

# **VOLUNTEER GUIDE**



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#### 1. Introduction

The Cikananga Wildlife Center volunteer and internship program is open for everyone: Local and international students, travelers, and other individuals interested to experience and study Indonesian wildlife. The programs bring valuable support to the Center and provide the participants with an opportunity to experience the rescue and conservation of Indonesian wildlife. Participation is possible all year round based on acceptance. We do have limited capacity at the center so we sometimes have to reject applications.

In this guide we give you some backgrounds on the volunteer program at the Cikananga Wildlife Center. There is information about daily practicalities, pricing, preparation, your arrival and contact information. If you have questions after reading, please contact us.

# 1.1 Cikananga Wildlife Center

Cikananga Wildlife Rescue Center (CWRC) or *Pusat Penyelamatan Satwa Cikananga* (PPSC) is a non-governmental and non-profit organization for the conservation of Indonesian wildlife. It includes, among other projects:

- Wildlife Rescue Center (CWRC/PPSC)
- Conservation Breeding Center (CCBC)
- Sustainability Farming Program (PPBC)
- Wildlife Learning Center

Cikananga Wildlife Center was established in 2001. Since then it has been dedicating its efforts to the welfare and conservation of Indonesian wildlife and habitats. It provides facilities and man-power to rehabilitate confiscated wild animals and, where possible, reintroduce them back to their natural habitat. The center also provides a permanent sanctuary for animals that cannot be released back to the wild. There are about 500 animals ranging from crocodiles to hornbills and leopards to primates such as orangutans and gibbons. Mostly the animals have come from the miserable illegal wildlife trade or have lost their habitat due to deforestation. Most animals are endangered and often arrive at CWRC in a heavily neglected state in desperate need of medical care.

CWRC aims to assist the government in rescuing and conserving Indonesian wildlife and teaching the public about the correct care of animals. In these activities CWRC accommodates, rehabilitates and cares for confiscated animals, preparing them for a life beyond the illegal wildlife trade.

CCBC has the goal of breeding Critically Endangered Indonesian endemic species on the brink of extinction. The ultimate aim is to release individuals back into available safe habitats in their geographic range, this unfortunately is our long-term goal; with the rate of habitat destruction in Indonesia growing the captive population and creating satellite populations is recognized by CCBC to be just as important.







Javan Green Magpie

Beginning in 2020, the Cikananga Wildlife Centre is developing a sustainability Farming program focused on food production. The farm is a diversified organic operation, growing an assortment of vegetables and fruits, with produce provided to the animals of Cikananga. Additionally, the farm operation allows us to recycle all of the center's organic waste, producing compost which we use to improve our soils. Moreover, in 2021 Cikananga started an agroforestry program by planting roughly 1,000 coffee shrubs. Once established, Cikananga's sustainability program will be used as a model, to help local farmers transition to regenerative agriculture practices and promote habitat restoration.

#### 1.2 Core Partners

The partners recognized here currently contribute large financial assistance to Cikananga Foundation and/or work very closely with the foundation on numerous programs. A complete list of sponsors can be found at <a href="https://www.cikanangawildlifecenter.com/sponsors/">https://www.cikanangawildlifecenter.com/sponsors/</a>.



Badan Konservasi Sumber Daya Alam (BKSDA) is the Indonesian Government Forestry Department and has sponsored Cikananga Wildlife Rescue Center since 2001. CWRC works closely with BKSDA assisting with confiscations, releases and conflict situations.



Chester Zoo has supported Cikananga Conservation Breeding Center and Cikananga Wildlife Rescue Center financially and with technical assistance since 2011.



Mandai Nature has supported Cikananga Wildlife Center and Cikananga Conservation Breeding Center financially and with technical support since 2014 until present.



Tierpark Hellabrunn has supported Cikananga Conservation Breeding Center and Cikananga Wildlife Rescue Center financially and with technical assistance since 2024.



Wanicare Foundation has sponsored Cikananga Wildlife Rescue Center since 2009 until present and is key source of funding and technical assistance. Wanicare Foundation is the initial founder of the volunteer program at Cikananga.

