

#### **Investor Relations**

## results Q2 2022

roadshow booklet | 10 August 2022

- Good quarter with further growth in mortgage and corporate loan book
- Improved deposit margins from rising interest rates, FY2022 NII expected around 5.2bn and bottoming out in H2 2022
- Fee income increased 12% Y-o-Y, driven by increase in payment and credit card fees and strong results at Clearing
- FY2022 costs now expected at c. 5.3bn<sup>1)</sup>, cost savings partially offset by higher investments and regulatory levies
- Net impairment releases reflecting good credit quality; CoR H2 2022 expected to remain below TTC CoR of c. 20bps
- Strong capital position, with Basel III CET1 ratio of 15.5% (Basel IV c.16%); interim dividend of 0.32 per share
- Approval from ECB for 250m share buyback, conditional on a potential sell-down by the NLFI
- Continued progress towards financials and non-financial targets for 2024

**ABN**•**AMR0** 1) Excluding incidentals and restructuring costs

## A personal bank in the digital age; strategic pillars as guiding principles

Customer
experience

- Partnership offer restaurants ability to order contactless and pay via Tikkie
- Chatbot Anna available for SME clients to check status of account request

Net Promoter Score	Mortgages	>0	1	-1
	SMEs	>0	-40	-33
Market share growth	Mortgages	20%	17%	16%
	SMEs <sup>1)</sup>	20%	17%	18%

Targets 2024

**YTD2022** 

63%

**FY2021** 

n.a.



**Sustainability** 

- Sustainability dashboard for WM clients to give insight in GHG emissions and ESG risks
- Sustainable Impact Fund invested in energy market trading platform contributing to efficient use of power grid

% sustainability (acceleration) asset volume	36%	28%	27%
% women at sub top	34%	30%	30%



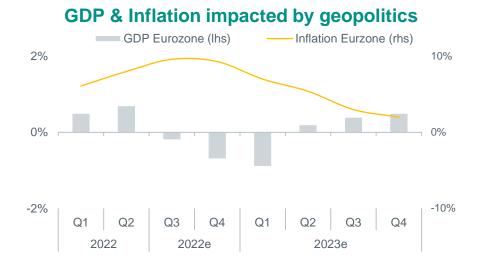
 High volume product and service processes end-to-end digitalised

 Mainly realized in products such as savings, lending, mortgages and payments

Straight-through-processing	90%

ABN·AMRO 1) Market share SMEs is based on previous year results

## Macro economical and geopolitical factors impacting several indicators



# -30 Consumer confidence, LT avg -2

2021

Confidence low, not yet visible in spending

Consumer spending, % change yoy (rhs)

15%

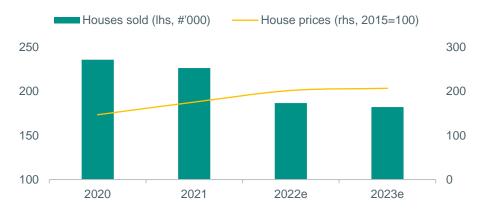
0%

-15%

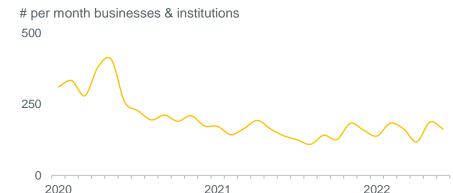
-30%

2022

#### House prices rise further, # houses sold lower



#### **Dutch bankruptcies remain low**



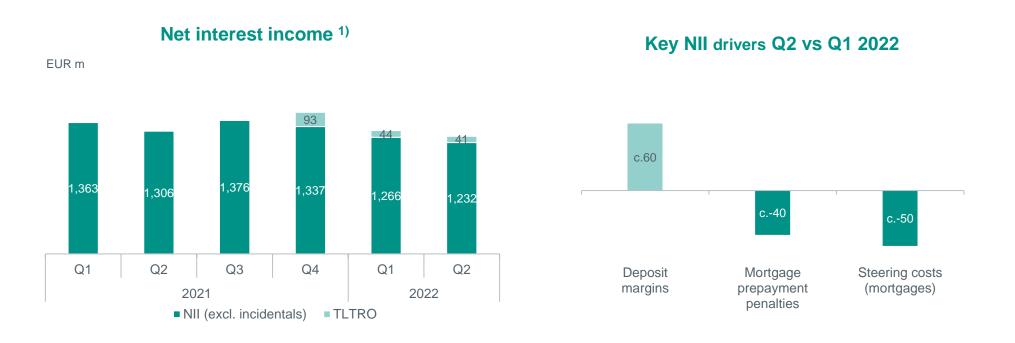
2020

## Q2 2022 showed continued growth in mortgages and corporate loans



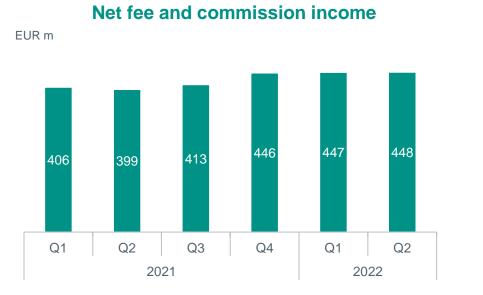
- Continued strong mortgage market share (17.5% in Q2) as production remains high
- Commercial momentum for corporate loans remained high with >20% related to new clients, including NW Europe
- Client deposits up Q-o-Q by 2.1bn to 228bn, reflecting holiday allowances in P&BB

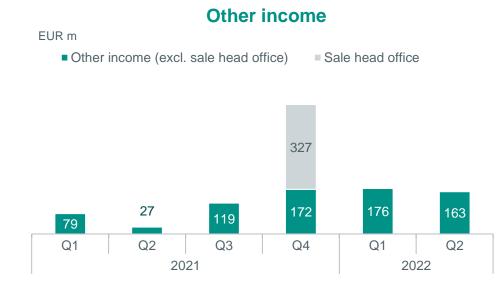




- NII in Q2 mainly impacted by lower prepayment penalties and higher steering costs at ALM/Treasury, partly offset by improved deposit margins from rising interest rates
- Negative interest rates on deposits above 100k lowered by 25bps per Aug 2022 and to 0% per Oct 2022
- Tailwind into H2 2022 from ECB hike(s), FY2022 NII now expected around 5.2bn and bottoming out in H2 2022

## Both fee income and other income remain strong

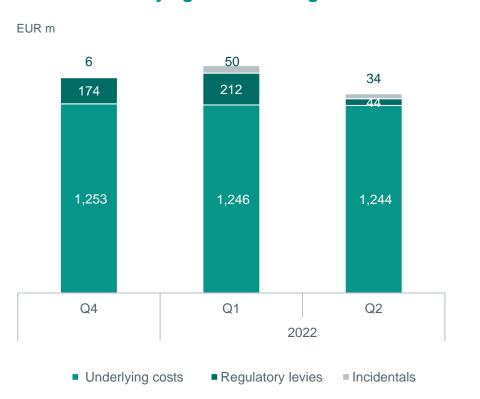




- Fees remain strong, Y-o-Y fees up 12% driven by higher income from payment services and strong results at Clearing
- Q-o-Q fees stable, higher payment and credit card fees mitigated by impact from lower asset management fees
- Other income slightly down versus Q1 2022, supported by strong results for ALM and private equity



## Achieved cost reductions offset by higher investments in H1 2022



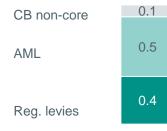
Underlying costs coming down <sup>1)</sup>

