



2026 TYLENOL® Future Care Scholarship

Frequently Asked Questions

Program Overview

- Who is eligible to apply?
- When is the application deadline?
- What is the Program timeline?
- Is this award renewable?
- Who administers this program?

Award Details

- What are the selection criteria?
- What are the details of the award?
- What are my responsibilities if I am chosen as a recipient?
- How and when are funds issued?
- How do I change my college choice?

Application Details

- Which school should I list on the application if I have not made a final decision?
- What is the difference between Official and Unofficial Transcripts?
- What supporting documentation is required for this application?
- Where and when should I send my supporting documents?

Notifications

- How will I be notified about the status of my application?
- What notifications will be sent to me?
- Who will notifications be sent from?
- When will I receive notifications?
- Can I opt out of notifications?

Document Upload

- What should be visible on my documents?
- What are the acceptable file types?
- Why can't I upload a Word document?
- One of the documents I uploaded has a status of Rejected. What do I do now?
- How do I upload more than one file at a time?
- How do I create a .zip file?
- How long does it take to process my uploaded documents?
- The deadline has passed, and my documents are still Processing, what does that mean?
- What are the DOs and DON'Ts of uploading documents to my application?

Other Important Information

- Are scholarships taxable?
- ISTS Self-Help Portal
- Contact Information

Program Overview

Who is eligible to apply?

Applicants must meet **all** the following criteria to be eligible for this scholarship:

- Be a resident of the 50 United States, Puerto Rico, or the District of Columbia.
- Be a graduate student or be a college senior who will be enrolling in graduate school during the 2026-27 academic year.
- Provide proof of enrollment to a graduate program in medical school, nursing, and/or pharmacy located in the 50 United States, Puerto Rico or the District of Columbia.
- Have one or more years of school remaining.

Scholarships will be awarded to students and practitioners who are seeking a degree to actively treat patients.

Employees of Kenvue Brands LLC, International Scholarship and Tuition Services, Inc. (ISTS), their affiliates, subsidiaries, advertising and promotion agencies and the families of each are not eligible.

When is the application deadline?

July 13, 2026 at 11:59pm Pacific Time

What is the program timeline?

- Application Open: May 1, 2026
- Application Deadline: July 13, 2026
- Semifinalist Status Notification Sent: August 17, 2026
- Semifinalist Form Opens: August 17, 2026
- Semifinalist Deadline: September 7, 2026
- Scholarship Recipients Notified: October 7, 2026
- Scholarship Checks Issued: By October 30, 2026

Is this award renewable?

No – it is a one-time award. **Previous recipients of the TYLENOL® Future Care Scholarship are not eligible to apply or win in 2026.**

Applicants from previous years who did not receive a scholarship are welcome to reapply as long as they continue to meet the eligibility criteria.

Who administers this program?

To ensure complete impartiality in the selection of recipients and to maintain a high level of professionalism and security, the program is administered by International Scholarship and Tuition Services, Inc. (ISTS), an independent company that specializes in managing sponsored educational assistance programs.

Award Details

What are the selection criteria?

An independent selection committee will evaluate the **Complete** applications and select recipients considering:

- College GPA
- Academic records in medical school, nursing and/or pharmacy
- Community involvement/volunteer service
- Essay content

Decisions of the selection committee are final and are not subject to appeal. No application feedback will be given.

What are the details of the award?

- Ten (10) \$10,000 scholarships will be awarded annually and are not renewable.
- Twenty-five (25) \$5,000 scholarships will be awarded annually and are not renewable.
- The scholarships will be applied to tuition, fees, and books, supplies & equipment required for a full-time course load.
- Institutions must be accredited, nonprofit colleges/universities in the United States.

What are my responsibilities if I am chosen as a recipient?

You must enroll as a full-time graduate student in the fall of the year in which the scholarships are awarded. You must provide proof of enrollment to a medical school, nursing and/or pharmacy degree program located in the 50 United States, Puerto Rico or the District of Columbia. You must continue the entire academic year without interruption unless approved by the scholarship sponsor. You are responsible for delivering your scholarship check(s) to the proper office at your institution with its attached instructions. You should notify ISTS should your check not arrive within 30 days of the issue date.

