Welcome to TIFF 2019

Each year, we ensure that professionals are provided with the opportunities, tools, and information they need to successfully network and further their business and creative goals. Use this guide to familiarize yourself with the resources and services available to you. See you soon!

– The TIFF Industry team
Festival Map

Press & Industry Screening Venue
- Scotiabank Theatre

Public Screening Venues
- TIFF Bell Lightbox
- Scotiabank Theatre
- Roy Thomson Hall
- Visa Screening Room at the Princess of Wales Theatre
- Glenn Gould Studio
- Elgin Theatre
- Winter Garden Theatre
- Ryerson Theatre
- Jackman Hall (Art Gallery of Ontario)

Festival Hotel Partners
- Official Host Hotel: Hyatt Regency Toronto
  - Fairmont Royal York
  - Hilton Toronto
  - Hotel Le Germain Toronto
  - InterContinental Toronto Centre
  - Marriott Residence Inn Toronto Downtown
  - Hotel X
  - One King West Hotel & Residence
  - Ritz-Carlton Toronto
  - Radisson Admiral Hotel Toronto-Harbourfront
  - Sheraton Centre Toronto
  - SoHo Metropolitan
  - Super 8 Downtown Toronto
  - Novotel Toronto Centre
  - Delta Toronto
  - Hilton Garden Inn
  - Hotel Le Germain Maple Leaf Square
  - Toronto Marriott City Centre
  - The Strathcona Hotel
  - Kimpton Saint George
  - The St. Regis Toronto
  - Bisha Hotel Toronto

TIFF Bell Lightbox
- Festival Press Conference at the Gallery
- Press Office
- Private screenings
- Event spaces
  - Malaparte
  - TIFF Founders’ Lounge
  - OLG Dream Deck
- Bell Blue Room Members’ and Filmmakers’ Lounge
  - Programming Office
  - Lounge
  - Meeting space
  - Food & beverage service

Hyatt Regency
- Industry registration
- Industry and guest pass pickup
- Industry Protocol Office
- Industry Box Office
- Business centre
- Industry Cafe powered by IMDbPro
- Meeting spaces
- National Agency Stands

Glenn Gould Studio and Conference Centre
- Industry Conference
- Doc Conference
- Happy Hours
Industry Services

Before the Festival
- Advertising opportunities
- Cinando trial membership
- Delegates List
- Hosting an event
- Hotel bookings using our preferred rates
- National Agency services
- Onsite office bookings
- Private screening rentals
- Professional development opportunities
- Pass registration
- Rights Territory Availability List
- Schedule and program
- Visa, eTA, and accessibility support

During the Festival
- Brokers’ Corner
- Buyers’ Lounge
- Cinando trial membership
- Daily Festival updates
- Industry Box Office
- Industry Centre
- Industry Conference
- Festival Village tours
- Message Centre
- National Agency services
- Networking events
- Onsite business centre
- Pass and ticket collection
- Press & Industry screenings
- Public screenings
- Onsite registration
- Digital Screening Library

After the Festival
- Become a TIFF Member
- Use your Cinando trial membership
- Use your Festival Scope Pro membership
- Connect with us
- Join us for year-round Industry programming
- Sign up for monthly Industry Alerts
- Watch TIFF content online

Please visit our Industry Resources page for more information.
# Key Dates

## May
- **1**
  - Public ticket packages go on sale to TIFF Members
- **2**
  - Filmmaker Lab application deadline (Canadian)
- **3**
  - Filmmaker Lab application deadline (international)
- **14**
  - Early-bird registration opens
- **15**
  - Hotel bookings open
- **21**
  - Advertising bookings open
- **31**
  - Advertising bookings open

## June
- **7**
  - Filmmaker Lab application deadline (international)
- **12**
  - Early-bird registration deadline
- **13**
  - Public ticket packages go on sale to Visa cardholders
- **14**
  - Late Festival film submission deadline
  - Festival films begin to be officially invited
- **20**
  - Public ticket packages on sale
- **21**
  - Telefilm Canada’s PITCH THIS! application deadline
  - TIFF Rising Stars deadline
- **27**
  - Delegates List available