- Underlying costs declining driven by cost savings realised during H1 2022
- Savings realised during H1 2022 largely offset by higher investments in
  - Data sourcing
  - On-premise cloud infrastructure to cope with delay in cloud migration
- Underlying cost decline expected in H2 2022
  - AML to scale down external FTEs in Q3, increasing risk based assessments and straight through processing
  - Cost saving programs delivering further savings
- FY2022 costs around 5.3bn<sup>2)</sup> due to cost savings, partially offset by some (temporary) higher costs<sup>3)</sup> and inflationary pressure

Incidentals related to handling costs revolving consumer credit (Q4 2021: 6m) and AML remediation provision (Q1 2022: 50m & Q2 2022: 34m)
 FY2022 costs exclude restructuring cost and incidentals (YTD 2022 84m)

**ABN**•**AMRO** 3) Temporary costs related to DGS contribution for NL bank default and FX impact

#### **Operational expenses** <sup>1)</sup>



#### Savings >0.4bn (>40%)

- Complete wind-down (~0.1bn)
- Efficient AML BaU (>0.1bn)
- Lower regulatory levies (~0.2bn)

#### Savings c.0.2bn (c.5%)

- Cost savings exceed inflation (net ~0.1bn)
- Normalisation of strategic investment spend (~0.1bn)

#### ~5.3bn 2022

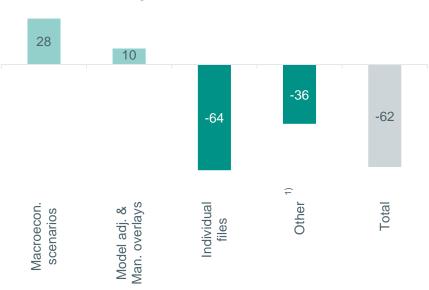
Core costs

(ex. reg.levies & AML)

4.3bn



- Cost target for 2024 remains achievable in current high inflationary environment
- Over 400m cost savings (>40%) on 1.0bn cost base from
  - Complete wind-down CB non-core
  - Reduce AML cost through automation, risk based approach and improved sourcing
  - Lower regulatory levies <sup>2)</sup>
- Around 200m cost savings (~5%) on a core cost base of 4.3bn
  - Cost savings to exceed inflation
  - Savings from organisational and product simplification, lower IT run and change cost
  - Normalising of strategic investment spend



**Impairment releases** 

#### **Client loans well provisioned for**

	Stage 3 loans (EUR m)		Stage 3 coverage ratio	
	Q2	Q1	Q2	Q1
Mortgages	1,158	1,224	7.2%	4.8%
Corporate loans	4,531	4,958	32.2%	31.7%
Consumer loans	380	402	57.1%	55.3%
Total	6,074	6,589	29.0%	28.2%
Impaired ratio (stage 3)	2.3%	2.5%		

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- Impairment releases of 62m, largely from lower stage 3 portfolio due to repayments and outflow to performing
- Release is partly offset by weakened economic outlook and increases in model adjustments & management overlays, both related to capture risks in mortgage portfolio<sup>2)</sup>
- A management overlay for potential second and third order effects of war in Ukraine is continued
- Cost of Risk for H2 2022 expected to remain below TTC CoR of c. 20bps

1) Other mainly includes unearned interest



	Long term targets	YTD2022
Return on Equity	c.8% by 2024 (10% ambition with normalised rates)	7.1%
Absolute cost base	Below 4.7bn FY2024	2.7bn <sup>1)</sup>
Cost of Risk	Around 20bps through the cycle	2bps
Basel IV CET1 ratio	13% (threshold for share buybacks 15%)	c.16% and 250m share buyback programme approved <sup>2)</sup>
Dividend pay-out ratio	50% of reported net profit <sup>3)</sup>	0.32 interim dividend

1) Excluding incidentals

**ABN·AMRO** 

2) Conditional on a potential sell-down by the NLFI

3) After deduction of AT1 coupon payments and minority interests

## Additional slides profile



#### **Personal & Business Banking**

±365k SME Clients with	5	47 Branches
turnover < 25 m	±5m Retail clients	
Low capital intensity		Funding gap

- **Top 3** player in NL, prime bank for c.20% of Dutch population
- Nr. 2 in new mortgage production and Dutch savings <sup>1)</sup>
- Broad range of products and services based on in-depth client and sector knowledge
- Convenient daily banking, expertise when it matters

#### Wealth Management

±100k	4
Clients	Present in countries
Low capital intensity	Funding surplus

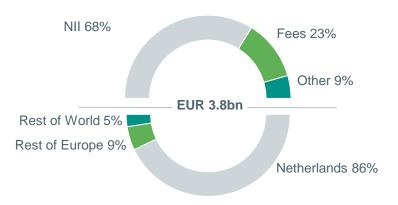
- Serving clients in four markets in Northwest Europe
- Market leader in the Netherlands, **3rd** in Germany and **5th** in France
- Fully integrated financial advice and full array of services focused on wealth structuring, wealth protection and wealth transfer
- Delivering **expertise** with tailored solutions for wealthy clients

#### **Corporate Banking**

±8.5k Clients <sup>2)</sup>	14 Present in countries
Higher capital intensity	Funding gap

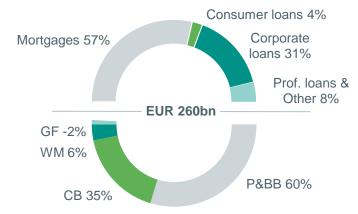
- Leading player in the Netherlands, sector-based knowledge leveraged to neighbouring countries
- Leading global player in Clearing
- Delivering tailored financing and capital structuring solutions for mid to large sized corporate clients and financial institutions
- Entrepreneur & Enterprise service concept for business and wealthy clients

## NII largely Dutch based and Dutch state divestment process



#### Large share of Dutch recurring income

#### Majority of loans in Dutch residential mortgages



#### **Dutch state divestment process**

- Shares outstanding
   940m<sup>-1</sup>
- Listed shares 50%
- Free float (10 August 2022)
- Avg. daily traded shares <sup>2)</sup>

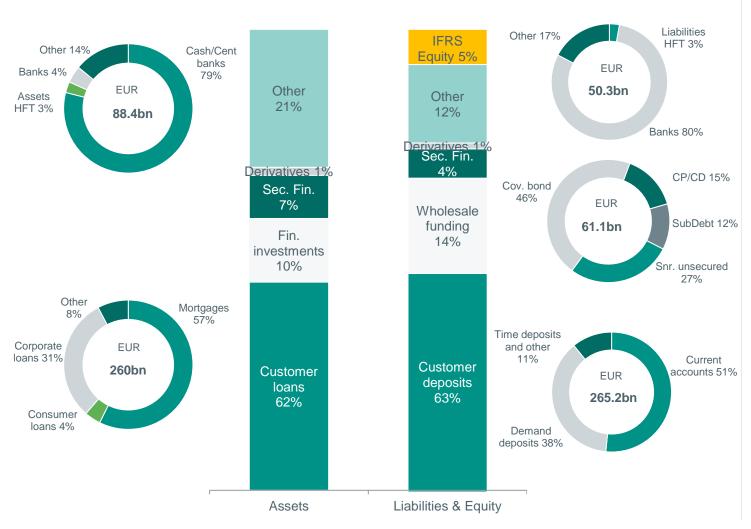
44% 3.1m (Q2 2022)

•	IPO, 23%	17.75 p.s., Nov 2015
•	2 <sup>nd</sup> placing, 7%	20.40 p.s., Nov 2016
•	3 <sup>rd</sup> placing, 7%	22.75 p.s., Jun 2017
•	4 <sup>th</sup> placing, 7%	23.50 p.s., Sep 2017



