



Scotiabank Theatre

Venue Access Guide

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Location

259 Richmond Street West, Toronto, ON M5V 3M6

Closest intersection

Richmond St. W. & John St.

Overview

This guide provides accessibility information to support visitors in planning their experience. If you have specific access needs, we recommend contacting the venue in advance.



Figure 1: A Map of downtown Toronto with Scotiabank Theatre at Richmond St. W. and John St., and Adelaide St. W. to the south.

General information

- This venue is general admission

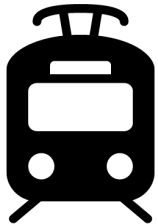
Getting There

*Please see Festival Street closures



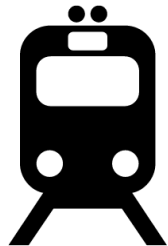
Subway

Scotiabank Theatre is located near Osgoode Station on Line 1. It is a 500 m (about a 6-minute walk at an average pace; travel time may vary) from Osgoode Station to the theatre.



Streetcar or bus

The Queen Streetcar (Route 501) stops at Queen St. W. & John St. It is 150 m (about a 2-minute walk at an average pace; travel time may vary) from the streetcar to the theatre.



GO Transit or VIA Rail

Scotiabank Theatre is 1.6 km (about a 21-minute walk at an average pace; travel time may vary) from Union Station. From Union station the subway can be taken Northbound to Osgoode Station.



Driving

Accessible underground RioCan Hall paid parking lot is within 30 m.

Arrival and entrance

The main entrance includes a step-free, wheelchair accessible entry with curb ramps.

Passenger drop-off is available in front of the theatre

- The front doors include a push-button automatic opener on the right side.
- There are currently no tactile walking surface indicators at the entrance or drop-off areas.
- A small overhang provides limited weather protection.



Figure 2: A photograph of the Scotiabank Theatre entrance with the accessible push-to-open button to the right side



Figure 3: A photograph of the Scotiabank Theatre entrance doors

Rush lines

- Rush lines are located on Richmond St. heading west from the entrance. If the line is long, it may extend south along Widmer Street.

