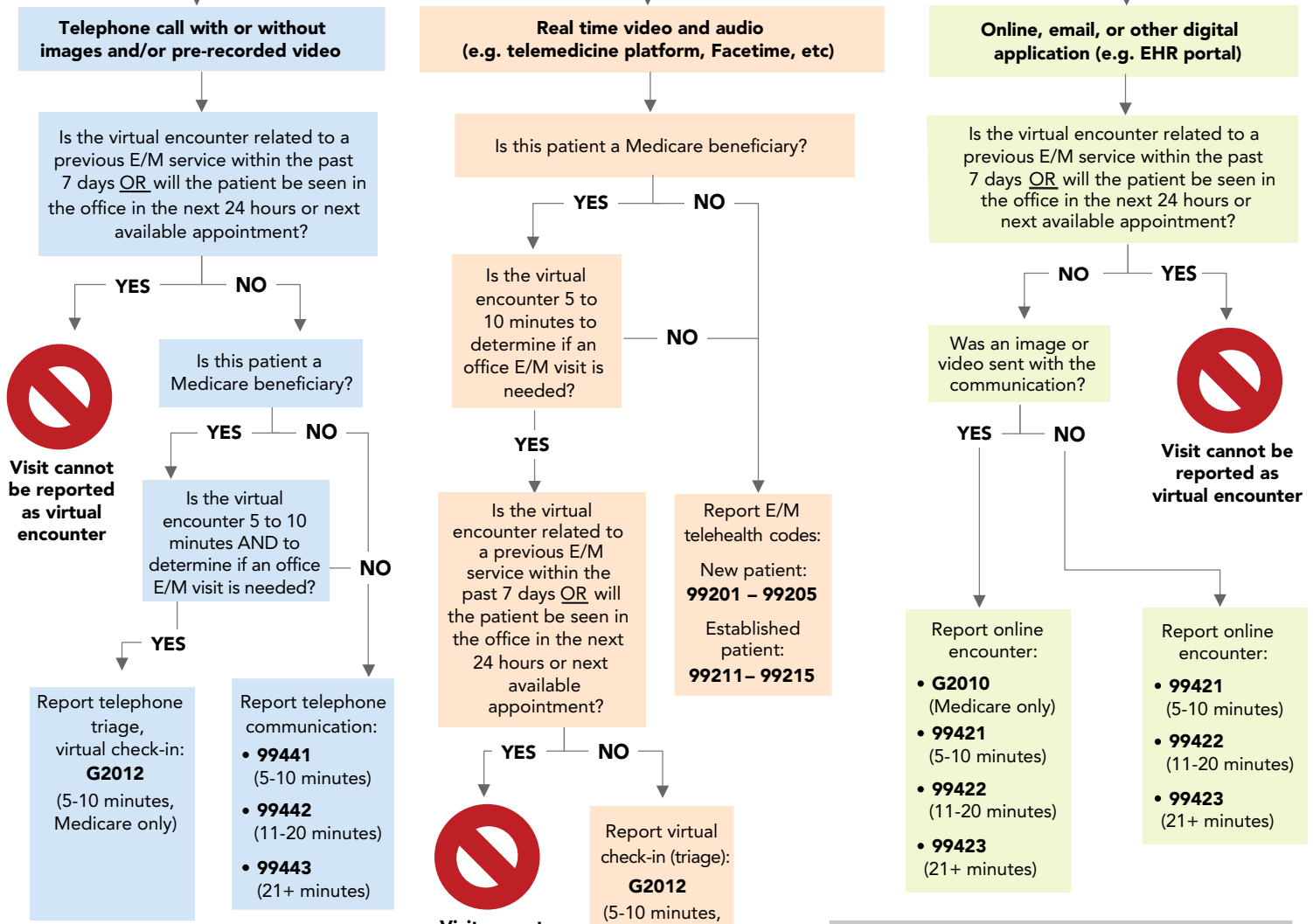


Telehealth visits **MUST** be requested by the patient and/or guardian. If requested by a dermatologist or non-physician clinician, the visit cannot be billed as a virtual encounter.

**VISIT REQUESTED BY PATIENT OR GUARDIAN**

**HOW WAS THE ENCOUNTER INITIATED?**



Updated 3/31/20.  
Information is changing rapidly. Check back frequently for updates at [aad.org](http://aad.org)

**For Medicare, use modifier 95 and place of service 11. For private payers, contact your individual payer for guidance.**

For more information, contact the Academy's Practice Management Center:

EMAIL: [coding@aad.org](mailto:coding@aad.org) • WEBSITE: [aad.org/practicecenter](http://aad.org/practicecenter)

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