

Type 2 Diabetes Care

Medication Financial Assistance Programs



Change Log

Last Updated 11/28/2023

What's New

Bydureon BCise & Farxiga: AZ&Me no longer auto-enrolls current Medicare users from 2023 to 2024. Medicare enrollees must re-enroll to the program after passing an electronic income verification. Notes with eligibility status will be sent to both prescriber and patient in late 2023.

Byetta (exenatide XR): AZ&Me no longer supports PAP for Byetta.

Trulicity (dulaglutide): Starting 2024, Lilly Cares is no longer taking new Trulicity applicants. Only those who are currently enrolled in 2023 may re-apply.

New look and feel for 2024 guide, with expanded information for each patient assistance program. Pages are organized by drug/manufacturer program. Each program's page includes relevant information like:

- Program website, fax, phone, mailing address, and a new QR code that directs to the paper application
- Eligibility requirements including an integrated income table from the 2023 Federal Poverty Guidelines
- A list of supplementary documents needed
- Steps to complete enrollment for both patient and their health care provider (HCP)
- Key features of the program.

Common Patient Questions

What is a Patient Assistance Program? Patient assistance programs (PAPs) help people with no health insurance and those who are under insured (including some with Medicare or Medicaid) afford medications. These programs are offered by the medication or device manufacturer, or sometimes by nonprofits or other government agencies.

PAPs may cover the full cost of medications or provide a discount. Most PAPs covered in this guide are manufacturer programs that offer free medication, sent to your doctor's office or home, for one calendar year.

Am I eligible? Consult each program page in this guide and explore the program's website to determine eligibility. Typically, you must:

- Be a U.S. citizen or legal resident,
- Be uninsured, under insured (even with coverage, you cannot access the needed medication), or have Medicare Part D
- Make under a certain amount of money per year
- Complete an online or paper application, with a portion filled out by your health care provider (HCP).

What is annual gross income (AGI)? The total money that an individual or household receives **before taxes** in one year, includes wages, retirement funds, Social Security, disability, unemployment, child support, income from investments.

ACRONYMS

HCP: Health Care Provider

MBI: Your Medicare Beneficiary Identifier (MBI) is a unique ID number for Medicare. Many patient assistance programs require you to list your MBI. You can find it on the front of your Medicare card. If you don't have your card, create a Medicare online account to find a digital version of your card to print.

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Medication Financial Assistance Programs

Step 1: Gather Information Before Applying

About Me

My Email
Address

My Health
Care Provider
(HCP)'s
email address

If completing an online app, valid emails are needed.

My annual gross
household income

\$

Number of people living
in my home, including
myself as 1

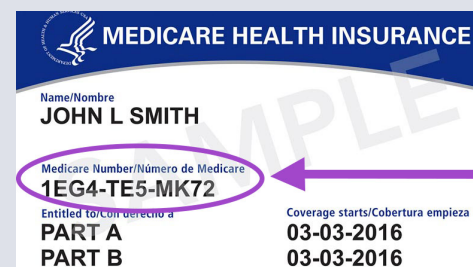
My Insurance Info

What kind of health insurance do I have?

- ☐ **No insurance**
- ☐ **Commercial plan** - including employer-based plan or Healthcare.gov Marketplace plan
- ☐ **Medicare** - including Medicare Part D for Prescription Drugs or Medicare Advantage
- ☐ **Medicaid**

My Medicare Beneficiary
Identifier (MBI)

What is an MBI? This is your unique ID number for Medicare. Many patient assistance programs require you to list your MBI. You can find it on the front of your Medicare card. If you don't have your card, create a Medicare online account to find a digital version of your card to print.



Not sure if you have Medicare RX coverage? Look for "Medicare Rx" on your Medicare Part D or Medicare Advantage ID card.