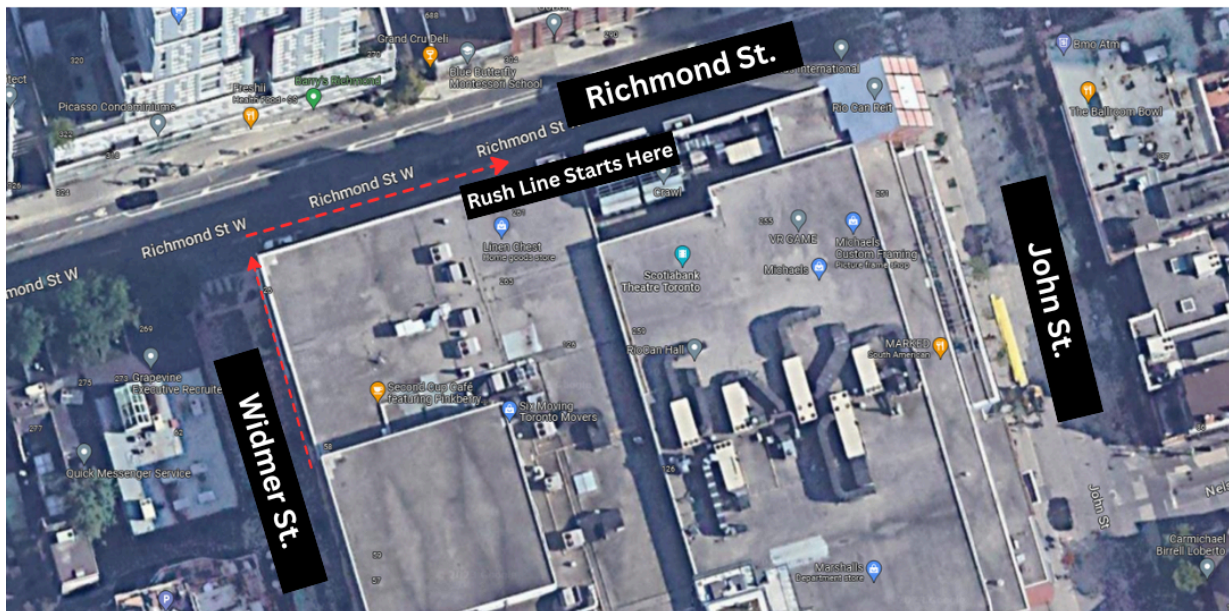


Figure 4: A photograph of the Rush line for Scotiabank Theatre. An arrow pointing along Richmond St. W. and heading south down Widmer St.

Access to theatres

- The theatres can be accessed by stairs, escalators, or an elevator
- Elevators are located to the right of the escalators and provide step-free access to all levels
- Escalators travel both up and down between floors
- There are approximately 75 stairs to the second floor
- A ramp provides access to theatres 5–11

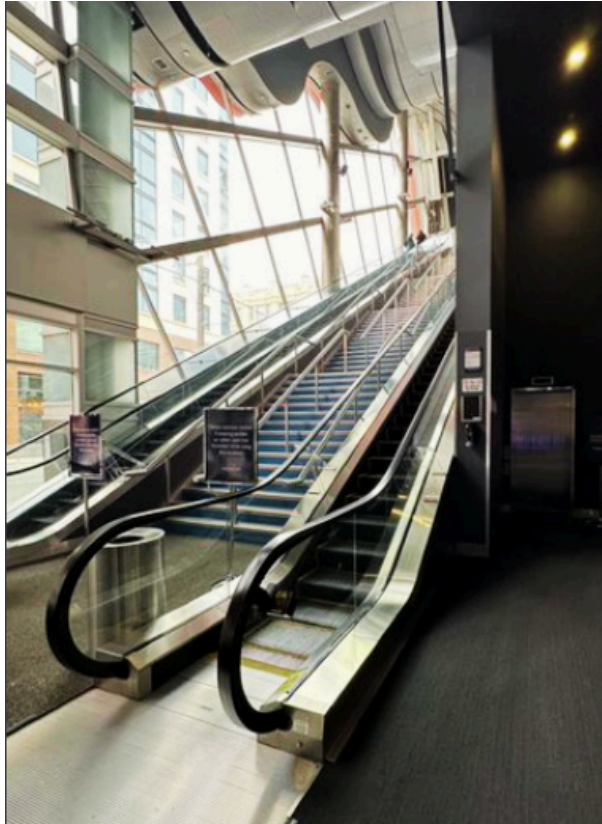


Figure 5: A photograph of the up and down escalators at Scotiabank Theatre. The “up” escalator is to the right and the “down” escalator to the left. The elevator is to the right of the escalators



Figure 6: Elevators to exit

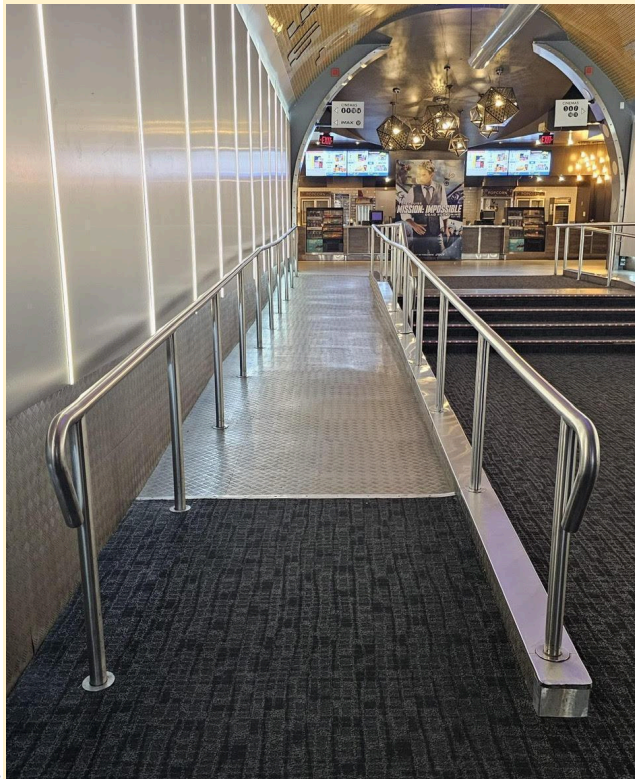


Figure 7: Photograph of the ramp leading towards cinemas 5–14.