## August
- **14**
  - Promotional advertising bookings deadline
- **15**
  - National Agency Stands announced
- **19**
  - Rights List preview available
- **20**
  - Official Film Schedule available
- **23**
  - Digital Programme Book published
  - Online Industry registration closes
  - Digital Press & Industry Guide published
- **30**
  - Final version of Rights List available

## September
- **2**
  - Single tickets go on sale to the public
  - First window to pull tickets online for Premium, Film Rep, and Buyers’ Pass holders
  - Onsite registration and pass pickup begins
  - Industry Box Office opens
- **5 – 15**
  - Toronto International Film Festival
- **6 – 10**
  - TIFF Industry Conference
  - Second window to pull tickets online for Premium, Film Rep, and Buyers’ Pass holders
  - Doc Conference presented by SHOWTIME® DOCUMENTARY FILMS
- **9**
Before the Festival Checklist

Registration
☐ Choose a pass type
☐ Register for a pass

Travel
☐ Check if you need a visa
☐ Check if you need an eTA
☐ Understand new Immigration, Refugees and Citizenship Canada (IRCC) guidelines
☐ Book accommodation through hotels@tiff.net to get preferred rates
☐ Arrange travel plans and flights

Promotion
☐ Explore advertising opportunities
☐ Reserve an event space or private screening
☐ Discover our National Agency Stands

Resources
☐ Set up access to Delegate Resources
☐ Access six-month Cinando trial membership
☐ Review Rights List
☐ Subscribe to Industry Alerts
☐ Schedule meetings using our Delegates List

Festival
☐ Print registration details
☐ Review Film and Conference Schedule
☐ Get familiar with our venues
Registration

Pass registration
Industry accreditation provides fluid access to Festival screenings and Conference events. We offer six pass types to help you design a Festival experience according to your needs. Each pass, excluding the Day Pass, offers delegates access to the six-day Industry Conference, the Industry Centre, public screenings, Press & Industry (P&I) screenings, networking events, the Digital Screening Library, online Delegate Resources, and our Rights List.

Travel documents
Foreign nationals who need a visa to travel to Canada will need to provide biometrics (fingerprints and a photograph) at their Visa Application Centre when making an application. Please keep in mind this may add to the current processing times and costs. Find out if you need a visitor visa here.

Contact our Registration Team at registration@tiff.net as soon as possible if you require a letter of support for your visa application. Please note we can only provide assistance to registered industry professionals. Additionally, visa-exempt foreign nationals travelling or transiting through Canada by air may need an eTA. Find out if you require an eTA or visa by visiting the Government of Canada’s website.

Accessibility support
TIFF is committed to delivering a more inclusive experience for our audiences, guests, and delegates. If you are an industry delegate, please indicate on your registration form any accessibility needs you may have. This could include (but is not limited to) requests for mobility or accessibility support. If there are any details that would help to make your visit more comfortable please contact registration@tiff.net for further information. Individuals attending publicly should contact Customer Relations at customerrelations@tiff.net.
Screenings and Policies

Films in Official Selection will have at least one public screening and one P&I screening.

Public screenings
- Public screenings are ticketed events.
- If you have a pass that has advance ticketing (Premium, Film Rep, and Buyers’), you can get tickets online during our two ticketing windows, or onsite at our Industry Box Office.
- People holding these pass types will receive a detailed email from registration@tiff.net in August outlining how to access advance tickets.
- All pass holders (excluding those with Day Passes) can also Rush public screenings or obtain same-day tickets at any venue box office.
- Four of our theatres are assigned-seating venues. These venues include Roy Thomson Hall, the Visa Screening Room at the Princess of Wales Theatre, and the Elgin & Winter Garden Theatres. Tickets to these screenings will have a designated seat number on them.
- Seating at all other venues is treated as general admission.

Press & Industry screenings
- Accreditation is required to access all Press & Industry screenings (excludes Day Pass holders).
- Seating is first-come, first-served.
- All schedules subject to change.
- Accreditation is non-transferable.

Priority Press & Industry screenings
- Priority Screenings are a benefit of Buyers’, Film Rep, and Priority Press passes.
- Premium Pass holders have secondary access.
- Films with Priority P&I screenings will also have at least one regular P&I screening.