Type 2 Diabetes Care

Medication Patient Assistance Programs

BYDUREON BCISE (exenatide), FARXIGA (dapagliflozin)

BYDUREON BCISE EXENATIDE
FARXIGA DAPAGLIFLOZIN

AZ & ME
FOR MEDICARE OR UNINSURED

MEDICATION

AZ & ME ELIGIBILITY

HOW TO APPLY



BYDUREON BCISE

FARXIGA

Maker
AstraZeneca

FAX
1-877-239-0867

MAIL
AZ&MeTM
Prescription Savings
Program, One
MedImmune Way,
Gaithersburg, MD
20878

WEB
azandmeapp.com/

PHONE
1-800-292-6363

Scan to go to PDF app



INSURANCE STATUS

Uninsured or Medicare

INCOME

At or Below
300% of the FPL
Annual adjusted gross household
Income verified via soft credit inquiry

2023 Federal Poverty Guidelines [1]
Yearly household income

Household Size	300%	400%
1	\$43,740	\$58,320
2	\$59,160	\$78,880
3	\$74,580	\$99,440
4	\$90,000	\$120,000
5	\$105,420	\$140,560
6	\$120,840	\$161,120
7	\$136,260	\$181,680
8	\$151,680	\$202,240

If you were enrolled in 2023 and have Medicare

You must re-enroll in 2024.

1. AZ&Me will conduct electronic income verification.
2. Provider will receive fax regarding status of re-enrollment beginning Oct 9, 2023.
3. Patient will receive approval or denial via US mail by Nov 15, 2023 with directions.[2]

ONLINE APPLICATION - Fastest option

1. **Patients:** Submit your online application azandmeapp.com. If eligible, you will become enrolled in AZ&Me.
2. AZ&Me will contact your health care provider's office to get your prescription.
3. **HCPs:** Submit ePrescription or fax azandmeapp.com/prescriptionsavings/?screenName=showHCPPage
4. Your medication will be shipped directly to your home address.
5. If eligible, you can request a refill of your medication.

IF SUBMITTING BY FAX/MAIL - Slower option

- Complete application in blue or black ink.
- **HCP:** Wet signature is required.
- **Must fax both patient and provider application from the provider's office.**



FEATURES

Application Languages



Spanish application available (PDF only):
<https://michmed.org/vJnqj>

Where are meds shipped?



Directly to your home.

Automatic RX refills?



Not available. You must request a refill using the program website or calling. You can request after taking two-thirds of med.

When does enrollment expire?



Medicare: Must reapply each calendar year.
Uninsured: Must reapply every 12 months

[1] U.S. Federal Poverty Guidelines are revised every year, around mid-January. Check: <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

[2] More info on 2024 AZ&Me income requirements and Medicare re-enrollment <https://michmed.org/N2mqW>

Type 2 Diabetes Care

Medication Financial Assistance Programs

INVOKANA (canagliflozin)

MEDICATION

JJPAF ELIGIBILITY

HOW TO APPLY



INVOKANA

Maker
Johnson & Johnson

FAX
1-740-966-1797
(direct dial) or
1-888-526-5168 (toll
free)

MAIL
Johnson & Johnson
Patient Assistance
Foundation, Inc.
Patient Assistance
Program PO Box
0367, Chesterfield,
MO 63006

WEB
jjpaf.org

PHONE
1-800-652-6227

Scan to go to PDF app



INSURANCE STATUS

Uninsured *only*

INCOME

At or Below
300% of the FPL
Annual adjusted gross household
Income verified via credit report

2023 Federal Poverty Guidelines [1]
Yearly household income

Household Size	300%	400%
1	\$43,740	\$58,320
2	\$59,160	\$78,880
3	\$74,580	\$99,440
4	\$90,000	\$120,000
5	\$105,420	\$140,560
6	\$120,840	\$161,120
7	\$136,260	\$181,680
8	\$151,680	\$202,240

DOCUMENTS NEEDED

- ☐ If you do not want a credit check, you must submit a copy of your most recent 1040 tax return.
- ☐ JJPAF may ask for documentation confirming that you have no health insurance and cannot get assistance from other sources, including Medicaid.

ONLINE APPLICATION is **NOT** available at this time.

SUBMIT BY FAX/MAIL

- 1. Patient:** Download and print the application: <https://michmed.org/JyD9P> or call 1-800-652-6227 to have one mailed or faxed to you.
- 2. Health care provider (HCP):** Complete and sign Page 3.
- Fax or mail the completed application and any documentation requested.
- Once JJPAF receives your application, "it will take about three days to review," according to their website. Once it has been reviewed, you will receive a letter to let you know whether you are approved.

