

Disclosure Topic	Accounting Metric	Metric Code	Disclosure reference
Data security	(1) number of data breaches, (2) percentage involving personally identifiable information(PII), (3) number of account holders affected	FN-CB-230a.1	Number of total client complaints relating to data privacy breaches reported: ABN AMRO Integrated report - Value creation model ABN AMRO Human rights Report 2020 - Tracking performance - Performance-related indicators in our role as a service provider
	Description of approach of identifying and addressing data security risks	FN-CF-230a.2	ABN AMRO Annual Report 2020 - Non-financial review (section Resilience to security threats) ABN AMRO Annual Report 2020 - Operational (non-financial) risk management (section Information security) ABN AMRO Annual Report 2020 - Operational (non-financial) risk review (section IT & Cyber risk) ABN AMRO Human rights report - Our policy framework on personal privacy, financial distress and discrimination in banking services
Financial Inclusion and Capacity Building	1) Number and (2) amount of loans outstanding qualified to programs designed to promote small business and community development	FN-CB-240a.1	The metrics of Financial Inclusion and Capacity Building were omitted based on the lack of applicability. For a qualitative description of our efforts regarding this topic, please refer to our Human rights report 2020 (section: Our policy framework on preventing discrimination in banking services)
	(1) Number and (2) amount of past due and nonaccrual loans qualified to programs designed to promote small business and community development	FN-CB-240a.2	
	Number of no-cost retail checking accounts provided to previously unbanked or underbanked customers	FN-CB-240a.3	
	Number of participants in financial literacy initiatives for unbanked, underbanked, or underdeserved customers	FN-CB-240a.4	
Incorporation of ESG factors in Credit analysis	Commercial and industrial credit exposure by industry	FN-CB-410a.1	ABN AMRO Annual Report 2020 - Additional risk, funding & capital disclosures (section Total assets overview) Note: reported by applying Industry Classification Benchmark (IBC) and ABN AMRO Global Industry Classification (AGIC)
	Description of approach to incorporation of environmental, social, and governance (ESG) factors in credit analysis	FN-CB-410a.2	ABN AMRO Annual report 2020 - Sustainability risk management (section Sustainability risk policy framework) ABN AMRO Annual report 2020 - Sustainability risk review (section Advice on increased sustainability risk) ABN AMRO Human rights report 2020 - Assessing impacts ABN AMRO Human rights report 2020 - Policy ecosystem
Business ethics	Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations	FN-CB-510a.1	ABN AMRO Annual Report 2020 - Operational (non-financial) risk review (Section: Operational risk by risk type) ABN AMRO Annual Report 2020 - Annual Financial Statements Note 29 & Note 34
	Description of whistleblower policies and procedures	FN-CB-510a.2	ABN AMRO Human Rights Report 2020 - Policy ecosystem ABN AMRO Human Rights Report 2020 - Remedy
Systemic Risk Management	Global Systemically Important Bank (G-SIB) score, by category	FN-CB-550a.1	Not applicable
	Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities	FN-CB-550a.2	ABN AMRO Annual Report 2020 - Risk approach (Section: Stress testing and scenario analysis) ABN AMRO Annual Report 2020 - Capital management