit.

Deposits

To reserve your spot, our trips require a deposit, typically ranging from $500–$1500 per person, though deposits for select Trips may be higher. Some deposits are nonrefundable. The exact deposit amount and cancellation policy for each Trip — including whether its deposit is nonrefundable — is listed on that Trip's page on our website. Your deposit can be made by Visa, MasterCard, Discover, American Express or eCheck. All prices are in U.S. dollars.

Trip Prices

Trip prices listed in NHA's catalog are valid at the time of printing. Costs for services in the remote areas we travel to can change throughout the year, so small changes in price and in itineraries may occur and will be reflected in updates on our website. All Trip prices are in U.S. dollars.

Trip Inclusions

Each NHA itinerary includes a variety of features and elements unique to that specific Trip. Guests should consult the individual Trip pages on NHA's website for a full list of inclusions and exclusions for the Trip of their choice.

Confirmation Documents & Pre-Departure Briefing

Upon booking, Guests will receive a confirmation email and a link to their customized Adventure Portal, which hosts initial documents, including invoice, Trip forms, air travel information, visa and vaccination requirements (if any), and more. Approximately one to two months prior to departure, Guests will receive a comprehensive Pre-Departure Briefing with details about the Trip, destination, history and wildlife of the

region, what to pack and how best to prepare. We can send the Pre-Departure Briefing electronically if Guests indicate this preference.

Trip Cancellation & Refund Policy

We strongly encourage purchasing travel insurance in the event a Guest must cancel or otherwise change their plans (please see the Travel Insurance section below). The following are the terms of NHA's cancellation and Trip change policy:

- All cancellations processed 121 or more calendar days prior to departure will incur a minimum of a $200 cancellation fee per person. Some Trips and Extensions have nonrefundable deposits. Please consult the specific Trip page on NHA's website for details.
- Cancellations made 61 to 120 calendar days prior to departure are assessed a cancellation fee of 50% of the entire Trip price, including internal air, Extensions, and extra services such as hotel nights.
- Cancellations made 60 calendar days or less prior to departure are assessed a cancellation fee of 100% of the Trip price, including internal air, Extensions, and extra services such as hotel nights.
- Guests traveling on Adventure Cruises must adhere to the payment requirements, cancellation policies, and terms and conditions set by the ship owner/operator.
- Custom-Designed Trips and Extensions require a 25% nonrefundable deposit and follow our standard cancellation and Trip change policy unless otherwise stated.
- Deposits for a private booking of a scheduled Trip or Extension where a Guest has reserved the entire or partial departure through our Make it Private program are double the listed individual Trip and Extension deposit amounts and are nonrefundable.

All cancellations and Trip change requests must be made in writing by mail or by email and received and acknowledged by NHA. Travel insurance purchased through NHA is completely nonrefundable after the 10-day review period.

In the event either NHA or Guest changes, reschedules or rebooks a Trip or Extension, including Custom-Designed Trips and Custom-Designed Extensions, for any reason, including, but not limited to, Force Majeure, the cancellation and Trip change policy as of the date of the original booking shall remain in full force and effect. For example, for any cancellation or Trip change received between 61 to 120 calendar days prior to the departure of the originally booked date, a fee of 50% of the entire Trip price, including Extensions, will apply for the revised date regardless of the lead time of a cancellation of the revised departure date. Similarly, cancellations or Trip changes received less than 60 calendar days prior to the original departure date shall be assessed a fee of 100% of the Trip price, including any Extensions, regardless of the lead time of a cancellation of the revised departure date.

Final Payment

Final payment for most Trips is due 120 days prior to departure. Some Trips require the final balance to be paid earlier. Please consult the specific Trip page on NHA's website for details. For our Guests' convenience, the final balance will be charged to their credit card on the final balance-due date, unless the Guest indicates in writing prior to the final balance-due date a preference to pay by alternate means. If payment is not received by the final balance-due date, the Guest(s') reservation is subject to cancellation.

Custom-Designed Trips and Extensions: If a booking involves a Custom-Designed Trip or Custom-Designed Extension, either for an individual or group, our standard cancellation and Trip change policy applies, unless otherwise stated. Most Custom-Designed Trips and Custom-Designed Extensions require a 25% nonrefundable deposit. Please ask an Adventure Specialist for more details.

Adventure Cruises: For Adventure Cruises booked through NHA, Guest contracts with the ship operator or cruise line directly and must adhere to the ship operator's or cruise line's terms and conditions and payment policies. Please ask an Adventure Specialist for more details.

Travel Insurance

To help protect Guests' financial liability, NHA strongly suggests purchasing travel insurance. NHA has arranged a plan with Arch Insurance Company designed specifically for our Guests. Please see the Traveler Resources page on our website for details. NHA will include the cost of the Natural Habitat Travel Protection Plan option along with detailed information about coverage on your Adventure Portal. NHA asks for Guest's written confirmation of intent to purchase, or confirmation that the Guest declines to purchase, such travel insurance. All insurance purchased is nonrefundable after the 10-day review period. Medical evacuation insurance, either purchased through NHA as a part of the Natural Habitat Travel Protection Plan or on its own, is required for some Trips. Please consult the Dates, Prices & Info section of each individual Trip page on our website. In the future, other Trips may be added to this list with little or no notice.

