



# Endocrinology + Primary Care Practices Care Coordination Projects



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## Avoiding Lab Duplication

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## The Challenge

Duplication of lab work by specialists and primary care providers is a routine occurrence for patients with type 2 diabetes.

## Root Causes

- 1. Lack of communication between providers
- 2. Patients go to different labs at each lab draw episode
- 3. In-office lab testing

### Importance

It is an added expense both to the patient and insurance providers when labs are duplicated within a few weeks of each other.

#### Goals

- Minimize duplication
- Reduce Unnecessary Lab Duplication –
   Streamline processes to minimize redundant testing and improve efficiency.
- Enhance Access to Lab Results Reduce the need for staff to call other offices for results, saving time and improving workflow efficiency.
- Improve Patient Experience Minimize delays in care by ensuring timely access to necessary lab information.



#### Current State

We are trying to use a common lab that is convenient for patients from both practices like Corewell as this is also accessible by both practices.

In our lab order requisition we are trying to add an automated checkoff that sends copies of the labs to the PCP.

We are also investigating to see if Allscripts can datashare with Epic

#### Barriers

AllScripts and EPIC need to have a bi-directional data sharing

#### Results

Able to get labs from CoreWell and that has decreased duplication
We are still working on labs done at other facilities that are available to us to get to PCP.

### Recommendations

Working with PCP on having labs automatically copied to us when they order labs on visits so we don't have to go searching for labs for patient visits (time consuming)