



An AAD
Preferred Provider

Coronavirus (COVID-19): We are here for you

As the global situation with COVID-19 continues to evolve, we greatly **appreciate everything you're doing** to help your patients, staff, and communities.

We are committed to you and look forward to continued partnership as we collectively navigate these uncharted waters. Our teams are already working on strategies to help your business recover and rebuild when we get to the other side.

During this challenging time, digital communication channels are likely to be the fastest way to reach a CareCredit representative for now. Call centers are also up and running, though we have reduced the number of employees on site to allow for social distancing, and call volumes may be higher than normal. We appreciate your patience if wait times are longer than expected.

We understand many provider locations may be closed or operating on a limited basis. If you need to accept online or mobile payments, [Pay My Provider](#) is a way CareCredit cardholders may be able to pay you anytime, anywhere. If you're not a CareCredit provider, learn more about [Pay My Provider](#) and how you can get paid within 2 business days.

It's clear that many individuals are likely to face financial difficulties in the coming weeks and months. Now more than ever, we are committed to **helping people get the care they want and need** without delay due to cost concerns, while fitting payments into their monthly budget.

Again, thank you for everything you are doing to make a difference during this time of need.

About CareCredit:

CareCredit, a Synchrony solution, is a leading provider of promotional financing to consumers for healthcare, veterinary and personal care procedures, services and products. For more than 30 years, CareCredit has helped millions of people get the care they need or want by offering special financing options with convenient monthly payments. CareCredit is accepted at more than 230,000 locations for a wide variety of health and wellness procedures, treatments, products and services.

AAD members receive a special 2.9% processing rate on the No Interest if Paid in Full within 6 Months promotional financing option.*

[Learn more](#) about CareCredit or call 855-244-3973.

*50% off regular processing rate of 5.9% on No Interest if Paid in Full within 6 Months Promotional Financing Option for AAD Members.