The travel insurance coverage NHA offers is currently underwritten by Arch Insurance Company, NAIC#11150, and policies are administered by Arch Insurance Solutions Inc. A full description of coverage is available online at naturalhabitat.archinsurancesolutions.com and Guests may contact Arch Insurance Solutions Inc. at 1-844-872-4163 if they have questions. The travel insurance coverage NHA offers is subject to change.

Document Requirements & Vaccinations

Guests are responsible for obtaining and maintaining all required documents and vaccinations and accepting and following all health and safety protocols, which may be found online at nathab.com/illness-info, in order to participate in an NHA Trip. These can include, but are not limited to, valid passports, visas and vaccinations. Additionally, Guests are responsible for knowing and meeting the entry and transit requirements of all countries they will be visiting or traveling through in relation to their Trip. Certain countries do not allow entry (even for a layover or transit) to travelers who have a criminal record or who have been charged with certain crimes (e.g., driving under the influence). NHA will provide details on visa and vaccination requirements for a particular Trip in the pre-Trip materials. As such details are subject to change, Guests are responsible for checking nathab.com/illness-info for up-to-date requirements.

Should a Guest not have the necessary, valid documents or vaccines, or not meet the entry or transit requirements and therefore miss some or all of a Trip, Guest will not receive a refund of any portion of the Trip price, used or unused, nor will NHA be responsible for any additional expenses incurred by the Guest as a result. For current passport and visa requirements, please visit travel.state.gov as well as individual country websites and/or embassies in the countries visited. For up-to-date vaccine information, please visit cdc.gov/travel. For individual country entry requirements, please visit the individual country websites and/or embassies.

Single Guests

Single-room accommodations are subject to a single-room surcharge, which guarantees a private room without a roommate (where available). See individual Trip pages on our website for pricing details. In order to keep our single-room surcharges as low as possible, on occasion, single rooms may be smaller than double-occupancy rooms. Single-room accommodations are not available on all Trips. Additionally, we cannot always guarantee single accommodations, even after reservations and confirmations have been made.

For Guests who wish to avoid the single-room surcharge, we are happy to attempt a roommate match. We will do our best to find a same-sex roommate; however, if we cannot arrange a match, NHA will not charge a single supplement surcharge. Please consult specific Trip pages on our website for details. On all Custom-Designed Trips, 100% of the single-room surcharge will always apply, as there is no opportunity to arrange a roommate match.

Please note the following policy for Guests who request a roommate match for the Trip: If a Guest who requested a roommate match for the Trip books any scheduled Extension(s) or pre- or post-Trip hotel night(s), the Guest will be responsible for the single-room surcharge for the additional service(s). If, however, the Guest's matched roommate for the Trip books any of the same additional service(s), the matched Guests will be paired together in a double-occupancy room, at the double-occupancy rate, for all applicable scheduled Extension(s) and pre- or post-Trip hotel night(s).

Family Travel & Age Requirements

NHA welcomes families on certain Trips and offers select Family Trip Departures. On certain Trips and most Family Trip Departures, children 6 years and older are welcome. However, while many 6-year-olds are well suited for some or all of our Family Trip Departures, some may not be ready for the expectations of group travel. For this reason, we recommend considering this age minimum as a guideline, rather than a hard and fast rule. We strongly encourage Guests to call our office to speak with an Adventure Specialist about the specific requirements of the Trip they are considering so they can make an informed decision about their child's participation. Due to safety regulations, physical limitations and concerns regarding group dynamics, we do not allow children younger than 6 on our Trips. Additionally, some Trips, or specific activities within a Trip, have higher minimum age requirements. Please contact us to confirm the age requirements for a specific Trip. On all Trips, the parent or legal guardian of children under age 18 must sign the Minor Permission Waiver portion of the Agreement requiring guardians to ensure that children in their care do not place themselves, other Guests, staff or wildlife in harm's way, or jeopardize the enjoyment of the Trip for the group as a whole.

Cell Phones & Other Electronics

NHA's Trips are designed to provide our Guests with immersive nature experiences. With this goal in mind, we try our very best to minimize the use of electronic devices on our Trips. We respectfully ask that Guests not use mobile phones or tablets/computers in the presence of other Guests, unless such use is an integral component of the Trip, as when a phone is used as a camera, or on special photography departures where Guests may come together to edit photos on computers in the evenings. This policy is especially applicable in secluded or enclosed areas, during presentations, or at mealtimes when we are often recapping our day, preparing for the next day, or sharing stories of our nature encounters. Please note that our Field Guides often need to use cell phones or other communication devices in order to ensure a smooth Trip experience, but even they attempt to keep use at a minimum in our Guests' presence.

Camera Use

NHA understands and supports our Guests' desire to capture memories of their Trip in photos. However, NHA requires that all Guests maintain respect for fellow Guests, staff and wildlife while operating cameras, and that Guests use cameras in a safe and appropriate manner at all times. NHA also aims to provide fair and balanced photography opportunities for all Guests. Guests must follow all rules set forth by the Field Guide(s) and/or Local Guide(s) to ensure a safe experience and to ensure that all Guests have similar opportunities and advantages, as much as feasible, for photography.

