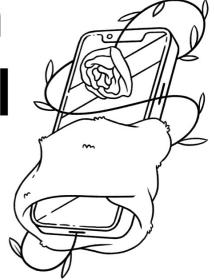
# Take client communication to the next level

**Boulevard's Contact Center** helps you communicate with ease and stay connected with your clients to keep them happy and in the know through every step of their experience.





#### Two-way texting

Text your clients via SMS directly from the Boulevard platform to stay on top of appointment communications.



#### **Conversation history**

Quickly reference your messaging history, client profiles, and upcoming appointment details in one place.



#### Custom booking line

Set up your very own booking line with optional call forwarding. Anticipate conversations and see who's calling with Caller ID.

### Crazy convenient for them,

super seamless for you

Here's what our average customers see three months after partnering with Boulevard.

38 % decrease in phone calls

increase in
frequency of
client appointments

**32**%

fewer front desk hours clocked

## Flexible usage, maxim<u>um value</u>

**Essentials** 

**Premier** 

Prestige +

Enterprise +

 $\odot$ 



2,500 free text segment per month per location

We'll work with you to develop custom pricing

## Find your sweet spot.

Pay based on the number of texts you send and receive each month. We'll add up your texts at the end of the month and bill you based on your usage tier.\*



*Usage includes inbound and outbound text segments.
Appointment reminders and replies to those are free.

Text segments	Monthly total
1 - 500	\$25
500 - 1,000	\$40
1,001-2,000	\$60
2,001-3,000	\$80
3,001-5,000	\$120
5,001 - 7,000	\$150
7,001 - 10,000	\$200
10,001 - 15,000	\$250
15,001 - 20,000	\$300
20,001 - 25,000	\$350
25,001 - 30,000	\$400
30,000 +	\$400 + \$50 f

text segments