# 2. Your time at the Cikananga Wildlife Rescue Center

At CWRC you can make a significant difference in helping endangered wildlife by assisting with the work of the center including with husbandry enrichment, sustainability projects and more, all whilst having a unique experience.

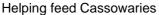
All the work you will do with the keepers and the rest of the staff is vital to the work of Cikananga. Your support will help us look after the many animals under our care as well as the ongoing projects around the center.

#### 2.1 What kind of work activities do I do?

Together with our Indonesian staff, you will work in CWRC for six days a week from 07.00 to 16.00, inclusive of a lunch break (11.30-13.00). The main tasks that you will do are:

- Daily care of the animals e.g. food preparation and enclosure cleaning
- Preparing and supplying enrichment
- Animal behaviour observations
- Teamwork, this is where all the staff and participants of the program will work on larger group projects within the center.
- Additionally, you may get the chance to assist with or observe the following activities:
  - Confiscations and intake health checks
  - Moving or rehoming animals within CWRC
  - Monitoring medical procedures
  - Assisting at the clinic









Top: Asian Short Clawed Otters Bottom: Morning food prep

- Cikananga Center also has an organic farm that produces healthy food for the animals.
- Volunteers will get the chance to help on the farm, either assigned to help the farm team or, when needed, as part of a group teamwork session. There is the ability to schedule extra farm time upon request.
- It is also possible to work full time on the farm for volunteers or interns interested in learning more about tropical organic food production and soil restoration. Please let us know if you are interested in helping the farm team as a farm volunteer/intern and we can arrange your stay to focus on this.





Farm 1 in the morning sun

Volunteers helping on the farm

#### Please note

- On arrival at CWRC we will ask you to read our hand & rule book and watch an informational
  video which includes the rules that are in place during your time at CWRC. After this we will
  ask you to sign our volunteer or intern contract which confirms you understand the rules.
  Please note that we reserve the right to ask you to leave CWRC if we feel it is appropriate.
- We have a strict no-physical contact policy with the animals in our care.
- You are not allowed to enter any enclosures without the supervision of our staff.

# 2.2 Are there possibilities for an internship at CWRC?

Yes! Our current intern classifications are Work Placement Intern, Research Intern, Veterinary Intern and Farm Intern. We are an Aequor licensed learning institute and many students have been attending this program as part of their internship over the years. All interns assist with the activities in the center as well as their projects/school assignments.

If you are interested, please see the **Cikananga Intern Guide** and contact us for further information. We can discuss your project ideas if you have something in mind, or we can help you decide on a project as well.



Installing enrichment

Sun Bear

#### 2.3 Criteria to be an intern or volunteer with us:

You must be at least 18 years old

You must be in good physical and mental condition

You must be able to tolerate hot and humid climate

You must have a positive and practical attitude towards animal welfare and wildlife conservation You must be able to speak English

# 2.4 Sounds great, how can I apply?

- Send your application form and curriculum vitae to the center by email (contact details on last page).
- The minimum stay for volunteers is one week, minimum stay for interns will depend on study requirements, veterinary interns must commit at least 1 month.
- The minimum age is 18-years old, and we cannot make exceptions.
- Please note we have limited capacity at the center but a lot of interest. We need our applicants to commit to ensure we can fill the spot and not waste it.
- All payments are done by bank transfer to Wanicare Foundation (Dutch based bank) for ease of our majority European applicants.

#### 2.5 What are the costs?

We try to keep fees low in order to make the program as accessible as possible for everyone. Our fees simply cover the cost of your accommodation and food, with a small increment to help us cover the expenses of the center e.g. medicine, food and construction of enclosures.

Our fees per person per week includes:

- 2 meals per day; Lunch and Dinner
- Accommodation in dormitory (we provide pillows and blankets)
- Basic kitchen facilities e.g. fridge, toaster, cooking stove
- Basic supplies e.g. drinking water, coffee, tea, sugar
- Laundry service
- Transport to Sukabumi town center once a week for shopping (car capacity dependent)
- And, of course, a very memorable experience!

Pricing	Non-Indonesian National	Indonesian National	
1- 6 weeks	€ 155 p/w	IDR1.050.000 p/w	
6+ weeks	€ 140 p/w	Indonesian students please contact us for pricing details	
3+ months	€ 125 p/w		
5+ months	€ 110 p/w		

- We offer all returning volunteers a discount of 15%.
- If you leave CWRC before the agreed date, any payments are non-refundable.