0 2) Euronext Amsterdam

### Balance sheet overview



#### Total assets EUR 422bn at 30 June 2022

- Well diversified loan book with strong focus on collateralised lending
- Loan portfolio matches deposits, long-term debt and equity
- Limited reliance on short-term debt
- Limited market risk and trading portfolios
- Off-balance sheet commitments & contingent liabilities EUR 63bn

#### **Strong foundation**

- Leading Dutch bank with strong brand and attractive market positions
- Long-term client relationships build on trust, supported by expertise
- Ahead of the curve in digital in resilient economy
- Demonstrated delivery on costs
- Very strong capital position provides resilience

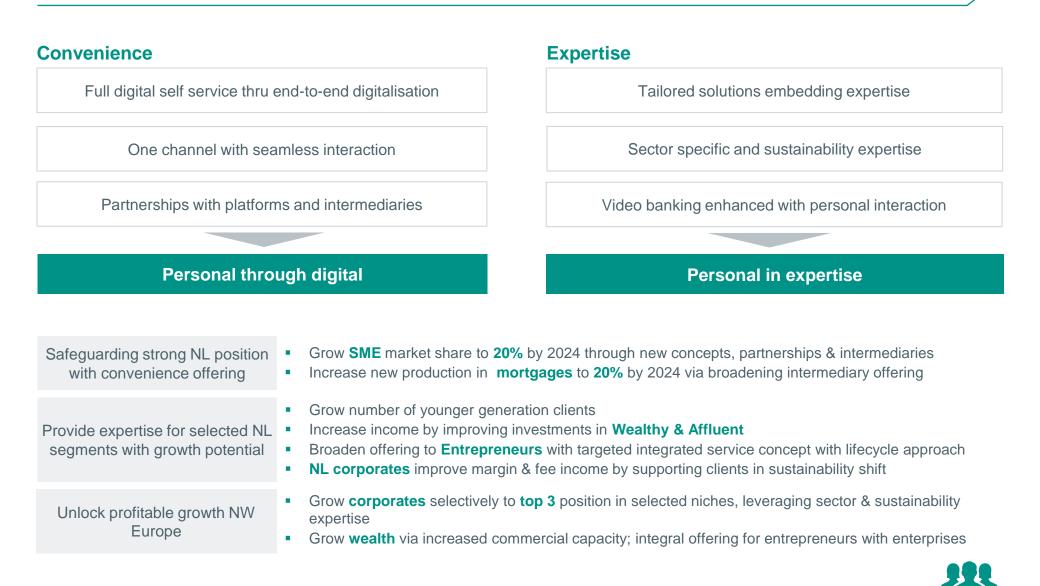
#### Vision

- A personal bank in the digital age, serving clients where we have scale in NL and NW Europe
- First choice partner in sustainability
- Simple, future proof bank; digital first and rigorous simplification
- Committed to our moderate risk profile; culture and license to operate clear priorities

#### Our strategic pillars are guiding principles in acting on our purpose



## Personal bank in the digital age, engraining customer experience





- Sustainability as a differentiator, clear client needs
- Attracting target clients across segments
- Make use of beneficial partnerships
- Lead by example

#### Focus areas to support clients in their transition

- More demand sustainable investments & financing
- Leverage financing expertise to expand into NW-EU
- Selected investment to enhance expertise



Climate change

- Early mover advantage and ABN AMRO platform
- Create market interest; connect circular (SME) entrepreneurs with mid-size and large corporates

## One fifth to one third

Increase volume of client loans/investments in sustainable assets 2020-2024



- Equality, financial resilience & financial inclusion
- Frontrunner Human Rights
- Leverage to build brand value in focus segments





## Sustainability embedded in everything we do

#### **Purpose**

- Long term value creation for all stakeholders through integrated thinking
- Group sustainability a CEO responsibility
- Lead by example
- Code of conduct, including customer care, workplace culture and ethics
- Diverse workforce and invest in employees, e.g. Circl Academy
- Embedded in remuneration policy and principles
- Focus on (emerging) themes
  - Biodiversity
  - Climate risk in capital allocation

#### Strategy

- Sustainability propositions for our clients as a differentiator
- Attracting target clients across segments, based on clear client needs
- Focus on climate, circular economy and social impact
- Pro-active inclusive approach; engage with clients to support transition
- Distinctive experience of sectors, products and technology
- Key innovation theme
- Strong interest in sustainable and impact investing

#### **Regulation & governance**

- Sustainability risk policy; building on an existing ESG risk framework
- Lending, investment, procurement and product development policies
- Continuous review, client engagement and individual financing
- Sustainability advisory Board advises ExBo on client, risk & regulation
- Task force new regulation
- Global frontrunner integrated reporting; pioneer human rights & impact reporting
- Extensive reporting on carbon emissions from clients (scope 3)





## **Climate actions - Commitment and regulations**

#### **International level**

#### Paris Agreement

- Bring our portfolio in line with at least 1.5° scenario
- Support transition to net zero economy by 2050

#### EU Taxonomy & SFR

- SFR landscape changing fast; taskforce for implementation regulatory requirements
- Focus includes CSRD <sup>1</sup>), SFDR, EU Taxonomy and ECB Guide

#### (Inter) bank level

#### **Dutch Climate Agreement**

- Commitment Dutch financial sector
- Cost-effectively reduce GHG emissions by 2030 to 49% of the level recorded in 1990

#### Principles for Responsible Banking

 Align business strategies with the UN Sustainable Development Goals and Paris Climate Agreement

## Task Force Climate-related Financial disclosures (TCFD)

 Committed to implementing Financial Stability Board recommendations

#### Method

#### PCAF

- Co-founder & steering committee member
- Calculate carbon emissions of loans/assets

#### Science Based Targets (SBTi-FI)

- Determine how to reach climate goals, working with our clients
- Paris alignment various bank portfolios

#### Paris Alignment Capital Transition (PACTA)

- Climate scenario analysis toolkit
- First tests in 2019 for Energy and investments services

#### Poseidon principles

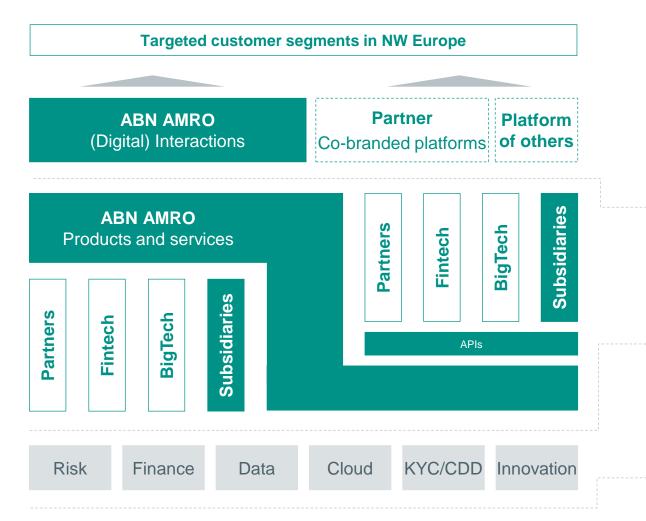
- Co-founder
- Reduce GHG gas emissions from oceangoing vessels by 50%







Rating B



#### **Customer engagement ~ Enhance relationships**

- Digital-first experience designed around segments
- (Video) advice from upgraded expert teams
- Proactive data driven engagement with client consent
- Free-up time with customers through automation

