<table>
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<th>Disclosure Topic</th>
<th>Accounting Metric</th>
<th>Metric Code</th>
<th>Disclosure reference</th>
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| **Data security**                | (1) number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of account holders affected | FN-CB-230a.1  | Number of total client complaints relating to data privacy breaches reported:  
ABN AMRO Integrated report - Value creation model  
ABN AMRO Human Rights Report 2020 - Tracking performance - Performance-related indicators in our role as a service provider |
|                                 | Description of approach of identifying and addressing data security risks           | FN-CF-230a.2  | ABN AMRO Annual Report 2020 - Non-financial review (section Resilience to security threats)  
ABN AMRO Annual Report 2020 - Operational (non-financial) risk management (section Information security)  
ABN AMRO Annual Report 2020 - Operational (non-financial) risk review (section IT & Cyber risk)  
ABN AMRO Human rights report - Our policy framework on personal privacy, financial distress and discrimination in banking services |
| **Financial Inclusion and Capacity Building** | (1) Number and (2) amount of loans outstanding qualified to programs designed to promote small business and community development | FN-CB-240a.1  | The metrics of Financial inclusion and Capacity Building were omitted based on the lack of applicability. For a qualitative description of our efforts regarding this topic, please refer to our Human rights report 2020 (section: Our policy framework on preventing discrimination in banking services) |
|                                 | (1) Number and (3) amount of past due and nonaccrual loans qualified to programs designed to promote small business and community development | FN-CB-240a.2  |  
|                                 | Number of no-cost retail checking accounts provided to previously unbanked or underbanked customers | FN-CB-240a.3  |  
|                                 | Number of participants in financial literacy initiatives for unbaked, underbanked, or underserved customers | FN-CB-240a.4  |  
| **Incorporation of ESG factors in Credit analysis** | Commercial and industrial credit exposure by industry | FN-CB-410a.1  | ABN AMRO Annual Report 2020 - Additional risk, funding & capital disclosures (section Total assets overview)  
Note: reported by applying Industry Classification Benchmark (IBC) and ABN AMRO Global Industry Classification (AGIC) |
|                                 | Description of approach to incorporation of environmental, social, and governance (ESG) factors in credit analysis | FN-CB-4101a.2 | ABN AMRO Annual report 2020 - Sustainability risk management (section Sustainability risk policy framework)  
ABN AMRO Annual report 2020 - Sustainability risk review (section Advice on increased sustainability risk)  
ABN AMRO Human rights report - Policy ecosystem  
ABN AMRO Human rights report 2020 - Assessing impacts  
ABN AMRO Human rights report 2020 - Policy ecosystem  
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ABN AMRO Human rights report 2020 - Policy ecosystem |
| **Business ethics**              | Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations | FN-CB-510a.1  | ABN AMRO Annual Report 2020 - Operational (non-financial) risk review (Section: Operational risk by risk type)  
ABN AMRO Annual Report 2020 - Annual Financial Statements Note 29 & Note 34 |
|                                 | Description of whistleblower policies and procedures                              | FN-CB-510a.2  | ABN AMRO Human Rights Report 2020 - Policy ecosystem  
ABN AMRO Human Rights Report 2020 - Policy ecosystem |
| **Systemic Risk Management**     | Global Systemically Important Bank (G-SIB) score, by category                      | FN-CB-550a.1  | ABN AMRO Annual Report 2020 - Risk approach (Section: Stress testing and scenario analysis)  
ABN AMRO Annual Report 2020 - Capital management |
|                                 | Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities | FN-CB-550a.2  |  