

# MCT2D PO Monthly Call

11/8 at 2pm  
11/13 at 11am



# Agenda

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- Specialist VBR: March 2024-Feb 2025
- Update on Specialist Recruitment
- Admin Portal: Practice Level Users
- Reminders
  - VBR Requirements
  - BCBSM 4 Question Survey
  - Next Dashboard Enhancement
  - Learning Community Events
  - User Experience Program Shipments



# MCT2D Meetings - 2024

- Spring regional meetings currently scheduled and holds sent to calendars
  - Tuesday, 4/9/2024 – Livonia
  - Thursday, 4/11/2024 – Ann Arbor
  - Tuesday, 4/16/2024 – Troy
  - Tuesday, 4/23/2024 – Kalamazoo, Lauren
  - Wednesday, 4/24/2024 – Grand Rapids, Lauren
  - Wednesday, 5/8/2024 – Bay City (new venue)
  - Thursday, 5/9/2024 – Gaylord
- PCP practices, endocrinology practices, and nephrology practices required to attend

# MCT2D Meetings - 2024

- June 7th Collaborative Wide Meeting scheduled at Lansing Community College
  - PO clinical champions and administrative lead required to attend
  - Meeting will be a half day, in person attendance required
  - Shared with INHALE

# MCT2D Meetings - 2024

## ● Fall Regional Meetings

- Considering hosting these virtually for a number of reasons:
  - Recruitment in spring means that we will be expanding the number of participating practices, potentially necessitating adding an 8th or 9th region
  - Practices find the meetings challenging to attend and have requested a virtual option
  - As participation in population health CQIs increases, practices have additional meeting requirements across programs
  - Would allow for a larger range of keynote speakers
  - Additional attendees from the practice would be able to attend

Note: only applies to fall, spring regional meeting will continue to be in person every year.

# Operationalizing Fall Regional Meetings

- Would hold ~ 4 sessions, in the evening. Will poll the collaborative on a convenient time (e.g. 5:30pm-7:30pm, 6pm-8pm)
- Would want to keep the regions together, as we want to continue to foster the relationships that have been built over our previous meetings.
- This will be a trial approach- we are concerned about engagement in a virtual environment. For breakout sessions, the expectation will be camera on and full participation.
- We will also be considering how to potentially increase PO meetings in the future (either using monthly calls differently or in 2025 adding another CWM).

# MCT2D Meetings - 2024

- **Considerations and Conditions**
  - **This would be a trial approach.** We are concerned about engagement on virtual calls.
  - Expectation for in person attendance at spring regional meetings remains. We do not plan to ever go fully virtual for our regional meetings, but hopefully this alleviates some burden.
  - **WE ARE AWAITING BCBSM APPROVAL ON THIS APPROACH. UNTIL WE RECEIVE AGREEMENT FROM BCBSM, THIS IS NOT SET IN STONE.**

# Questions

Is this something you support and are in favor of?

If the meetings are moved to virtual, do you think that attendance at the regional meetings would increase?

Would you be willing to do one additional PO meeting in order to accommodate the fall virtual meetings?

If we did do two PO meetings per year, what additional discussion topics and content would be helpful to you?



Requirement	Due Date
Attend in-person Spring regional meeting. Attendees: PCP practices, nephrology practices, endocrinology practices.	April/May 2024
Attend nephrology clinical champion meeting. Attendees: Nephrology clinical champions only	Fall 2024
Develop a process change plan for your practice to increase prescribing of guideline directed therapy for patients with type 2 diabetes or increase urine albumin testing and submit a plan to the MCT2D coordinating center.	March 1, 2024
Report on progress of process change to coordinating center and share with other clinical champions at the Fall Nephrology Clinical Champion meeting.	November 24, 2024
Work with your physician organization to choose at least one primary care practice within your PO that is participating in MCT2D. Work together to identify one aspect of care coordination that can be improved, and develop a plan for process improvement, for example, partnering to develop an improved referral/hand off process.	Partner defined: April 1, 2024 Plan submitted: June 2024 Feedback: November 2024