#### Products and services ~ Digital and right-sourced

- Streamline product portfolio based on customer needs
- Partner, e.g. for beyond banking and sustainability
- Modular & API enabled products
- Automate processes & decision making

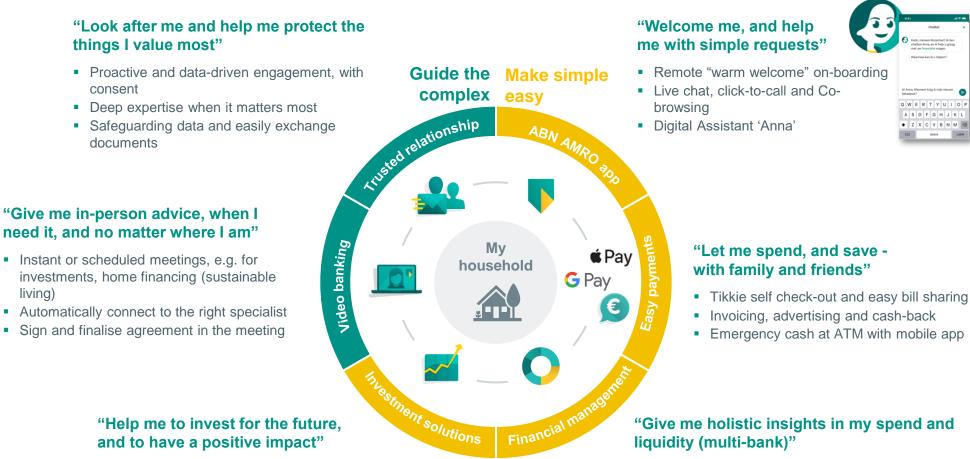
#### Shared capabilities ~ Source from partners & utilities

- Shared platform across entities as solid basis
- Leverage external scale through partners & utilities
- Increase IT efficiency through DevOps, cloud & sourcing
- Develop our people & transform our workforce





## Convenience in your daily life and expertise when it matters



- and to have a positive impact" Market leading portfolio management offering
- Self-directed or guided alternatives with reporting on sustainability/impact

ABN·AMRO

- Actionable insights (GRIP app)
- Offers from partners (opt-in)
- Subscription management



#### **Build and scale partnerships**

#### **Financial and Business Management**

- Online book keeping and invoice financing
- Mergers and acquisition advice
- DIY Legal and HR Office (recruitment)
- Opportunity Network (busines relationships)
- Tikkie Check (hospitality billing) and Tikkie Zakelijk (easy invoicing)

#### Sustainability

- EcoChain (life cycle analysis)
- Impact Nation (connecting (tech)scale-ups)

#### Cyber Security and Fraud

Cyber Veilig & Zeker (cyber security)

## **R**Office

opportunity network

#### **Experiment and innovate**

#### Sustainability

- Clean and efficient mobility and energy
- Climate resilience and sustainable buildings as a growing opportunity
- E.g.: Energy as a service, Green Desk

#### **Digital Assets**

- Store, issue, prove and trade digital assets
- E.g.: Tokenized Securities and IdentiPay

#### Platforms

- Provide value added services to leading platforms in selected niches
- E.g.: Payabl, BRIX

Accelerate innovation with Techstars: global platform with worldwide start-up network for investment and innovation

techstars

#### Leverage & learn from FinTech

- 150m to invest in growth companies, accelerating innovation
- Provide knowledge, expertise, access to the bank and support from specialists
- Bring in external expertise and accelerate innovation contribute to our strategy





#### quantexa



**ΤΙΚΚΙ**€

#### Customer engagement (~0.2bn)

- Proactive and relevant interactions
- (Video) advice from upgraded expert teams
- Free-up time with customers thru automation
- Right-sized location footprint

#### **Making progress**

- Fully remote client onboarding (~82% households, ~25% SME)
- Market leading video banking (~94% households, ~33% SME)
- Digital assistant and holistic insights in spend and liquidity (multi-bank)

Use of digital channels <sup>1)</sup>

#### Products & services (~0.1bn)

- Further streamline product portfolio
- Modular for tailoring and packaging
- Partner for beyond banking products
- Selectively build in-house and source

#### Shared capabilities (~0.2bn)

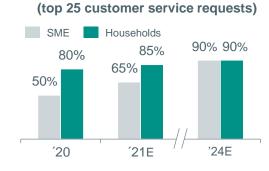
- Shared services as a solid basis
- Leverage scale through partners & utilities
- Increase IT efficiency and scalability
- Develop people & transform workforce

- Digital signing majority of products (~75% products digital signing ready)
- Initial product rationalisation done (~160 products rationalised in '20)
- End-to-end digitalised customer-, product- and internal processes

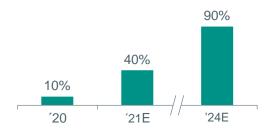
- Successfully created utilities in key areas (Geldmaat, TMNL launched)
- Partnerships to accelerate innovation (TechStars, Payabl)
- Microsoft-partnership on cloud computing banking & analytics

#### **Key metrics**

ABN·AMRO



STP rate of high volume processes <sup>2)</sup> (end-to-end automated)



#### Share of DevOps teams on cloud <sup>3)</sup> (Azure or SaaS)



1) Share of customer service requests handled via digital channels versus personal channels

2) Percentage of high volume product & service processes that is fully automated. Straight through processing (STP)

3) Percentage of IT delivery teams working in a DevOps way-of-working on the Cloud (Azure or Saas)



Focus on **execution**, through **accountability** and acting on **clear targets** 

**Simpler and optimised organisation**; c.15% less staff by 2024; impact reduced through attrition and **reskilling** 

Moderate risk profile underpinned by execution discipline and management action

**Compliance** engrained in company culture, key in **AML focus**, acting on our license to operate

## Additional slides financials



#### EUR m

	2022 Q2	2022 Q1	Change
Net interest income	1,273	1,310	-3%
Net fee and commission income	448	447	0%
Other operating income	163	176	-7%
Operating income	1,884	1,933	-3%
- of which CB non-core	22	29	-24%
Operating expenses	1,321	1,508	-12%
- of which CB non-core	-22	-22	-2%
Operating result	563	425	32%
Impairment charges	-62	62	-200%
Income tax expenses	151	68	122%
Profit	475	295	61%
- of which CB non-core	7	-10	
Loans & advances (bn)	259.6	258.7	0.9
- of which CB non-core	1.3	1.4	-0.1
Basel III RWA (bn)	126.7	124.3	2.3
- of which CB non-core	2.5	2.3	0.2

- NII down in Q2, mainly from lower prepayment penalties and higher steering costs
- Fees compared to Q1 stable, Y-o-Y fees up by 12% driven by good market performance at Clearing and higher income from payment services
- Expenses down versus Q1 reflecting lower regulatory levies
- Impairment releases in Q2 mainly related to effective resolutions of non-performing loans

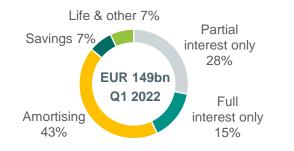
EUR m

	YTD2022	YTD2021
Net interest income	1,321	1,411
Net fee and commission income	251	202
Other operating income	7	24
Operating income	1,580	1,637
Operating expenses	1,316	1,282
Operating result	264	354
Loan impairments	24	-57
Income tax expenses	60	98
Profit for the period	179	314
Contribution bank operating income	41.4%	45.7%
Cost/income ratio	83.3%	78.3%
Cost of risk (in bps)	4	-9
ROE <sup>1)</sup>	6.6%	13.2%
EUR bn		
	Jun 2022	YE2021
Client lending	157.5	156.6
Client deposits	120.8	117.3
Client assets	98.5	99.7
RWA	39.2	40.3
FTEs (#)	4,492	4,704

