

Insurance Contacts

The following is a listing of insurance contact information for physicians and staff to use when handling prior authorizations. It is always recommended to refer to the phone numbers on the insurance card. The information below is subject to change.

Aetna

Fax: (877) 269-9916
Fax number for specialty drugs: (888) 267-3277
Aetna Specialty pharmacy phone:
(866) 503-0857

Anthem/Blue Cross Blue Shield

Phone numbers vary by location; it is best to call the number on the back of the insurance card.

Cigna

Phone: (800) 244-6224
Fax number for individual drug forms
(forms available for download on website):
(855) 840-1678
Fax number for the following states: Arkansas,
California, Colorado, Iowa, Louisiana, and
Mississippi: (800) 390-9745
Specialty Pharmacy/Home Delivery:
Fax: (800) 351-3616 & Phone: (800) 351-3606

EmblemHealth

Phone: (877) 362-5670, 8am-6pm
Specialty Pharmacy Program phone:
(888) 447-0295, 8:30am-5pm

Geisinger Health Plan

Phone: (800) 988-4861 or (570) 271-5673
Fax: (570) 271-5610
Address: Geisinger Health Plan
Attn: Pharmacy Department 32-46
100 N. Academy Avenue
Danville, PA 17822

Harvard Pilgrim

Fax: (888) 807-6643
MedImpact's Customer Service Phone:
(800) 788-2949
Provider Service Center:
(800) 708-4414, option 4

Humana

Phone: (800) 555-CLIN (2546), TTY: 711.
8am to 6pm
Fax: (877) 486-2621
Mailing Address: Humana Clinical Pharmacy
Review
P.O. Box 33008
Louisville, KY 40232-3008

MVP Healthcare

Fax number for Commercial (HMO, EPO/PPO,
Exchange, Medicaid, Child Health Plus, ASO):
(800) 376-6373
Fax number for Medicare Part D (Preferred
Gold, Gold PPO, GoldValue, BasiCare, USA
Care, MVP RxCare): (800) 401-0915, Molina
Healthcare

UnitedHealthcare (OptumRX)

Phone: (800) 711-4555; Mon-Fri: 5am to 10pm
Pacific / Sat: 6am to 3pm Pacific
Mailing Address:
OptumRx
PO Box 509075
San Diego, CA 92150-9075

For more information, contact the Academy's Practice Management Center:

EMAIL: practicecenter@aad.org • WEBSITE: aad.org/practicecenter

© by the American Academy of Dermatology and the American Academy of Dermatology Association.
"All Rights Reserved." Reproduction or republication is strictly prohibited without prior written permission.