# VBR for Ongoing Specialist Practices: Nephrology

Requirement	Due Date
Attend in-person Spring regional meeting. Attendees: PCP practices, nephrology practices, endocrinology practices.	April/May 2024
Attend endocrinology clinical champion meeting. Attendees: Endocrinology clinical champions only	Fall 2024
Develop a process change plan for your practice to increase prescribing of guideline directed therapy for patients with type 2 diabetes and submit a plan to the MCT2D coordinating center.	March 1, 2024
Report on progress of process change to coordinating center and share with other clinical champions at the Fall Endocrinology Clinical Champion meeting.	November 24, 2024
Work with your physician organization to choose at least one primary care practice within your PO that is participating in MCT2D. Work together to Identify one aspect of care coordination or patient co-management that can be improved, and develop a plan for process improvement, for example, partnering to develop an improved referral/hand off process.	Partner defined: April 1, 2024 Plan submitted: June 2024 Feedback: November 2024

# VBR for Ongoing Specialist Practices: Endocrinology

# Specialist Recruitment Update



## Nephrologists

- Munson Nephrology Consultants
- Michigan Kidney Consultants- Troy
- Michigan Kidney Consultants- Pontiac
- Michigan Kidney Consultants - Southfield
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**18 total physicians**



## Endocrinologists

- Holland Hospital Endocrinology
- MSU Endocrinology
- Beaumont Endocrine Center- Southfield
- Beaumont Endocrine Center- Troy
- Beaumont Endocrine Center- Farmington Hills

**13 total physicians**

# Practice Level Users- Admin Portal

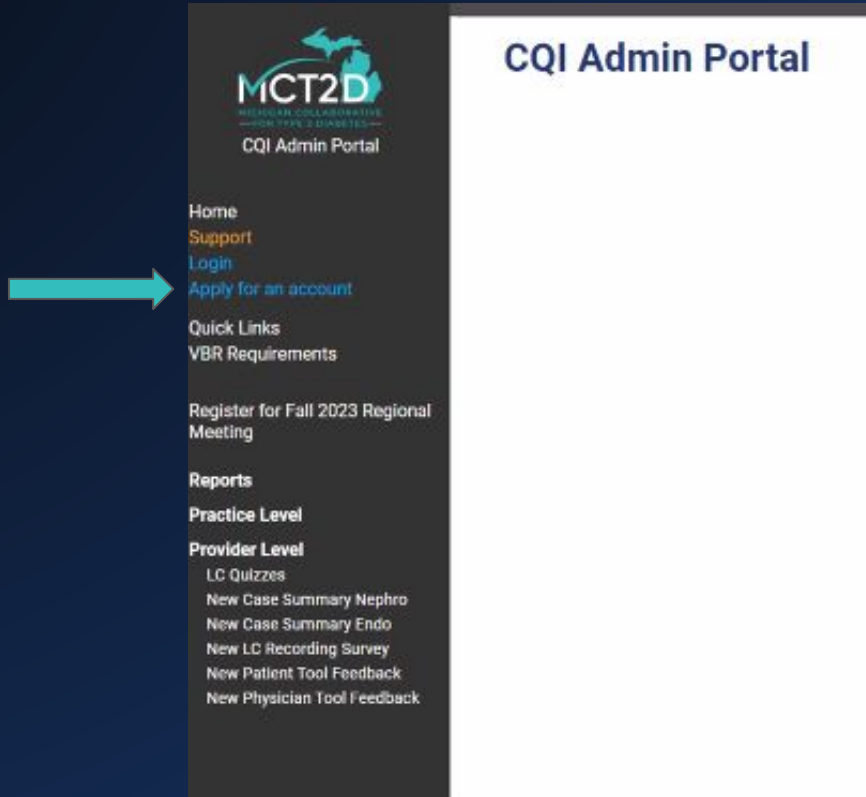
We are going to offer access to the administrative portal for clinical champions and practice liaisons. This would be a limited view that lets them see practice level information only.

This should reduce questions on if a VBR metric has been met both to you as the PO leads and to us as the coordinating center.

# Process for Practice Level Users

- **New “User Tab”**- POs can view the practice level users, and can click Review and you will also have the option to revoke access if someone leaves a practice.
- If someone goes to the Admin Portal and is not logged in, there will be an option to apply for an account.
  - If a person already has an assigned role in a practice (e.g. clinical champion or practice liaison, they will be immediately approved for access.
  - If they do not have a role in the practice, the application will be sent to you as the PO to review and approve before granting access.

