

ABN AMRO Bank N.V.
SASB Content Index 2023 - Commercial Banking Standard

Disclosure Topic	Accounting Metric	Code	Disclosure reference 2023
Data security	(1) number of data breaches, (2) percentage involving personally identifiable information(PII), (3) number of account holders affected	FN-CB-230a.1	1) Number of total client complaints relating to data privacy breaches reported: ABN AMRO Integrated Annual Report 2023 - Value creation model 2,3) Omitted: Currently not disclosed
	Description of approach to identifying and addressing data security risks	FN-CF-230a.2	ABN AMRO Integrated Annual Report 2023 - Performance chapter (section Future Proof Bank subsection Protecting data and fighting cybercrime) ABN AMRO Integrated Annual Report 2023 - Operational (non-financial) risk management (subsection Information risk)
Financial Inclusion and Capacity Building	1) Number and (2) amount of loans outstanding qualified to programs designed to promote small business and community development	FN-CB-240a.1	The metrics of Financial Inclusion and Capacity Building were omitted based on the lack of applicability. For a qualitative description of our efforts regarding this topic, please refer to our ABN AMRO Integrated Annual Report 2023 – Sustainability statements chapter (section Social) and our Impact Report 2023.
	(1) Number and (2) amount of past due and nonaccrual loans qualified to programs designed to promote small business and community development	FN-CB-240a.2	
	Number of no-cost retail checking accounts provided to previously unbanked or underbanked customers	FN-CB-240a.3	
	Number of participants in financial literacy initiatives for unbanked, underbanked, or underdeserved customers	FN-CB-240a.4	
Incorporation of ESG factors in Credit analysis	Commercial and industrial credit exposure by industry	FN-CB-410a.1	ABN AMRO Integrated Annual Report 2023 - Risk, funding & capital chapter (section Additional risk, funding & capital disclosures (section Total assets overview)) Note: reported by applying Industry Classification Benchmark (IBC) and the bank's internal industry classification.
	Description of approach to incorporation of environmental, social, and governance (ESG) factors in credit analysis	FN-CB-410a.2	ABN AMRO Integrated Annual Report 2023 - Sustainability statements chapter (section Risk) https://www.abnamro.com/en/about-abn-amro/product/sustainability-policy
Business ethics	Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations	FN-CB-510a.1	ABN AMRO Integrated Annual Report 2023 - Risk, funding & capital chapter (section Operational (non-financial) risk review) ABN AMRO Integrated Annual Report 2023 - Annual Financial Statements chapter Note 30 & Note 35
	Description of whistleblower policies and procedures	FN-CB-510a.2	ABN AMRO Integrated Annual Report 2023 - Performance chapter (section Future-proof bank subsection Ethics, integrity and fighting financial crime) ABN AMRO Integrated Annual Report 2023 - Sustainability statements chapter (section Business conduct) ABN AMRO Integrated Annual Report 2023 - Leadership & governance chapter (section Report of the Supervisory Board) ABN AMRO Integrated Annual Report 2023 - Leadership & governance chapter (section Codes and regulation subsection culture and Sustainable long-term value creation) https://www.abnamro.com/en/contact/product/whistleblowers-reporting-procedure
Systemic Risk Management	Global Systemically Important Bank (G-SIB) score, by category	FN-CB-550a.1	Not applicable
	Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities	FN-CB-550a.2	ABN AMRO Integrated Annual Report 2023 - Risk, funding & capital chapter (section Credit risk management subsection Stress test & scenario analysis) ABN AMRO Integrated Annual Report 2023 - Risk, funding & capital chapter (section Capital management)

Activity Metric	Code	
(1) Number and (2) value of checking and savings accounts by segment: (a) personal and (b) small business	FN-CB-000.A	Omitted: Currently not disclosed
(1) Number and (2) value of loans by segment: (a) personal, (b)small business, and (c) corporate	FN-CB-000.B	Omitted: Currently not disclosed