



PO Monthly Call

July 2026

Wednesday, July 8th at 2pm
Monday, July 10th 10th at 11am

Agenda

1. Close of 2025-2026 VBR Year
2. Future Performance Measure Timelines + Population
3. September 2026 Collaborative Wide Meeting
4. July MCT2D Events
5. Specialist Updates- Survey + Clinical Champion Meetings
6. Data Dashboard Updates + Next Progress Reports
7. Admin Portal Survey/Redesign Discussion



2025-2026 VBR Year ended on 7/1/2026

- Practice performance on the 2025-2026 A1c year 2 performance measure is included on this year's scorecard.
- Practice performance on the uACR measures and the Endocrinology CGM interpretation performance measure is included on NEXT year's scorecards.
- If you notice anything incorrect on the scorecards, **please notify the coordinating center ASAP** so that we can get it corrected before finalizing scores.

Next Steps for VBR

- A1C scores are being finalized and added to scorecards
 - Patient Data Dashboard performance numbers slightly off. MDC in process of fixing.
- In the process of uploading the Summer PGIP list
- Determining final VBR scores and percentages (102%, 103%, or 105% based on final score)
- POs received a list of VBR recipients and their score on 7/8 via the portal. We ask POs to attest to the accuracy of this list before we submit it to BCBSM- as in previous years, it is a tight turnaround, so we appreciate you planning for this and taking a look ASAP. Please review by Tuesday, 7/14.
 - FYI, VBR is granted at the practice level, so even if you had physicians join at a midway point of the VBR year, they will receive the VBR beginning on 9/1/2026 based on the performance of the practice

Performance Measure Timelines: PCP A1C

Performance Period: 06/01/2025 - 04/30/2026

VBR Reward Year: 09/1/2026 - 08/31/2027

- The PCP A1C performance measure ended on 04/30/2026.
- The June data refresh has data through 04/30/2026.
- Final performance reports which will be made available on the admin portal in mid July.
- PO and practice scorecards have been updated to reflect this change.

A1C Performance Metric Results

- 0 of 25 points - 5 practices
- 15 of 25 points - 7 practices
- 20 of 25 points - 11 practices

Rate: 91% Medicare, 74.45% Commercial (HEDIS 95th Percentile- 2026)

87% Medicare, 70% Commercial (HEDIS 95th Percentile- 2025)

All other practices received the full 25 points for the measure.

To earn the full 105% VBR, a practice must earn 85 of 100 points on the scorecard.

Full reports will be available on the dashboard in mid-July.

Future Performance Measure Timelines

- The MCT2D Steering Committee met in June and voted between two different performance measurement timelines.
 - 13 Month July to July
 - Calendar Year (January to December)
- Calendar Year won the majority of the votes.
- Next round of A1C measures, uACR measurements, and CGM interpretation measure will begin on 1/1/2027 and end on 12/31/2027.
- Will align with the HEDIS measurement time frame.
- Will also allow us to understand final scores for the current year uACR measure and CGM measure, as well as receive the updated 90th percentile rates for the HEDIS A1C measure (typically distributed in November) prior to the start of the new performance year.

Calendar Year Alignment (Jan-Dec)

Advantages

- Most intuitive for stakeholders
- Aligns with financial years, HEDIS, and common reporting frameworks
- Avoids drifting start/end months
- Easier to explain to practices
- Supports clearer year-over-year comparisons
- Easier to operationalize with payment timeframes for VBR (payment always occurs the following VBR year)
- No overlap with current measurement year (next round of measures would begin 1/1/2027)

Challenges

- Changes in insurance type at the beginning and end of the year may result in difficulty identifying/diagnosing issues with the data. When in this period of flux, isn't always clear why something is happening.
 - Example: Any discrepancies in PO/practice records and what they are seeing on the dashboard, e.g. patient doesn't see this physician

Future Performance Population

- In order to ensure that only patients with T2D are counted in our performance measure, we are narrowing the performance measure population.
- Previously, any patient who met our criteria for inclusion in the dashboard was used as the base population for a performance measure, with additional measure specific criteria applied (e.g. insurance type, age, etc.)
- Moving forward, the base population for a measure will be **patients who have at least two T2D diagnoses at any time during the previous two years**
- This will remove the issue of patients receiving a one-off T2D diagnosis from a hospital, ophthalmologist, etc. while not truly having T2D

MCT2D Collaborative Wide Meeting

- Date: September 10th, 2026
- Time: 10am-3pm
- Location:
The MTG Space
4039 Legacy Pkwy #200
Lansing, MI 48911
- Required Attendees:
PO Admin Lead/Primary Contact and
PO Clinical Champion.

