

Returning perfume, sprays or other substances with hazardous reactions

All products that contain flammable, pressurised, corrosive or environmentally or otherwise hazardous substances are classified as dangerous goods.

For this reason, these products are only permitted for commercial transportation under certain conditions.

This means that the risks involved in transporting these products are higher than usual. Although the product you purchased, known as a “Limited Quantity” product, only presents a low transport risk, there are certain precautions you are required to take by law when returning this item. Our transport services and logistics centres must be able to recognise this delivery as containing dangerous goods and to handle it accordingly.

You will find the instructions for your return below.

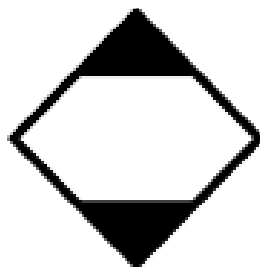
What must be checked in terms of the packaging?

If possible, use the original packaging to return the product. This already has the necessary markings printed on it and the packaging required to ship this product.

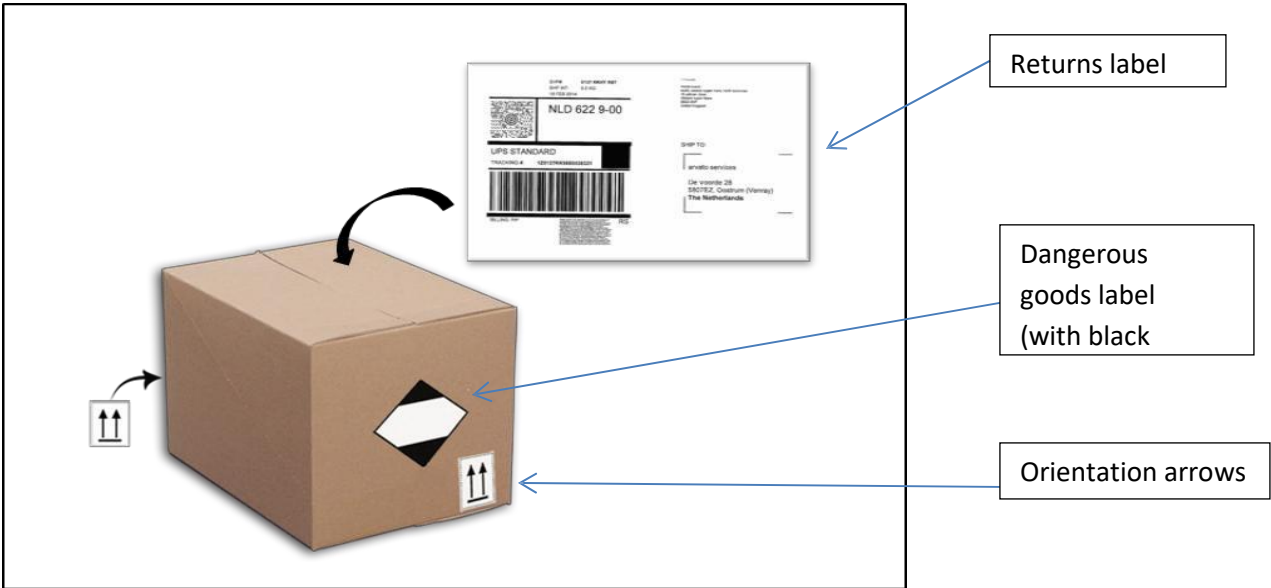
If the original packaging is damaged, please use a new parcel. Please make sure that the packaging is strong and stable. All containers that are pressurised (e.g. sprays) or contain liquids (e.g. perfume) must be securely sealed in order to prevent the contents from leaking during transport. If possible, place the product upright in the parcel and package it in such a way that it cannot move freely. Preferably use the filling material that may have been provided in the original delivery or else use newspaper to fill up any space left inside the parcel.

What must be checked in terms of the sticker?

If you are using the original packaging, you must make sure that the existing diamond shape is not damaged (e.g. with crumpled or ripped edges). Check that the sticker is legible. It should look like this:



If this is not the case, please cut out the square white sticker below or another sticker that may be present and attach this to one side of the parcel.



Please cut out and attach to the parcel if required