FEATURES

Where are
meds
shipped?



Health care provider's office only

Automatic RX
refills?



New applicants are auto-enrolled in automatic refills for most meds

When does
enrollment
expire?



Medicare: Must reapply each calendar year.
Uninsured: Must reapply every 12 months

[1] U.S. Federal Poverty Guidelines are revised every year, around mid-January. Check: <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

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JARDIANCE (empagliflozin)

BI CARES PATIENT ASSISTANCE
FOR UNINSURED AND UNDER INSURED

JARDIANCE EMPAGLIFLOZIN

MEDICATION

BI CARES ELIGIBILITY

HOW TO APPLY



JARDIANCE

Makers

Boehringer
Ingelheim and Eli
Lilly

FAX

1-866-851-2827

MAIL

BI Cares Foundation
Patient Assistance
Program, PO Box
5520, Louisville, KY
40255

WEB

[boehringer-
ingelheim.com/us/
our-responsibility/
patient-assistance-
program](https://boehringer-ingelheim.com/us/our-responsibility/patient-assistance-program)

PHONE

1-800-556-8317



INSURANCE STATUS

Uninsured or not enough coverage (includes some commercial and Medicare plans)

INCOME

At or Below
250% of the FPL
Annual household income before taxes
Income verified via "third party assessment" using last 4 digits of SSN or by submitting a copy of 1040 tax return

2023 Federal Poverty Guidelines [2]
Yearly household income

Household Size	250%
1	\$36,450
2	\$49,300
3	\$62,150
4	\$75,000
5	\$87,850
6	\$100,700
7	\$113,550
8	\$126,400

DOCUMENTS NEEDED

- If you do not want a "third party income assessment," you must submit a copy of your most recent 1040 tax return.
- You will be asked to disclose the total dollar amount of your household assets (e.g. 401(k) retirement, IRA, second home, etc)

ONLINE APPLICATION is NOT available at this time.

SUBMIT BY FAX

- Patient:** Complete section 1-4 in blue or black ink.
- Health care provider (HCP):** Complete Section 5-6, with a wet signature.
- HCP:** Attach a separate prescription to the paper application.

FEATURES

Application Languages



Spanish application available (PDF only):
<https://michmed.org/N23nW>

Where are meds shipped?



Directly to your home.

Automatic RX refills?



No. You must request refill online at least 10 business days prior to next refill date:
[boehringer-ingelheim.com/us/
bi_cares_patient_assistance_program](https://boehringer-ingelheim.com/us/bi_cares_patient_assistance_program)

When does enrollment expire?



Medicare or commercially insured: Must re-apply every calendar year, unless enrolled between Oct 15 - Dec 31, then approved through Dec 31 of the following year, for a maximum of 15 months.

Uninsured: Must re apply every 12 months

[1] BI Cares Eligibility Requirements PDF - last accessed 10/25/2023 <https://michmed.org/2VrM2>

[2] U.S. Federal Poverty Guidelines are revised every year, around mid-January. Check: <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

MEDICATION

**OZEMPIC
RYBELSUS
VICTOZA**
Maker
NovoNordisk

FAX
1-866-441-4190

MAIL
Novo Nordisk, Inc.
PO Box 370
Somerville, NJ 08876

WEB
[novocare.com/
diabetes/help-
with-costs/
pap.html](https://novocare.com/diabetes/help-with-costs/pap.html)
PHONE
1-866-310-7549


NOVO CARE ELIGIBILITY

INSURANCE
STATUS

Uninsured or Medicare

INCOME

At or Below

400% of the FPLAnnual adjusted gross household
**Income verified via soft credit inquiry OR by
submitting proof of income (see below)**
2023 Federal Poverty Guidelines [1]
Yearly household income

Household Size	300%	400%
1	\$43,740	\$58,320
2	\$59,160	\$78,880
3	\$74,580	\$99,440
4	\$90,000	\$120,000
5	\$105,420	\$140,560
6	\$120,840	\$161,120
7	\$136,260	\$181,680
8	\$151,680	\$202,240