Registration opened
Monday, July 6th



[REGISTER HERE](#)

Please register by
Friday, August 14th.

CWM Agenda

Time	Presentation Title	Speaker
10am-11am	MCT2D Welcome and Updates	Lauren Oshman, MD MCT2D Program Director Heidi Diez, PharmD MCT2D Program Co-Director
11am-11:30am	Support for CGM Implementation	Heidi Diez, PharmD MCT2D Program Co-Director
11:30am-12pm	Integrating CGM Results into EMR	Presenters from Abbott and Dexcom
12pm-1pm	Networking Lunch	N/A
1pm-2pm	Supporting Practices in Improving uACR Screening Rates	Lauren Oshman, MD MCT2D Program Director PO Presenters
2pm-3pm	Looking Ahead to Prediabetes Quality Improvement	Heidi Diez, PharmD MCT2D Program Co-Director MCT2D PAB Members

Specialist Surveys

- Part of the scorecard requirement for both endocrinologists and nephrologists for this VBR year is to complete a brief survey.
 - The Endocrinologist survey focuses on dietary approaches with patients with type 2 diabetes.
 - The Nephrologist survey focuses on management of cardiovascular-kidney-metabolic (CKM) syndrome.
- Surveys were deployed on Tuesday, July 7th via an email to clinical champions.
 - Practices will have one month to complete the survey for full credit (8/7/2026).
 - If they complete the survey by 9/1/2026 they will receive partial credit.
- We will send reminders to practices who have not completed the survey as we get closer to the due dates.

Fall Specialist Clinical Champion Meetings

- Endocrinology meeting schedule for November 3rd, 5:30pm-7:30pm
 - Calendar invites have been sent for this meeting.
- Nephrology Clinical Champion Meeting is in the process of being scheduled
 - 4 possible dates have been sent out as a poll:
 - Tuesday, November 10th
 - Monday, November 16th
 - Tuesday, November 17th
 - Wednesday, November 18th
 - Hold will be sent out by the end of the week

July MCT2D Events

- Patient Advisory Board Meeting - Thursday the 16th
- Advocacy Workgroup - Friday the 17th
- Insulin Learning Community Event - Friday the 17th

July Patient Advisory Board Meeting

Next Meeting: Thursday, July 16th, 4pm-5pm

Topics:

- Initial draft of patient statin survey is ready for review
- Sending to the patient advisory board ahead of the meeting and asking them to complete the survey, timing themselves and noting any questions that are unclear
- Will use this information to determine patient compensation for completing the survey and make any needed edits prior to distributing to collaborative
- Planning to share the final survey with the collaborative in early September for distribution to patients who are not on a statin

Upcoming MCT2D Committee Meetings

Advocacy Workgroup

Next Meeting: Friday, July 17th, 1pm-2pm

Topics: Follow up on our individual advocacy projects/goals and open discussion.

Previous Meeting: Held in January. 11 members participated, including QI specialists, physicians, dietitians, and PO representatives. Discussed our individual advocacy goals and works-in-progress, like: lessons learned from prior authorization (PA)/appeals, CGM access for unique coverage cases, gaps in CDES/nutrition support, on the ground resources for nutrition support, how to get PCP-Endo alignment when advocating for patients

**NOTE: Attendance will
count for next years
VBR scorecard**

LEARNING COMMUNITY EVENT



July 17, 2026

Insulin and Type 2 Diabetes

Speaker

Kara Mizokami Stout, MD, MS

MCT2D

MCT2D Data Dashboard Updates

- On Wednesday, June 24th the dashboard was updated with data through 4/30/2026.
- The update also included the following data enhancements

Patient Profile > Biometrics and Labs.

The Urine Albumin-Creatinine Ratio (uACR) lab result, when available, now indicates either the lab result or a text description (I.E. “Normal”).

Operand Issue Resolved

Logic has been put in place to prevent clinical A1c values with a “<” sign from qualifying a patient for the dashboard.