Digital Screening Library
- Available onsite at the Industry Centre to all pass holders except those with Day Passes.
- Hours of operation are as follows:
  - September 5–7: 8am–8pm
  - September 8–13: 8am–6pm
  - September 14: 8am–12pm
  - September 15: CLOSED

Private screenings
- Access during the Festival is for Buyers’ Pass holders, or by invitation only.
- To book a private screening, contact privatescreens@tiff.net.
Promotional Opportunities

Promotional opportunities on offer include National Agency Stands, private screenings, banners, and bag inserts.

**National Agencies**
The Industry Centre welcomes National Agency Stands. These provide producers and sales agents with a place to do business from September 3 to 14. Our Industry Resources page has a full list of the countries with stands.

**Onsite office space**
Companies may purchase office space within the Industry Centre at the Hyatt Regency Hotel. Contact hotels@tiff.net. Please note that these spaces fill up quickly.

**Advertising**
This year we’re offering more ways to promote films than ever. Contact sales@tiff.net.

**Host an event**
Be at the centre of the action this Festival and host your event, meeting, or private reception at TIFF.

Please contact events@tiff.net for information on the great spaces available at TIFF Bell Lightbox. If you wish to host a cocktail party or dinner and need assistance booking a venue, please contact hospitality@tiff.net.

**Private screenings**
Host a private screening at TIFF Bell Lightbox during the Festival. Contact privatescreenings@tiff.net.
Delegate Resources

Delegates List
This list provides details on all registered delegates attending TIFF 2019 and can be easily downloaded. Available online now.

Rights List
This list includes all films in Official Selection at TIFF 2019. The downloadable Excel document has each film’s director, programme, run time, description, international sales agency, and available territories. A preview will be available on August 23, and the final version will go live on August 30.

Industry updates
We will keep you updated on our exciting Industry activities prior to the start of the Festival. Make sure you’re subscribed!

Six-month trial membership with Cinando
Cinando is an online gateway to the film industry. It offers access to contacts, films, online screeners, projects in development, and screening schedules for TIFF and other major festivals and markets. Please make sure to indicate on your registration form if you’d like to be listed in Cinando. If you opt in, Cinando will email with information on activating your account.

Programme Book and Schedule
The Official Film Schedule and a digital copy of the official Programme Book will be available August 20.

Watch past events
Our video playlist houses an archive of Industry Conference panels and initiatives at the Festival.

Exclusive hotel rates
Delegates are eligible for preferred rates at a wide range of hotels in and around Festival Village. These are guaranteed to be lower than regular hotel rates. With over 20 hotel partners, our team strives to help delegates find the best possible rates and locations. Once you’ve registered, you will receive a confirmation email with a link to our discounted hotel options. Contact our hotels team at hotels@tiff.net for more information.
During the Festival
Pass and Ticket Pickup

Collect your pass and tickets at the Industry Centre, located on the mezzanine level of the Hyatt Regency Hotel at 370 King Street West.

Industry Box Office Hours of Operation
September 3–7: 8am–8pm
September 8–13: 8am–6pm
September 14: 8am–12pm
Delegate Resources

Registration Desk
We are here to help! For questions about accreditation, please see us at the Registration Desk or the Welcome Information Desk, located in the Industry Centre at the Hyatt Regency Hotel.

National Agencies
The Industry Centre houses National Agency Stands. Meet agencies, producers, and sales agents from different countries around the world.

 Buyers’ Lounge
An exclusive space located in our main Press & Industry screening venue (the Scotiabank Theatre) where Buyers’ Pass holders can meet in a relaxing environment.

Industry Conference
Running from September 6 to 10, our Conference is an incomparable professional development opportunity. Industry Conference events take place in the Glenn Gould Studio.

Industry Lounge
Located in the Glenn Gould Studio, the Industry Lounge is host to our Industry Happy Hours, and is a place for delegates to relax throughout the day.

Brokers’ Corner
Our consultant provides assistance to filmmakers who don’t have sales agents. You must have a film in Official Selection to be eligible for this service. Contact sales@tiff.net to make an appointment.

Networking events
Connect with other delegates at our networking events during the Festival. Once available, check our Industry Resources for a full schedule.