Venue measurements

Door/Area	W x H	Notes
Front Doors	70 inches	When both doors open, width is 65"
Curb Height (front doors)	4.5 inches	
Elevator Doors	3 feet	Both ground floor + 1st floor
Escalator	31 inches	
Double doors - Reps Lounge	80 inches	
Bar Counter Height	43 inches	
Box Office Counter Height	36 inches	
Concessions Counter Height	35 inches	
Cinema 1 Doors	67 inches	
Cinema 2 Doors	67 inches	
Cinema 3 Doors	65 inches	
Cinema 4 Doors	66 inches	
Cinema 5 Doors	67 inches	
Cinema 6 Doors	67 inches	
Cinema 7 Doors	67 inches	
Cinema 8 Doors	66 inches	
Cinema 9 Doors	64 inches	
Cinema 10 Doors	67 inches	
Cinema 11 Doors	67 inches	
Cinema 12 Doors (IMAX)	70 inches	main entrance (before the doors) : 117 inches
Cinema 13 Doors	68 inches	
Cinema 14 Doors	69 inches	main entrance (before the doors) : 82 inches
Accessibility Ramp (in building)	50 inches	
Accessible Washroom 1	33 inches	
Accessible Washroom 2	33 inches	

Accessible Seating

*Most cinemas have 2–3 steps between each row. Cinemas 12 (IMAX) has 1–4 steps between rows

Cinema	Typical seating	Accessible seating	Companion seating	Step-free seating
Cinema 1	552 seats	4 seats	2 seats	Row A
Cinema 2	476 seats	6 seats	6 seats	Rows AA, BB, and A
Cinema 3	387 seats	3 seats	2 seats	Row A
Cinema 4	388 seats	3 seats	1 seat	Row A
Cinema 5	134 seats	3 seats	2 seats	Row A
Cinema 6	137 seats	3 seats	2 seats	Row A
Cinema 7	184 seats	3 seats	2 seats	Row A
Cinema 8	182 seats	3 seats	1 seats	Row A
Cinema 9	189 seats	3 seats	2 seats	Row A
Cinema 10	228 seats	4 seats	2 seats	Row A
Cinema 11	227 seats	4 seats	2	Row A
Cinema 12	412 seats	4 seats	4	Row C
Cinema 13	314 seats	4 seats	2	Row A
Cinema 14	309 seats	4 seats	2	Row A

Assistive devices and services available

Feature	Availability	Device	Notes
Closed Captions	Yes	Captiview (all theatres)	Closed Caption or Audio Description are subject to content including a Closed Caption and/or Audio Description option
Assisted Listening	Yes	Receivers with headset or neckloop option	
Descriptive Sound	Yes	Receivers with headset or neckloop option	Closed Caption or Audio Description are subject to content including a Closed Caption and/or Audio Description option

Concession stand

- Food and beverages, including alcohol, are available for purchase at concession stands and the bar/lounge.
- Outside food and drink are not permitted
- Cash, debit, and credit are accepted

Water fountains are located near the accessible washroom. Visitors may also request water from concession staff.

Washrooms

- Accessible washrooms are located in the hallway across from Cinema 6.



Figure 8: Photograph of accessible washroom near concession stand

Features	Availability	Notes
Gender neutral	No	
Sensored flushing	Yes	

Sensored faucets	Yes	
Automatic soap dispensers	Yes	
Sensored hand dryers	Yes	No paper towel
Change tables	Partial	Family Washroom near concession