Performance Measure Timelines: PCP uACR, Neph uACR, and Endo CGM Interpretation

Performance Period: 07/01/2025 - 08/31/2026

VBR Reward Year: 03/01/2027 - 02/28/2028 - Nephro & Endo
09/01/2027 - 08/31/2028 - PCP

- The PCP uACR, Neph uACR, and Endo CGM Interpretation performance measure ends on 08/31/2026.
- Performance on these measures will be on NEXT year's scorecards.
- Final performance reports will be made available on the admin portal in mid February 2027.
- PO and practice Scorecards will be updated to reflect this final performance also in mid February 2027. z

Admin Portal

Redesign Overview

1. What is the portal?
2. How do most people use the portal?
3. What are our goals?
4. Where are we in the process?

The screenshot displays the MCT2D Admin Dashboard. On the left is a sidebar menu with options like Home, Learning Community, Print Shop, Support, FAQs, PO Resources, Account, MCT2D Admin, Learning Community Activity Editor, Logout, Users, SCP/PCP Partnerships, SCP/PCP Care Coordination Plans, Email, PO Scorecard - 2025-26, PCP Scorecards - 25-26, SCP Scorecards - 26-27, MCT2D Performance Reports, MCT2D Practice Performance Reports, PCP uACR Baseline Data, PCP A1C Baseline Data, Nephrology uACR Baseline Data, Endocrinology CGM Baseline Data, Tasks, Nephrology Engagement Activities, Endocrinology Engagement Activities, POs, Practices, People, add new, and Leave of Absence. The main content area is titled 'Check out the new Learning Community list at the side menu Admin Dashboard'. It features three notice boxes: one about Clinical Champions, one about Practice Liaisons, and one about PCP 2024-2025 VBR rewards. Below these are instructions on how to use the admin dashboard, explaining the meaning of green and red numbers in task summaries. The dashboard then displays several task summary cards for PCP and Practice tasks, including '2025-2026 Physician Level Learning Community Requirement', '2025-2026 Practice Level Learning Community Requirement', 'Attend Fall 2025 Regional Meeting', 'Attend Spring 2026 Regional Meeting', and 'Attend MCT2D Spring 2026 regional meeting'. Each card shows a progress bar and a 'More info' link. On the right side, there is a section for 'Upcoming Deliverables and Events' listing events like 'Monthly PO Call' and 'Monthly PO Call' with their respective dates and options.

Check out the new Learning Community list at the side menu Admin Dashboard

NOTICE: At least one of your MCT2D participating practices does not have a Clinical Champion assigned. [Click here](#) to view your practices and assign a Clinical Champion.

NOTICE: At least one of your MCT2D participating practices does not have a Practice Liaison assigned. [Click here](#) to view your practices and assign a Practice Liaison.

Please review the PCP 2024-2025 VBR rewards STELLAR HEALTH OLYMPIA MIDWEST LLC by July 27, 2025.

How to use the admin dashboard:
The number in **green** is the total number of your tasks of that type.
The number in **red** is the number of incomplete tasks of that type.
For example, if you have 3 tasks of a certain type, and 2 of them are complete, you will see **1 / 3** in the top middle of the card, indicating that you have 1 incomplete task.
If you complete all your tasks, you will see **0 / 3** in the top middle of the card.
To view incomplete tasks of a task type, click the **red** number.
To view all tasks of a task type, click the **green** number.

2025-2026 PCP Task Summaries

Task Type	Progress	Task Name	Due Date	Action
PCP	25 / 1077 to go	2025-2026 Physician Level Learning Community Requirement	Due: July 1, 2026, 7:59 p.m.	export More info
Practice	10 / 337 to go	2025-2026 Practice Level Learning Community Requirement	Due: July 1, 2026, 8 p.m.	export More info
Practice	10 / 337 to go	Attend Fall 2025 Regional Meeting	Due: Nov. 1, 2023, 8:04 p.m.	export More info
PCP	11 / 337 to go	MCT2D Practice Census Survey	Due: Dec. 1, 2025, 8:05 p.m.	export More info
Practice	16 / 337 to go	Attend Spring 2026 Regional Meeting	Due: June 1, 2026, 8:06 p.m.	export More info
Multiple	3 / 38 to go	Attend MCT2D Spring 2026 regional meeting	Due: May 9, 2026, 11:59 p.m.	More info

2026 All Specialists

2026 Nephrology

Upcoming Deliverables and Events
July 07, 2026 - August 07, 2026
[previous month](#) | [next month](#)

Event: Monthly PO Call
Event Date: July 8, 2026
Monthly PO Call - July 2026 (Option 1 - Wednesday) on July 08, 2026 at 02:00 PM

Event: Monthly PO Call
Event Date: July 13, 2026
Monthly PO Call - July 2026 (Option 2 - Monday) on July 13, 2026 at 11:00 AM

Event: Learning Community
Event Date: July 17, 2026
MCT2D Learning Community Event: Insulin and Type 2 Diabetes on July 17, 2026 at 12:00 PM
[Event Link](#)

Admin Portal

Survey Question 1/5

How would you rate the Admin Portal in each of the following areas?