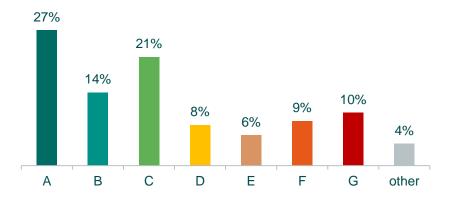
- Leading position in The Netherlands
- About 5m clients, principal bank for 19% of Dutch population
- 365k Dutch SME clients with turnover up to 25 million euros, through a range of 'sector clusters'
- Broad range of products and services based on in-depth client and sector knowledge
- Providing convenience of digital interactions and access to expertise when it matters

## Overview ABN AMRO mortgage portfolio as of Q2 2022

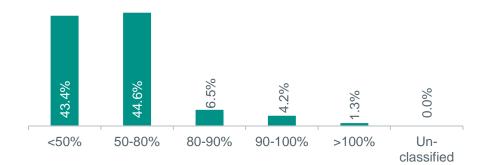
#### **Composition mortgage book - products**



#### **Composition mortgage book – energy labels**



#### Q2 2022 average indexed LtMV at 54%



#### Strong asset quality mortgage portfolio





EUR m

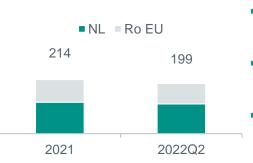
ABN·AMRO

	YTD2022	YTD2021
Net interest income	330	320
Net fee and commission income	311	286
Other operating income	20	21
Operating income	661	627
Operating expenses	491	480
Operating result	170	147
Loan impairments	5	-1
Income tax expenses	45	42
Profit for the period	119	106
Contribution bank operating income	17.3%	17.5%
Cost/income ratio	74.3%	76.5%
Cost of risk (in bps)	7	-2
ROE <sup>1)</sup>	15.8%	14.1%
EUR bn		VECCO
	Jun 2022	YE2021
Client lending	16.7	16.0
Client deposits	62.5	63.3
Client assets	198.7	213.9
RWA	10.5	10.6
FTEs (#)	2,899	2,867

#### **Key features**

- Leveraging scale across core countries with focus on onshore in NW-Europe through strong local brands
- Fully integrated financial advice and a full array of services focused on wealth structuring, wealth protection and wealth transfer
- Strong positions: #1 Netherlands, #3 Germany, #5 France, #8 in Belgium
- Modern open architecture model

#### Client assets NL and rest of Europe <sup>2)</sup>



- Client assets down with 15bn to 199bn
- Decrease vs YE2021, largely reflecting market performance
- ESG client assets up to 38bn (26bn YE2020)

EUR m

	YTD2022	YTD2021
Net interest income	974	859
Net fee and commission income	338	311
Other operating income	180	180
Operating income	1,493	1,343
Operating expenses	792	720
Operating result	700	623
Loan impairments	2	-81
Income tax expenses	163	150
Profit for the period	534	554
	00.40/	07 50/
Contribution bank operating income	39.1%	37.5%
Cost/income ratio	53.1%	53.6%
Cost of risk (in bps)	3 12.6%	-27 15.1%
ROE <sup>1)</sup>	12.070	15.1%
EUR bn		
	Jun 2022	YE2021
Client lending	63.7	60.5
Client deposits	44.4	47.6
Professional lending	26.9	22.7
Professional deposits	23.6	16.2
RWA	69.8	59.5
FTEs (#)	3,434	3,388

- Client base of c.8.5k<sup>2</sup>, serving clients with an annual turnover of 25m and up
- Full service offering in all sectors in the Netherlands, focus on chosen sectors in Northwest Europe
- Leading global Clearing business

EUR m

	YTD2022	YTD2021
Net interest income	35	69
Net fee and commission income	8	17
Other operating income	8	-150
Operating income	51	-64
Operating expenses	95	152
Operating result	-44	-216
Loan impairments	-36	-18
Income tax expenses	-5	-4
Profit for the period	-3	-195
Contribution bank operating income	1.3%	0.0%
Cost of risk (in bps)	-322	-160
ROE <sup>1)</sup>	-1.8%	0.0%
EUR bn		
	Jun 2022	YE2021
Client lending	1.7	2.0
Client deposits	0.4	0.6
RWA	2.5	2.9
FTEs (#)	365	469

- Non-core activities to be exited by 2024, loans over 90% lower since HY2020
- Aim to accelerate natural run-down through loan disposals subject to market conditions and whilst safeguarding value
- Non-core wind down expected to be capital accretive over time

EUR m

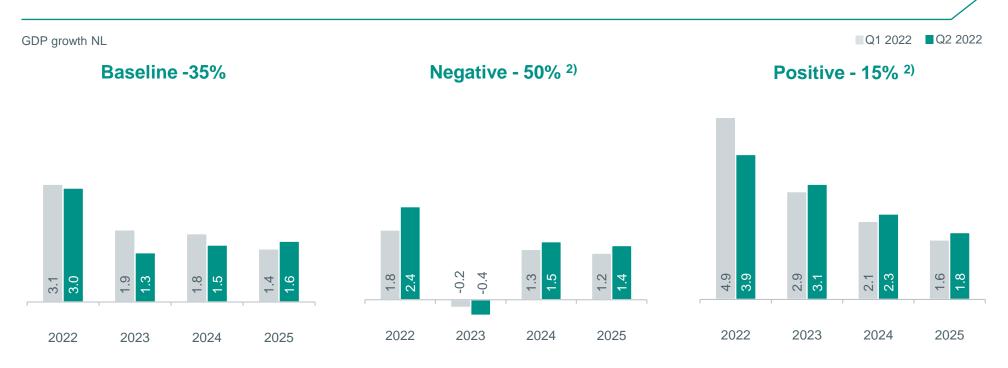
	YTD2022	YTD2021
Net interest income	-78	9
Net fee and commission income	-13	-10
Other operating income	124	37
Operating income	33	36
Operating expenses	134	436
Operating result	-101	-400
Loan impairments	3	1
Income tax expenses	-45	39
Profit for the period	-59	-440
EUR bn		
EOR BIT	Jun 2022	YE2021
Loans & Receivables Customers	-4.5	2.7
_		
Due to customers	13.5	6.2
RWA	4.8	4.4
FTEs (#)	8,889	8,528

- Group Functions supports and controls the businesses
- Through various disciplines: Strategy & Innovation, Sustainability, Innovation & Technology, Finance incl. ALM & Treasury, Risk Management, Legal, Compliance, Group Audit, Communication and Human Resources
- Increase FTEs largely related to AML, which was centralised in 2020 within Group Functions

## Additional slides risk



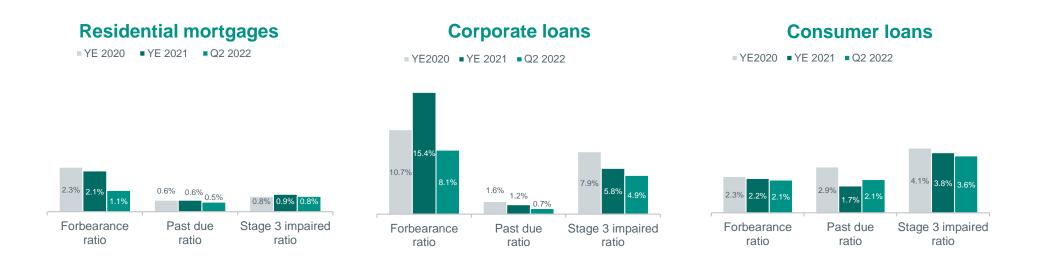
## Macroeconomic scenarios to calculate credit losses <sup>1)</sup>