How and when are funds issued?

Your funds will be issued via check by October 30, 2026. Your check will be made payable to your institution listed on your **My Profile** page only. *Your scholarship check cannot be made payable to you, the applicant.* The check will be mailed to your home address so that you may deliver it to the correct office at your institution. You will receive an email notification once your funds have been issued.

How do I change my college choice?

Make sure your **My Profile** page indicates your final college choice. It is your responsibility to make sure your **My Profile** page is correct at least 30 days prior to the check issue date listed above. If your scholarship check needs to be reissued for any reason, a reissue fee may apply.

Application Details

Which school should I list on the application if I have not made a final decision?

You should list your first-choice school on the application. You can change your college choice any time prior to the application deadline. If selected as a recipient, you will be asked to confirm your final school choice. If your school changes after the acceptance deadline, you will be able to update this information on your **My Profile** page.

What are the differences between Official and Unofficial Transcripts?

Official transcripts must be obtained through your high school administration office, or your college registrar office. Transcripts are normally printed on official letterhead and/or state that they are official. Transcripts may contain or require a signature.

*Note: Your official transcript may come to you in a sealed envelope, stating it will become unofficial if opened. When scanning or copying your official transcripts, a watermark may appear noting that they are now unofficial. **Despite any watermarks or sealed envelopes, you may open the envelope if needed to upload the document. These documents will be considered official for our purposes.** Acceptable file types are **.pdf, .tif, .png, .jpeg, .jpg, .bmp and .xps**. When scanning or copying, you do not need to include a copy of the sealed envelope.*

Unofficial transcripts may be accessed through your school's online student portal. These pages must still be converted to one of the acceptable file formats. **Unofficial transcripts must contain your name.**

What supporting documentation is required for this application?

No additional documentation is required to apply for the scholarship.

Semifinalists will be asked to provide the following documentation to support their application:

- College/University and/or Graduate School Transcript
- Photograph (professional headshot preferred)

Where and when should I send my supporting documents?

If you are selected as semifinalist, all required supporting documents must be uploaded to your semifinalist form by the published deadline. If you do not follow the upload instructions exactly, your semifinalist form may remain incomplete. Documents that meet the criteria required for this application that are uploaded by the semifinalist deadline will be processed and considered on time.

Notifications

How will I be notified about the status of my application?

Notifications are sent primarily via email to the email you used to create your account. Some programs offer text and voice notifications. **Ultimately, it is your responsibility as the applicant to verify your application status on your Home page is Complete.**

What notifications will be sent to me?

- **Deadline Reminders:** Deadline reminder emails are typically sent two (2) weeks and one (1) week prior to the application deadline.
- **Selection Results:** Selection results notifications are sent to all **Complete** applicants. This includes semifinalist notifications.
- **Funds Disbursed:** Once your funds have been issued, you will be notified.
- **Marketing Communications:** If you have opted in for Tylenol marketing communications you will receive content on a monthly basis from Tylenol on product information, education, promotions, and other relevant content.

Your information is never sold to any third party for marketing purposes.

Who will notifications be sent from?

You will receive notifications from three (3) possible ISTS email addresses: Tylenol@applyISTS.com, donotreply@applyISTS.com and ContactUs@applyISTS.com. You should add all three email addresses to your “safe senders list” to ensure important emails are not sent to your spam or junk folder. Additionally, if you opt-in to Tylenol marketing communications you will receive emails from donotreply@mycareclubrewards.com

When will I receive notifications?

Notifications vary by program based on the Program timeline. Refer to the Program timeline listed above for more specific information. Typically, deadline reminders are sent two (2) and one (1) week prior to the application deadline. If opted into Tylenol marketing communications, emails will be sent periodically.

Can I opt out of notifications?

While you can opt out of notifications, this is not advised. It is your responsibility as the applicant to ensure your application is **Complete**. If you opt out of notifications, you will not receive deadline reminders or selection results.

Your information is never sold to any third party. The only emails you will receive from ISTS are directly related to your application and, *possibly*, other scholarship opportunities.