1 = Poor; 5 = Excellent

- a. User-friendly / ease of use [1 - 5]
- b. Navigation [1 - 5]
- c. Visual appeal [1 - 5]
- d. Clear and actionable information [1 - 5]
- e. Reliability [1 - 5]



Admin Portal

Survey Question 2/5

How does the Admin Portal compare to other tools you use in your QI work?

- a. Better
- b. Worse
- c. The same



Admin Portal

Survey Question 3/5

How valuable would a search feature be in the admin portal?

- 5 - Extremely valuable
- 4 - Very valuable
- 3 - Somewhat valuable
- 2 - Slightly valuable
- 1 - Not valuable



Admin Portal

Survey Question 4/5

What would help you find pages or tasks more efficiently? Choose 3

- a. Fewer pages in the menu
- b. Better page titles or descriptions
- c. Search for a page
- d. Show recently visited pages
- e. Show favorites or pinned pages
- f. Clearer grouping of related items



Admin Portal

Survey Question 5/5

Which admin portal navigation style would you prefer? Single choice

- a. Minimal navigation with fewer top-level menu options
- b. More detailed navigation with visible sections and sub-sections
- c. A hybrid approach with simple navigation plus search
- d. Not sure / no preference



Admin Portal

Navigation Example 1:

a. Minimal navigation with fewer top-level menu options



MCT2D Member Portal

LOGOUT

Account

Overview

VBR Tracking

Learning Community

MCT2D Calendar

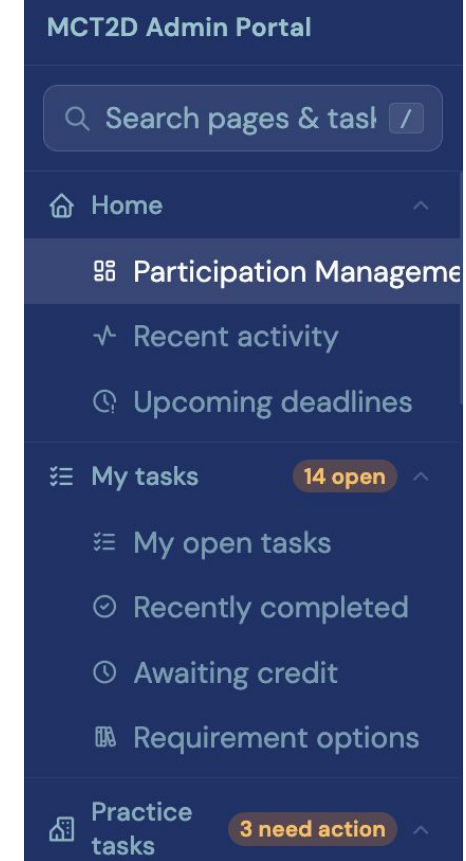
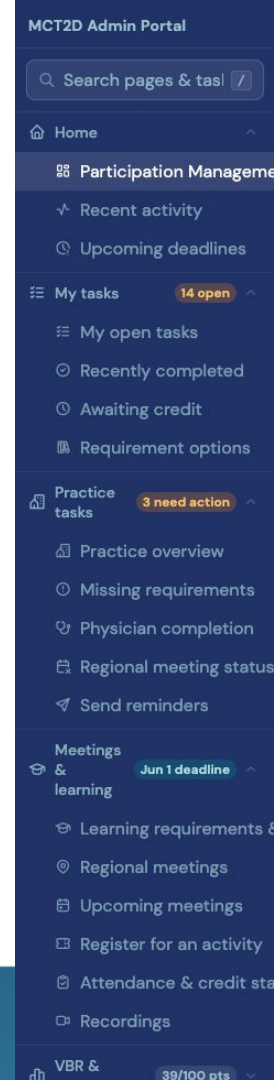
Member Management

Support

Admin Portal

Navigation Example 2:

b. More detailed navigation with visible sections and sub-sections



Close up view

Admin Portal

Navigation Example 3:

c. A hybrid approach with simple navigation plus search



MCT2D Member Portal

LOGOUT

Search

Account
Overview
VBR Tracking
Learning Community
MCT2D Calendar
Member Management
Support

MCT2D.org

Next Month's PO Call Dates

Monday, August 10th at 11am

Wednesday, August 12th at 2pm