#### Differences Q2 2022 vs Q1 2022, growth forecasts further down

- Risks of a further gas-cut off from Russia are captured, especially in the negative scenario, however narrative behind this scenario becomes more dominating reflected in high weight
- Economic growth forecasts cut further reflecting the effect of even higher inflation (partly driven by war in Ukraine) on consumption and impact of renewed lockdowns in China and FED tightening

## Continued strong credit quality, no signs of asset quality deterioration



- Despite war in Ukraine, high inflation and end of Covid support, credit risk metrics have continued improving trend seen
- Forbearance ratios <sup>1)</sup> came down, for corporate loans and mortgages as probation period for provided payment holidays expired
- Past due ratios <sup>2)</sup> came down except for consumer loans

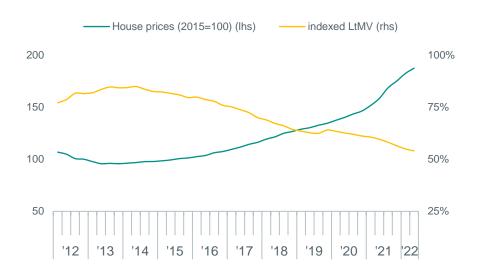
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Decline in stage 3 impaired ratios <sup>3)</sup>, for corporate loans due to repayments, sales as well as clients returning to stage 2, predominantly in the sectors real estate, healthcare and industrial goods and services

<sup>1)</sup> Forbearance ratio: Forborne exposures (resulting from certain measures applied to clients in financial difficulty) as a % of gross carrying amount, exposures stay forborne for at least two years = probation period



## Strong credit quality mortgage portfolio



#### LtMVs reduced over time



- Primarily Dutch owner-occupied mortgages with strong presence in the Randstad area, c. 25% book is NHG mortgages <sup>2)</sup>
- Strict lending criteria include duty of care, loan to market value and loan to income limits set by regulator; full recourse to borrower
- Clients tend to fix interest rates for long period, over 95% in fixed interest rates, average coupon c. 2.2% and average remaining interest period c. 10yr
- Mortgage book composition de-risking towards fully amortising loans, share of interest only continues to decline
- Strong historic performance mortgages with low CoR and losses, main reasons for losses are unemployment and divorce

### Diversified corporate loan book with limited stage 3 loans

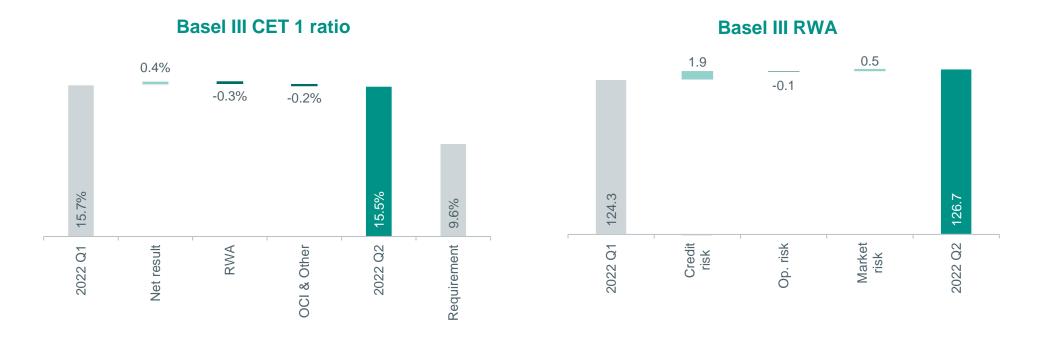
EUR bn	Stage 1 exposure	ΔQ1	Stage 2 exposure	ΔQ1	Stage 3 exposure	ΔQ1	Total exposure	ΔQ1	Stage 3 coverage ratio
Financial Services	18.4	2.5	0.5	-0.3	0.1	-	19.0	2.2	61%
Industrial Goods & Services	13.5	0.3	2.4	0.4	1.2	-0.1	17.1	0.5	33%
Real Estate	13.9	-	1.4	-	0.1	-0.1	15.4	-0.1	26%
Food & Beverage	8.7	0.2	1.7	0.1	0.8	-	11.1	0.3	15%
Non-food Retail	3.5	-	0.9	-	0.5	-	4.9	-	34%
Health care	2.8	-	0.7	0.2	0.1	-0.1	3.6	0.1	26%
Construction & Materials	2.7	0.2	0.3	-	0.3	-	3.3	0.2	37%
Oil & Gas	2.5	-	0.2	-0.2	0.5	-	3.2	-0.2	70%
Travel & Leisure	1.6	0.2	1.2	-0.3	0.4	-	3.2	-0.2	19%
Utilities	1.8	-0.4	0.2	-	0.1	-	2.1	-0.4	14%
Other smaller sectors	7.1	0.3	1.5	-0.1	0.4	-0.1	9.0	0.3	26%
Total <sup>1)</sup>	76.5	3.3	11.0	-0.2	4.5	-0.4	91.9	2.7	32%



# Additional slides capital, liquidity & funding



## Capital position remains strong



- Very well capitalised with a Basel III CET1 ratio of 15.5% (Basel IV CET1 ratio of c.16%)
- Approval from ECB for 250m share buy-back conditional on a potential sell-down by the NLFI<sup>1</sup>)
- Maximum Distributable Amount (MDA) of 9.6%, sufficient room to absorb increase countercyclical buffer from 0% to 2% <sup>2</sup>)
- Credit risk RWA increased, largely reflecting model reviews and business developments; increase in market risk driven by higher VaR

1) To be deducted from capital as of Q3 2022

Regulatory capital structure	Regulatory capital structure								
• • •	Q2 2022	YE2021							
EUR m, fully-loaded									
Total Equity (IFRS)	22,528	21,999							
Regulatory adjustments	-2,901	-2,793							
CET1	19,627	19,206							
Capital securities (AT1)	1,985	1,987							
Regulatory adjustments	-3	-5							
Tier 1	21,610	21,188							
Sub-Debt	7,658	7,549							
Regulatory adjustments	-2,406	-2,413							
Total capital	26,861	26,324							
o/w IRB Provision shortfall/surplus	-87	35							
Total MREL	36,218	32,893							
Total RWA	126,677	117,693							
o/w Credit risk	108,070	99,976							
o/w Operational risk	16,091	16,049							
o/w Market risk	2,516	1,668							
Basel III CET1 ratio	15.5%	16.3%							
Basel IV CET1 ratio	c.16%	c.16%							
Leverage ratio	4.8%	5.9%							
MREL ratio	28.6%	27.9%							

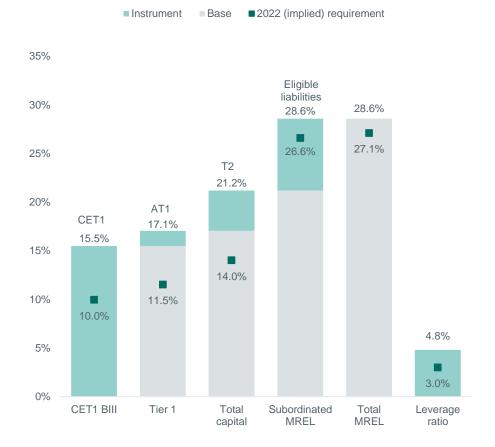
#### **Key points**

- Decrease in Basel III CET1 ratio largely reflects increase in RWA largely from model add-ons
- Interim dividend of 0.32 per share in line with dividend policy
- Inaugural share buyback programme of 500m finalised on 11 May 2022, approval from ECB for 250m SBB conditional on a potential sell-down by NLFI
- Decline in leverage ratio largely related to termination of temporary capital relief measure to exclude central bank reserves from exposure
- Total MREL excludes c. EUR 7.6bn of grandfathered eligible senior preferred instruments outstanding at end of June 2022

