

ABN AMRO supplier onboarding journey



We are excited about our collaboration with you, our valued supplier. Before we begin, we would like to outline the steps of your onboarding journey with us. As a financial institution, we, along with our suppliers, are responsible for adhering to regulatory requirements. To achieve this, we use four different solutions. Depending on the risk classification (Tier), you will be asked to onboard one or more of these solutions. Below is an overview of the solutions we use to identify potential risks, along with the information required for each Tier.

To be transparent, you will receive a cost overview for the solutions you will be onboarded on, so you know what efforts and costs to expect as a supplier of ABN AMRO. If you have any questions, please reach out to your contact person.

TPRM Tiers Questionnaire per Tier*

TPRM Tiers	Questionnaire per Tier*			
1	Information Security Bitsight > Cyber security monitoring	Third Party Risk Management FSQS-NL (Hellios) > Risk qualification and monitoring	Sustainability Global Sustainable Enterprise System (GSES) > Sustainability qualification and monitoring	Contracting Ariba SLP onboarding > Basic data, code of conduct, information for e-ordering/ invoicing
2				
3				
4				
5				

Questionnaire info

Information Security Bitsight <ul style="list-style-type: none"> • Cybersecurity posture • Resolving cyber issues 	Third Party Risk Management Hellios – FSQS-NL <ul style="list-style-type: none"> • Supplier risk profile • Policy information • Third party assurance 	Sustainability GSES <ul style="list-style-type: none"> • Sustainability profile • ISO Certificates • Sustainability evidence 	Contracting Ariba SLP <ul style="list-style-type: none"> • Supplier profile • Supplier contacts • Banking information
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* Tier: ABN AMRO defined a risk-based classification of supplier and contracts into five tiers of mitigation. Depending on f.i; data processing, outsourcing, SaaS solutions. The tier defines which risk mitigating activities are expected to be performed.