If opted into Tylenol marketing communications, you will have the opportunity to opt out. The opt out section can be found at the bottom of the marketing emails that will be sent to you. Using this link to learn more about Tylenol’s [Terms & Conditions](#). The information you submit will be governed by Tylenol’s site’s [Privacy Policy](#) and by submitting your information, you agree to the [Financial Incentives Notice](#)

Document Upload

What should be visible on my documents?

All uploaded documents **must** show your name. If you are using an online portal to access your required documentation and all that is visible is the salutation and your first name (Example: Welcome Joe!), this will meet the name requirement.

What are the acceptable file types?

The only acceptable file types are **.pdf, .tif, .png, .jpeg, .jpg, .bmp and .xps**. Any other formats will not be reviewed, and your application will remain incomplete. You may upload multiple files within a .zip file. All files within a .zip file must be in one of the acceptable file types listed above.

Why can't I upload a Word document?

ISTS does not accept any file format that is editable.

One of the documents I uploaded has a status of Rejected. What do I do now?

Review the reason your document was rejected. Once you have corrected that issue, upload a new copy of your document.

How do I upload more than one file at a time?

You may create a .zip file containing more than one file as long as everything included is in an acceptable file type of **.pdf, .tif, .png, .jpeg, .jpg, .bmp and .xps**. Do not upload additional documentation that is not requested. It will not be reviewed.

How do I create a .zip file?

To use this format, follow the steps outlined below:

1. Create a new folder on your Desktop, name it the document type you will be uploading. For example, Test Scores, Transcript, or Financial Documentation.
2. Move all the files you wish to upload into the new folder.
3. Right click on the folder from your Desktop:
 - a. PC Users: select "Send to," followed by "Compressed (zipped) folder."
 - b. Mac Users: select "Compress [folder name]."
4. Your new **.zip** file will be located on your Desktop, ready to upload.

How long does it take to process my uploaded documents?

Documents are processed daily. Your document will be processed within 1 business day. If your document was uploaded prior to the deadline, it will be considered. However, it is your responsibility to monitor your **Home page** to ensure your document is **Accepted**.

The deadline has passed, and my documents are still Processing – what does that mean?

All documents must be reviewed for the required information and for accuracy. All documents uploaded prior to the application deadline will be reviewed and considered. It is your responsibility to monitor your **Home page** to ensure your document is **Accepted** and that your application status reads **Complete**.

What are the DOs and DON'Ts of uploading documents to my application?

DO:

- Upload one of the accepted file types.
- Only upload the requested and required documents.
- Black out any Social Security Numbers. *This is not required, but highly advised.*
- Return to your **Home page** to verify your documents have been **Accepted**.

DON'T:

- Upload a Microsoft® Word document (.doc, .docx) or any other format we do not accept.
- Upload more than the requested documentation.
- Assume your documents are correct and accepted once you have uploaded them.
- Upload a document stating you are mailing your documents.
- Assume the required document does not pertain to you. If the application states the document is required, your application **will** remain incomplete if you do not provide that document. Contact us if you are having trouble providing a required document.
- Password-protect your uploaded documents. Password protected documents will be rejected.
- Upload any file that has a viewing expiration date.

Other Important Information

Are scholarships taxable?

Tax laws vary by country. In the United States, scholarship funds used exclusively for the payment of tuition and textbooks are normally not taxable. The scholarship recipient is responsible for taxes, if any, that may be assessed against his or her scholarship award. We recommend consulting your tax adviser for more guidance. You may also consult IRS Publication 970 for additional information.

ISTS Self-Help Portal

For more helpful information about scholarships plus answers to common inquiries related to ISTS' technology and processes, visit our Self-Help Portal at [ISTSprogramsupport.com](https://www.istsprogramsupport.com).

Contact Information

ISTS office hours are Monday through Friday from 7:00 AM to 7:00 PM Central Time, and Saturday from 9:00 AM to 6:00 PM Central Time. Program Support Agents are available via live chat and email during these hours. Use the green **Help** button (as shown below) at the bottom right corner of your screen to contact us.



You can also reach ISTS's Program Support Agents by calling us toll-free at (888) 246-9660 or by email at Tylenol@applyISTS.com.