A sunny morning stroll to feed the animals!

# 2.6 What do I need to arrange for health, insurance and traveling advice?

We advise you to seek professional medical advice on vaccinations and medicine before traveling to CWRC. We strongly advise you to follow international vaccination advice for Indonesia and consider all vaccinations e.g. Japanese Encephalitis. You may be asked to wear a mask or other PPE in order to protect our vulnerable animals if you are showing symptoms of illness.

In order to work in any part of Cikananga, as a minimum requirement you must have the following.

- Be fully vaccinated for CoVID-19
- Be vaccinated for Hepatitis A, B; Tetanus; Rabies and Typhoid (make a timely appointment, some vaccinations need a booster).
- Take a Tuberculosis (TBC) test (Mantoux or Interferon Gold) or an X-ray of your lungs to prove that you don't have TBC. TBC can easily spread to animals our animals are all tested and TBC free, we would like to keep them that way!
- We ask that you send us a copy of your vaccination card and the result of the TBC test, and proof of your travel insurance before your arrival.
- Please bring your own medicine. In Indonesia medication is not always widely available as you might be used to at home e.g. Paracetemol and Ibuprofen.
- Malaria is <u>NOT</u> present in the area around CWRC, Dengue fever however is present everywhere in Indonesia. It is a good idea to bring mosquito repellent and appropriate clothing to reduce the risk of this.
- For Dutch Volunteers/Interns please check Vaccinatiecentrum.nl as they are completely informed and cheaper than for example the GGD.



An aerial view of Cikananga village

It is important you ensure that you have appropriate health and travel insurance before traveling, which includes volunteering with animals.

CWRC will not be held liable for any accidents, injuries, illness or broken/stolen belongings before, during, or after your stay.

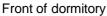
# 2.7 What do I need to know about Cikananga and Indonesia?

- Cikananga is a rural agricultural village of around 100 inhabitants and is located 800m above sea level in the foothills of West-Java. CWRC is located on the edge of the village, it is possible to walk around the local area but can be difficult to get to Sukabumi
- The climate is tropical with day temperatures ranging from 25 to 32 degrees Celsius.
   Indonesia has wet season and dry season but throughout the year the weather can be unpredictable and change.
- The evenings and nights are cold, getting as low as 15 degrees Celsius.
- There is a small convenience store about a 30 minute walk downhill. The nearest ATM is at another convenience store 2h walk away. Staff can drive you for a small price.
- Spots for food or other shops closer to CWRC are basic. For more substantial shopping you can submit your shopping list or join the food truck to Sukabumi.
- There is English, Indonesian and Dutch speaking management on-site. Most of the Indonesian staff have a basic proficiency of the English language.
- There is 3G and 4G signal at most spots around Cikananga. The office building also has wifi, however this is not consistent and priority must be given to those working/studying.
- You can buy your own tourism SIM card at the airport or in Sukabumi. If you choose this
  option we recommend the providers Indosat or Telkomsel.
- If you are staying longer than 3 months in Indonesia and wish to use your phone you must pay tax on the way in to the country so the IMEI number can be unlocked for use. For more information click in the following LINK: https://www.beacukai.go.id/register-imei.html

#### 2.8 Where do I sleep, eat and wash?

- There are 2 (Male and Female) wooden long-house dormitories.
- In each dormitory are private partitioned sleeping areas with a bed and cabinet.
- Toilets and showers are Indonesian style squat toilets and cold showers from a bucket.
- Our social area is a big wooden viewing deck overlooking the beautiful rice fields.
- Local food (Indonesian/Sundanese) is cooked by women from the village and is served for lunch and dinner.
  - Vegetarian and Vegan meals can be arranged as can other dietary requirements
  - Breakfast you have to arrange yourself.
- We provide a laundry service and daily cleaning of the facilities.