## Solid capital position complemented by loss absorbing buffers

#### Strong loss absorbing buffers in place

- Basel III CET1 ratio well above SREP, resulting in 5.5% MDA buffer and capacity to absorb future increases in CCyB<sup>1)</sup>
- AT1 at 1.6% above 1.5% min. requirement, based on CRD art.
   104a a shortfall of 0.3% exists vs. 1.9% combined requirement <sup>2)</sup>
- T2 rebalanced to 4.1% in favour of SNP, focus on maintaining T2 above 2.5%
- MREL at 28.6%, M-MDA buffer to subordinated requirement of 2.0%, focus on managing M-MDA buffer <sup>3)</sup>
- Total MREL excludes c. EUR 7.6bn of eligible senior preferred instruments at the end of June 2022 <sup>4</sup>)
- Issuance of MREL eligible instruments for 2022 currently expected to be in range of EUR 4-6bn
- Leverage ratio well above min. requirement of 3%



All buffer requirements met

1) SREP is sum of: CET1 capital requirement: 4.5% Pillar 1, 2% Pillar 2 Requirement (1.125% based on 104a), 1.5% Other Systemically Important Institution Buffer, 2.5% Capital Conservation Buffer (CCyB), 0.035% Countercyclical Capital Buffer. MDA = Maximum Distributable Amount

2) Art. 104a CRD allows P2R to be filled with 1/4th of Tier 2, 3/16th of AT1 and the remainder by CET1

3) MREL requirement to further increase in Jan 2024: subordinated requirement from 26.6% to 27.0% and total requirement from 27.1% to 27.4%

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4) Senior Preferred instruments issued before June 2019 and with a remaining maturity of more than 1yr are eligible for total MREL

### Significant buffer with loss absorbing capacity

						Eligibility in general, based on current understanding		ing		
Issue date	Size (m)	Callable	Maturity	Coupon p.a.	ISIN	Own	BRRD	S&P	Moody's	Fitch
		dinated nates	with statutery la			Funds	MREL	ALAC	LGF	QJD
	er 1 deeply subor						1			1
06/2020	EUR 1,000	Sep 2025	Perpetual	4.375%	XS2131567138	<b>√</b>	×	✓	<ul> <li>✓</li> </ul>	✓
09/2017	EUR 1,000	Sep 2027	Perpetual	4.750%	XS1693822634	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Tier 2: subord	dinated notes wit	h statutory los	s absorption							
07/2015	USD 1,500	Bullet	28 Jul 2025	4.750%	144a: US00080QAF28 / RegS: XS1264600310	✓	$\checkmark$	✓	✓	$\checkmark$
04/2016	USD 1,000	Bullet	18 Apr 2026	4.800%	144a: US00084DAL47 / RegS: XS1392917784	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
01/2016	EUR 1,000	Jan 2023	18 Jan 2028	2.875%	XS1346254573	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
03/2017	USD 1,500	Mar 2023	27 Mar 2028	4.400%	XS1586330604	$\checkmark$	$\checkmark$	$\checkmark$	✓	$\checkmark$
03/2016	USD 300	Bullet	08 Apr 2031	5.600%	XS1385037558	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
07/2022	SGD 750	Jul 2027	05 Oct 2032	5.500%	XS2498035455	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
12/2021	USD 1,000	Dec 2031	13 Mar 2037	3.324%	144a: US00084DAV29 / RegS: XS2415308761	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Senior Non-P	referred with stat	utory loss abs	sorption							
05/2020	EUR 1,250	Bullet	25 May 2025	1.250%	XS2180510732		$\checkmark$	✓	✓	<b>√</b> 1)
01/2020	EUR 1,250	Bullet	15 Jan 2027	0.600%	XS2102283061		$\checkmark$	$\checkmark$	$\checkmark$	🖌 1)
06/2022 🥱	EUR 750	Bullet	01 Jun 2027	2.375%	XS2487054004		$\checkmark$	$\checkmark$	$\checkmark$	🖌 1)
06/2021	USD 750	Jun 2026	16 Jun 2027	1.542%	144a: US00084DAU46 / RegS: XS2353475713		$\checkmark$	$\checkmark$	✓	🖌 1)
09/2021 🥱	EUR 1,000	Bullet	23 Sep 2029	0.500%	XS2389343380		$\checkmark$	$\checkmark$	$\checkmark$	<b>√</b> 1)
12/2021 🥱	USD 1,000	Dec 2028	13 Dec 2029	2.470%	144a: US00084DAW02 / RegS: XS2415400147		$\checkmark$	$\checkmark$	✓	<b>√</b> 1)
06/2022 🤇	EUR 750	Bullet	01 Jun 2032	3.000%	XS2487054939		$\checkmark$	$\checkmark$	$\checkmark$	<b>√</b> 1)
05/2021	EUR 1,000	Bullet	02 Jun 2033	1.000%	XS2348638433		$\checkmark$	$\checkmark$	$\checkmark$	<b>√</b> 1)
01/2022	EUR 1,000	Bullet	20 Jan 2034	1.250%	XS2434787235		$\checkmark$	$\checkmark$	$\checkmark$	<b>√</b> 1)

Overview dated at the date of this presentation. Benchmark deals only. Excluding regulatory amortisation effects of T2 (over last 5yrs) and MREL (as of 12 months before final maturity date)

#### AT1 disclosures (Q1 2022)

Triggers	Trigger Levels	CET1 ratio	Distr. Items (EUR bn)
- ABN AMRO Bank	7.000%	15.5%	19.3bn
- ABN AMRO Bank Solo Consolidated	5.125%	15.0%	n/a

MDA trigger for ABN AMRO Bank at 9.9%, incl. AT1 shortfall and counter-cyclical-buffer (0.035%)

