

ABN AMRO supplier onboarding journey

ABN AMRO is collaborating with third-party service providers, this comes with certain risks that could have an impact on our license to operate. For this ABN AMRO uses different systems, each with a different purpose. Currently there are four different questionnaires in place. Depending on which tier is applicable, suppliers are asked to fill in one or more questionnaires.

Below you can find an overview of these questionnaires ABN AMRO uses for gaining insight into potential risks and what you can expect as a supplier. It also specifies what information is required per Third Party Risk Management tier.

TPRM Tiers	Questionnaire per Tier*			
1	Information Security Bitsight > Cyber security monitoring	Third Party Risk Management FSQS-NL (Hellios) > Risk qualification and monitoring	Sustainability Global Sustainable Enterprise System (GSES) > Sustainability qualification and monitoring	Contracting Ariba SLP onboarding > Basic data, code of conduct, information for e-ordering/invoicing
2				
3				
4				
5				

Questionnaire info

Information Security Bitsight <ul style="list-style-type: none"> ▶ Cybersecurity posture ▶ Resolving cyber issues 	Third Party Risk Management Hellios – FSQS-NL <ul style="list-style-type: none"> ▶ Supplier risk profile ▶ Policy information ▶ Third party assurance 	Sustainability GSES <ul style="list-style-type: none"> ▶ Sustainability profile ▶ ISO Certificates ▶ Sustainability evidence 	Contracting Ariba SLP <ul style="list-style-type: none"> ▶ Supplier profile ▶ Supplier contacts ▶ Banking information
--	---	--	---

* Tier: ABN AMRO defined a risk-based classification of supplier and contracts into five tiers of mitigation. The tier defines which risk mitigating activities are expected to be performed.