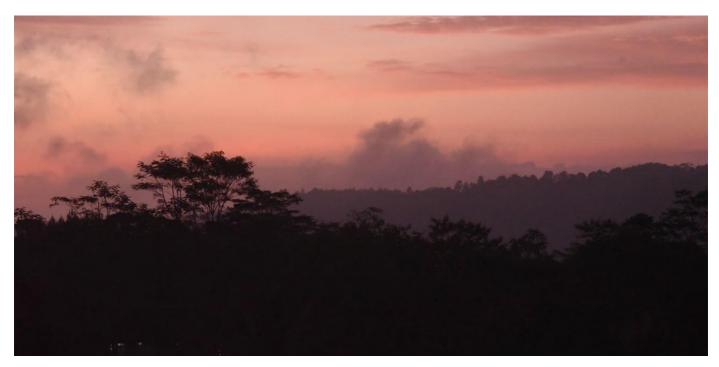
Canteen social area

# 2.9 What kind of Legal requirements are there for traveling to Indonesia?

- It is your responsibility to check the latest requirements.
- We can give general information and are happy to help if you have any queries, but we are not experts on the requirements for every country.
- A passport valid for at least six months from the date of entry is mandatory.
- You do require a "visit visa" to be able to volunteer in Indonesia as a foreigner, the tourist visa sadly does not allow foreigners to volunteer.

#### **All** Volunteers and Interns need a Visit Visa

- This Visa needs to be made before you travel, we recommend this process to be started 3 months before arrival in Indonesia.
- The **E-Visa** application will be done by our team in Indonesia. Please contact us for a list of documents we require to apply for applying for your visa.
- For the **E-visa** we will need you to transfer the application costs before we begin the process as per the rules of the Immigration Office.
- Although unlikely, once the process for the visa has begun your application could still be rejected following background checks by the Indonesian embassy with the embassy of your country. The costs are non-refundable.
- The Visit Visa initially permits your stay in Indonesia for 60 days. The costs for the visa is €150,-. It is possible to extend this Visa two times once you have arrived in Indonesia. Each extension gives 60 days, which means you can stay in Indonesia with this visa for a total of 180 days. Each extension will cost the same as the initial €150,-, which means a 120 day visa costs €300 and the 180 days visa costs €450,-.
- If this sounds confusing, do not worry! We can help you through this process.



Typical sunset from the canteen

# 2.10 What do I need to bring to Cikananga Wildlife Rescue Center?

- Important: West Java is a very Muslim region, therefore, to respect local custom, we
  ask you to please wear clothes that cover your shoulders, chest and upper legs. This
  means no shorts, tank tops/crop tops, low cut tops or sleeveless tops. As we are
  located practically in the village, this applies to both working hours and after work hours
  as well.
- Lightweight work clothes that you do not mind getting dirty.
- If you stay for a longer period, bring also clothes that are suitable for example a party or a wedding.
- · Warmer clothes for in the evening.
- A hat and sunscreen
- Good Rainwear! It can rain very heavily during rainy season.
- Towels, quick drying is recommended
- Walking shoes with a good profile.
- Wellingtons (rubber) boots and a good supply of socks.
- Insoles are recommended but not required
- Slippers or sandals
- Working gloves are recommended for different types of work.
- Mosquito net is not directly necessary, but many people like it so the choice is yours.
- If you prefer, Anti-Mosquito lotion (DEET or alternatives)
- Headlamp or torch with red light for observations of our Slow Loris in the evening.
- Entertainment for your free time (books, games, laptop etc.)
- An unlocked phone for use with an Indonesian SIM card, please refer to section 2.6.
- Enough cash for the start of your stay. We advise you to change or withdraw money at the airport, or change money to Indonesian Rupiah before travelling



At Cikananga there is a real team atmosphere!

# 2.11 What do I need to bring for the first days?

Stop at a store before you come to CWRC. The shops close to CWRC are basic, so it's good to stock up on your favourite items.

What to buy:

- Breakfast
- Drinks
- Snacks
- Toilet paper



Typical shop fronts

# 2.12 Free time around Cikananga

On your free day you can take a well-earned rest, take a day trip to the local bat caves, waterfalls or go to Sukabumi town center for various activities or shopping.