DOCUMENTS NEEDED

- Front and back of Medicare Part D (RX) Card
- If you do not want a soft credit check, you must submit proof of income, one of the following: 2 most current paycheck stubs or earning statements for all working members of your household; Last year's federal Individual Income Tax Return (1040); Social Security income, pension, and other income statements; W-2 or 1099 forms; Unemployment benefit statements

HOW TO APPLY

ONLINE APPLICATION - *Faster option*

- You will need your health care provider's correct email address.** HCP will be notified by email to complete their section of online application.
- Allow 2 days for processing. Enrollment decision will be sent via mail/fax to patients and healthcare providers. Patients who opted in to autodialed/prerecorded phone calls will also receive enrollment decisions via phone.
- Once approved, allow an additional 10-14 business days for delivery to HCP office.

IF SUBMITTING BY FAX/MAIL - *Slower option*

- Patient:** Complete paper application and gather documents needed. Bring to your HCP's office.
- HCP:** Complete the Prescriber and Rx sections of the application.
- Mail completed application or fax. **Faxes must be sent from your health care provider's office.**

FEATURES

Application
Languages
Spanish application available (PDF only):
<https://michmed.org/KqJxX>
Automatic RX
refills?
New applicants are auto-enrolled in
automatic refills for most meds.
Where are
meds
shipped?
Health care provider's office only. No
PO Box. 120-day supply unless
otherwise noted.
Enrollment
expiration?
Medicare: Must reapply each calendar year
Uninsured: Must reapply every 12 months

[1] U.S. Federal Poverty Guidelines are revised every year, around mid-January. Check: <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

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TRULICITY (dulaglutide)

TRULICITY DULAGLUTIDE

LILLY CARES
FOR MEDICARE OR UNINSURED

MEDICATION

TRULICITY

Maker
Eli Lilly

FAX
1-844-431-6650

MAIL
Lilly Cares Patient
Assistance Program,
PO Box 501847, San
Diego, CA 92150

WEB
lillycares.com

PHONE
1-800-545-6962

Scan to go to PDF app



LILLY CARES ELIGIBILITY

Starting 2024: Not taking new Trulicity applicants. Only those who are currently enrolled in 2023 may re-apply.

INSURANCE STATUS Uninsured or Medicare

INCOME At or Below
400% of the FPL
Annual adjusted gross household
Income verified via soft credit inquiry

2023 Federal Poverty Guidelines [2]
Yearly household income

Household Size	300%	400%
1	\$43,740	\$58,320
2	\$59,160	\$78,880
3	\$74,580	\$99,440
4	\$90,000	\$120,000
5	\$105,420	\$140,560
6	\$120,840	\$161,120
7	\$136,260	\$181,680
8	\$151,680	\$202,240

DOCUMENTS NEEDED

- Copy of the front and back of your Medicare prescription drug card
- Proof of income document (see Page 1)
- Correct email address for health care provider (HCP) and patient
- A signed hard copy prescription

HOW TO APPLY



ONLINE APPLICATION - Faster option

- You will need your personal email address and your health care provider's correct email address.** HCP will be notified by email to complete their section of online application.
- Submit documents (see left) or Lilly Cares will contact you to get proof of income.
- HCP:** A signed hard copy prescription must be submitted as an attachment with eApplication. See diabetes prescription fax form: <https://www.lillycares.com/resources#healthcare-provider>

IF SUBMITTING BY FAX/MAIL - Slower option

- Include documents needed (see left)

FEATURES

Application Languages Spanish application available (PDF/Paper only): <https://michmed.org/BA8Ag>

Where are meds shipped? Directly to your home.

Automatic RX refills? Patients have the option to sign up for automatic refills. Text message when shipped.

Enrollment expiration? **2024**
Medicare: Must reapply each calendar year
Uninsured: Must reapply every 12 months

[1] More info on Lilly Cares eligibility <https://www.lillycares.com/how-to-apply>

[2] U.S. Federal Poverty Guidelines are revised every year, around mid-January. Check: <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>