Though NHA discourages the use of "selfie sticks," they must be used in a manner that is respectful and conscientious of other Guests, staff and wildlife. Please note that in certain destinations, "selfie sticks" may be prohibited by local authorities.

Drones

Drones are not permitted on any NHA Trip.

Personal Property

NHA is not liable for any lost, stolen or damaged personal property including, but not limited to, cell phones, camera equipment, computers, tablets, luggage or personal belongings, money, credit or debit cards,

personal identification documents such as passports, licenses or other travel documents, etc. We strongly recommend the purchase of travel insurance to help protect against potential loss or damage.

Language Policy

All NHA Trips are conducted in English. Guests participating in an NHA Trip must have a proficient understanding of the English language in order to fully enjoy all aspects of the Trip and, most importantly, to fully understand all rules and safety instructions provided by the Field Guide(s), Local Guide(s) or other individuals facilitating the Trip. NHA is unable to provide translated pre-Trip materials or translators during the Trip. Additionally, NHA reserves the right, in our sole discretion, to prohibit any Guest from joining or continuing on a Trip if that Guest's language limitations pose or could pose a threat to their safety or enjoyment, or that of other Guests or staff, or the safety of wildlife. Should a Guest not be permitted to join a Trip or be asked to leave a Trip in progress, there will be no refund of any portion of the Trip price, used or unused, beyond that which is listed in our cancellation policy, nor will NHA be responsible for any additional expenses incurred by the Guest as a result of their dismissal.

Firearm Policy

Guests are prohibited from bringing, carrying or utilizing any type of firearm on all NHA Trips. On certain Trips, Field Guide(s) and/or Local Guide(s) may carry firearms for safety purposes only. Please ask an Adventure Specialist for more information.

Smoking

Guests may not use cigarettes, cigars, e-cigarettes, vaporizers or any other such item in areas where others are affected, such as in vehicles, within enclosed areas, or in the presence of others. Most accommodations NHA secures do not allow smoking and, additionally, Trips generally have limited opportunities where smoking is permissible. NHA will not alter or change activities or adversely affect other Guests to accommodate those who smoke.

Alcohol, Prescription Medications & Illegal Drugs

Guests of legal drinking age in the U.S. may enjoy alcohol in moderation on NHA Trips. Excessive intoxication or other behaviors resulting from alcohol or other substance use, including prescription or over-the-counter medications, which pose or could pose a threat to a Guest's safety or enjoyment, or that of other Guests or staff, or the safety of wildlife, will not be tolerated, and the Guest may not be permitted to continue on a Trip in such circumstances. The use of illegal drugs (defined as illegal in the country or region visited) is never permitted on any NHA Trip and is grounds for immediate dismissal from a Trip. Guests are responsible for knowing and observing the licensing and other laws for drug possession, including both prescription medications and illegal drugs, for all countries and states visited. The use of recreational marijuana, even where legal, is also never permitted on any NHA Trip and is grounds for immediate dismissal from a Trip. Should a Guest be asked to leave a Trip in progress, there will be no refund of any portion of the Trip price, used or unused, nor will NHA be responsible for any additional expenses incurred by the Guest as a result of their dismissal.

Harassment Policy

NHA is committed to providing Trips free from any form of harassment and disrespectful or other inappropriate conduct based on sex (including pregnancy, childbirth, breastfeeding or related medical conditions), race, religion (including religious dress and grooming practices), color, gender (including gender identity and gender expression), national origin, ancestry, physical or mental disability, medical condition, marital status, registered domestic partner status, age, sexual orientation, military and veteran status or any other basis protected by federal, state or local law or ordinance or regulation. Prohibited harassment, disrespectful or inappropriate conduct includes, but is not limited to, the following behavior: 1) verbal conduct such as epithets, derogatory jokes or comments, slurs or unwanted sexual advances, invitations, comments, posts or messages; 2) visual displays such as derogatory and/or sexually oriented posters, photography, cartoons, drawings or gestures; 3) physical conduct including assault, unwanted touching, intentionally

blocking normal movement or interfering with the Trip because of sex, race or any other protected basis; and 4) threats and demands to submit to sexual requests or sexual advances. Guests should report any harassment, disrespectful or inappropriate conduct immediately to the Field Guide(s). Harassment, disrespectful or inappropriate conduct may be grounds for immediate dismissal from a Trip. Should a Guest be asked to leave a Trip in progress, there will be no refund of any portion of the Trip price, used or unused, nor will NHA be responsible for any additional expenses incurred by the Guest as a result of their dismissal.

Privacy Statement

When a Guest books an NHA Trip, NHA will collect certain personal identifying information including, but not limited to, addresses, telephone numbers, email addresses, credit card information, passport information, emergency contact information and personal/medical information. All Guest information collected by NHA is governed by our Privacy Policy. Please see the Privacy Policy page on our website for details. All health information is treated as confidential.