The environment around CWRC is very beautiful, and we can organize trips and tours from the center like:

- Visit and swim in large natural nearby waterfalls and spot wildlife in the meantime.
- Caving with professional guides in the 1500 meter long cave and vertical caving.
- A guided walk in the amazing tea plantations that are typical for West-Java.
- Local cooking lessons
- Birding
- Night walks

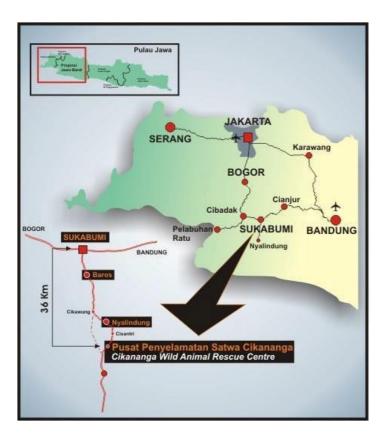
Some of these trips and tours have associated costs are **not** included in the volunteer fee.



Teaching English to local children

Caving!

# 3. Getting to Cikananga Wildlife Rescue Center



CWRC is located about 36 km south of Sukabumi town center, once you are out of the town center roads can be poor standard in sections.

Please note: Due to traffic, travel time in Java is very variable, especially around Jakarta. We can advise you on best domestic travel options once you have your flight arrival time.

#### Keywords

Jakarta: Capital city and airport location Airport: Soekarno Hatta Airport, located on border of Jakarta and Tangerang. Bogor: City to the south of Jakarta

Sukabumi: City

Nyalindung: Sub-District

Cikananga: Village - location of CWRC

There are a few options to get to CWRC, suitability is dependent on your confidence travelling and airport arrival time. Summary of options are shown below with further details given in following sections. Please note prices may have changed, please check with the relevant companies.

DESTINATION	OPTION 1	OPTION 2	OPTION 3	OPTION 4	OPTION 5		
JAKARTA/ AIRPORT	DAMRI/TRAIN TO BOGOR	DAMRI TO	DAMRI TO SUKABUMI	DAMRITO BOGOR	PICK UP AT JAKARTA AIRPORT		
BOGOR	TRAIN TO SUKABUMI	SUKABUMI		PICK UP AT BOGOR			
SUKABUMI	ANGKOT TO NYALINDUNG	ANGKOT TO NYALINDUNG	PICK UP AT SUKABUMI				
NYALINDUNG	OJEK TO	OJEK TO CIKANANGA					
CIKANANGA	NANGA						
TRAVELLER SUMMARY							
DURATION +++++		++++ +++		++	++		
PRICE	++	++	+++	++++	+++++		
COMFORT	COMFORT ++		++++	++++	++++		
DIFFICULTY +++++		++++	++	++	+		

# **3.1 Travel Options**

# 3.1.1 DAMRI Bus

Governmental Bus Company with many routes across Indonesia.



JAKARTA AIRPORT => BOGOR		BOGOR => JAKARTA AIRPORT		
DEPART	ARRIVE		DEPART	ARRIVE
DAMRI station @ all airport terminals	Bogor Botani square (shopping mall)		Bogor Botani square (shopping mall)	All airport terminals
Every hour from 6:00 - 23.00	Approximately 1.45 - 2 Hours (dependent on traffic condition)		Every hour from 2:00 and ends at 21.00	Approximately 1.45 - 2 hours (dependent on traffic condition)
Facility	Big bus with AC and Toilet			
Price	130,000 IDR			
Comfort level	+++			

JAKARTA AIRPORT => SUKABUMI			SUKABUMI => JAKARTA AIRPORT		
DEPART	ARRIVE		DEPART	ARRIVE	
DAMRI station @ all airport terminals	DAMRI pool Sukabumi		DAMRI pool Sukabumi	DAMRI station @ all airport terminals	
Every two hours from 10:00 – 20:00			Every two hours from 4:00-10:00	Approximately 4 - 8 hours (dependent on the traffic condition)	
Facility	Big bus with AC and Toilet or small minibus with AC				
Price	200,000 IDR				
Comfort level	+++				

#### 3.1.2 Train

There is no direct train to SUKABUMI CITY from JAKARTA AIRPORT. You have to travel to BOGOR first. Trains to Bogor are frequently available from multiple stations, please check schedules to make sure you arrive on time for the next train departure. To get a train around Jakarta and to Bogor you will need to purchase a travel card (10.000IDR) and add enough money to cover the travel. This can be done at most train stations throughout Jakarta.