### Recent wholesale funding benchmark transactions

Benchmark overview	Investor Relations						
Type <sup>1)</sup>	Size (m)	Maturity	Spread (coupon) <sup>2)</sup>	Pricing date	Issue date	Maturity date	ISIN
YTD2022 benchmarks T2	SGD 750	10.25NC5.25	m/s+270.6 (5.500%)	28.06.'22	05.07.'22	05.10.'32	XS2498035455
SNP (Green)	EUR 750	10.25NC5.25	m/s+135 (3.000%)	24.05.'22	01.06.'22	01.06.'32	XS2496035455 XS2487054939
SNP (Green)							XS2487054004
	EUR 750	5yrs	m/s+110 (2.375%)	24.05.'22	01.06.'22	01.06.'27	
CB	EUR 1,000	15yrs	m/s+8 (0.625%)	17.01.'22	24.01.'22	24.01.'37	XS2435570895
SNP	EUR 1,000	12yrs	m/s+84 (1.250%)	13.01.'22	20.01.'22	20.01.'34	XS2434787235
2021 benchmarks							
 T2 (144a)	USD 1,000	15.25NC10.25	UST+190 (3.324%)	06.12.'21	13.12.'21	13.03.'37	US00084DAV29
SNP (Green) (144a)	USD 1,000	8NC7	UST+110 (2.470%)	06.12.'21	13.12.'21	13.12.'29	US00084DAW02
SNP (Green)	EUR 1,000	8yrs	m/s+60 (0.500%)	16.09.'21	23.09.'21	23.09.'29	XS2389343380
СВ	EUR 1,500	20yrs	m/s+6 (0.400%)	10.09.'21	17.09.'21	17.09.'41	XS2387713238
SNP (144a)	USD 750	6NC5	UST+80 (1.542%)	09.06.'21	16.06.'21	16.06.'27	US00084DAU46
SNP	EUR 1,000	12yrs	m/s+83 (1.000%)	26.05.'21	02.06.'21	02.06.'33	XS2348638433
2020 benchmarks							
AT1	EUR 1,000	PNC5	m/s+467.4 (4.375%)	08.06.'20	15.06.'20	Perpetual	XS2131567138
SNP	EUR 1,250	5yrs	m/s+155 (1.250%)	20.05.'20	28.05.'20	28.05.'25	XS2180510732
SP	GBP 500	5yrs	UKT+8080 (1.375%)	09.01.'20	16.01.'20	16.01.'25	XS2103007675
SNP	EUR 1,250	7yrs	m/s+70 (0.600%)	08.01.'20	15.01.'20	15.01.'27	XS2102283061
СВ	EUR 2,000	15yrs	m/s+5 (0.375%)	07.01.'20	14.01.'20	14.01.'35	XS2101336316
2019 benchmarks							
CB	EUR 825	20yrs	m/s+11 (1.125%)	15.04.'19	23.04.'19	23.04.'39	XS1985004370
SP (Green)	EUR 750	7yrs	m/s+38 (0.500%)	08.04.'19	15.04.'19	15.04.'26	XS1982037696
SP	EUR 1,500	5yrs	m/s+78 (0.875%)	08.01.'19	15.01.'19	15.01.'24	XS1935139995
СВ	EUR 750	15yrs	m/s+26 (1.375%)	03.01.'19	10.01.'19	10.01.'34	XS1933815455

1) Table provides an overview of wholesale funding benchmark transactions not yet matured. S(N)P = Unsecured Senior (Non-)Preferred, CB = Covered Bond, AT1 = Additional Tier 1, T2= Tier 2

2) m/s = mid swaps, UKT= UK Treasuries, UST= US Treasuries

#### Solid ratios and strong buffer

- Funding primarily through client deposits, LtD lower reflecting increased client deposits and wind-down of CIB non-core loan book
- LCR and NSFR ratios well above 100%
- Survival period consistently >12 months
- Liquidity buffer decreased to 95.7bn

#### Liquidity risk indicators

	30 June 2022	31 Dec 2021
LtD	98%	103%
LCR <sup>1)</sup>	158%	168%
NSFR	139%	138%
Survival period (moderate stress) 2)	>12 months	>12 months
Available liquidity buffer	95.7bn	101.5bn

### **Drivers liquidity buffer**

- Safety cushion in case of severe liquidity stress
- Regularly reviewed for size and stress
- Size represents both external and internal requirements
- Unencumbered and valued at liquidity value
- Focus is on optimising composition and negative carry

### Liquidity buffer composition

EUR bn, 30 June 2022

			Buffer composition	EUR bn	%	LCR
S		-	Cash/Central Bank Deposits	67.2	70%	~
			Government Bonds	20.4	21%	$\checkmark$
		(7.0x)	Supra national & Agency	5.6	6%	
		$\smile$	Other	2.6	3%	$\checkmark$
			 100% of the liquidity buffer	is LCR eli	gible	
	Wholesale maturities ≤1yr	Liquidity buffer			-	

1) 12 month rolling average



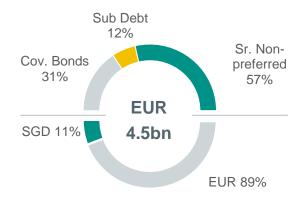
2) Survival period reflects the period the liquidity position is expected to remain positive in an internally developed (moderate) stress scenario. This scenario assumes wholesale funding markets deteriorate and retail, private and corporate clients withdraw part of their deposits

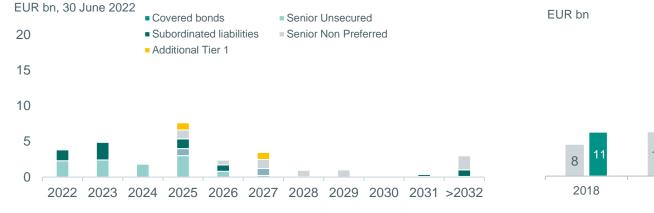
#### **Funding focus**

- Diversifying funding sources, steered towards a mix of funding types, markets and maturity buckets
- Strategic use of secured funding: long dated covered bonds to fund mortgage origination with long interest fixings
- Asset encumbrance at YE2021 25% (vs 25% YE2020)
- Avg. maturity of 6.8yrs Q2 2022 (excluding TLTRO III)

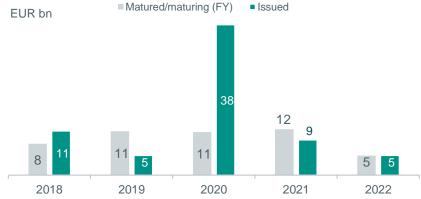
Maturity calendar term funding <sup>1)</sup>

### Issued term funding (YTD 2022)





#### Matured vs. issued term funding <sup>2)</sup>



1) Based on notional amounts excl. 35bn TLTRO III, LT repos and funding with the Dutch State as counterparty

2) Including the repayment of TLTRO II in 2020 and the participation of TLTRO III in 2020 for 32bn and in 2021 for 3bn

### First large Dutch bank active in issuing Green bonds

#### Our approach and green framework

- Since 2015 ABN AMRO issued green bonds with a focus on sustainable real estate and renewable energy
- Our green bonds enable investors to invest in
  - Energy efficiency through residential mortgages
  - Loans for solar panels on existing homes
  - Sustainable commercial real estate
  - Wind energy
- Green Bond Framework sets strict criteria for
  - Use of proceeds
  - Evaluation and selection of assets
  - Assurance on allocation of proceeds to green assets
  - External reporting
- Transparent impact reporting relating to the bonds issued
- For more information and details go to the ABN AMRO website

#### Key figures of green bonds outstanding

Allocation of green proceeds (June 2022)





- Energy efficient residential mortgages
- Renewable energy wind
- Energy efficient commercial real estate
- Renewable energy solar

Ranking	Notional (m)	Coupon	Maturity	ISIN <sup>1)</sup>
SP	EUR 750	0.875%	22.04.2025	XS1808739459
SP	EUR 750	0.500%	15.04.2026	XS1982037696
SNP	EUR 750	2.375%	01.06.2027	XS2487054004
SNP	EUR 1,000	0.500%	23.09.2029	XS2389343380
SNP	USD 1,000	2.470%	13.12.2029	US00084DAW02
SNP	EUR 750	3.000%	01.06.2032	XS2487054939

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	S&P	Moody's	Fitch
Long term credit rating	A BICRA 3, Anchor bbb+, Business position -1, Capital & earnings +1, Risk position 0, Funding/liquidity 0	A1 Macro score strong+, Financial profile baa1, BCA baa1, LGF +2, Government support +1	A Viability Rating A, no QJD uplift, no support rating floor
LT-outlook	Stable	Stable	Stable
Short-term	A-1	P-1	F1
Covered bond	not rated	AAA	AAA
<ul><li>Senior unsecured</li><li>Preferred</li><li>Non-preferred</li></ul>	A BBB	A1 Baa1	A+ A
Tier 2	BBB-	Baa2	BBB+
AT1	not rated	not rated	BBB-

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