# View of Portal When Not Signed In



**MCT2D**  
MICHIGAN COLLABORATIVE  
—FOR TYPE 2 DIABETES—  
CQI Admin Portal

Home  
Support  
Login  
Apply for an account  
Quick Links  
VBR Requirements

Register for Fall 2023 Regional Meeting

Reports

Practice Level

Provider Level

- LC Quizzes
- New Case Summary Nephro
- New Case Summary Endo
- New LC Recording Survey
- New Patient Tool Feedback
- New Physician Tool Feedback

## CQI Admin Portal

# MCT2D User Application Form

Please fill out this form if you would like to have practice-level user access to the CQI Portal for MCT2D. Having a portal account is optional and not a requirement for participation in MCT2D. You do not need to be logged in to submit forms to earn VBR credit at the practice or provider level.

Logged-in users with practice-level access can:

- View VBR forms submitted by their practice. This includes forms for practice-level and provider-level VBR.
- View current VBR tasks along with their respective completion status.

After you submit your application for a user account, we will send an email to your PO Administrator who will then review your application and either approve or reject it. If your application is approved, you will receive an email with instructions on how to access your account.

Po:

Practice:

Find your name using the search box below:

Email:

This is the email you will use to sign into the portal.

Submit

# What Practice Level Users Will See

- VBR Metrics
- Quick Links
- VBR Info
- PCP Task Summaries
- Practice Level People
- Submitted Practice Level Forms

**Admin Dashboard**  
PCP Task Summaries

<b>3/3</b> Learning Community Requirement Met - Provider Due: June 1, 2024, 6 p.m.	<b>1/1</b> Learning Community Requirement Met - Practice Due: June 1, 2024, 6 p.m.	<b>0/1</b> Attend Fall 2023 Regional Meeting - Practice Due: Nov. 30, 2023, 6 p.m.	<b>1/1</b> Attend Spring 2024 Regional Meeting - Practice
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# What Practice Level User Cannot Do

- Add new contacts (POs only)
- Change CQI roles (POs only)
- View other practice information
- View overall PO information

# Next Steps

- Tomorrow, Tuesday, November 14th, we will email all practice clinical champions and practice liaisons regarding this new feature, including explaining the administrative portal with screenshots and how they will sign up.
- We will also include that they can designate this tracking to someone else (e.g. an office manager) who will need to apply for access.
- You will be able to see who has access for your practices at all times.

# Reminders and Announcements

# Upcoming VBR Deadlines

## November VBR Deadlines for POs

**Meeting with Sites:** We are asking that you convene a meeting with your practice clinical champions to discuss the target rate and the process changes that each practice will implement.

**Submit Target Rate:** Due November 15th in the administrative portal.

**Submit Proposed Process Changes:** Due November 30th in the administrative portal.

# Quarterly PO Reports- Disseminated 10/30

The October Reports contain the following:

- **Practice level reporting** (June 2022-June 2023) on:

- SGLT2 inhibitors and GLP-1 RA prescribing
- CGM prescribing
- Insulin prescribing
- Sulfonylurea prescribing

- **PO rank** (June 2022- June 2023):

- Medication prescribing
- CGM prescribing
- A1C
- BMI
- PO rank for insulin prescribing

**Trending data (2018-2023)  
at a PO level on:**

- Medication prescribing
- CGM prescribing
- Insulin prescribing
- Sulfonylurea prescribing

# Next Dashboard Data Update and Enhancement: November 7th

Completed early! Data is now updated **through 8/31/2023**.

# BCBSM 4-Question Survey

We distributed the BCBSM 4 Question survey for MCT2D this morning. Please respond by 11/22. The questions are as follows with a Likert scale response (strongly agree to strongly disagree):

- “I find value in the MCT2D CQI.”
- “The MCT2D Coordinating Center is a trusted partner.”
- “Our site can only participate in MCT2D with financial support from BCBSM/BCN.”
- “BCBSM/BCN has been a reliable partner in the MCT2D CQI quality effort.”

# CGM User Experience Program

The first shipments from the CGM user experience program (now expanded to other clinicians beyond the clinical champion) will be mailed on 11/10/2023.

The user experience program remains open and we will continue to batch orders and ship them as needed. Please encourage your non-clinical champion physicians, NPs, PAs, and pharmacists to order a CGM if they are interested.

Second batch cut off is this Friday, 11/17.



# December PO Calls:

**Monday, December 11th at 11am**

**OR**

**Wednesday, December 13th, at 2pm**