Book the ticket online at www.traveloka.com at least one week before the departure time as this is a busy line and is always sold out at the counter when purchasing for same day travel.





BOGOR STATION => SUKABUMI STATION		SUKABUMI STATION => BOGOR STATION				
DEPARTURE	ARRIVAL	DEPARTURE	ARRIVAL			
08.20	10.24	05.30	07.34			
14.20	16.24	11.25	13.29			
19.55	21.59	17.25	19.29			
Facility	Facility Executive: Big private carriage with AC, foot rest, adjustable seat and toilet Economy: Big carriage with AC and toilet					
Price	Price Executive 80,000 IDR Economy 45,000 IDR					
Comfort level +++						

#### 3.1.3 Private car

We will ask for this to be paid as part of the invoices before arrival so we can organize the car for you.

Please Contact the following numbers if there are any issues :					
CONTACT PERSON	CONTACT PERSON				
<b>Ono</b> (+62) 0858 6311 1287					
Volunteer Coordinator WhatsApp (+44) 07517697210					



JAKARTA AIRPORT => CIKANANGA							
MEETING P	OINT / PICK UP LOCATION	DURATION					
TERMINAL 2	Alfa Express Supermarket at Terminal D2 / 2E.	Approximately 4 - 8 Hours (Dependent on traffic condition)					
TERMINAL 3	Information stand in hallway (West lobby entrance).	Approximately 4 - 8 Hours (Dependent on traffic condition)					
For airport p	ick-ups, our driver will have a paper with your name on it						
Facility	Medium sized car; AC, Maximum 4 people						
Price	Price 1.300.000 IDR/80 Euro						
Comfort ++++ level							

BOGOR => CIKANANGA								
MEETING PO	MEETING POINT / PICK UP LOCATION DURATION							
Please share details of where you want to be picked up (hotel name and address) if possible share Google location via whatsapp.  Approximately 4 - 8 Hours (Dependent on traffic condition)								
Facility	Facility Minivan; Maximum 4 people							
Price	Price 1.000.000 IDR/60 E							
Comfort level	++++							

#### 3.1.4 Food truck (Pickup only from Sukabumi)

Our staff visit Sukabumi city with a truck every Tuesday, Thursday and Saturday to do shopping for the center.

SUKABUMI => CIKANANGA			CIKANANGA => SUKABUMI	
DEPARTURE	DURATION		DEPARTURE	DURATION
Approx. 12.00 PM (shopping day)	Approximately 1-2 Hours		06.00 am (shopping day)	Approximately 1-2 Hours
Departure time on arrangement (non-shopping day)	Approximately 1-2 Hours		Departure time on arrangement (non-shopping day)	Approximately 1-2 Hours
Facility	Food truck; 1 - 2 people next to driver (shopping) Minivan; Maximum 4 people (non-shopping day)			
Price	150.000 IDR (shopping day) 300.000 IDR (non-shopping day)			
Comfort level	++ (shopping day) ++++ (non-shopping day)			



#### 3.1.5 Angkot

Locally run minibuses in Indonesia that operating widely throughout the country. Angkots run accordingly to an exact route and passengers can stop the van anywhere along this route, the angkot is not required to stop at a bus stop or station. Conditions can be cramped and the driving style aggressive.



#### 3.1.6 Ojek

A motorcycle taxi, this typically carries one passenger. There are two main companies (Go-jek and Grab) which have an application from which you can order online from your phone. This service is normally only available around the large cities. You cannot order one from Cikananga, but it is possible to get one to take you from Sukabumi to the center. However they often cancel if it is late afternoon/evening as the drive will take them out of the city as it's getting dark.

There is also the traditional way, where you hail a taxi/motortaxi on the street rather than use the app. This is more complicated for foreigners due to the language barrier when negotiating price and destination.



Only recommended for confident/experienced travelers.

Volunteer Guide

# 4. Contact

If you have any questions about the program, availability or want to register for the Cikananga volunteer program, please contact us at:

# wanicare.volunteering@gmail.com

Other contact info:

Website: www.cikanangawildlifecenter.com www.wanicare.com