Happy Hours
Industry Happy Hours offer delegates a chance to relax and unwind with complimentary drinks and hors d’oeuvres. Meet potential business partners from around the world. Happy Hours take place at the end of each day during the Conference.
Industry Resources

Festival Village Tours
Interested in learning more about the Festival and our 44-year history? Join us for a walking tour of Festival Village with stops at Roy Thomson Hall, the Visa Screening Room at the Princess of Wales Theatre, the Industry Centre at the Hyatt Regency Hotel, and more!

Meet our Festival Village Docents outside the front doors of TIFF Bell Lightbox for the following tours:

September 6: 2pm
September 7: 12pm & 2pm
September 8: 12pm & 2pm

Digital Screening Library
View a selection of Festival films that aren’t a part of public or Press & Industry screenings on the concourse level of the Industry Centre. A pass is required to gain entry. Only films that have given permission to be included in this service will be accessible. Hours of operation are as follows:

September 5–7: 8am–8pm
September 8–13: 8am–6pm
September 14: 8am–12pm
September 15: CLOSED

Message Centre
The Registration Desk provides a hub to connect delegates. You can drop off mail for other delegates here. Only items with the name of the recipient can be accepted.

Daily Updates
TIFF Industry updates provide up-to-date information on our activities. Stay tuned for information on Conference events and screenings.
FAQ & Information

Still have questions? Ask us — we’re here to help! Visit the Information Desk or the Registration Desk at the Industry Centre, or talk to a Volunteer.

FAQ
Frequently Asked Questions are on the TIFF Industry website, under the Accreditation tab.

Contact Us

Industry
- Registration | registration@tiff.net | 416-934-5834
- Advertising and promotion | sales@tiff.net | 416-599-8433 ext. 2707
- Talent Development | industry@tiff.net

Accommodation and Event Rentals
- Private screenings | privatescreenings@tiff.net
- Events at TIFF Bell Lightbox | events@tiff.net | 416-934-3235
- Events outside TIFF Bell Lightbox | hospitality@tiff.net
- Hotels | hotels@tiff.net | 416-599-8433 ext. 3226

Box Office
- Purchase tickets to public screenings | 1-888-258-8433
Safety & Respect at TIFF

A cornerstone of TIFF’s belief system is that everyone has the right to respect, as well as fair and equitable treatment from others. TIFF does not tolerate violence, mistreatment, or harassment — verbal, physical, sexual, or otherwise — towards staff, Volunteers, delegates, audience members, or attendees at any of our festivals, conferences, or events. Our staff and Volunteers are committed to ensuring the best possible experience for all of our attendees. If the safety of our guests is in question, we will take immediate steps to ensure the matter is addressed.

Speak up with confidence.
Confidentially report wrongdoing or unethical conduct:

Online through a secure website, found at tiff.net/code-of-conduct

Phone TIFF’s dedicated toll-free number, 1-833-265-9835

Mail to P.O. Box 11017, Toronto, Ontario, M1E 1N0

Emergencies: Please call 911 immediately
After the Festival

Festival Scope Pro
An online platform for film professionals. This year’s films from the Discovery, Midnight Madness, Platform, TIFF Kids, and Wavelengths programmes will be available after the Festival. Students are not eligible. Pass holders will receive a notification from Festival Scope Pro with information on how to access their free membership.

Participate in our survey
We hope you come away from the Conference feeling inspired by our guest speakers and discussions. Please participate in the survey to help us make TIFF 2020 even better.

Six-month trial membership with Cinando
Cinando is an online gateway to the film industry. It offers access to contacts, films, online screeners, projects in development, and screening schedules for TIFF and major festivals and markets. You should have now received an email from Cinando with information on activating your account.

Watch sessions online
We will have a selection of sessions from the TIFF Industry Conference available online. You’ll find them on our Industry YouTube page.

Live locally?
Become a TIFF Member.
TIFF Members enjoy the very best in film programming, exhibitions, special events, and festivals, and help us deliver our charitable mandate 365 days a year.

Connect with us
facebook.com/TIFF_Industry
@TIFF_Industry
The Industry team is dedicated to ensuring that professionals have an exceptional experience at the Toronto International Film Festival. Please contact us at registration@tiff.net or +1 416-934-5834.

We look forward to welcoming you in September.